



Return Policy

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We strive to ensure your satisfaction with every purchase. If you need to return an item, please follow these guidelines:

- Returns are accepted within 30 days of installation or delivery, whichever occurs first.
- A 25% restocking fee will be applied to all returned items.
- Customers are responsible for arranging and paying for return shipping, including any associated freight costs.
- Returns will only be processed for credit once the product is received and inspected to confirm it is in good, unused, free of damage, original condition.
- Prior to shipping, customers must provide clear pictures of the item to document its condition.
- A Return Merchandise Authorization (RMA) must be obtained from us before shipping the item back. Returns without a valid RMA will not be accepted.
- Items not eligible for return include all accessories, flooring, and custom equipment.

Please contact us at support@plae.global to obtain an RMA and receive further instructions. We appreciate your understanding and cooperation.