

Yello Membership Launch Terms & Conditions

These terms and conditions apply to all individuals who join Yello during the Launch Offer period, which ends at 11:59am on Friday 12 December 2025.

By purchasing a Yello Annual Pass, you agree to these terms.

1. Payment

The annual membership fee is **£360 plus VAT**, paid upfront. There is no discount on this price and no option to pay monthly during the launch period. Payment can be made online by debit or credit card or by BACS. Membership is activated once payment has been received. Membership is for individuals only and cannot be shared, transferred, or assigned to another person.

2. Membership Duration

Standard membership lasts for 12 months from the date of payment. Launch members receive an additional 90 days at no extra cost. Membership will not automatically renew. Members can choose to renew manually when their membership expires.

3. Cancellations and Refunds

Members can cancel their membership at any time, but no refunds will be issued after the launch guarantee period unless otherwise required by law.

If a member joins during the launch offer, attends their first event, and decides Yello is not for them, they can claim a full refund plus £20 to cover expenses. This refund is only available if claimed after attending their first event and before attending any additional events. Members who claim the guarantee and cancel will not be able to rejoin for six months. If the guarantee is not claimed, the membership remains active until the end of the membership term.

4. Event Access and Ticketing

Non-members can attend any Yello event for £45. Members pay £25 per event.

Members must use their member code or log in to the member portal to access discounted tickets. Members receive 5 free tickets as part of the launch offer. These can be used for themselves or gifted to other attendees.

5. Pitch Opportunities

At each meetup, 3–5 members will be selected to do a 60-second pitch to the room. Members must request to pitch in advance. Selection is at the discretion of the event host. Pitches are intended as introductions, not sales pitches.

6. Banner Promotion

Members may bring one roller banner to events for display during the meetup. Larger displays or multiple banners are not permitted. If banner space becomes oversubscribed, Yello reserves the right to limit this benefit or adjust how it operates.

7. Member-to-Member Promotion

Members can submit business news, offers, or updates to be included in the monthly member-to-member newsletter. Inclusion is not guaranteed. Submissions will be reviewed to ensure relevance and appropriateness.

8. Directory and Portal Access

Members will be listed in the online member directory. Members are responsible for keeping their profile information accurate and up to date. Access to exclusive discounts and offers will be available through the member portal once live.

9. Membership for Individuals

Memberships are for individuals, not companies. If multiple people from the same company want to join, they must each hold their own membership. No multi-member discounts are available during the launch offer.

10. Conduct at Events

Members are expected to conduct themselves respectfully and professionally at all Yello events. Yello reserves the right to remove or suspend any member who behaves inappropriately or in a way that disrupts the event or community.

11. Changes to Membership Benefits

Yello reserves the right to change, modify, or replace membership benefits at any time. Any significant changes will be communicated to members in advance.

12. Liability

Yello is not responsible for any loss, damage, or injury that occurs at or in connection with an event, except where required by law. Members are responsible for their own belongings, actions, and interactions at events.

13. Marketing and Communication

By joining Yello Membership, members agree to receive communications relating to their membership, events, promotions, and relevant opportunities. Members can update their communication preferences at any time.

14. Governing Law

These terms and conditions are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

Updated on: 20 October 2025