

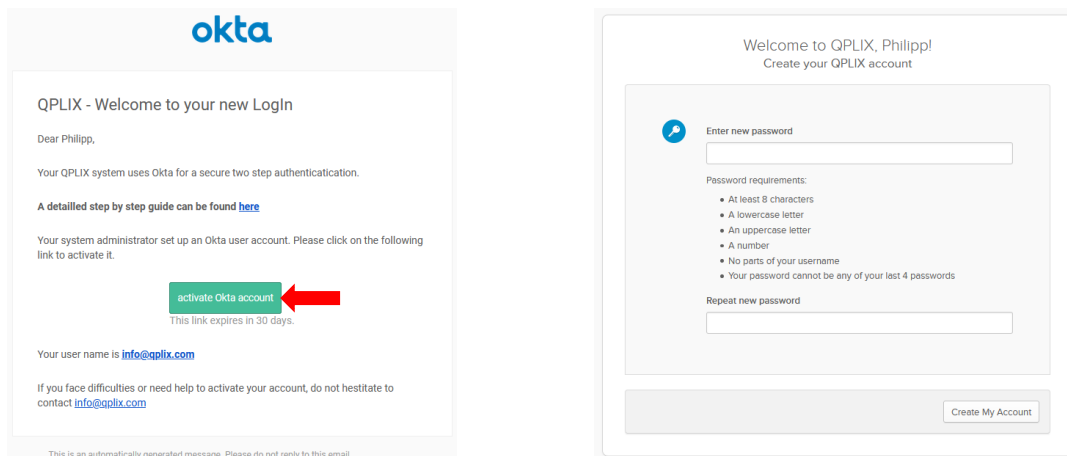
# Enrolment of the SMS Token

## Quick step guide

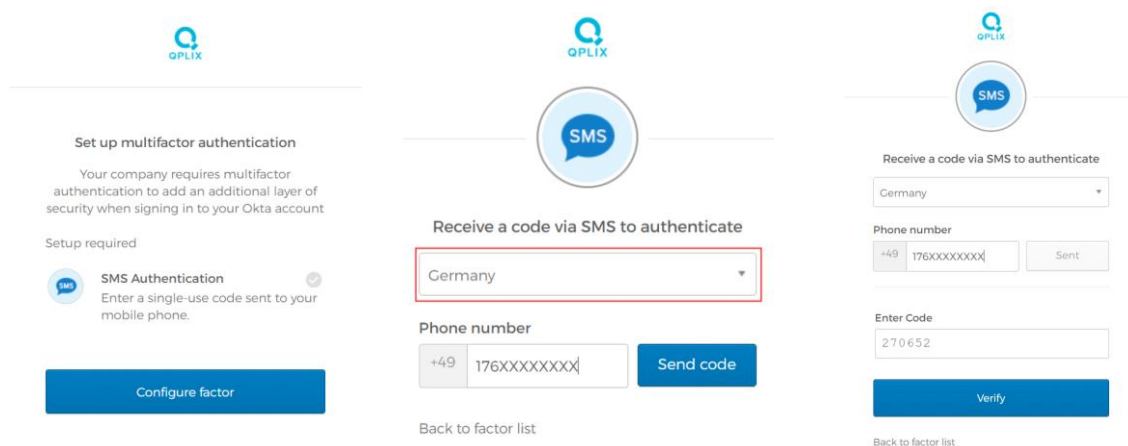
- 1) Click on the link in the activation email
- 2) Set password
- 3) Activate SMS Token on your phone
- 4) First login
- 5) Delete Cache & bookmark `*xyz*.qplix.com` (replace `*xyz*` by the system identifiers)

## Detailed step by step guide

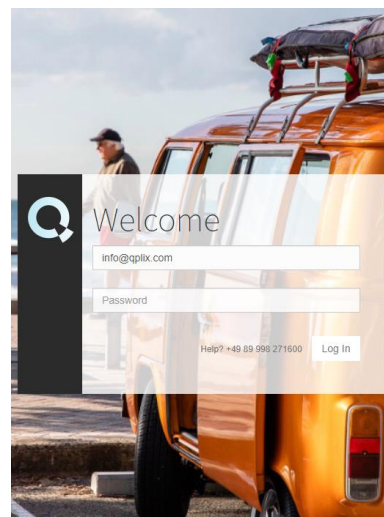
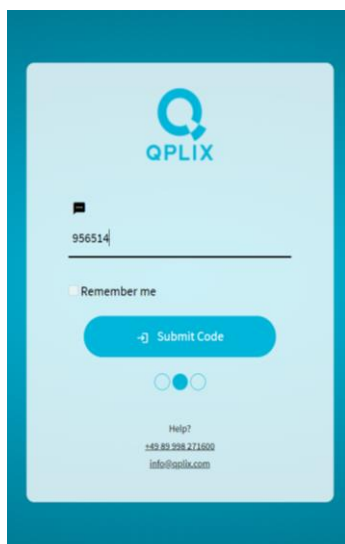
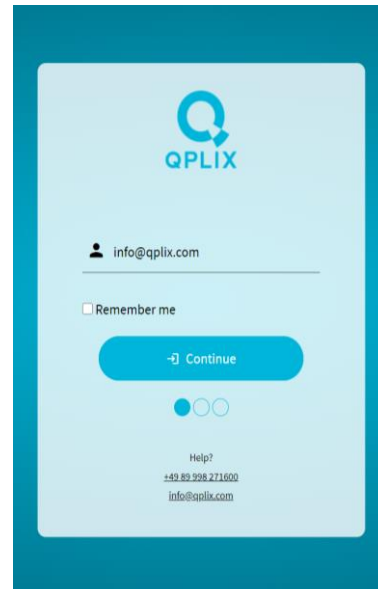
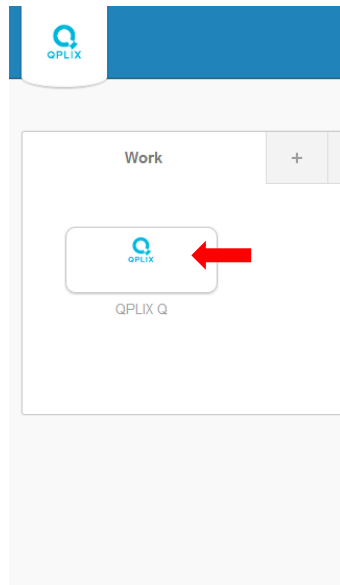
You receive an **email** containing an **activation link**. By clicking on it you will be prompted to set a password for your Okta account.



Now you are prompted to set up the multifactor authentication. Select your country and enter your phone number. Click the button **Send code** and you will receive a verification code via SMS. Enter the code for the multifactor authentication and you will be redirected to login.qplix.com.



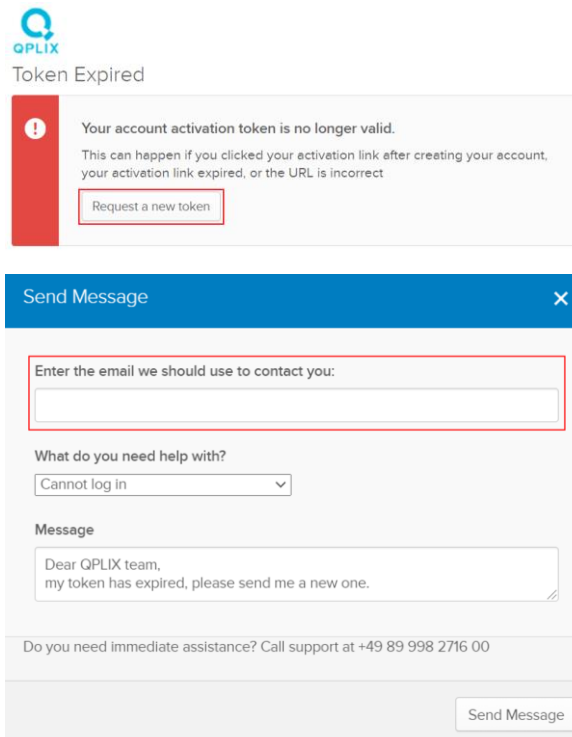
If your pop-up blocker is active, click on the QPLIX application in your okta dashboard. If you disabled any pop-up blocker you will be automatically redirected to login.qplix.com. Enter your **E-Mail address** and click **Continue**. You will receive a new code via SMS. If you enter the code and click on the button **Submit code**, you will be redirected to your QPLIX system.



To easily access your QPLIX Q bookmark **\*xyz\*.qplix.com**  
(replace **\*xyz\*** by the system identifiers)

## Token Expired?

If your token has expired due to a timeout or expired link, you can request a new token via the button **Request a new token**. Please enter your E-Mail and add a message for the new token request.



The screenshot shows a web interface for QPLIX. At the top, the QPLIX logo is visible. Below it, a red banner with a white exclamation mark icon contains the text: "Your account activation token is no longer valid. This can happen if you clicked your activation link after creating your account, your activation link expired, or the URL is incorrect." Below this banner is a button labeled "Request a new token". Below the banner is a blue header for a "Send Message" form, which includes a close button (X). The form contains a text input field with the placeholder "Enter the email we should use to contact you:", a dropdown menu labeled "What do you need help with?" with "Cannot log in" selected, a text area labeled "Message" containing the text "Dear QPLIX team, my token has expired, please send me a new one.", and a footer with the text "Do you need immediate assistance? Call support at +49 89 998 2716 00" and a "Send Message" button.

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## QPLIX Client Advisory

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If you face difficulties or need help to activate your account, do not hesitate to contact us:

E-Mail [info@qplix.com](mailto:info@qplix.com) | Tel. 089-998 2716 71