

Relationship: Sheen Fleet

Accident Management: Managed internally with Brandt Head office in Ballarat

Contact: Call Sheen Fleet Team or email Brandt Fleet team <u>aunz.fleet@brandtequipment.com.au</u>

Insurer: CGU

Excess: \$650 Excess invoice to be emailed to Brandt aunz.fleet@brandtequipment.com.au

Pricing: Sheen Fleet Repair Schedule

Decals / Signwriting:

The Sign Mill

Josh Renga | Director

1300 055 011

www.thesignmill.com.au

2/20 Grandlee Drive, Wendouree, VIC, 3355

Replacement Vehicle: Brandt accept Sheen accident replacement vehicles, pick up and drop off service if required.

Communications: All communication is through Sheen Fleet team unless instructed differently.

Escalation Point: Contact Sheen Fleet.

Process:

- 1) Inspect vehicle & take images.
- 2) Brandt will lodge the claim and provide details directly to Sheen Shop.
- 3) Book vehicle for repairs.
- 4) Updates on vehicle must be emailed to au at the start and end of the week.