

HealthierHere is a multi-sector collaborative dedicated to eliminating health disparities through collective action. Our work is driven by those who experience inequity and racism in our health and social systems.

As the Accountable Community of Health (ACH) for King County, HealthierHere oversees Medicaid Transformation (also known as the 1115 Waiver) in our region. We work with our partner network to improve population health, address social determinants and integrate whole-person care. When COVID struck, we pivoted, taking on new roles to address urgent public health needs.

WHOLE-PERSON, INTEGRATED CARE

HealthierHere invested \$34 million in physical and behavioral health providers to facilitate the transition to integrated managed care in support of the whole person. These investments helped to:

- Build organizational capacity through implementing electronic health records, technology tools for population management, training, technical assistance, practice coaching and workflow support.
- Engage and optimize technologies for 36 hospitals, BHAs & FQHCs to improve care coordination.
- Develop five online modules in partnership with the UW AIMS Center to educate behavioral healthcare managers on how to integrate physical health into their practices. Nearly 200 care managers statewide have completed the training.
- Prepare 17 BHAs for new payment models that support integrated care through a 10-month value-based payment academy.



Traditional Medicine

HealthierHere invested \$1.1 million in the direct provision of Traditional Medicine, herbs, and culturally responsive care and support for American Indian/ Alaska Native/ Indigenous people



HealthierHere convenes a broad, engaged network encompassing more than 155 diverse partners, including:

Community-Based Organizations (CBO)

Hospitals and Health Systems

Federally Qualified Health Centers (FQHC)

Behavioral Health Agencies (BHA)

Tribal and Native-Serving Organizations

Social Service Agencies

Government Agencies

Managed Care Organizations

"HealthierHere has been actively shifting power to CBOs, tribes, and marginalized communities, through shared decision-making, consultation, and funding approaches."

Aligning Systems for Health, Population Health Innovation Lab, Public Health Institute (2021); full report available [here](#).

INNOVATIVE MODELS OF CARE

HealthierHere connected and supported partners to develop and test new models of care, investing \$13.2 million in innovation projects that improve population health and address social needs, including:

- A program connecting people who begin Medication Assisted Treatment in jails or emergency departments with community-based treatment after discharge.
- Development of the first Saturday clinic providing medication for opioid use disorder in King County; visits doubled from 2020 to 2021.
- Scaling and streamlining a Mobile Integrated Health program that supports individuals who contact 9-1-1 but do not need to go to the Emergency Department.

Leading with Equity

We work to eliminate disparities in health and well-being, and to address the current power dynamic and structural racism in the delivery system, by listening to and building on the strengths of our communities.

Our Community Voice Listening Project elevated voices not usually heard:



34 CBOs engaged

2860 respondents from

40 communities

Insights translated into 14 languages



Building the Foundation for a Healthier, More Equitable Community

HealthierHere is leading co-design and implementation of a regional **community information exchange** (CIE) to enable community-based care coordination between health, behavioral health, tribal and community and social service organizations across King County.

Community-owned and governed by a multi-sector Advisory Group, the Connect2 Community Network will enable organizations to more easily connect people with the vital support and services they need. Network partners will be able to share data and coordinate client care with each other, even if they use different IT systems.

In 2021, HealthierHere invested \$1.9M to support 49 community organizations in their efforts to adopt CIE technology.

WORKFORCE DEVELOPMENT

With our partners, HealthierHere helped identify and implement strategies to expand the health and social services workforce and support existing workers by:

- Investing \$2.35 million in culturally and linguistically responsive care through community-based, non-traditional providers such as community health workers, peer-support specialists, cultural navigators, and recovery coaches.
- Delivering 20+ webinars and trainings to help workers develop new skills and maintain their own health, covering subjects such as tele-health; equity and anti-racism; tribal data sovereignty; harm reduction; nursing burnout prevention and capacity building.
- Aligning with Seattle King County Healthcare Industry Leadership Table to build a sustainable career pipeline to attract diverse young people to health and social services professions.

COVID-19 RESPONSE & RECOVERY

HealthierHere pivoted our work and funding, activating our partner network to provide community-driven, culturally responsive support to people disproportionately impacted by COVID.

Donated
600k+ masks
to community partners

Provided access to
at-home testing kits to
5,400+ people

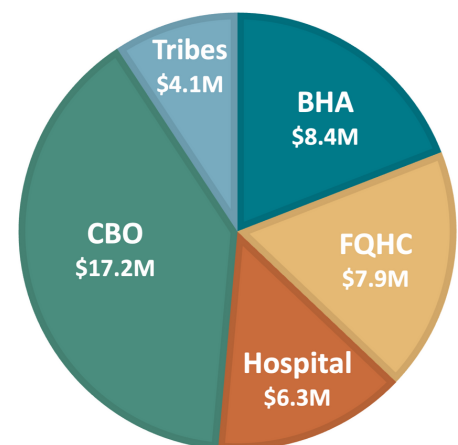
Distributed
225 cell phones
to providers for chronically
homeless individuals

**"HealthierHere made
it possible for us to
talk about COVID
with our community."**

- CBO Partner

- Provided \$5.1 million in financial support to more than 97 partners through COVID-19 emergency funds.
- Facilitated development of community-clinical partnerships between a health system and eight CBOs to provide community-based mobile vaccination services in South King County.
- With funding from Gates Ventures, partnered with 32 CBOs and Public Health - Seattle & King County to develop and distribute culturally appropriate information about COVID safety, testing and vaccines for Black, Indigenous, People of Color, immigrant and refugee community members. Engaged 58K+ people in 33 languages.

Investing with a Whole-Person Mindset



Allocated 1115 Waiver funds with a focus on impact, equity and sustainability

Our Governing Board

Andrea Yip City of Seattle, Aging & Disability Services
Betsy Lieberman Independent Consultant
Ceil Erickson Seattle Foundation
Daniel Malone Downtown Emergency Service Center
Elizabeth Tail Cowlitz Tribe
Esther Lucero Seattle Indian Health Board
Genevieve Caruncho-Simpson UnitedHealthcare Community Plan
Giselle Zapata-Garcia Latinos Promoting Good Health
Jeff Sakuma City of Seattle Dept. of Human Services
Jeffrey Foti Seattle Children's Hospital
Kristin Conn Kaiser Permanente of Washington
Kyle Schierbeck Unkita
Leo Flor King County - Dept. of Community & Human Services
Lisa Yohalem HealthPoint
Marguerite Ro Public Health - Seattle & King County
Mario Paredes Consejo Counseling & Referral Service
Michael Ninburg Hepatitis Education Project
Nwando Anyaoku Swedish Medical Center
Roi-Martin Brown Washington Community Action Network
Semra Riddle Lake Forest Park
Shelley Cooper-Ashford Center for MultiCultural Health
Steve Daschle Southwest Youth and Family Services
Tricia Madden Harborview Medical Center
Yusuf Bashir Falis Community Services



Equity | Community | Partnership | Innovation | Results