



**Relationship:** Sheen Fleet

**Accident Management:** Managed internally with Brandt Head office in Ballarat

**Contact:** Call Sheen Fleet Team or email Brandt Fleet team [aunz.fleet@brandtequipment.com.au](mailto:aunz.fleet@brandtequipment.com.au)

**Insurer:** QBE

**Excess:** \$650 Excess invoice to be emailed to Brandt [aunz.fleet@brandtequipment.com.au](mailto:aunz.fleet@brandtequipment.com.au)

**Pricing:** Sheen Fleet Repair Schedule

**Decals / Signwriting:** They book their own signwriting

**Replacement Vehicle:** Brandt accept Sheen accident replacement vehicles, pick up and drop off service if required.

**Communications:** All communication is through Sheen Fleet team unless instructed differently

**Escalation Point:** Contact Sheen Fleet

**Process:**

- 1) Inspect vehicle & take images
- 2) Brandt will lodge the claim and provide details directly to Sheen Shop
- 3) Book vehicle for repairs
- 4) Updates on vehicle must be emailed to [aunz.fleet@brandtequipment.com.au](mailto:aunz.fleet@brandtequipment.com.au) at the start and end of the week