5G+ AIRHOME

WI-FI ROUTER 1551

Wi-Fi 7 (3.6 Gbps) | 5G+ (3.2 Gbps)



USER MANUAL

Model: 5GROUTERBE3600

English | Firmware V036 | Version 1.0 — October 2026

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1 Safety information

Read these instructions carefully before installing and using the router, and keep them for future reference.

- Use the router indoors only, in a dry and well-ventilated place. Do not expose it to water, moisture, dripping or splashing, dust or direct sunlight.
- Use the router within its operating temperature range: **0 °C to +45 °C**. Store it between **-20 °C and +60 °C**.
- Use only the power adapter supplied with the router (**12 V / 2 A DC**), connected to the **DC 12V** port. Plug it into an easily accessible mains socket.
- Place the router upright on a stable, flat surface. Do not cover the ventilation openings on the top, sides and bottom, and do not place the router in a closed cabinet or near a heat source.
- Insert or remove the SIM card only when the router is switched off.
- Keep the SIM card and its packaging out of the reach of young children.
- Do not open the router or attempt to repair it yourself. If the router or its power adapter is damaged, unplug it and contact STRONG support.
- Unplug the router before cleaning it. Clean it only with a soft, dry cloth, without detergent or solvent.
- At the end of its life, do not dispose of the router or its adapter with household waste (see section 17.3).

2 Package contents

Check that the box contains the following items:

Item	Description
Router	5G+ AirHome Wi-Fi Router 1551 (5GROUTERBE3600).
Power adapter	External power adapter, **12 V / 2 A DC**.
Ethernet cable	To connect a wired device or an existing Internet line to the router.
Quick installation guide	Illustrated installation steps and Service Center contacts.

Note: The SIM card is **not included**. You need a nano-SIM card with a mobile data plan from the operator of your choice, or the built-in eSIM (section 4.7).

3 Product overview

The 5G+ AirHome Wi-Fi Router 1551 is a 5G+ router with Wi-Fi 7 (BE3600). Insert a nano-SIM card to share a 5G or 4G mobile Internet connection with your devices over Wi-Fi and Ethernet. The router can also use an existing wired Internet line, with automatic switch-over to the mobile network if this line fails.



Fig. 1 — Product overview

Main features:

- **5G+** (5G NR SA and NSA) up to **3.2 Gbps**, compatible with 4G networks.
- Unlocked **nano-SIM** slot, usable with major operators and abroad, and built-in **eSIM** (RedteaMobile).
- **Wi-Fi 7** dual band (2.4 GHz + 5 GHz) up to **3.6 Gbps**, with **Multi-Link Operation (MLO)**.
- **NFC tap-to-connect** for Android phones, **WPS** button, guest Wi-Fi networks and Wi-Fi scheduler.
- **2 Gigabit Ethernet ports**, one of which can connect an existing Internet line with automatic failover to 5G.
- Web interface available in 15 languages, with an accessibility mode.

3.1 Front panel: LEDs and WPS button

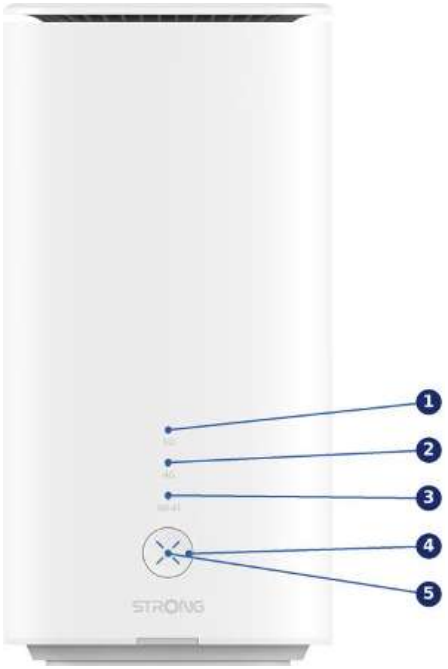


Fig. 2 — Product overview > Front panel: LEDs and WPS button

No.	Element	Function
1	5G LED	Status of the 5G mobile connection.
2	4G LED	Status of the 4G mobile connection.
3	Wi-Fi LED	Status of the Wi-Fi network and of WPS.
4	WPS button	Connects a WPS-compatible device to the Wi-Fi network without entering the password (section 4.5).
5	Power LED	Lights up in the WPS button when the router is on.

LED status:

LED	Colour and status	Meaning
5G	Off Green, steady	No 5G signal. 5G is connected.
4G	Off Green, steady	No 4G signal. 4G is connected.
Wi-Fi	Off Green, steady Green, blinking (0.5 s on, 0.5 s off)	Wi-Fi is off. Wi-Fi is on. WPS is triggered.
Power	Off Blue, steady	The router is off. The router is on.

Note: In normal operation, the LEDs are **green or blue**. The 5G or the 4G LED lights up, depending on the mobile network in use.

3.2 Back panel

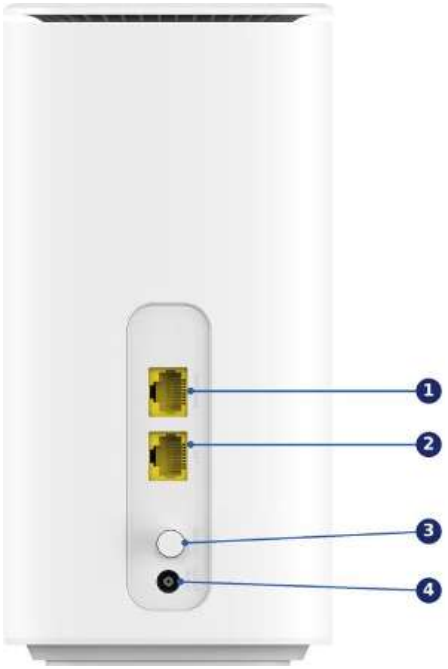


Fig. 3 — Product overview > Back panel

No.	Element	Function
1	WAN/LAN	Gigabit Ethernet port (1 Gbps). Connects a wired device (LAN) or an existing Internet line (WAN), depending on the WAN settings (section 9.9).
2	LAN	Gigabit Ethernet port (1 Gbps). Connects a wired device such as a computer, smart TV or game console.
3	POWER	Switches the router on or off.
4	DC 12V	Connects the supplied power adapter (12 V / 2 A).

3.3 Top and bottom

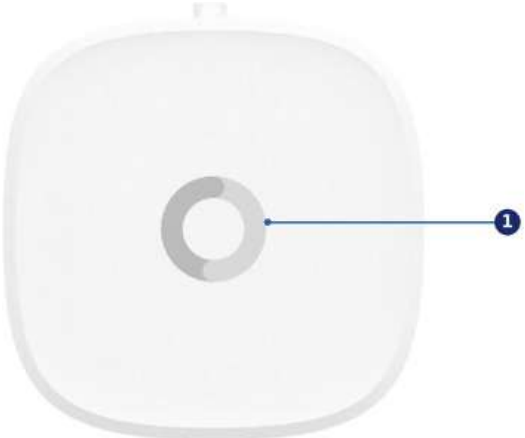


Fig. 4 — Product overview > Top and bottom

NFC tap area (top): tap an NFC-enabled Android phone on this area to connect it to the Wi-Fi network without entering the password (section 4.5).

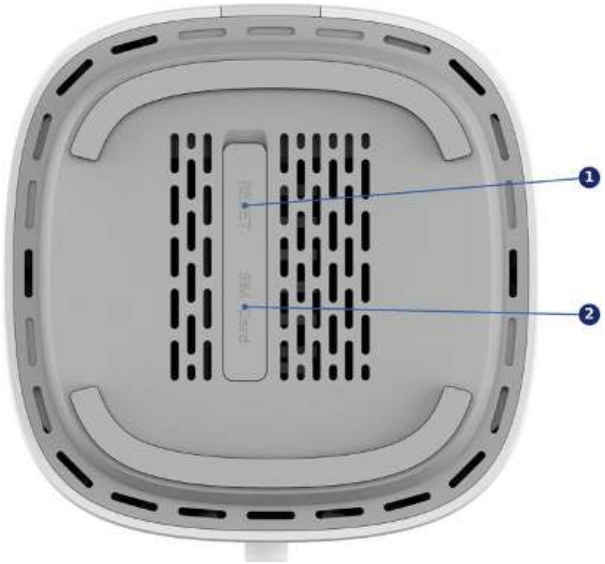


Fig. 5 — Product overview > Top and bottom

No.	Element	Function
1	RESET	Reset pinhole. Restores the factory settings (section 15.1).
2	SIM Card	Nano-SIM card slot (section 4.2).

3.4 Product label

The product label is located on the bottom of the router. It gives the information you need to connect to the router for the first time.

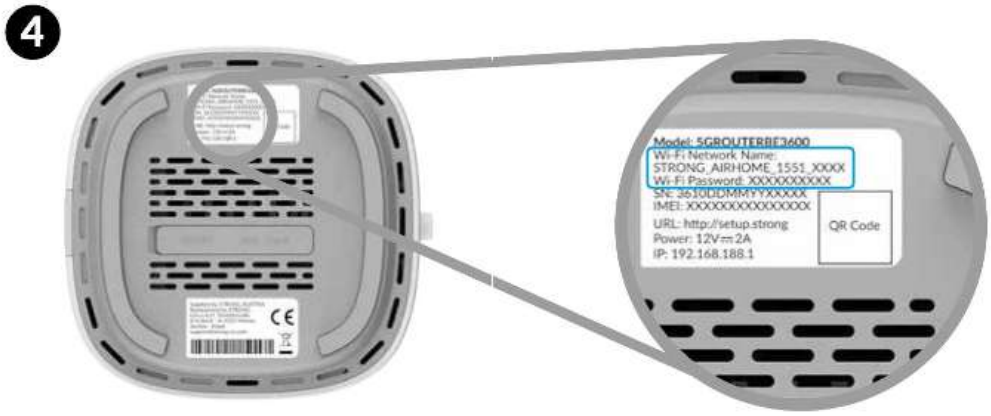


Fig. 6 — Product overview > Product label

Label field	Description
Model	5GROUTERBE3600.
Wi-Fi Network Name	Default name of the Wi-Fi network: **STRONG_AIRHOME_1551_XXXX** (XXXX is specific to your router).
Wi-Fi Password	Default password of the Wi-Fi network, unique to your router.
SN / IMEI	Serial number and IMEI of the router. Have them ready when contacting support.
URL / IP	Addresses of the web interface: **http://setup.strong** and **192.168.188.1**.

Label field	Description
Power	Power supply rating: 12 V DC, 2 A.
QR Code	QR code of the router.

Tip: Take a photo of the label before installing the router: you will not need to turn it over to find the Wi-Fi password.

3.5 Ethernet port configurations

The two Gigabit Ethernet ports can be used in two ways:

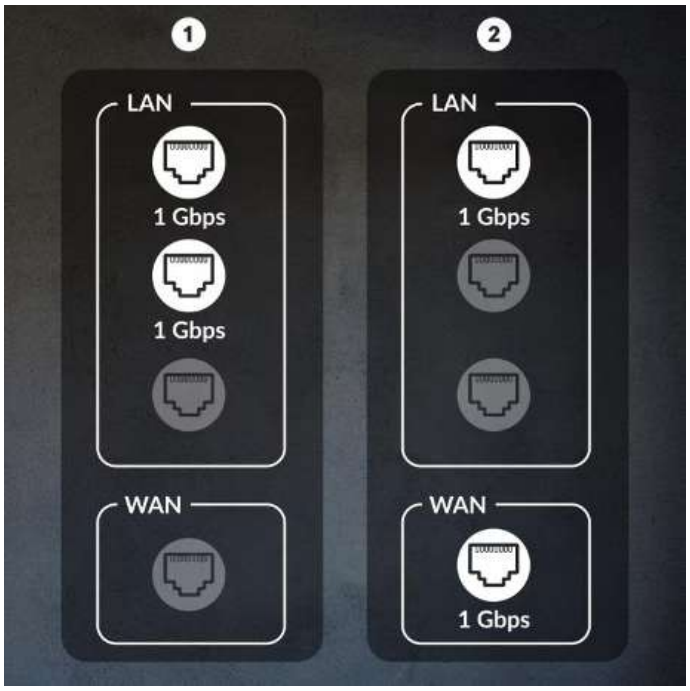


Fig. 7 — Product overview > Ethernet port configurations

Configuration	Use
1 — 2 × LAN	Both ports connect wired devices. The router uses the mobile network (5G/4G) for Internet access. Set the WAN/LAN port to **LAN Only** (section 9.9).
2 — 1 × LAN + 1 × WAN	The WAN/LAN port connects an existing Internet line (for example a fibre, DSL or cable box). The LAN port connects a wired device. If the wired line fails, the router switches automatically to the mobile network (section 4.6).

4 Installation

4.1 Choosing the location

- Place the router upright, in an open and central location, ideally close to a window: the mobile signal is generally better near windows and on upper floors.
- Avoid placing the router in a cabinet, behind a TV, near metal objects or near devices that cause interference (microwave oven, cordless phone base, Bluetooth devices).
- After installation, you can compare locations with the signal values shown in **About > RF Signal Parameters** (section 14.2).

4.2 Inserting the SIM card



Fig. 8 — Installation > Inserting the SIM card

1. Make sure the router is switched off and unplugged.
2. Turn the router over and locate the cover marked **SIM Card** on the bottom.
3. Insert your **nano-SIM** card into the slot, as shown on the quick installation guide.
4. Put the router back upright.

Note: The SIM slot is unlocked: you can use a SIM card from the operator of your choice. If your SIM card is protected by a PIN code, you enter it in the web interface (section 5.4).

4.3 Connecting the power and switching on

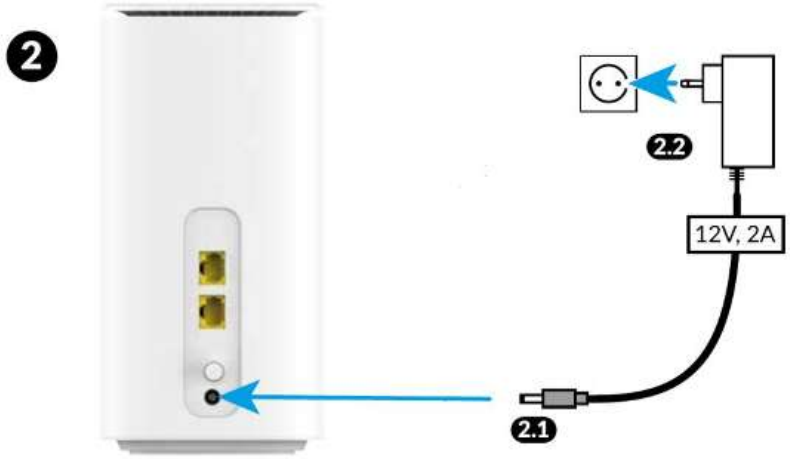


Fig. 9 — Installation > Connecting the power and switching on

1. Connect the power adapter cable to the **DC 12V** port on the back of the router (2.1).
2. Plug the power adapter into a mains socket (2.2).
3. Press the **POWER** button on the back if the router does not start. The Power LED lights up blue in the WPS button.
4. Wait for the router to start and connect to the mobile network (section 4.4).

4.4 Checking the LEDs

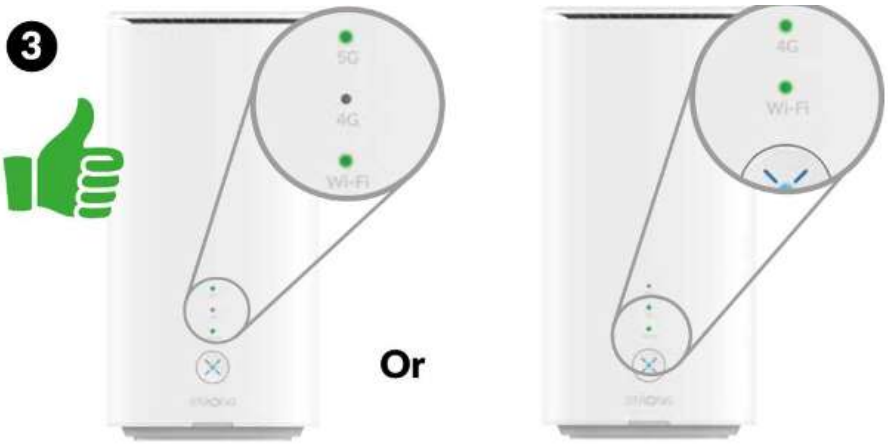


Fig. 10 — Installation > Checking the LEDs

The router is ready when the **Wi-Fi** LED and either the **5G** or the **4G** LED are green, and the Power LED is blue.

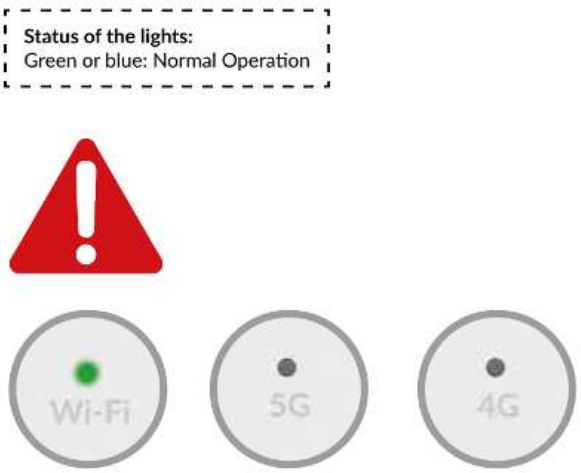


Fig. 11 — Installation > Checking the LEDs

Warning: If only the Wi-Fi LED is on and the **5G and 4G LEDs stay off**, the router has no mobile connection. Check the SIM card, then log in to the web interface: a SIM PIN code may need to be entered (section 5.4). See also section 15.2.

4.5 Connecting your devices

By Wi-Fi: on your computer, tablet or smartphone, select the Wi-Fi network shown on the product label (**STRONG_AIRHOME_1551_XXXX**) and enter the Wi-Fi password printed on the label.

With an Ethernet cable: connect your computer, smart TV or game console to the **LAN** port (or to the **WAN/LAN** port if it is set to LAN Only).

With WPS: press the **WPS** button on the front of the router. The Wi-Fi LED blinks green. Then activate WPS on your device (for example in its Wi-Fi settings). The connection is established automatically once pairing is completed.

With NFC (Android): activate NFC on your Android phone, unlock the screen, then tap the back of the phone on the NFC area on the top of the router. The phone connects to the Wi-Fi network without entering a password.

Note: NFC tap-to-connect works with NFC-enabled Android phones. If the connection does not start, move the phone slowly over the NFC area: the position of the NFC antenna varies from one phone to another.

4.6 Using an existing Internet line (failover)

If you already have a wired Internet connection (fibre, DSL or cable box), you can connect it to the router and use the mobile network as a backup:

1. Connect a LAN port of your Internet box to the **WAN/LAN** port of the router with the Ethernet cable.
2. In the web interface, go to **Network > WAN Settings** and set the **Link Type** required by your Internet line (usually **DHCP**) (section 9.9).
3. Keep the SIM card inserted and the mobile connection enabled.

The router then uses the wired line for Internet access. If the wired line fails, the router switches automatically to the mobile network (5G/4G). It switches back to the wired line when it is available again.

4.7 Using the eSIM

In addition to the nano-SIM slot, the router has a built-in **eSIM**, which works with **RedteaMobile** only. The router includes **5 GB of free data**, usable in more than 32 European countries with RedteaMobile.

To use the eSIM, go to **Network > Mobile Settings**, click **Edit** next to **SIM Selection** and select **ESIM** (or **Auto**). The **Current SIM** field shows the SIM in use (section 9.1).

5 Web interface

5.1 Accessing the web interface



Fig. 12 — Web interface > Accessing the web interface

Connect your device to the router by Wi-Fi or with an Ethernet cable. Open a web browser (Edge, Firefox, Chrome or Safari) and enter **http://setup.strong** or **http://192.168.188.1** in the address bar.

Tip: If the page does not open, check that your device is connected to the router network, and disable any VPN application on your device.

5.2 First login

There is no default login password. The first time you open the web interface, you are asked to create your login password.

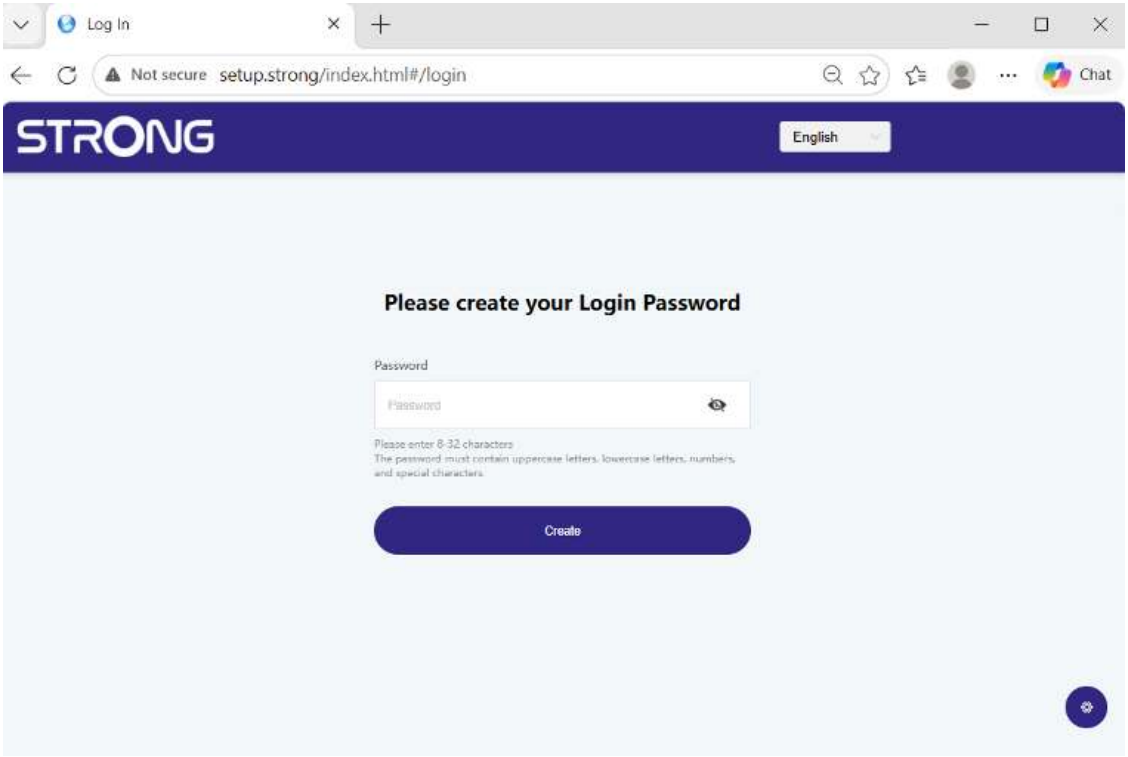


Fig. 13 — Web interface > First login

1. Enter a password of **8 to 32 characters**. It must contain uppercase letters, lowercase letters, numbers and special characters.
2. Click the eye icon to show or hide the password.
3. Click **Create**.

Warning: Keep your login password in a safe place. If you forget it, you need to reset the router to its factory settings (section 15.1).

Language: select the language of the interface in the list at the top right of the page. The interface is available in Bulgarian, Czech, German, Danish, English, Spanish, French, Croatian, Hungarian, Italian, Norwegian, Polish, Portuguese, Swedish and Ukrainian.

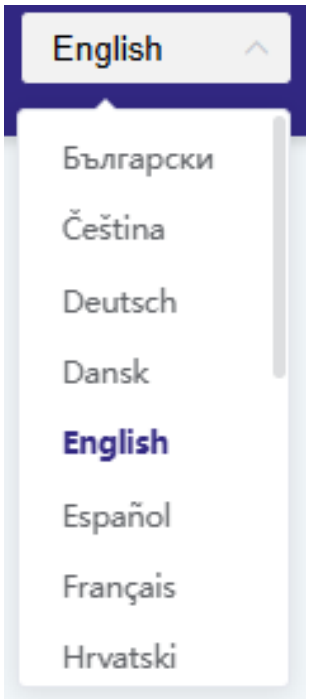


Fig. 14 — Web interface > First login

Accessibility Mode: click the round icon at the bottom right of any page, or press **Ctrl+Shift+E**, to open the accessibility options.

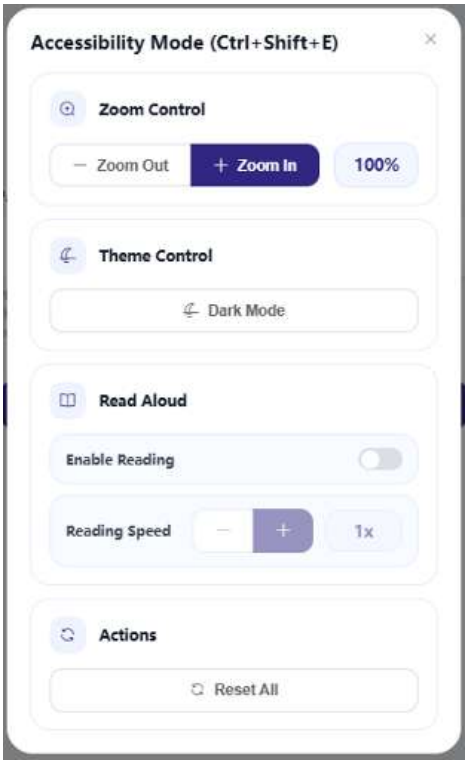


Fig. 15 — Web interface > First login

Option	Function
Zoom Control	**Zoom Out** / **Zoom In** reduces or enlarges the page. The current zoom level is displayed (for example 100%).
Theme Control	**Dark Mode** displays the interface with light text on a dark background.
Read Aloud	**Enable Reading** reads the page content aloud. **Reading Speed** adjusts the reading speed (for example 1x).
Actions	**Reset All** restores the default accessibility settings.

5.3 Logging in

Enter your login password and click **Log In**. Select **Remember password** to save it in your browser. The login page is the same with both addresses.

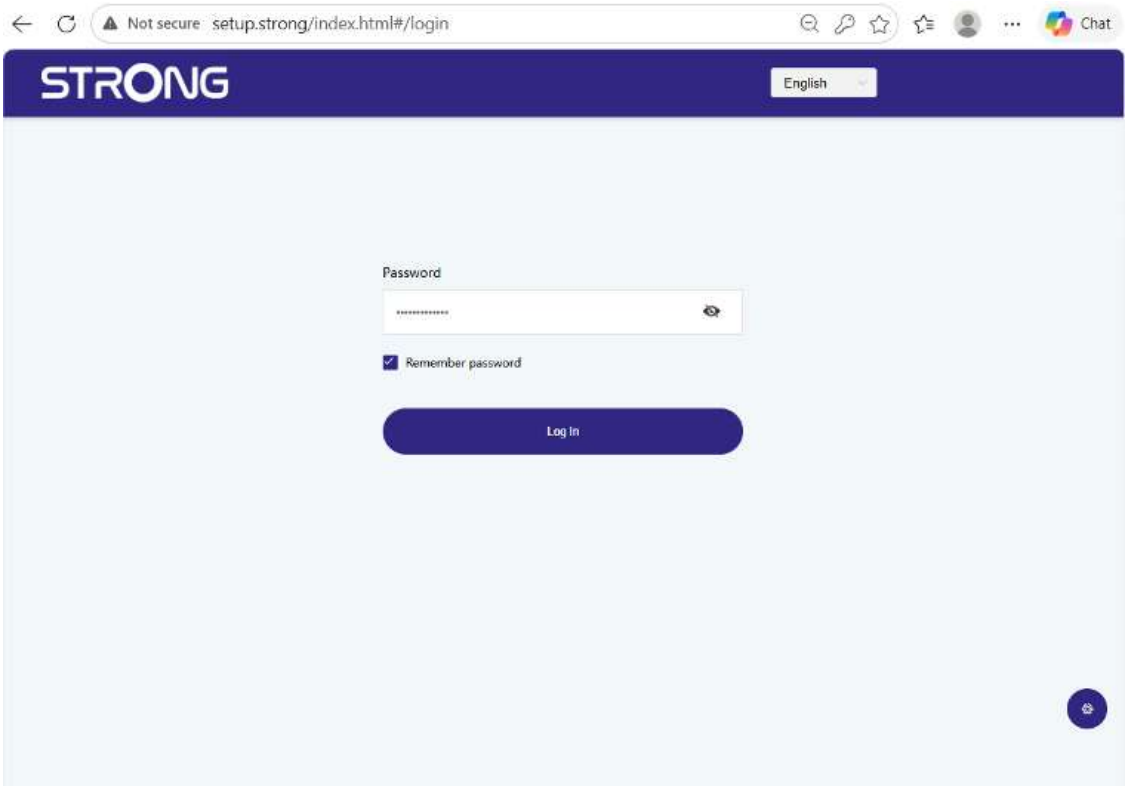


Fig. 16 — Web interface > Logging in

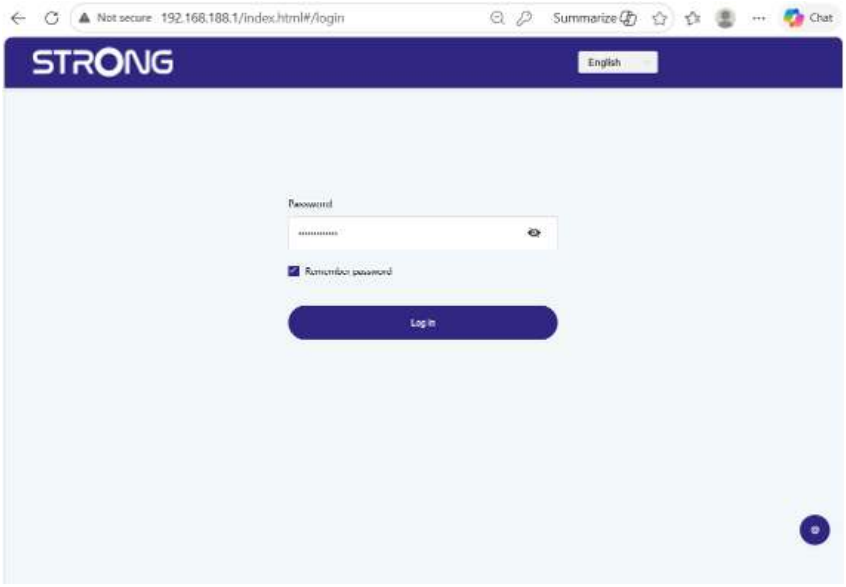


Fig. 17 — Web interface > Logging in

To log out, click **Logout** at the top right of any page.

5.4 Unlocking a SIM card with a PIN code

If your SIM card is protected by a PIN code, the router cannot connect to the mobile network until you enter it.

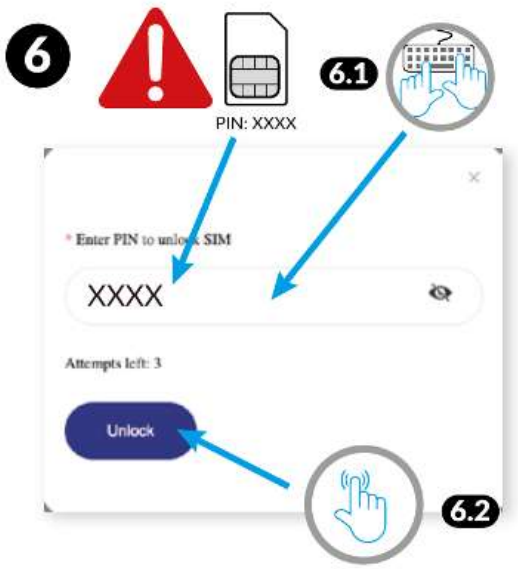


Fig. 18 — Web interface > Unlocking a SIM card with a PIN code

1. Log in to the web interface. The **SIM Security** message indicates that the PIN is locked, and the **Unlock SIM card** banner is displayed on the Dashboard.
2. Click **Unlock**. The **Network > SIM Security** page opens.
3. Enter the PIN code of your SIM card (6.1). The number of attempts left is displayed.
4. Click **Unlock** (6.2). The SIM Security page is displayed and the router connects to the mobile network.

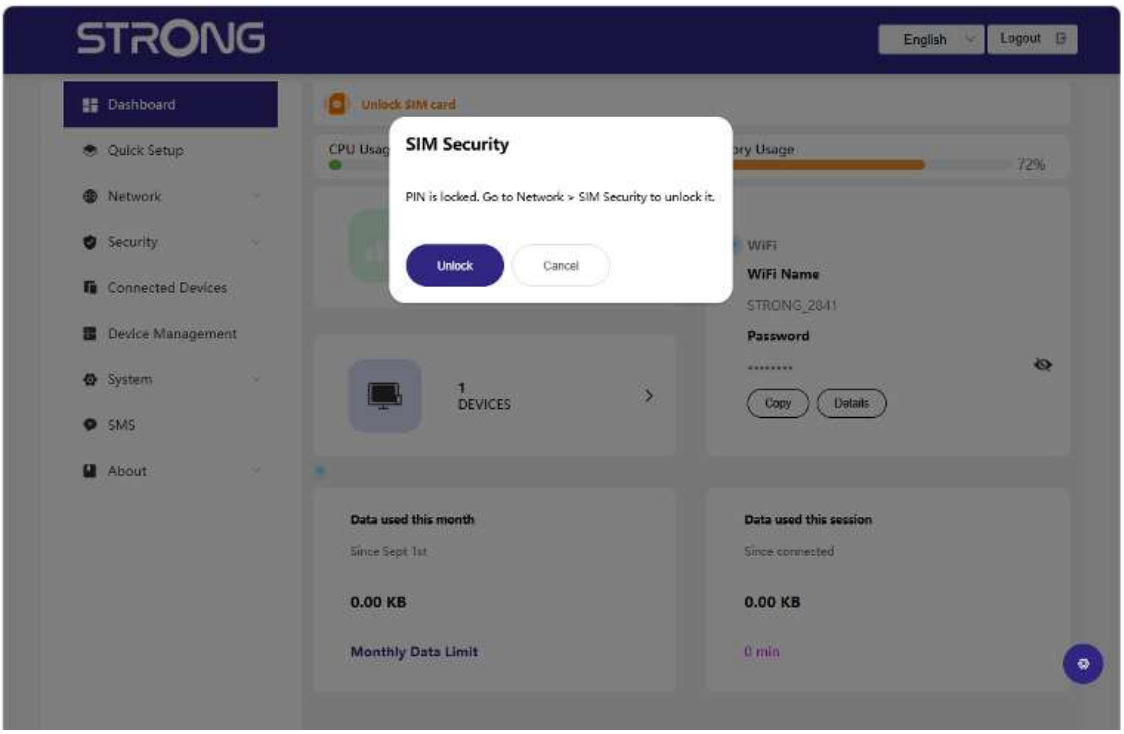


Fig. 19 — Web interface > Unlocking a SIM card with a PIN code

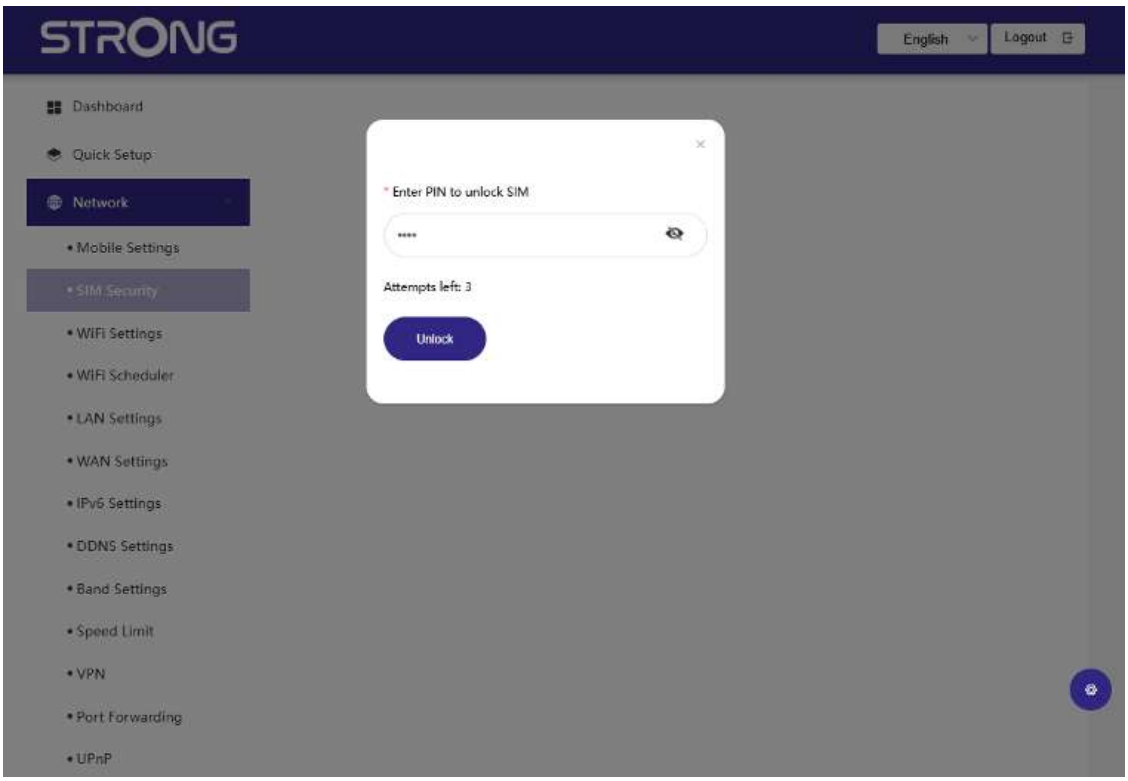


Fig. 20 — Web interface > Unlocking a SIM card with a PIN code

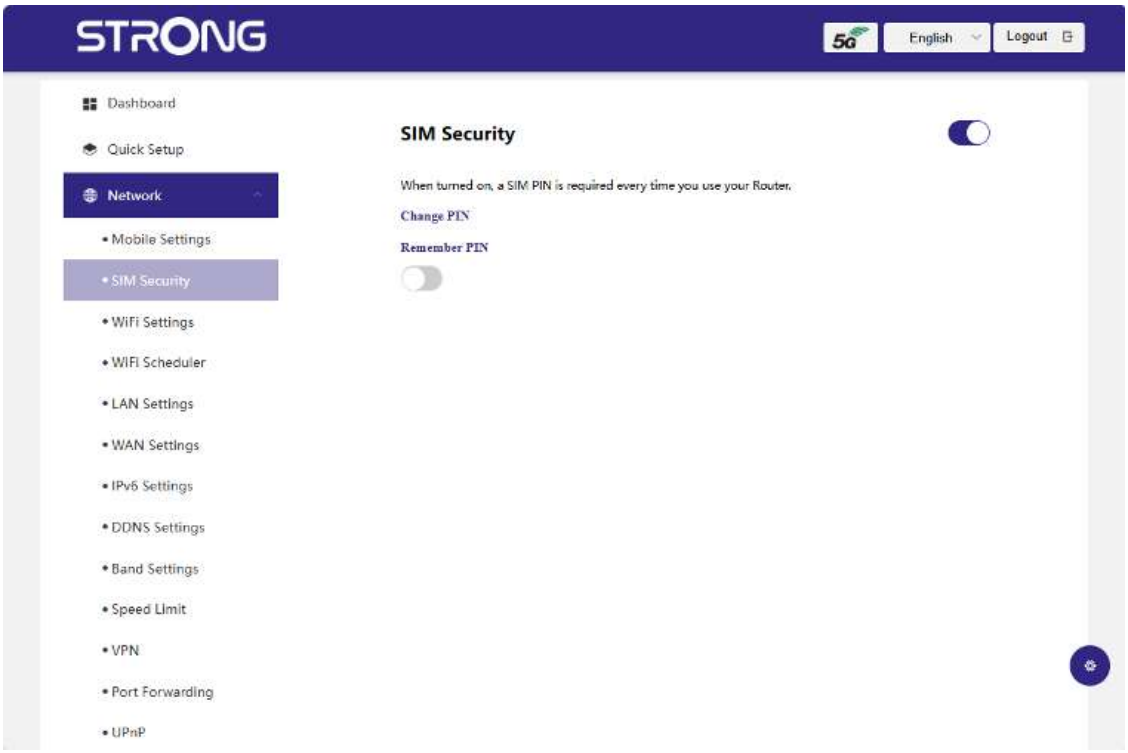


Fig. 21 — Web interface > Unlocking a SIM card with a PIN code

Warning: After **three** wrong PIN entries, the SIM card is blocked. You then need the **PUK** code provided by your mobile operator.

Tip: To avoid entering the PIN at each restart, enable **Remember PIN** or disable the PIN in **Network > SIM Security** (section 9.3).

5.5 Interface layout

The menu on the left gives access to all the pages of the interface. Menus with an arrow open sub-pages.

Menu	Content
Dashboard	Overview of the connection, devices, Wi-Fi and data usage (section 7).
Quick Setup	Login password, Wi-Fi name and password, mobile network settings (section 6).
Network	Mobile, SIM, Wi-Fi, LAN, WAN, IPv6, DDNS, bands, speed limit, VPN, port forwarding and UPnP (section 9).
Security	Firewall, ALG, DoS protection and service control (section 10).
Connected Devices	List of the connected devices (section 8).
Device Management	Device-level settings (section 11).
System	Time, firmware updates, backup, logs and diagnostics (section 12).
SMS	Text messages received on the SIM card (section 13).
About	Device information and mobile signal parameters (section 14).

The top bar shows the mobile network in use (for example **5G**), the language list and the **Logout** button.

6 Quick Setup

Quick Setup groups the main settings on a single page: login password, Wi-Fi name and password, and mobile network settings.

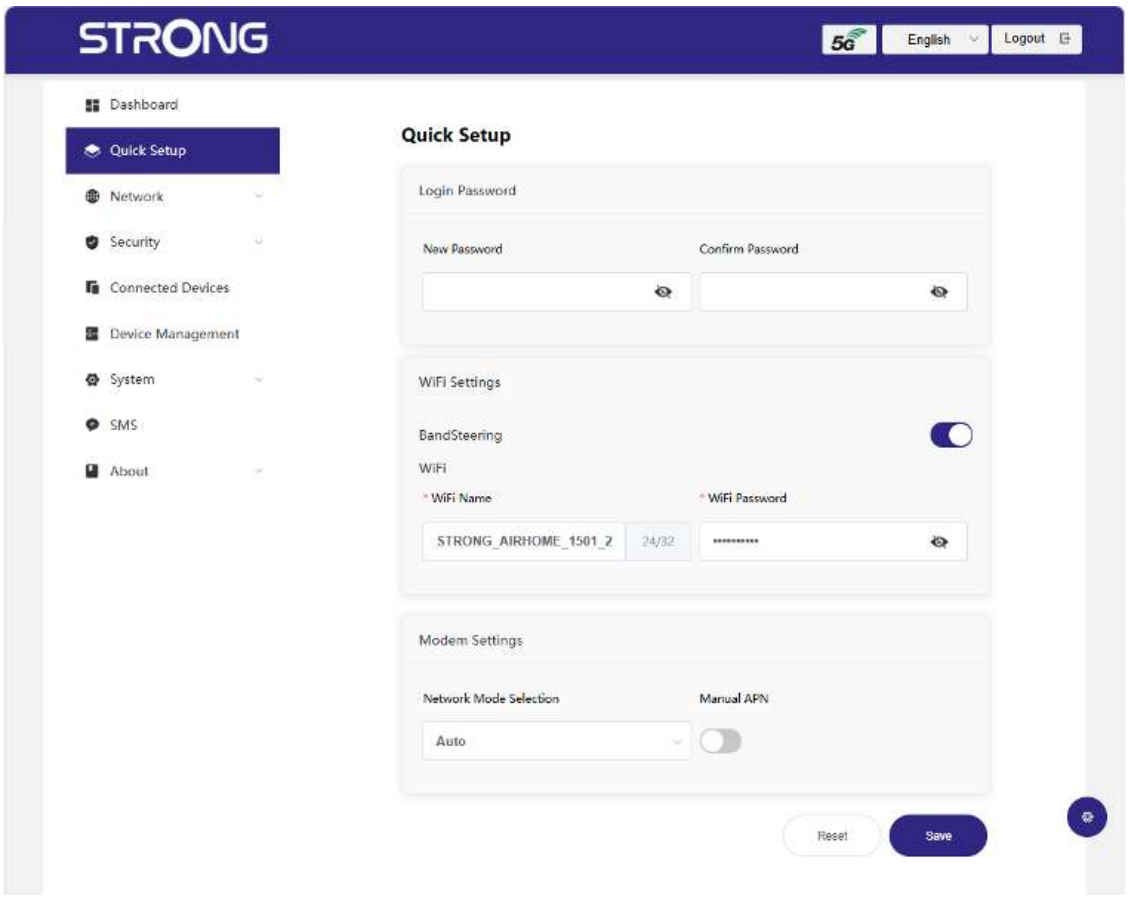


Fig. 22 — Quick Setup

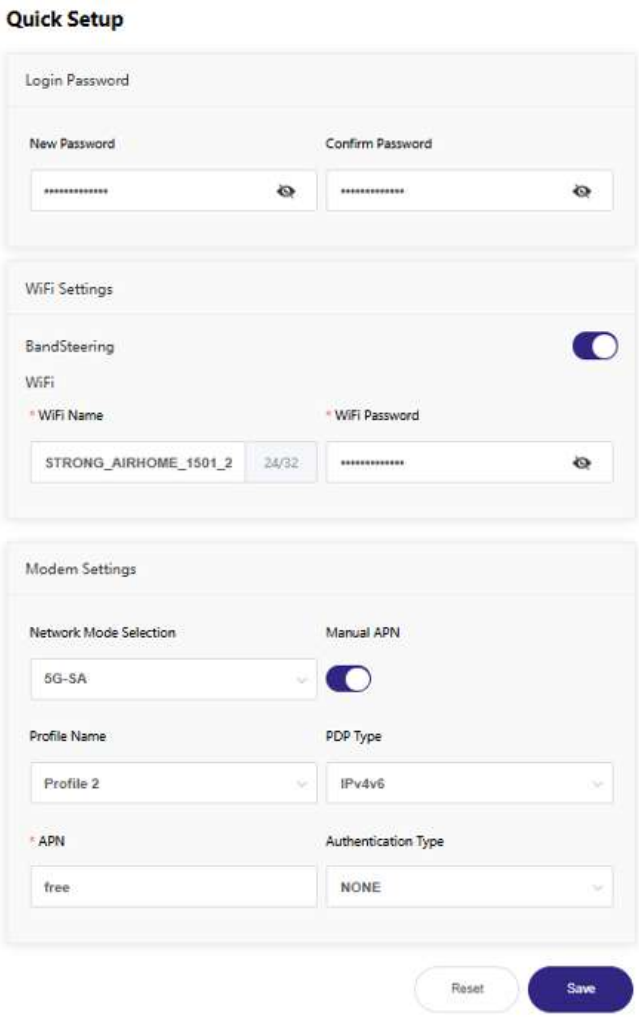


Fig. 23 — Quick Setup

Setting	Description
New Password / Confirm Password	New login password of the web interface (8 to 32 characters, with uppercase and lowercase letters, numbers and special characters).
BandSteering	**On** (default): a single Wi-Fi name for the 2.4 GHz and 5 GHz bands. The router selects the best band for each device (section 9.4).
WiFi Name / WiFi Password	Name (up to 32 characters) and password of the Wi-Fi network.
Network Mode Selection	**Auto** (recommended), **4G**, **5G-SA** or **5G-NSA**.
Manual APN	Enables the manual APN settings below.
Profile Name	APN profile: **Profile 1** to **Profile 4**.
PDP Type	IP version of the mobile connection: **IPv4**, **IPv6** or **IPv4v6**.
APN	Access point name provided by your mobile operator.
Authentication Type	**NONE**, **PAP**, **CHAP** or **BOTH**, as required by your operator.

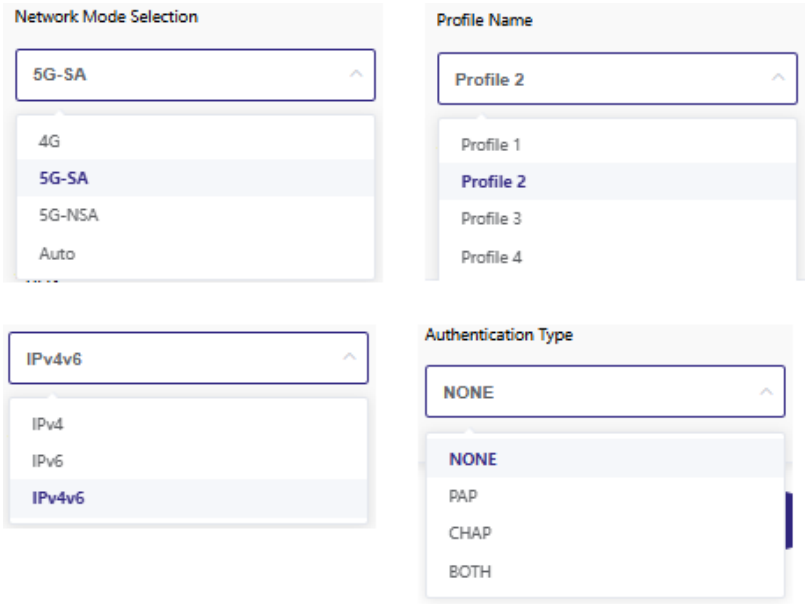


Fig. 24 — Quick Setup

> **Note:** In most cases, you do not need to change the **Modem Settings**: the router configures the mobile connection automatically. Use Manual APN only if your operator gives you specific settings.

Click **Save**. A countdown is displayed: the settings are applied after about **30 seconds**. If you changed the Wi-Fi name or password, reconnect your devices with the new settings. Click **Reset** to discard your changes.

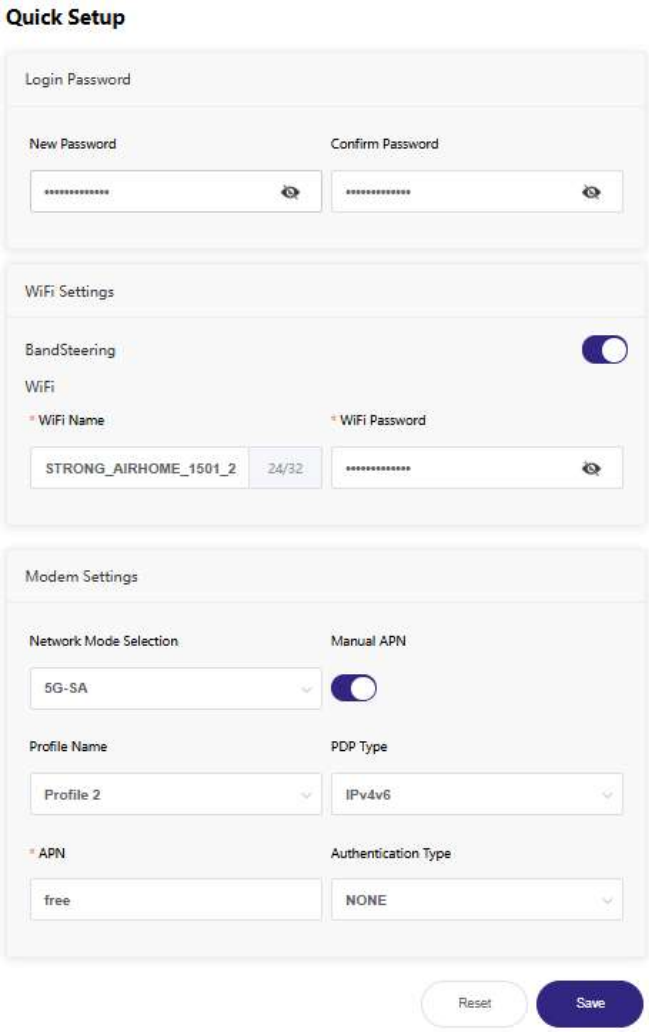


Fig. 25 — Quick Setup

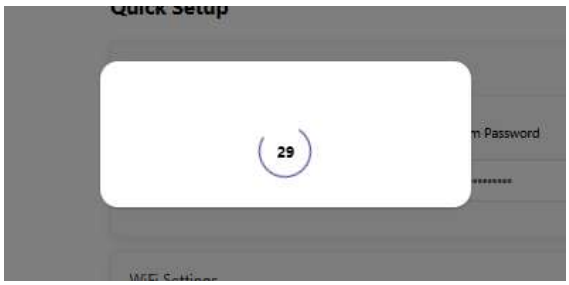


Fig. 26 — Quick Setup

7 Dashboard

The **Dashboard** is the home page of the web interface. It gives an overview of the router and quick access to the most frequently used pages.

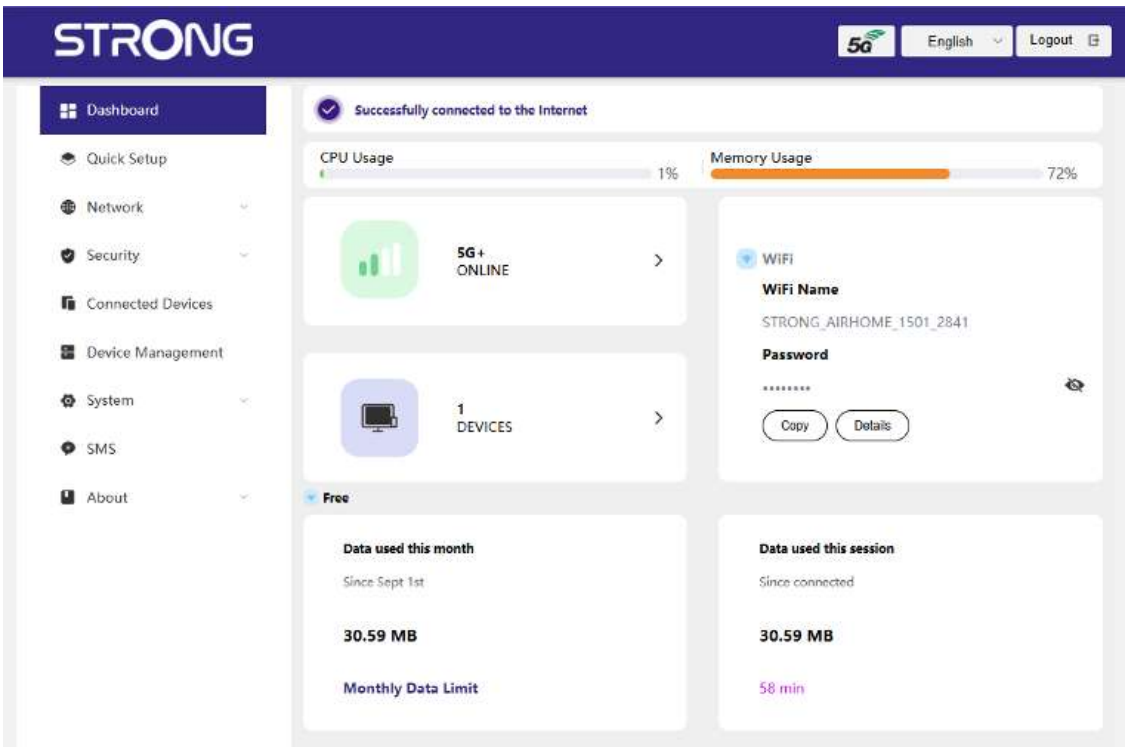


Fig. 27 — Dashboard

Area	Description
Connection status	Indicates whether the router is connected to the Internet (for example **Successfully connected to the Internet**).
CPU Usage / Memory Usage	Load of the router processor and memory.
Mobile network (for example 5G+ ONLINE)	Type and status of the mobile connection. Click it to open **Mobile Settings**.
DEVICES	Number of connected devices. Click it to open **Connected Devices**.
WiFi	Wi-Fi name and password. Click the eye icon to show the password, **Copy** to copy it and **Details** to open **WiFi Settings**.
Data used this month	Mobile data consumed since the first day of the month. **Monthly Data Limit** opens **Traffic Configuration**.
Data used this session	Mobile data consumed and duration since the current connection started.

8 Connected Devices

This page lists the devices connected to the router by Wi-Fi or Ethernet, with the number of devices and the maximum number supported (for example 1/253).

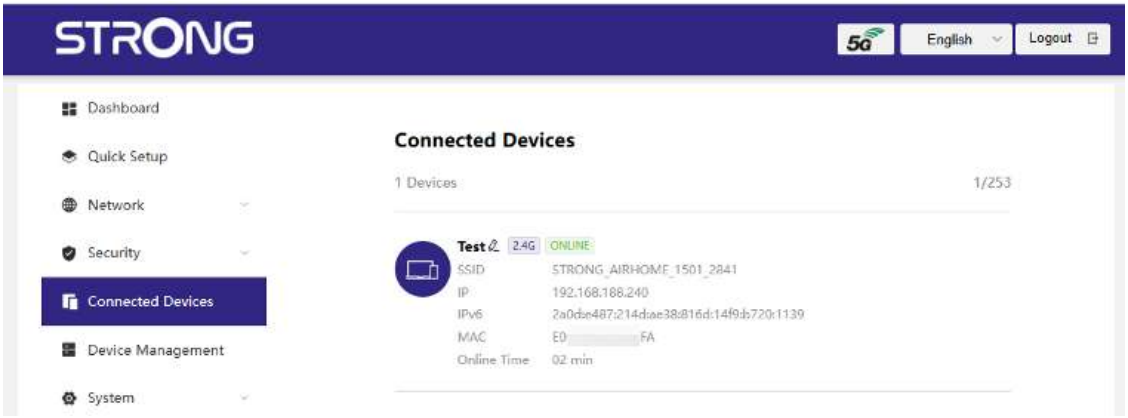


Fig. 28 — Connected Devices

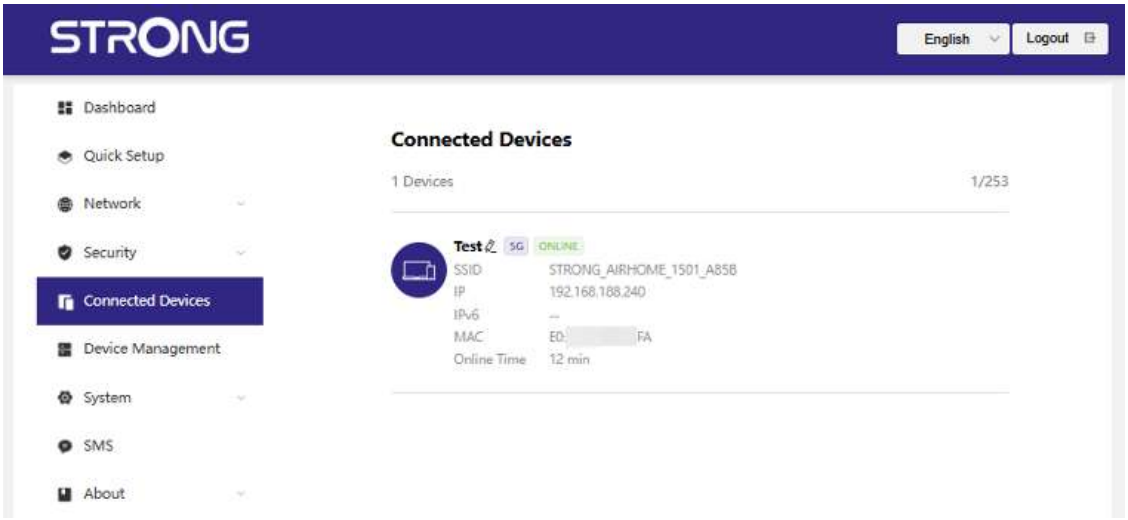


Fig. 29 — Connected Devices

Field	Description
Name	Name of the device. Click the pencil icon to rename it.
Band / status	Wi-Fi band used (for example **2.4G**) and **ONLINE** status.
SSID	Wi-Fi network to which the device is connected.
IP / IPv6	IPv4 and IPv6 addresses assigned to the device by the router.
MAC	Physical address of the device.
Online Time	Connection time of the device.

Tip: Use this page to find the IP address and MAC address of a device, for example to reserve its IP address (section 9.8) or to create a port forwarding rule (section 9.15).

9 Network

9.1 Mobile Settings

Path: Network > Mobile Settings

This page shows the status of the mobile connection and gives access to the SIM, network mode and APN settings.

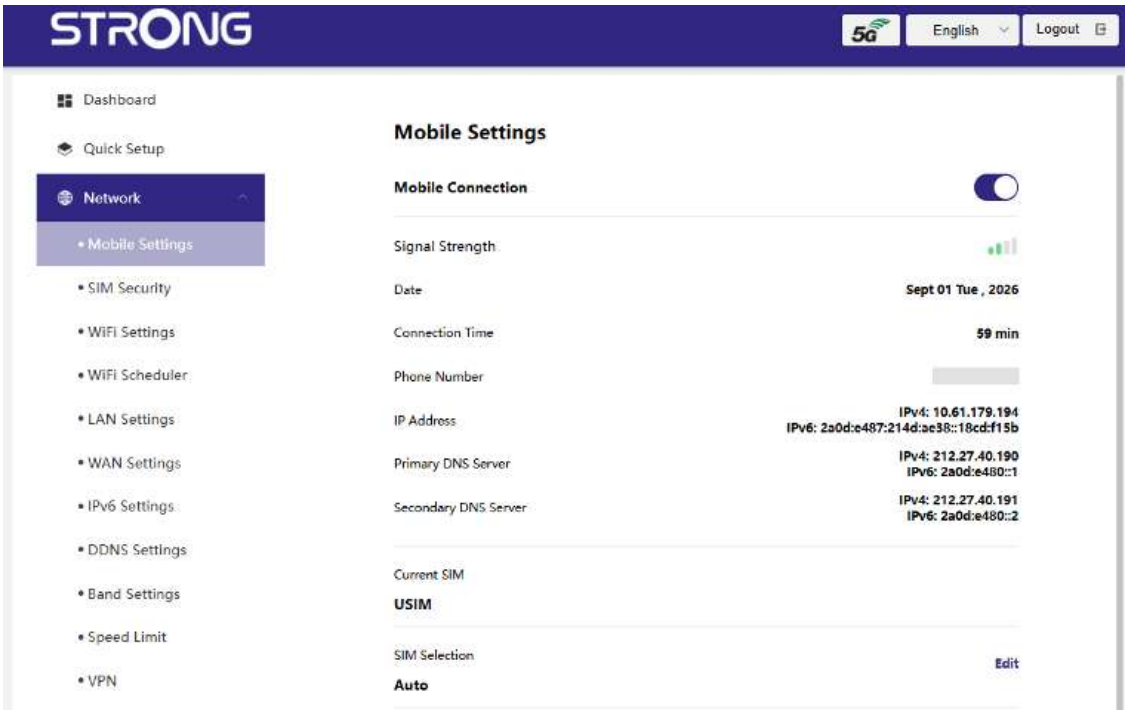


Fig. 30 — Network > Mobile Settings

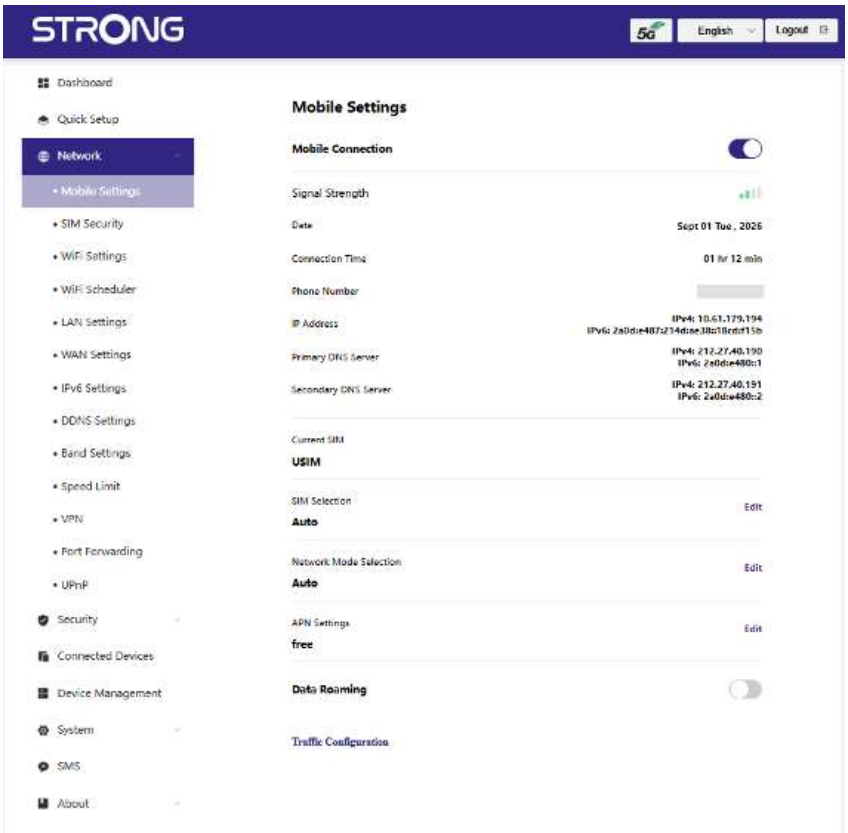


Fig. 31 — Network > Mobile Settings

Setting	Description
Mobile Connection	Enables or disables the mobile data connection. After you enable it again, the connection can take about **20 seconds** to recover.
Signal Strength	Level of the mobile signal, in bars.
Date / Connection Time	Current date and duration of the mobile connection.
Phone Number	Phone number of the SIM card, if provided by the operator.
IP Address	IPv4 and IPv6 addresses assigned to the router by the mobile operator.
Primary / Secondary DNS Server	DNS servers of the mobile connection.
Current SIM	SIM in use: **USIM** (physical nano-SIM card) or **ESIM**.
SIM Selection	**Auto**, **USIM** or **ESIM**. Click **Edit** to change it.
Network Mode Selection	**Auto** (recommended), **4G**, **5G-SA** or **5G-NSA**. Click **Edit** to change it.
APN Settings	APN in use. Click **Edit** to manage the APN profiles.
Data Roaming	Allows the mobile connection abroad. **Disabled** by default.
Traffic Configuration	Opens the data limit settings (section 9.2).

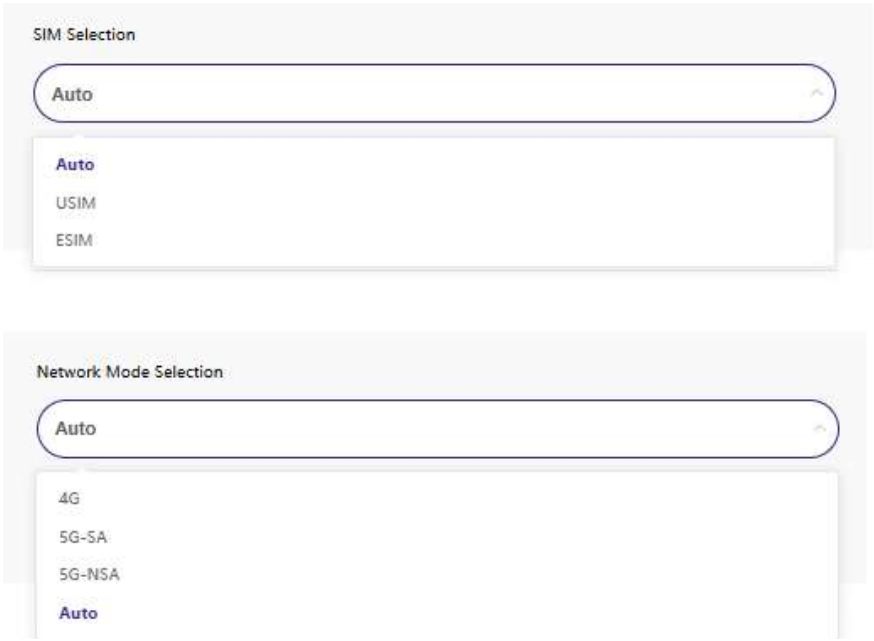


Fig. 32 — Network > Mobile Settings

Network mode	Description
Auto	The router selects the best available network. Recommended.
5G-SA	5G Standalone: 5G network with a 5G core network. Lowest latency, where your operator offers it.
5G-NSA	5G Non-Standalone: 5G radio combined with the 4G network. The most common 5G mode.
4G	The router uses only the 4G (LTE) network.

Warning: Roaming can generate additional costs, depending on your mobile plan. Check the conditions of your plan before enabling **Data Roaming**.

APN Settings: the Access Point Name (APN) tells the router how to connect to the Internet through your operator. The page lists four profiles. Enable the profile to use with its switch, click **Edit** to change its APN name, username and password, or **Delete** to delete it, then click **Apply**.

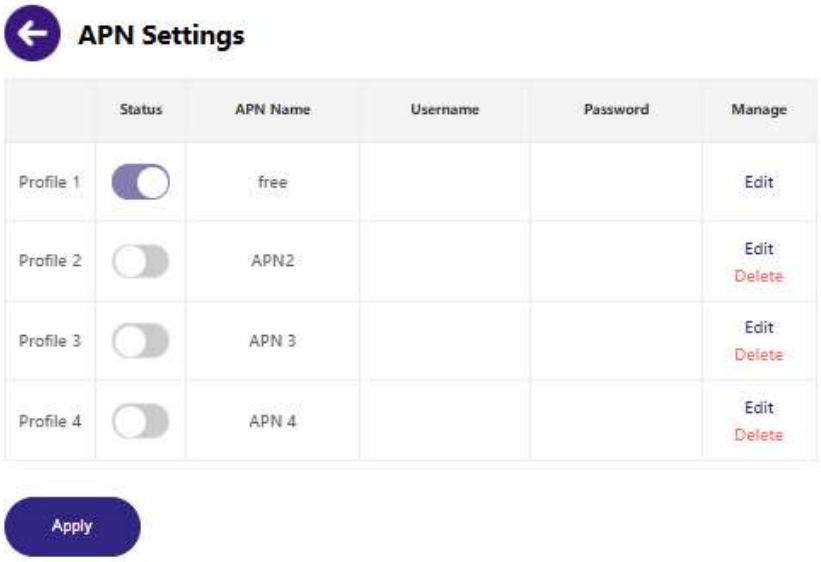


Fig. 33 — Network > Mobile Settings

If the mobile connection does not work, check the APN settings:

- Check the **APN name**, **username** and **password** on the website of your mobile operator.
- Check the **PDP Type**: some operators support only **IPv4**, others **IPv4v6**.
- Check that your plan allows mobile data, and that the APN is allowed when you are abroad (roaming).

9.2 Traffic Configuration

Path: Network > Mobile Settings > Traffic Configuration

Set a daily and/or monthly data limit. When a limit is reached, the mobile connection is stopped and a message is displayed.

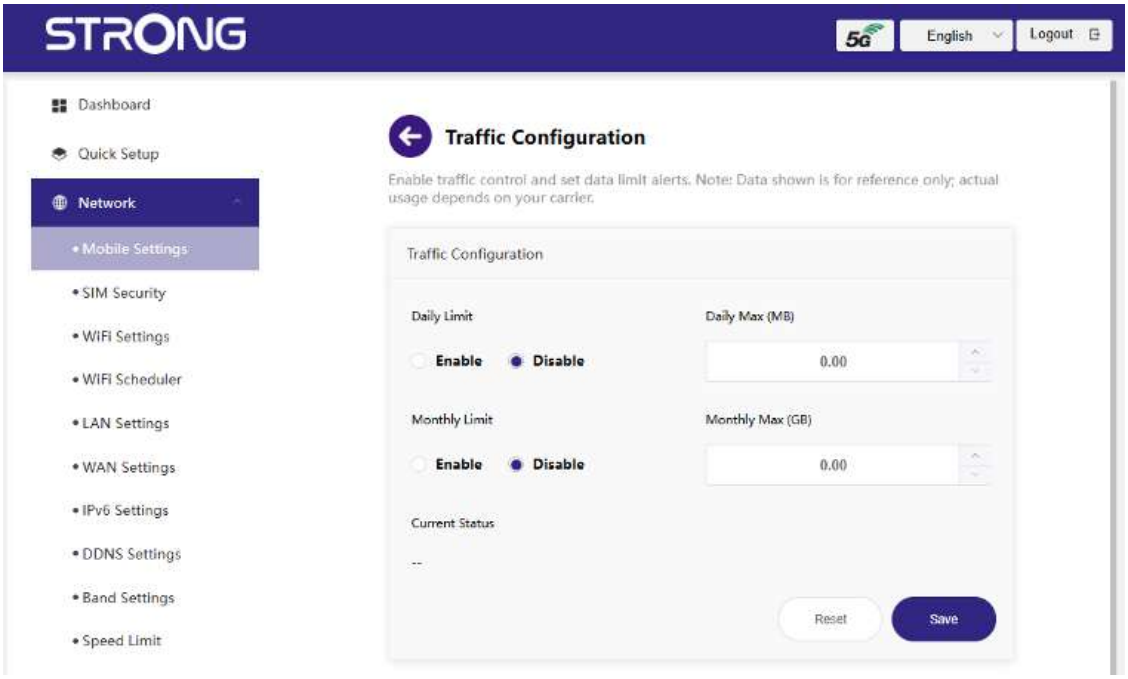


Fig. 34 — Network > Traffic Configuration

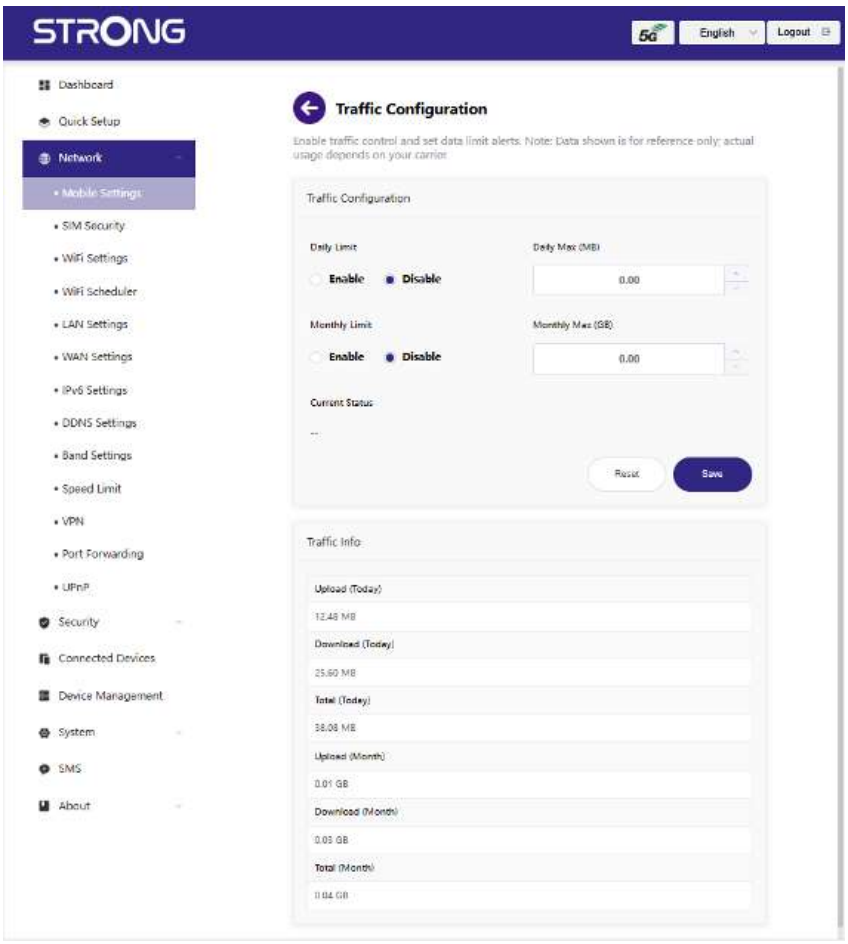


Fig. 35 — Network > Traffic Configuration

Setting	Description
Daily Limit / Daily Max (MB)	**Enable** activates a daily limit. Enter the limit in MB.
Monthly Limit / Monthly Max (GB)	**Enable** activates a monthly limit. Enter the limit in GB.
Current Status	Indicates whether a limit has been exceeded (for example **Daily and monthly traffic limits not exceeded**).
Traffic Info	Upload, download and total data for the day and for the month.

Note: The data shown is for reference only. Actual usage depends on your carrier.

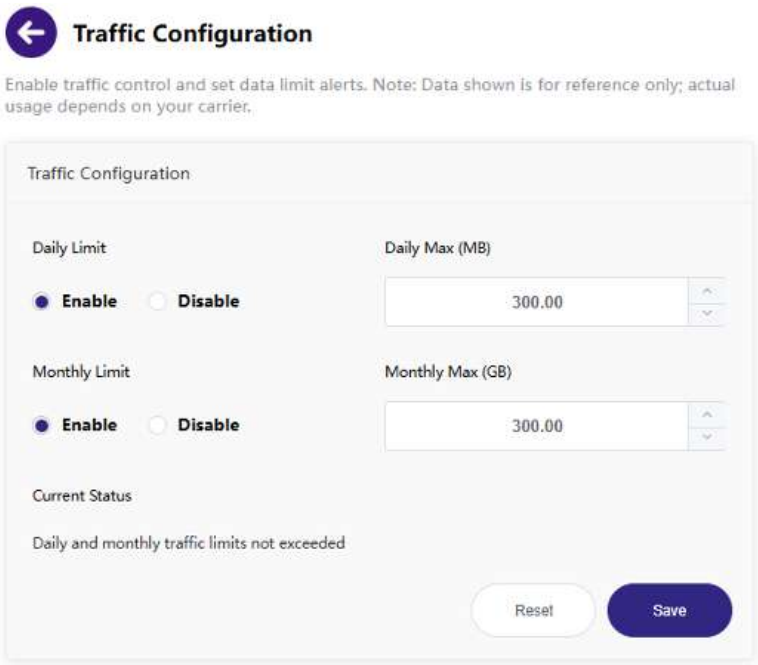


Fig. 36 — Network > Traffic Configuration

When the limit is exceeded, the **Tips** message appears and the mobile connection is stopped. To restore the connection:

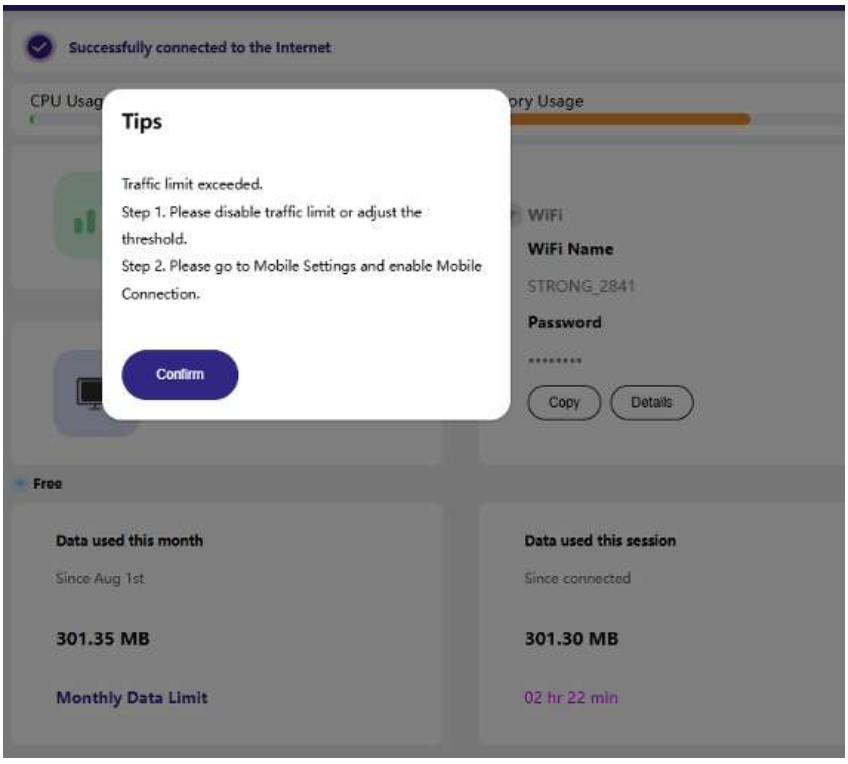


Fig. 37 — Network > Traffic Configuration

1. Click **Confirm**.
2. In **Traffic Configuration**, disable the limit or increase the threshold, then click **Save**.
3. Go to **Network > Mobile Settings** and enable **Mobile Connection**.

9.3 SIM Security

Path: Network > SIM Security

When **SIM Security** is enabled, the SIM PIN is required every time you use the router.

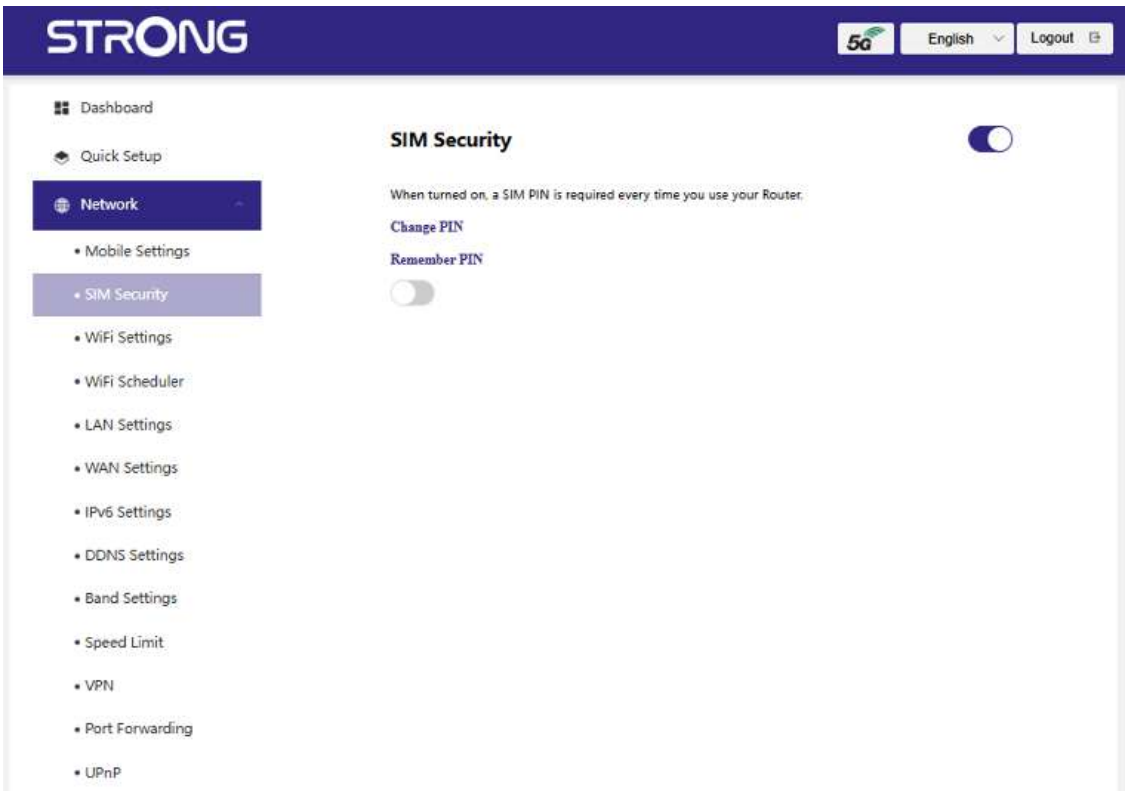


Fig. 38 — Network > SIM Security

Setting	Description
SIM Security	Enables or disables the PIN code of the SIM card. Enter the correct PIN to confirm the change.
Change PIN	Enter the current PIN, then the new PIN twice, and click **Save**.
Remember PIN	The PIN is not requested after a restart of the router. It is requested again if you remove the SIM card and insert it again.

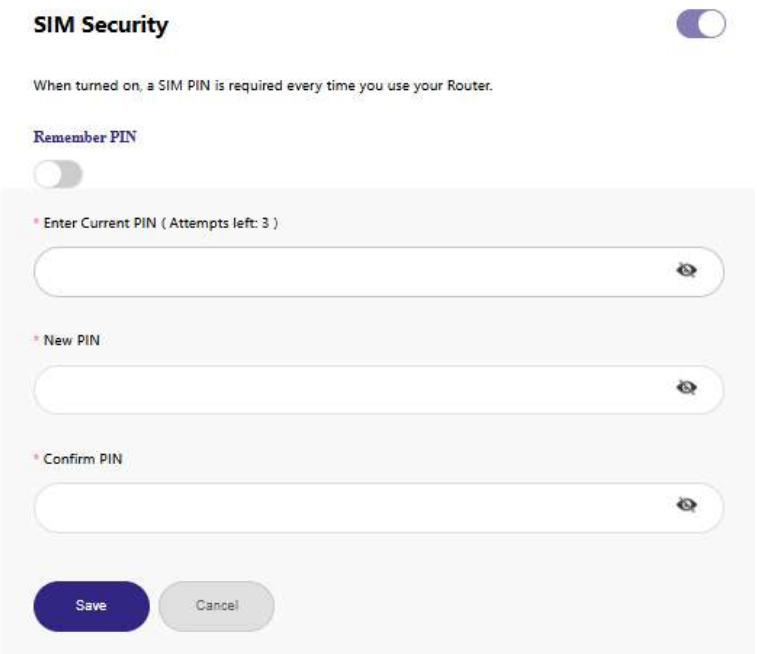


Fig. 39 — Network > SIM Security

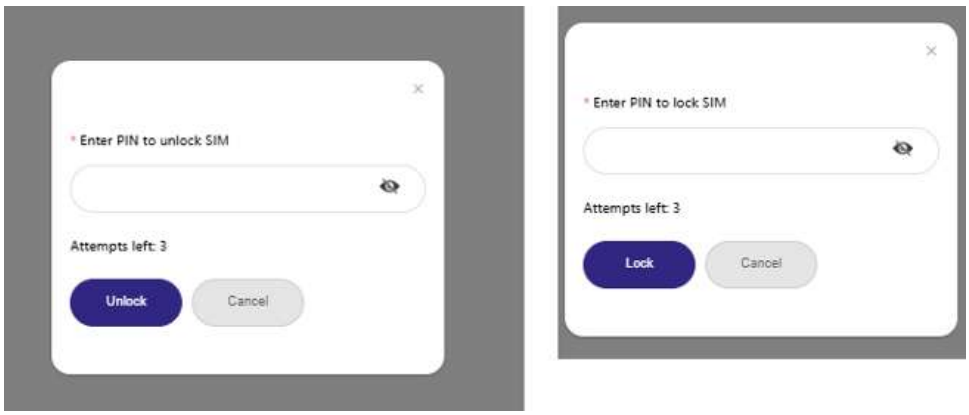


Fig. 40 — Network > SIM Security

To **enable** the PIN, switch on SIM Security, enter the PIN in the **Enter PIN to lock SIM** window and click **Lock**. To **disable** it, switch off SIM Security, enter the PIN in the **Enter PIN to unlock SIM** window and click **Unlock**.

Warning: Each wrong entry reduces the number of attempts left. After three wrong entries, the SIM card is blocked and you need the PUK code from your operator.

9.4 WiFi Settings

Path: Network > WiFi Settings

This page shows the settings of the Wi-Fi network. Select the **2.4 GHz** or **5 GHz** tab to display the settings of each band.

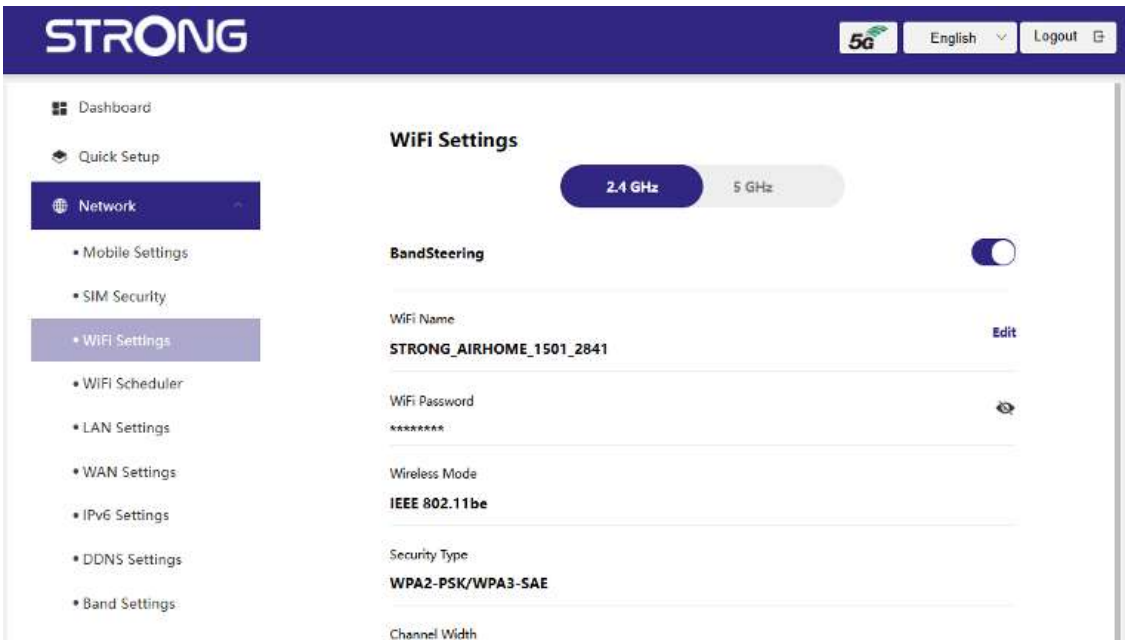


Fig. 41 — Network > WiFi Settings

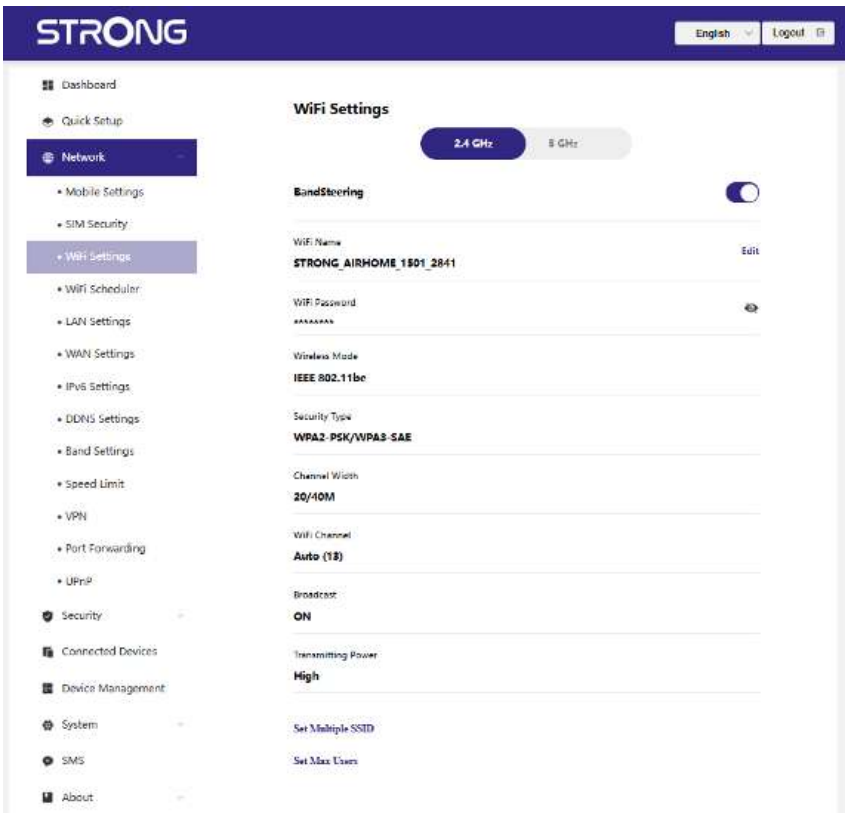


Fig. 42 — Network > WiFi Settings

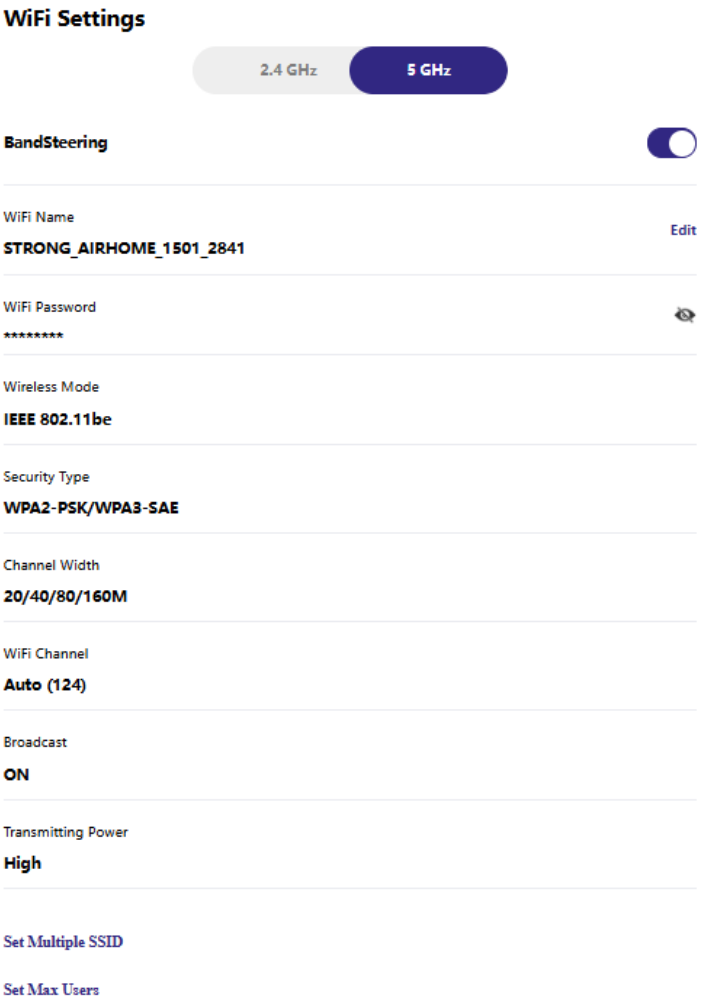


Fig. 43 — Network > WiFi Settings

BandSteering is enabled by default: both bands use the same Wi-Fi name, and the router connects each device to the best band. To use two separate networks, disable BandSteering and click **Confirm**. The band is then added to the end of each Wi-Fi name (**_2.4GHz** and **_5GHz**), and a switch appears in each tab to turn that band on or off.

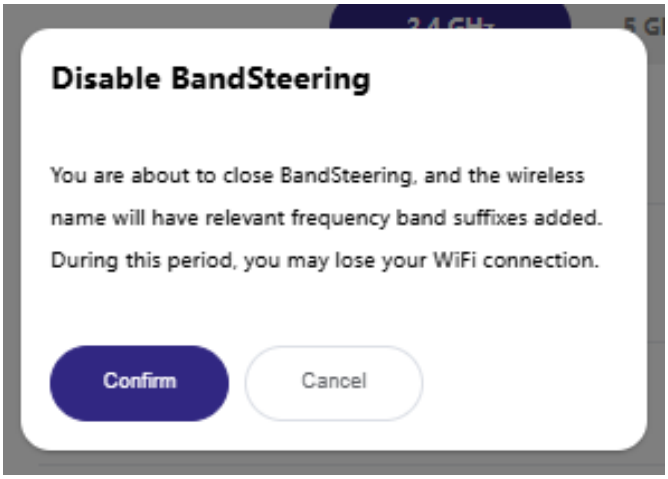


Fig. 44 — Network > WiFi Settings

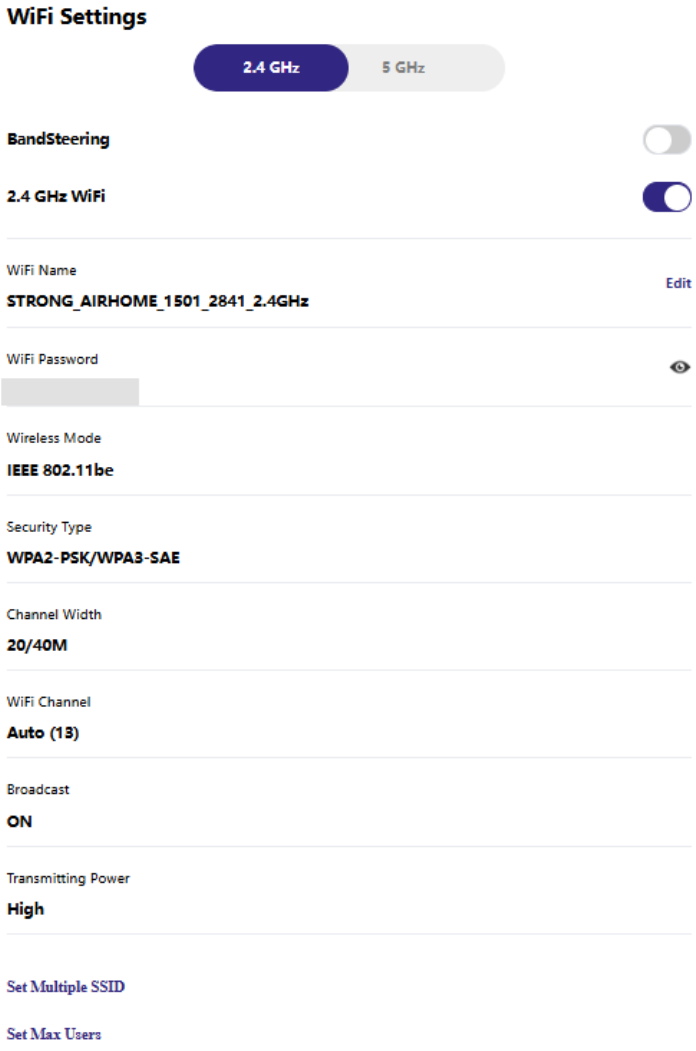


Fig. 45 — Network > WiFi Settings

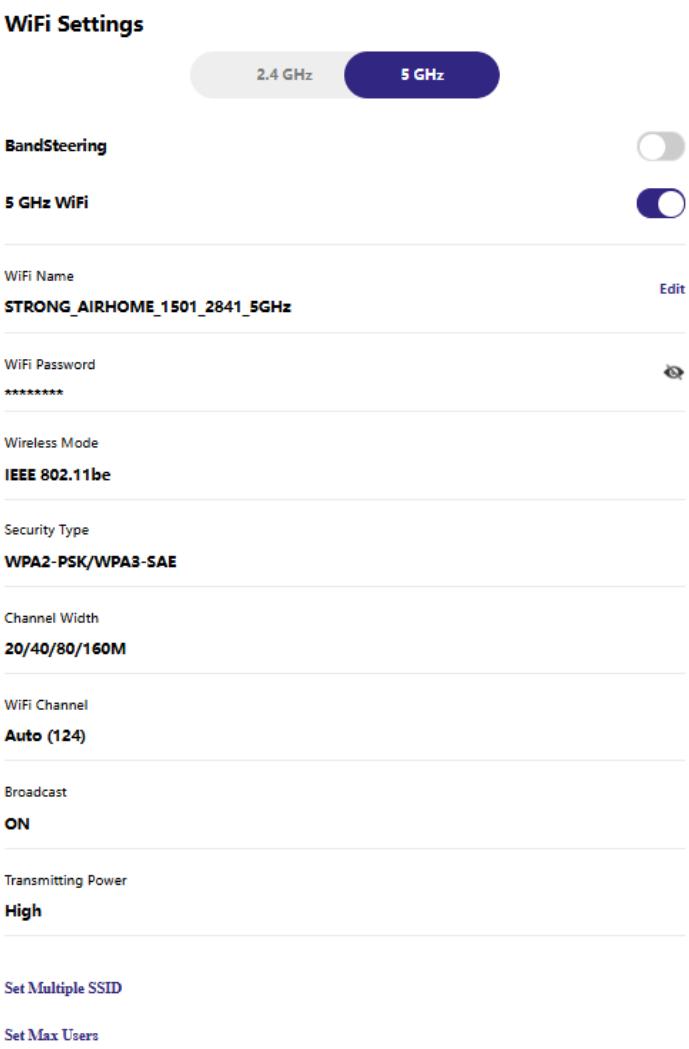


Fig. 46 — Network > WiFi Settings

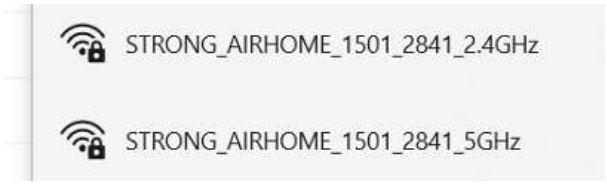


Fig. 47 — Network > WiFi Settings

> **Note:** Wi-Fi 7 devices can use the 2.4 GHz and 5 GHz bands at the same time thanks to **Multi-Link Operation (MLO)**, which requires the same Wi-Fi name on both bands. Keep **BandSteering enabled** to benefit from it.

To change the settings, click **Edit**, change the settings, then click **Save**. When BandSteering is enabled, the name, password and security type are set in the 2.4 GHz tab and apply to both bands; they are greyed out in the 5 GHz tab.

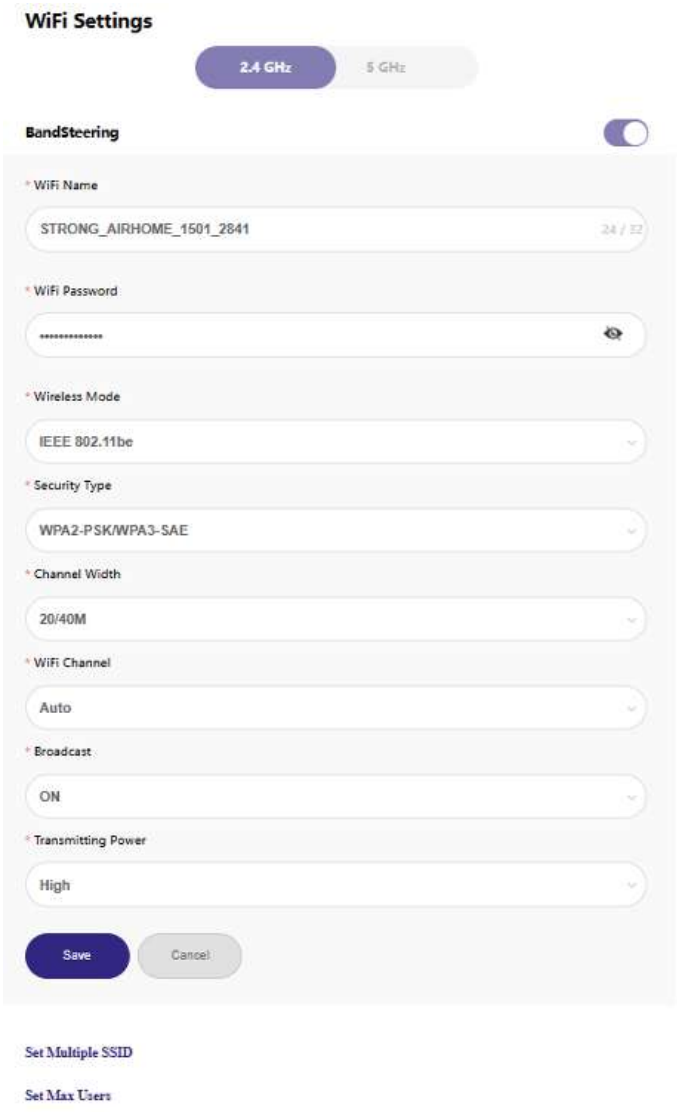


Fig. 48 — Network > WiFi Settings

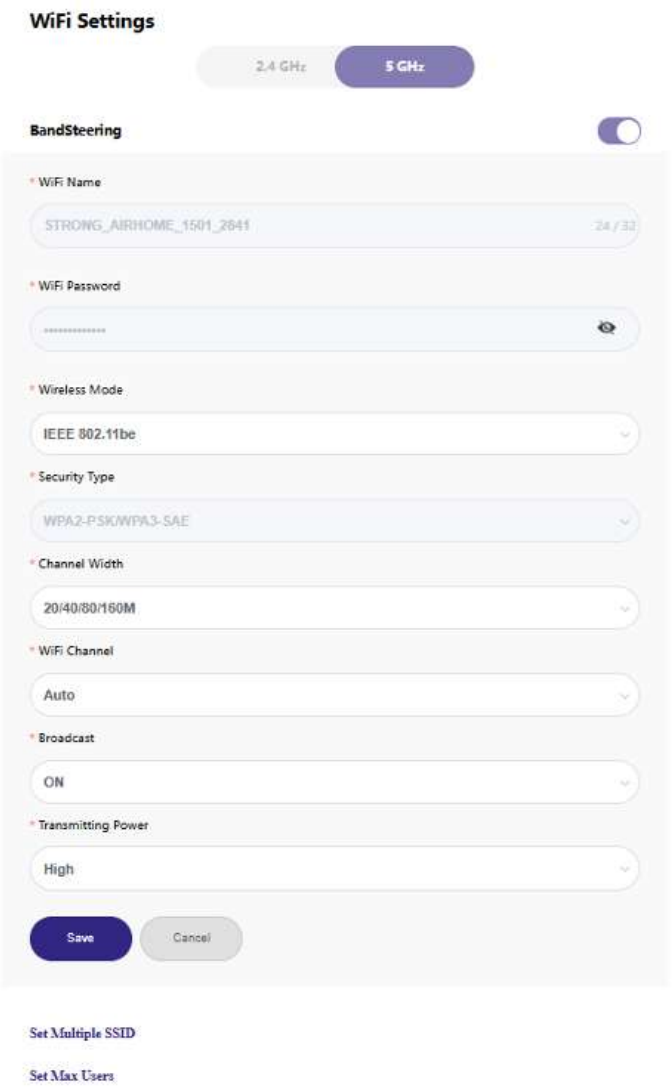


Fig. 49 — Network > WiFi Settings

Setting	2.4 GHz	5 GHz
WiFi Name / WiFi Password	Up to 32 characters.	Up to 32 characters.
Wireless Mode	IEEE 802.11b, 802.11g, 802.11b/g, 802.11n, 802.11b/g/n, 802.11ax, **802.11be** (default).	IEEE 802.11a, 802.11n, 802.11ac, 802.11a/n/ac, 802.11ax, **802.11be** (default).
Security Type	**WPA2-PSK/WPA3-SAE** (default), WPA3-SAE (AES), WPA/WPA2-PSK Mixed, WPA2-PSK (TKIP+AES), WPA2-PSK (AES), Open.	Same as 2.4 GHz.
Channel Width	20M, **20/40M** (default).	20M, 20/40M, 20/40/80M, **20/40/80/160M** (default).
WiFi Channel	**Auto** (default), 1 to 13.	**Auto** (default), 36, 40, 44, 48, 52 to 64 (DFS), 100 to 128 (DFS). With a 20M width: also 132 to 140 (DFS).
Broadcast	**ON** (default): the network name is visible. **OFF**: hidden network.	Same as 2.4 GHz.
Transmitting Power	**High** (default), Medium, Low.	Same as 2.4 GHz.

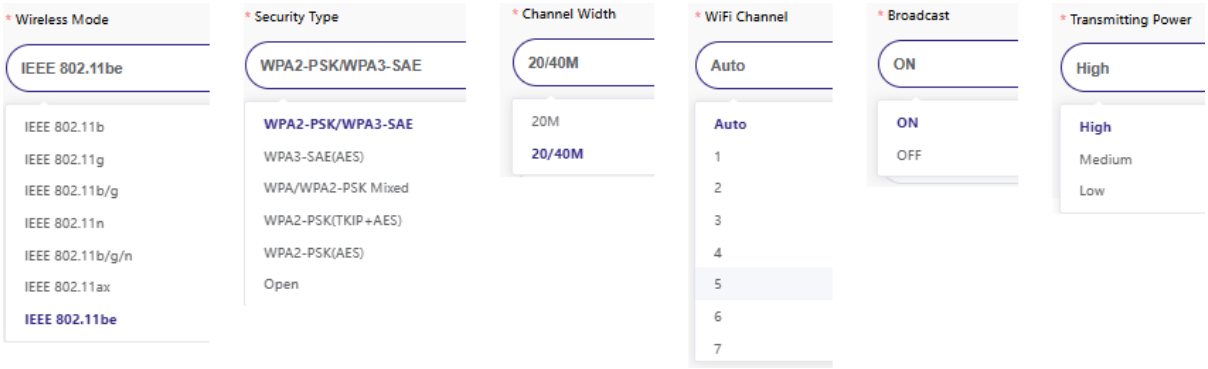


Fig. 50 — Network > WiFi Settings

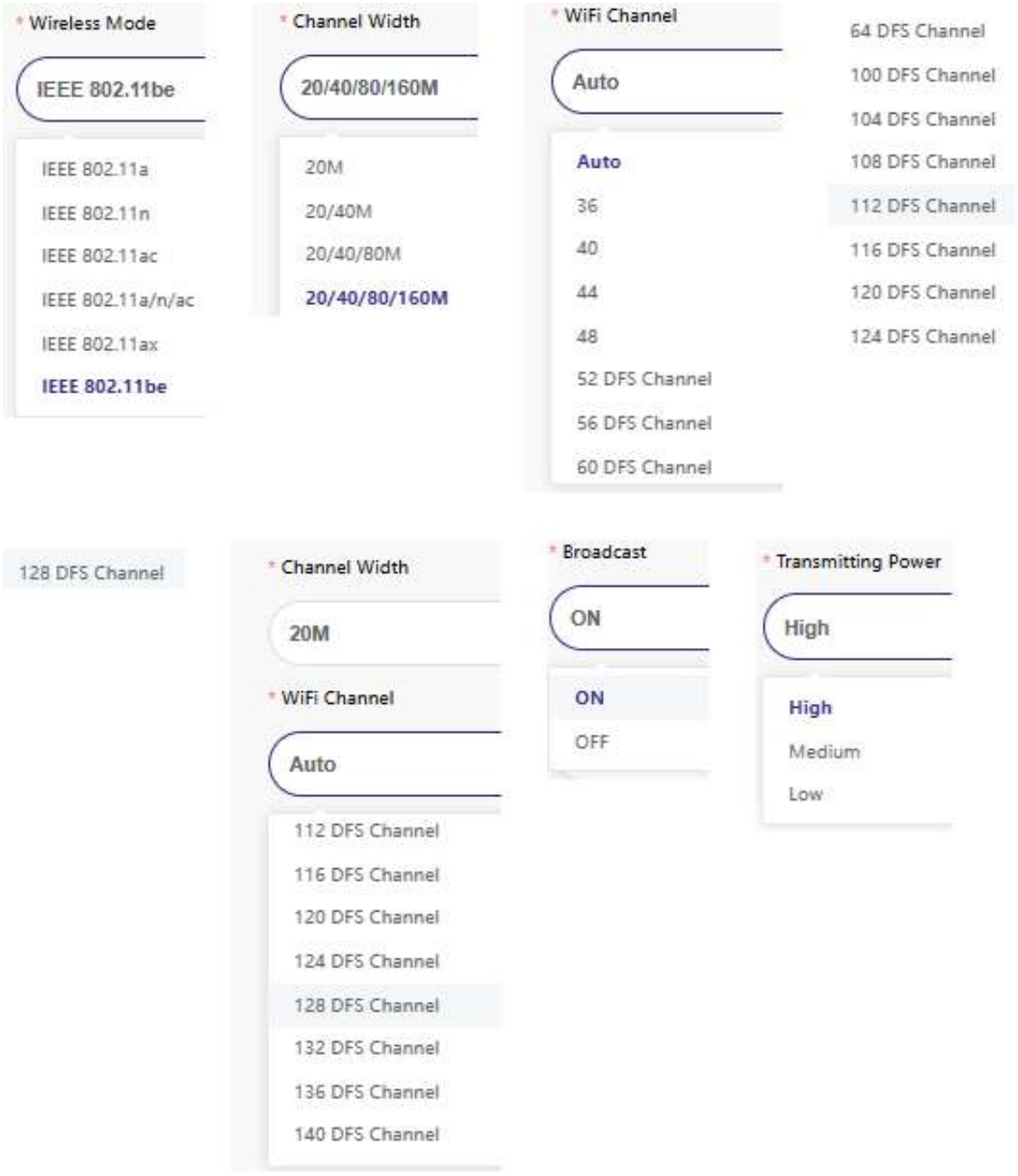


Fig. 51 — Network > WiFi Settings

Warning: **Open** security leaves your Wi-Fi network unprotected: anyone nearby can connect to it. Use **WPA2-PSK/WPA3-SAE** whenever possible. Use WPA2-PSK (AES) only for older devices that do not support WPA3.

Choosing a band:

Band	Advantages	Limitations
2.4 GHz	Longer range and better penetration through walls. No DFS channels: no sudden channel change.	Lower speed. Crowded band, shared with many devices (Bluetooth, microwave ovens, cameras, connected objects).
5 GHz	Higher speed and less interference. Recommended for a home office, streaming and gaming close to the router.	Shorter range and lower penetration through walls.

DFS channels: on the 5 GHz band, channels 52 to 140 are DFS channels (Dynamic Frequency Selection). Before using them, the router checks for radar signals, as required by European regulations. When the router starts on a DFS channel, the 5 GHz network can take about **60 seconds** to appear. If a radar is detected, the router changes channel automatically and Wi-Fi devices can be disconnected for a moment.

> **Tip:** If your 5 GHz connection is interrupted from time to time, select a non-DFS channel (**36, 40, 44 or 48**). On the 2.4 GHz band, channels **1, 6 and 11** do not overlap and usually give the most stable connection.

9.5 Multiple SSID (guest Wi-Fi)

Path: Network > WiFi Settings > Set Multiple SSID

Create up to four additional Wi-Fi networks per band, for example a guest network that gives Internet access without sharing your main Wi-Fi password.

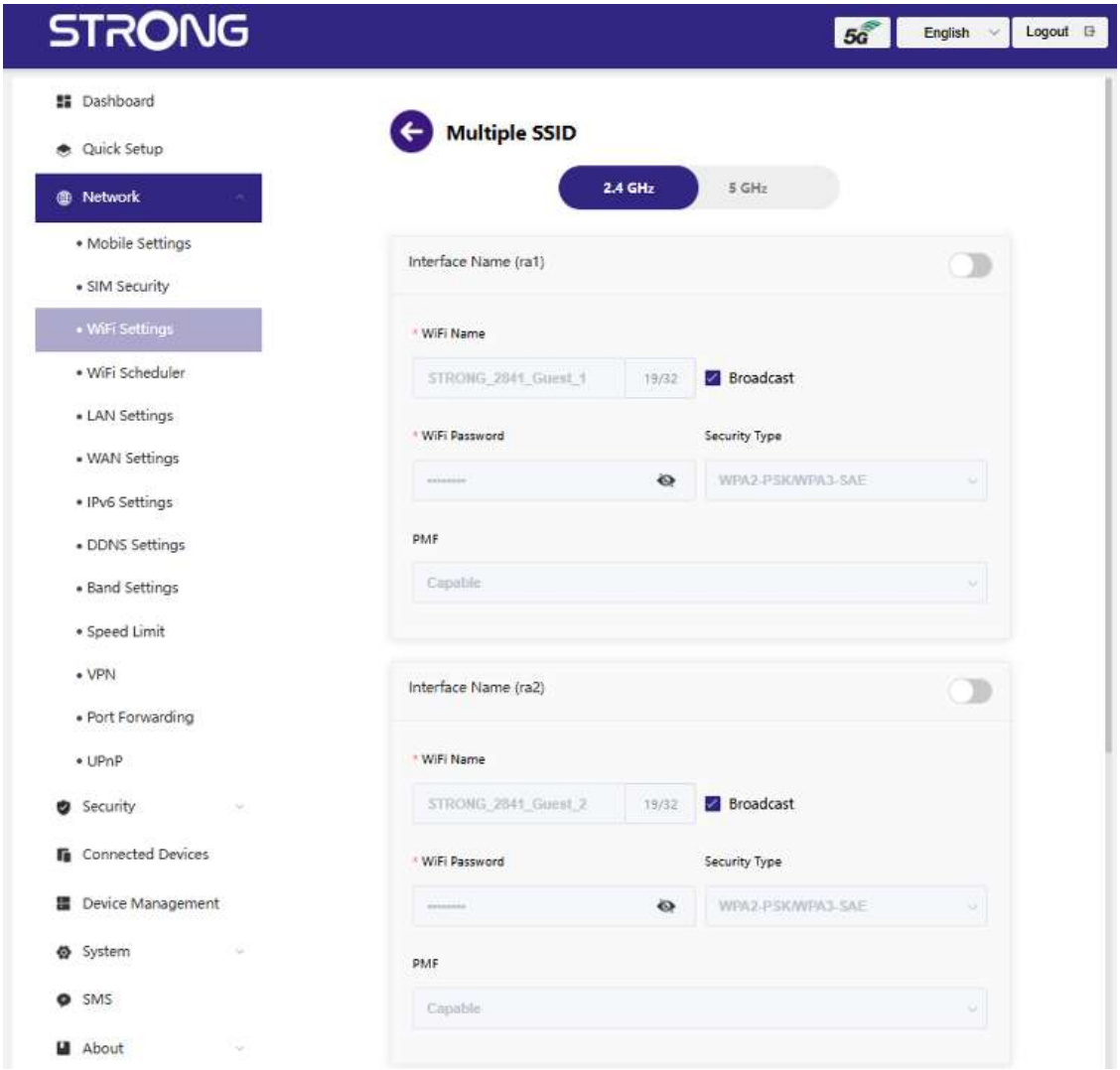


Fig. 52 — Network > Multiple SSID (guest Wi-Fi)

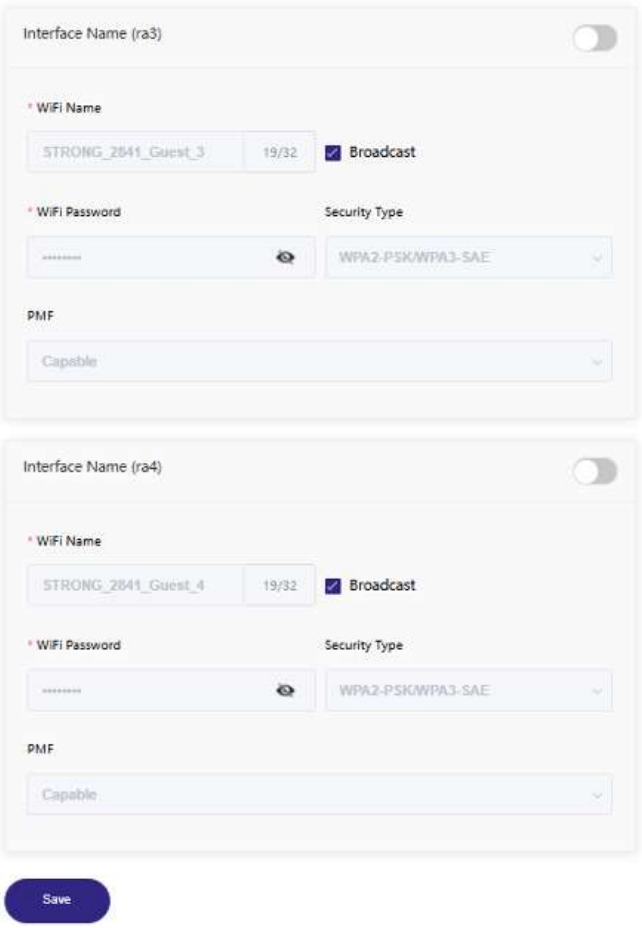


Fig. 53 — Network > Multiple SSID (guest Wi-Fi)

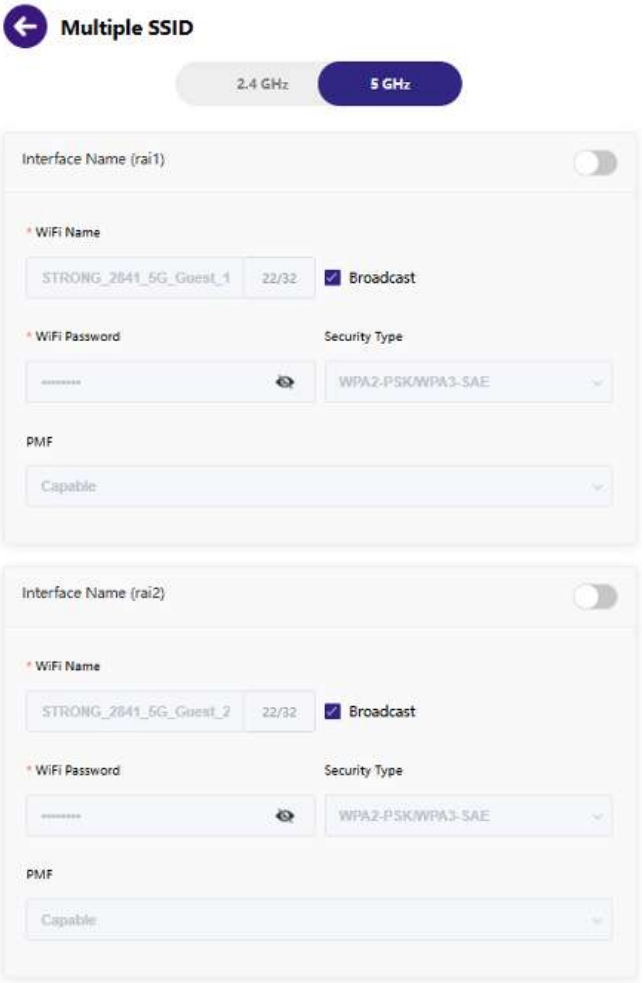


Fig. 54 — Network > Multiple SSID (guest Wi-Fi)

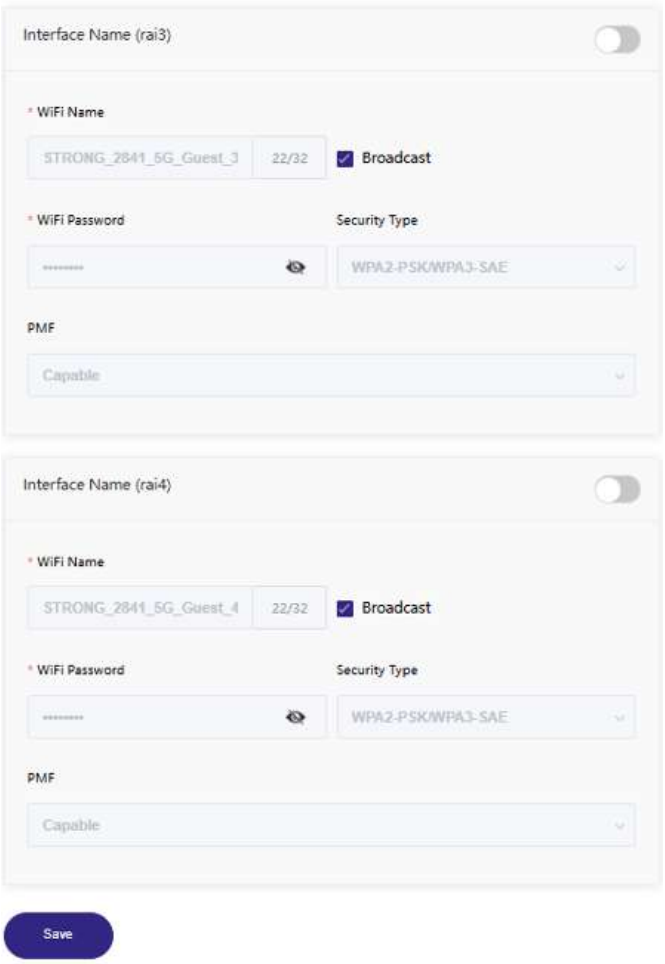


Fig. 55 — Network > Multiple SSID (guest Wi-Fi)

1. Select the **2.4 GHz** or **5 GHz** tab.
2. Enable an interface with its switch.
3. Enter the **WiFi Name** (up to 32 characters) and the **WiFi Password**.
4. Select **Broadcast** to make the network name visible.
5. Select the **Security Type** and the **PMF** setting.
6. Click **Save**.



Fig. 56 — Network > Multiple SSID (guest Wi-Fi)

PMF (Protected Management Frames) protects the Wi-Fi management messages against some attacks. It is set to **Capable**: devices that support PMF use it, the others can still connect.

9.6 Max Users

Path: Network > WiFi Settings > Set Max Users

Set the maximum number of Wi-Fi connections for each band (default: **128**). Select the band, click **Edit**, enter the number and save. The total number of Wi-Fi users of the router is the sum of both bands.

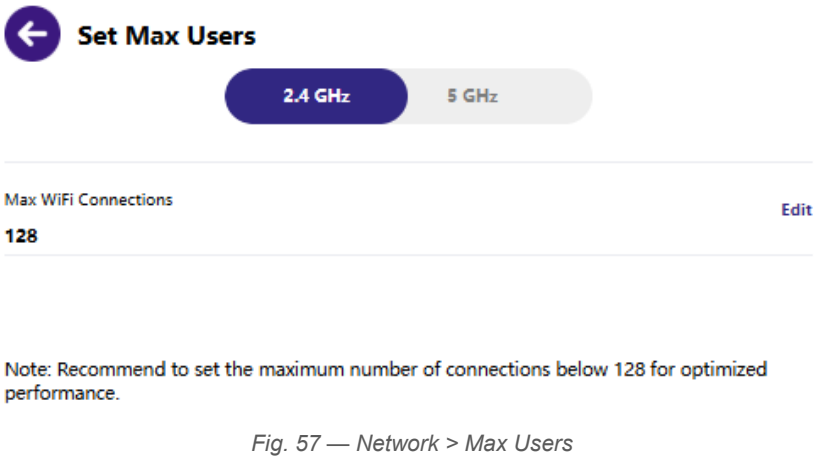


Fig. 57 — Network > Max Users

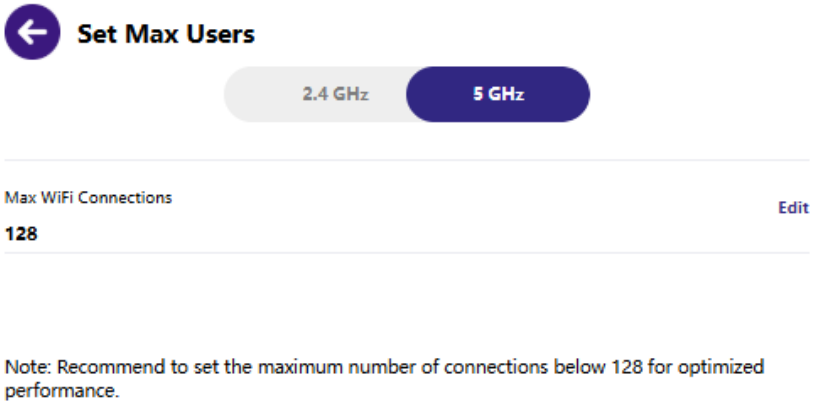


Fig. 58 — Network > Max Users

Note: For optimal performance, keep the maximum number of connections below 128 per band.

9.7 WiFi Scheduler

Path: Network > WiFi Scheduler

Switch off Wi-Fi automatically at set times, for example at night. The current time of the router is displayed at the top of the page.

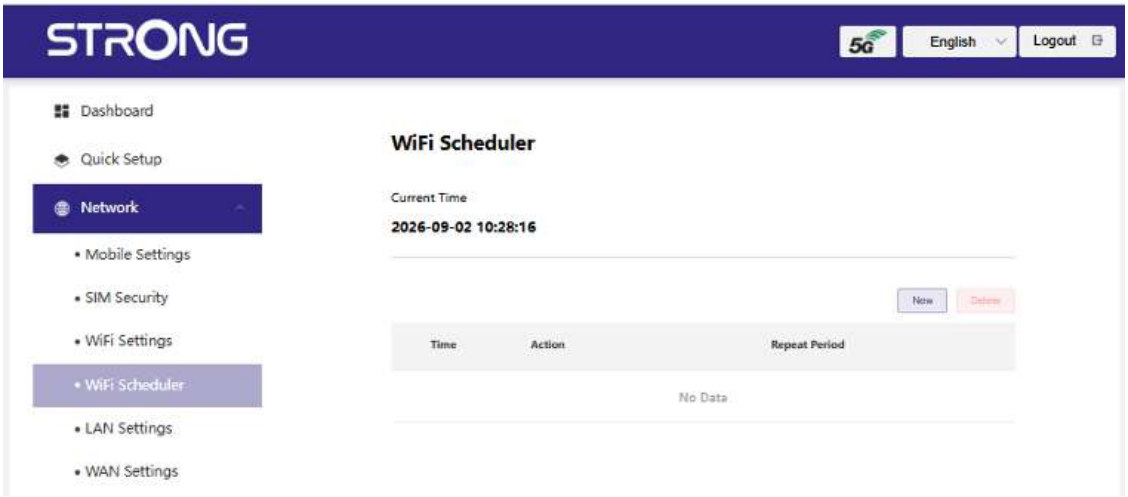


Fig. 59 — Network > WiFi Scheduler

1. Click **New**.
2. Set the **Time** range during which Wi-Fi is switched off.
3. Select the days in **Repeat Period** (Mon to Sun).
4. Click **Confirm**. The rule appears in the list with the action **Close WiFi**.

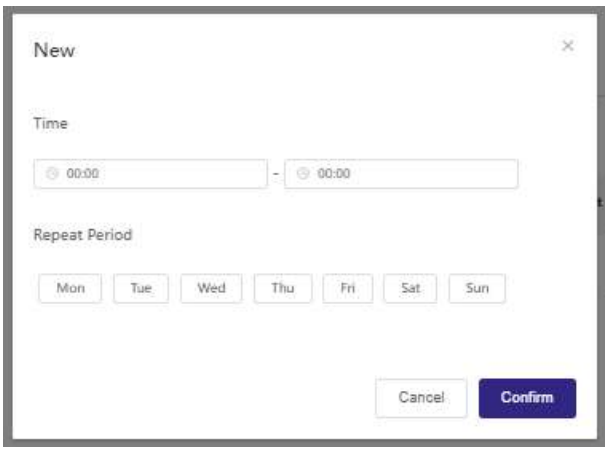


Fig. 60 — Network > WiFi Scheduler

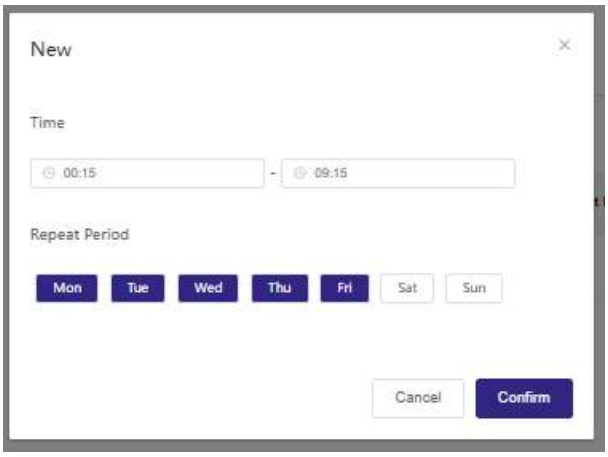


Fig. 61 — Network > WiFi Scheduler

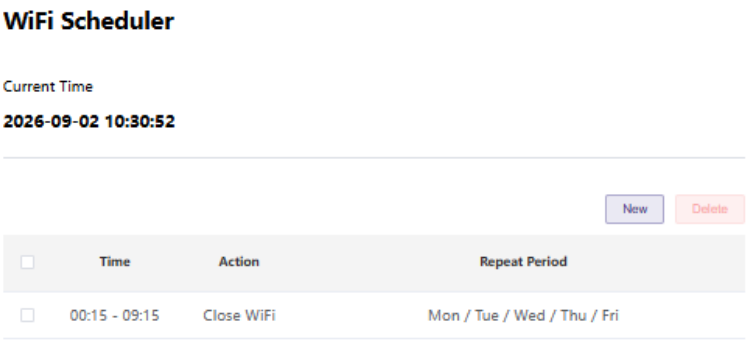


Fig. 62 — Network > WiFi Scheduler

To delete a rule, select its checkbox and click **Delete**.

> **Note:** The scheduler uses the time of the router. Check that the time zone is correct in **System > NTP System Time** (section 12.1).

9.8 LAN Settings

Path: Network > LAN Settings

This page sets the local network of the router: its IP address and the automatic assignment of addresses to your devices (DHCP).

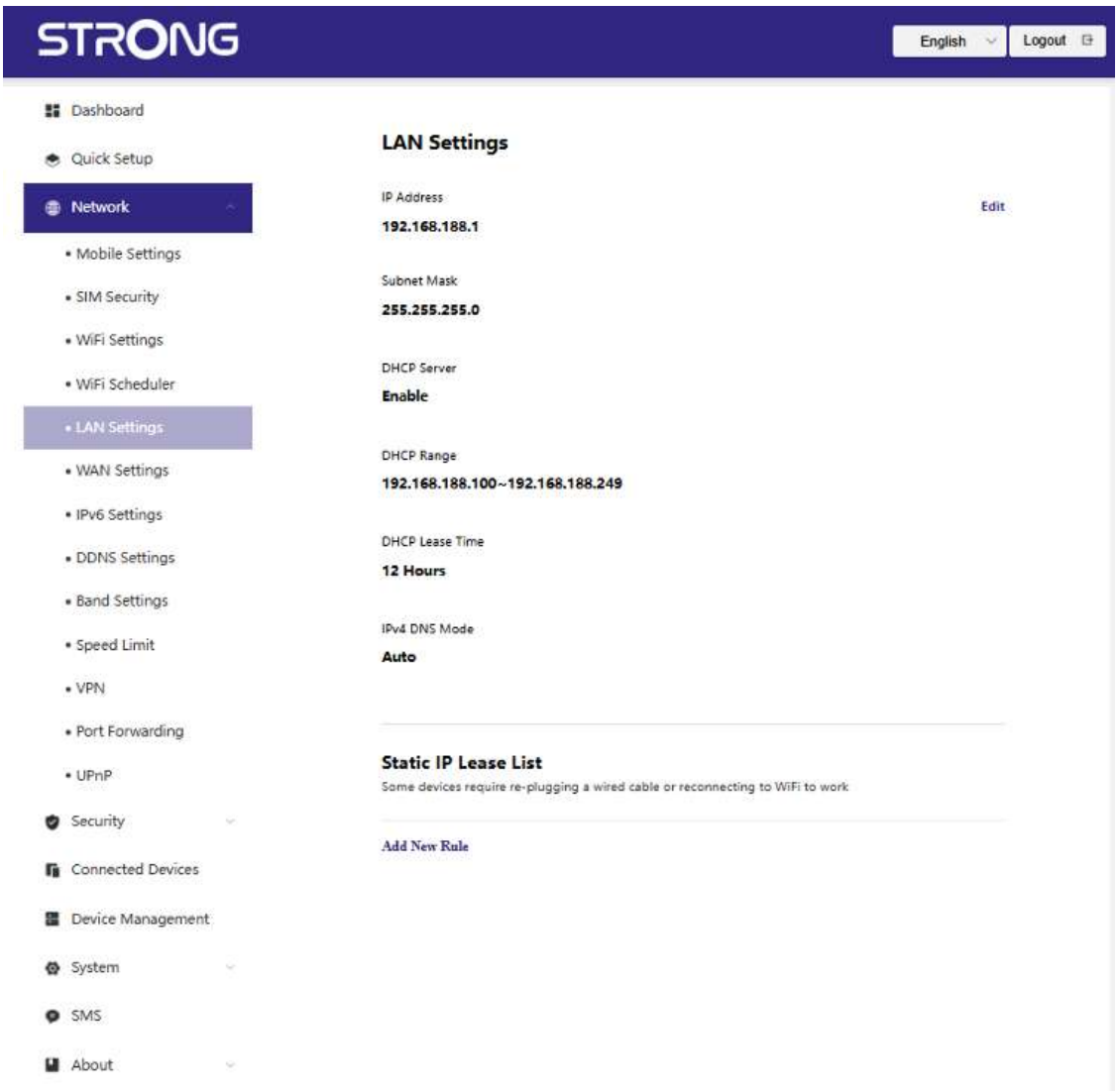


Fig. 63 — Network > LAN Settings

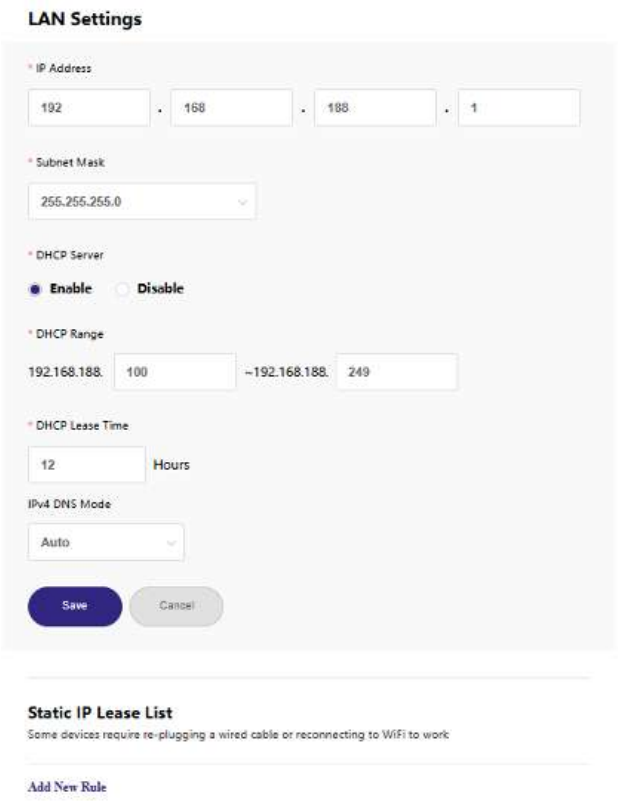


Fig. 64 — Network > LAN Settings

Setting	Description
IP Address	Address of the router on the local network (default: **192.168.188.1**).
Subnet Mask	Default: **255.255.255.0**.
DHCP Server	**Enable** (default): the router assigns IP addresses to the connected devices automatically. **Disable**: each device must be configured with a fixed address.
DHCP Range	Range of addresses assigned (default: 192.168.188.**100** to 192.168.188.**249**).
DHCP Lease Time	Validity of an assigned address, in hours (default: **12**).
IPv4 DNS Mode	**Auto** (DNS servers of the operator), or **Static** with a **Primary** and **Secondary DNS Server** of your choice.

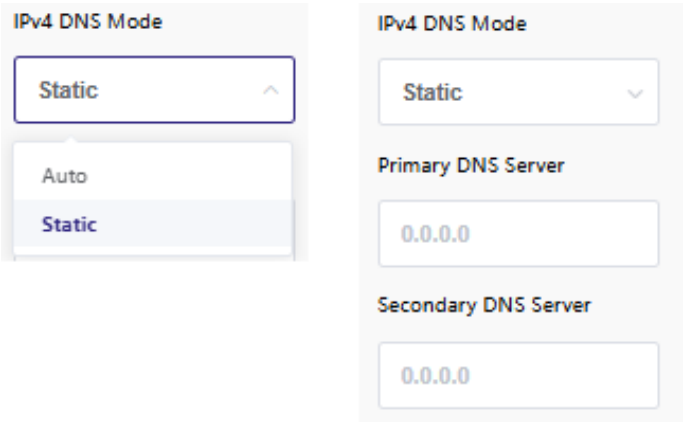


Fig. 65 — Network > LAN Settings

DHCP or static IP address?

Type	How it works	When to use it
DHCP (automatic)	The router gives each device an address from the DHCP range when it connects. The address can change after the lease time.	Recommended for most devices: phones, computers, tablets.
Static IP (reserved)	The router always gives the same address to a device, identified by its MAC address.	Devices you need to reach at a fixed address: printer, NAS, camera, game console with port forwarding.

Static IP Lease List: to always assign the same IP address to a device, click **Add New Rule**, enter the **Host Name**, **MAC Address** and **IP Address** (within 192.168.188.x), then click **Save**. Click **Cancel** to discard the rule. Some devices must be reconnected (Ethernet cable unplugged and plugged in again, or Wi-Fi reconnected) for the rule to apply.



Fig. 66 — Network > LAN Settings

Warning: If you change the IP address of the router, the web interface is then available at the new address only. **http://setup.strong** remains the easiest way to reach it.

9.9 WAN Settings

Path: Network > WAN Settings

Configure the **WAN/LAN** port when it is connected to an existing Internet line (section 4.6). The page shows the status of the WAN connection: date, connection time, IP address, gateway and DNS servers.

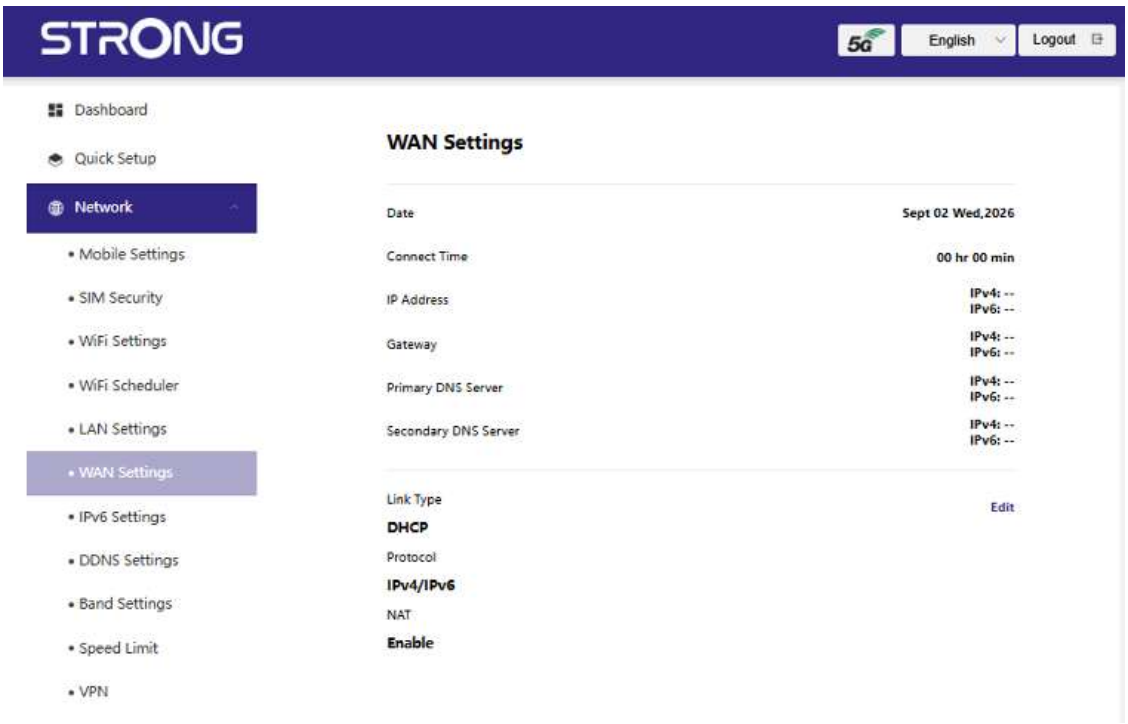


Fig. 67 — Network > WAN Settings

Setting	Description
Link Type	**DHCP**: the Internet box gives the router an address automatically (most common). **PPPoE**: connection with a username and password provided by your Internet service provider. **Static**: fixed address provided by your Internet service provider. **LAN Only**: the WAN/LAN port works as a second LAN port for a wired device.
Protocol	**IPv4**, **IPv6** or **IPv4/IPv6** (default).
NAT	Network Address Translation: shares the Internet connection between all your devices. Enabled by default; keep it enabled.

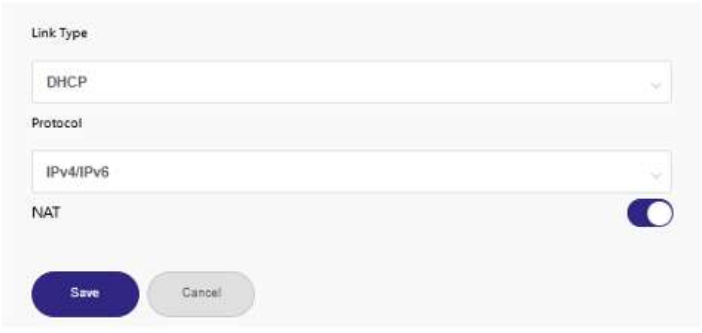


Fig. 68 — Network > WAN Settings



Fig. 69 — Network > WAN Settings

> **Tip: Checking the IP addresses of your connection:** the address assigned by the mobile operator is shown in **Network > Mobile Settings > IP Address**, the address of the wired line in **Network > WAN Settings**, the address of the router in **Network > LAN Settings**, and the addresses of your devices in **Connected Devices**.

9.10 IPv6 Settings

Path: Network > IPv6 Settings

Enables or disables IPv6 on the router. The page shows the IPv6 address of the router and the address configuration mode (for example **SLAAC**, automatic configuration).

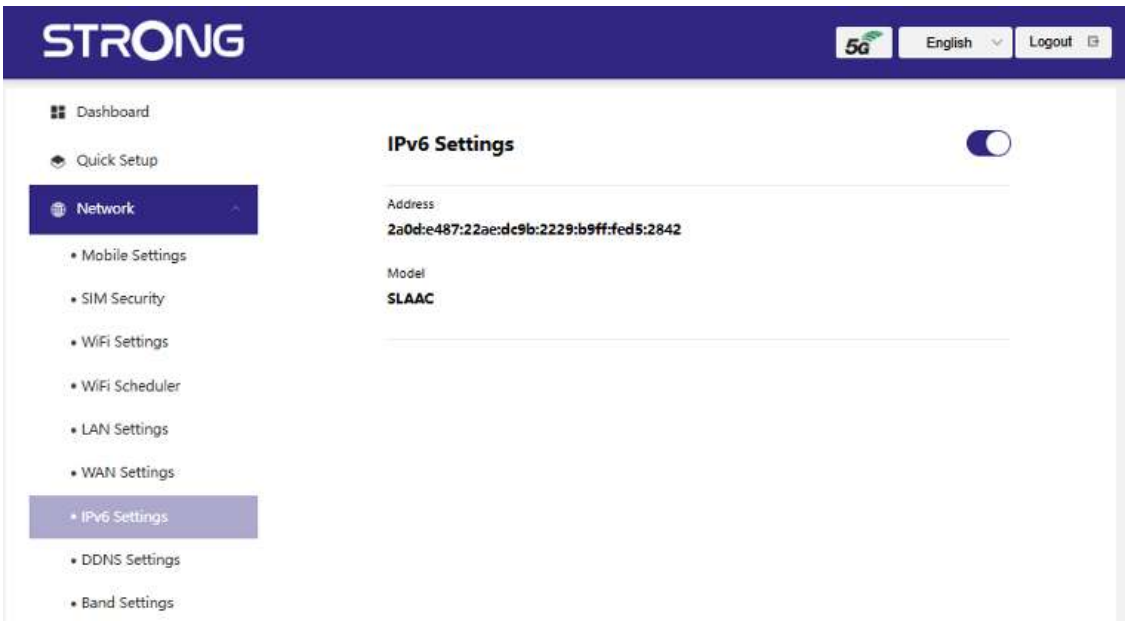


Fig. 70 — Network > IPv6 Settings

> **Note:** Most services still work with IPv4. Keep IPv6 enabled unless you need to disable it, for example to use **Speed Limit** (section 9.13).

9.11 DDNS Settings

Path: Network > DDNS Settings

Dynamic DNS (DDNS) associates a domain name with the Internet address of the router, even when this address changes. It is useful to reach a device on your network from outside, together with port forwarding.

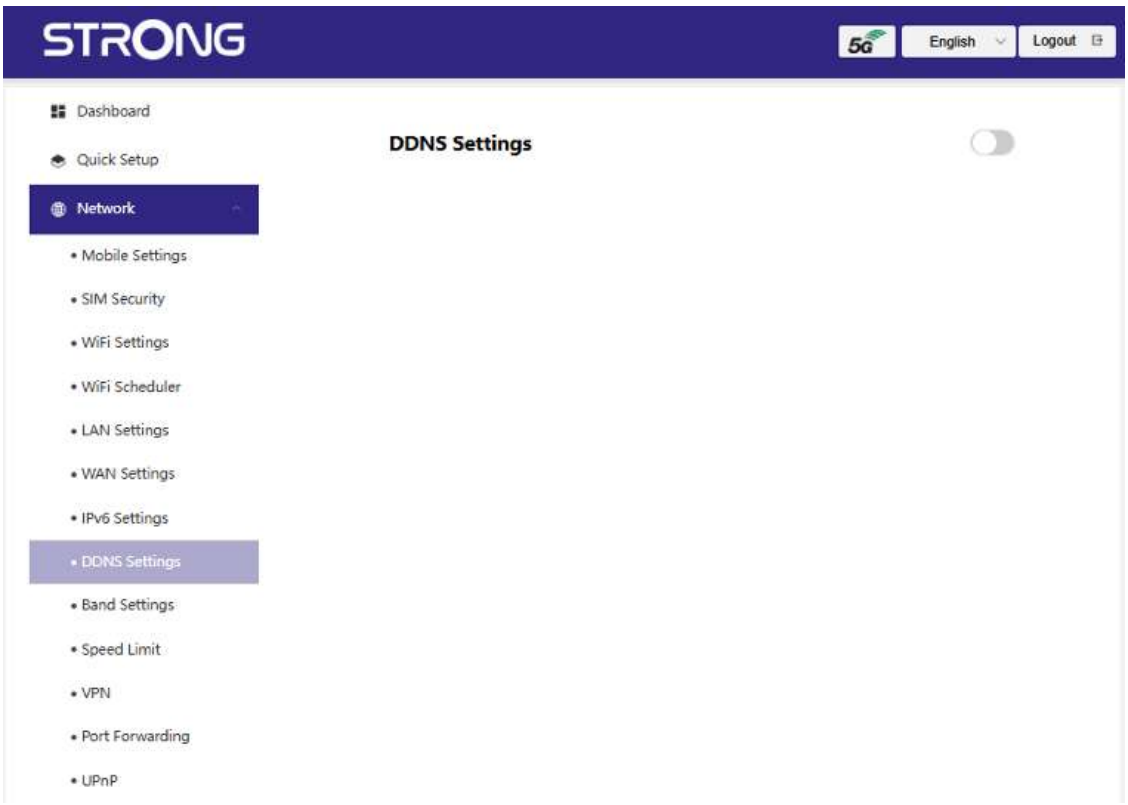


Fig. 71 — Network > DDNS Settings

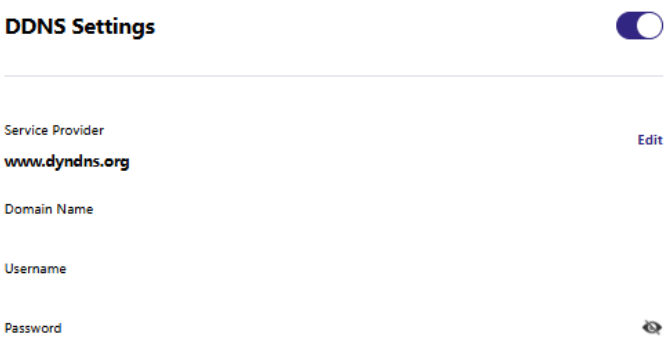


Fig. 72 — Network > DDNS Settings

1. Enable **DDNS Settings** with the switch and click **Edit**.
2. Select the **Service Provider** (for example www.dyndns.org).
3. Enter the **Domain Name**, **Username** and **Password** of your DDNS account.
4. Click **Save**.

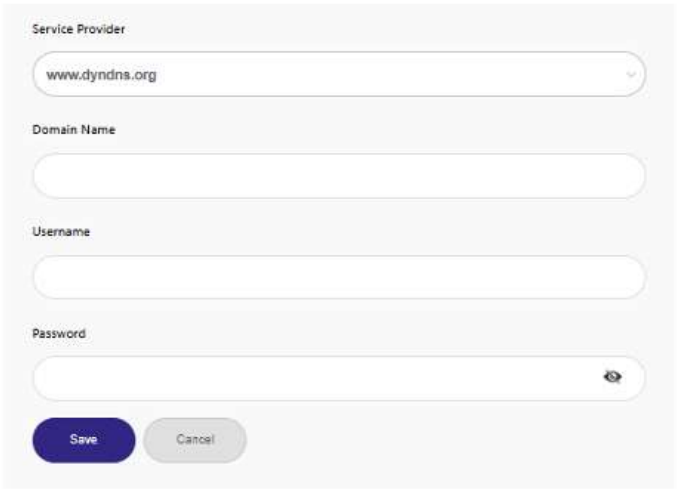


Fig. 73 — Network > DDNS Settings

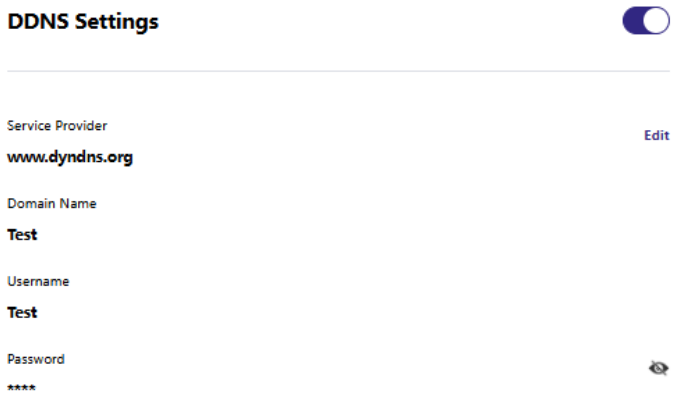


Fig. 74 — Network > DDNS Settings

Note: DDNS works only if your connection has a public IP address (see section 9.15).

9.12 Band Settings

Path: Network > Band Settings

Select the mobile frequency bands used by the router. By default, all bands are selected (**Select All**). At least one LTE band and one NR5G band must remain selected. Click **Confirm** to apply your selection or **Reset** to restore the default selection.

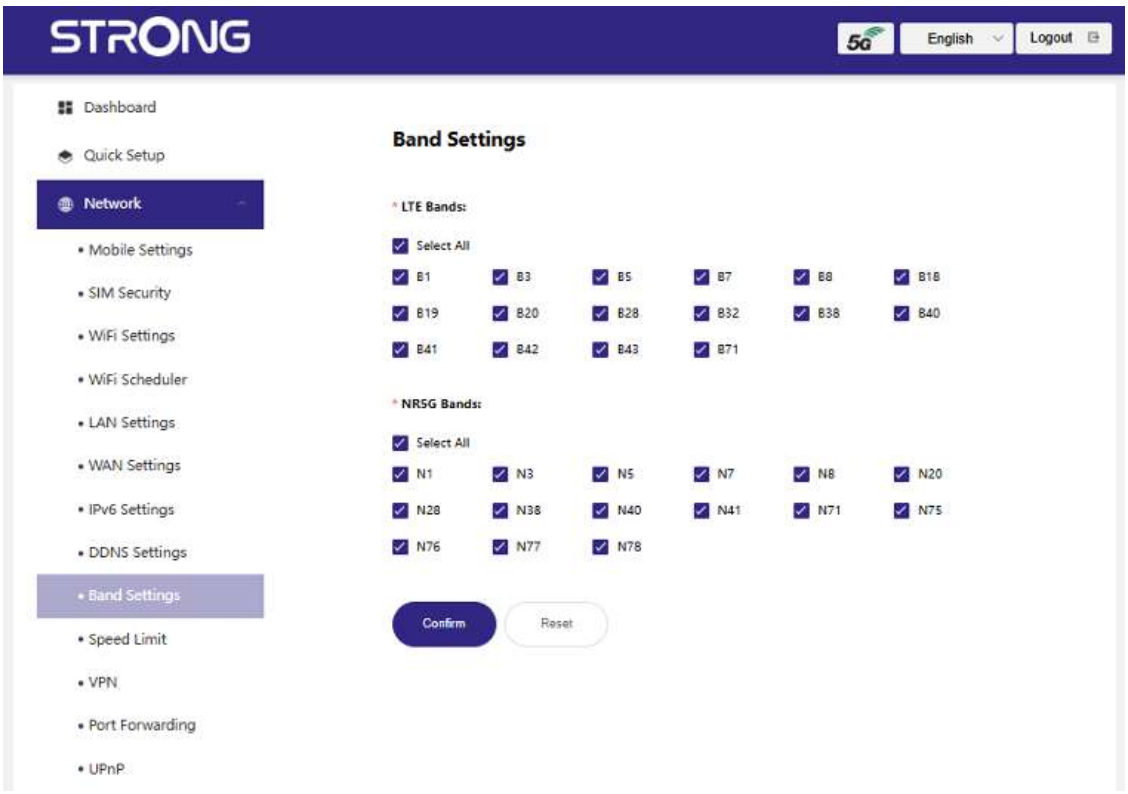


Fig. 75 — Network > Band Settings

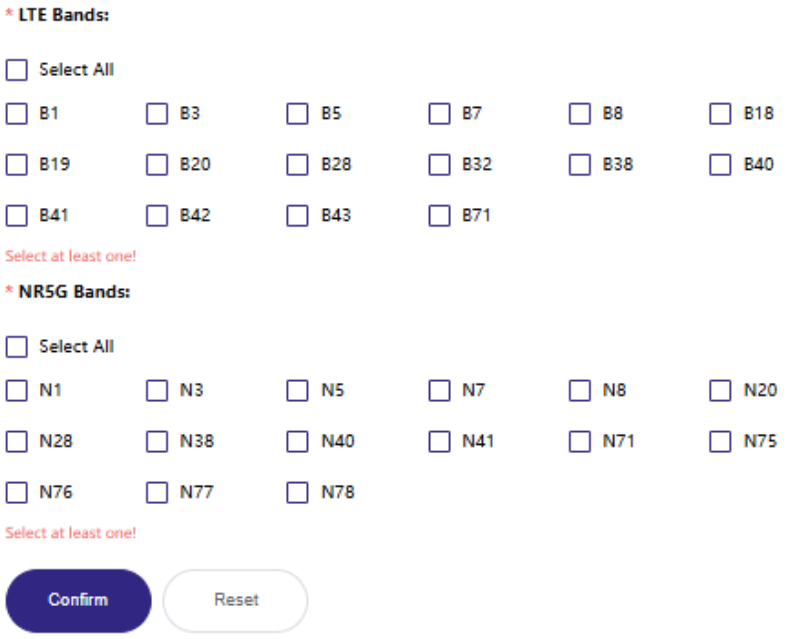


Fig. 76 — Network > Band Settings

Type	Bands
LTE Bands (4G)	B1, B3, B5, B7, B8, B18, B19, B20, B28, B32, B38, B40, B41, B42, B43, B71
NR5G Bands (5G)	N1, N3, N5, N7, N8, N20, N28, N38, N40, N41, N71, N75, N76, N77, N78

Warning: Deselecting bands can reduce coverage and speed, or prevent the connection. Change this setting only if you know the bands used by your operator, and use **Reset** if the connection no longer works.

9.13 Speed Limit

Path: Network > Speed Limit

Limit the upload and download speed of a device, for example to keep bandwidth for other users.

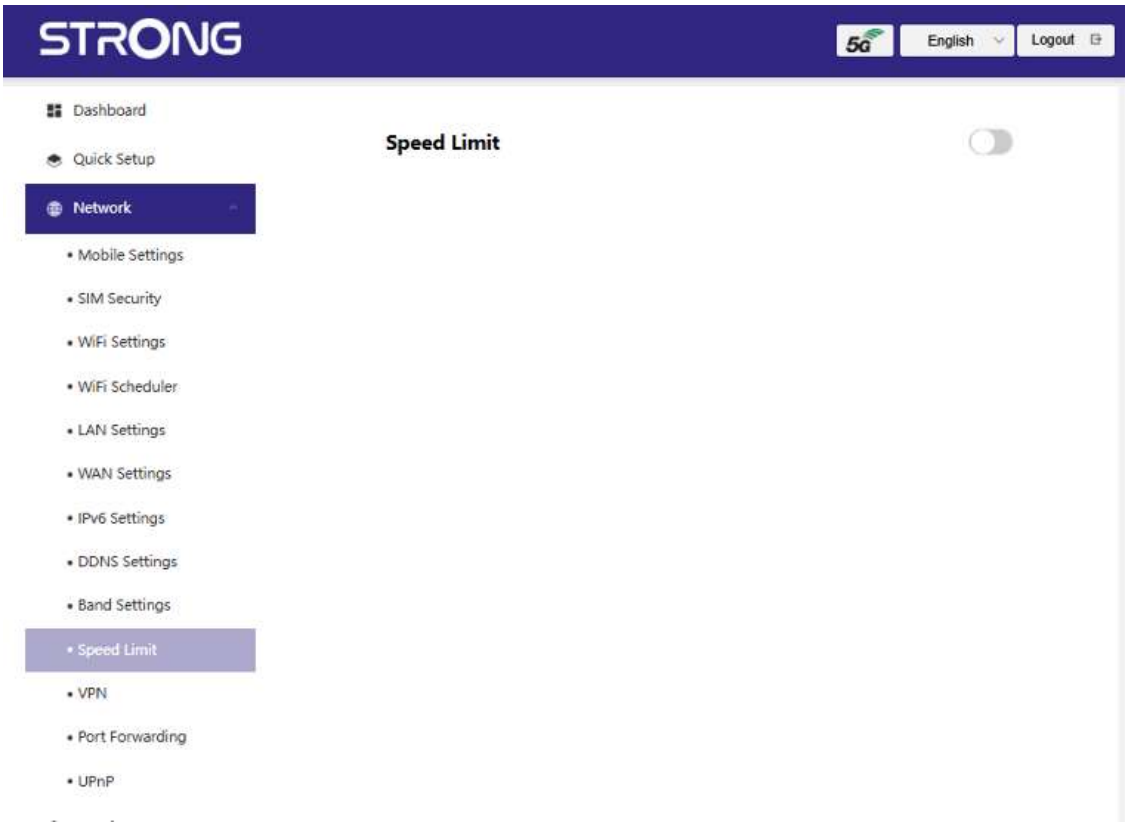


Fig. 77 — Network > Speed Limit

1. Enable **Speed Limit** with the switch and click **Add New Rules**.
2. Select the device in **Host Name**.
3. Enter the **Upload (kbps)** and **Download (kbps)** limits.
4. Click **Save**.

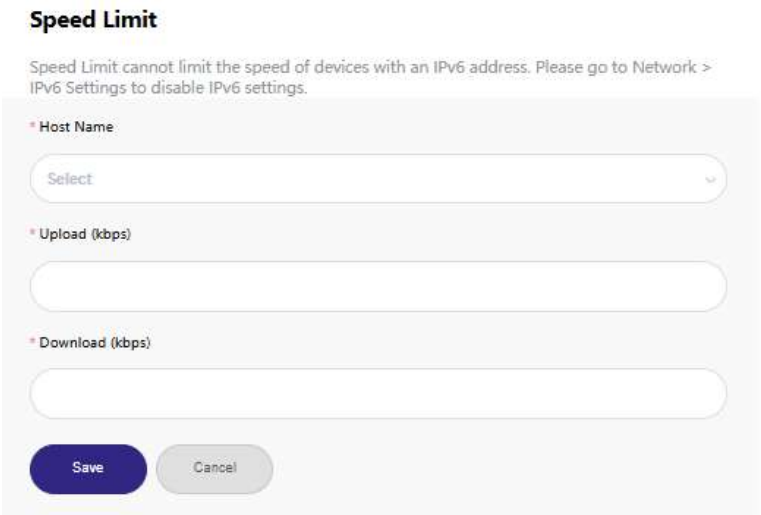


Fig. 78 — Network > Speed Limit



Fig. 79 — Network > Speed Limit

Use the icons in the **Manage** column to enable or disable, edit or delete a rule. For reference, 1024 kbps is about 1 Mbps.

> **Note:** Speed Limit cannot limit devices with an IPv6 address. To use it, disable IPv6 in **Network > IPv6 Settings** (section 9.10).

9.14 VPN

Path: Network > VPN

Connect the router to a VPN server (for example the network of your company). All devices connected to the router then use the VPN.

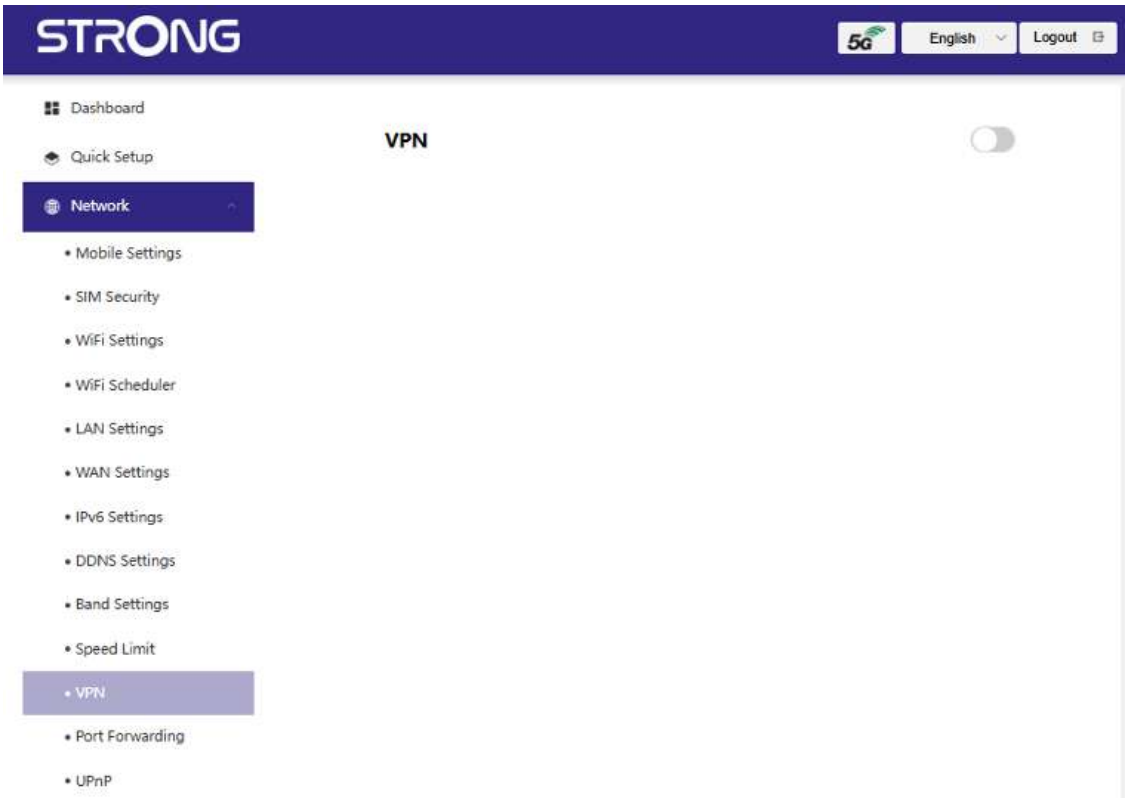


Fig. 80 — Network > VPN

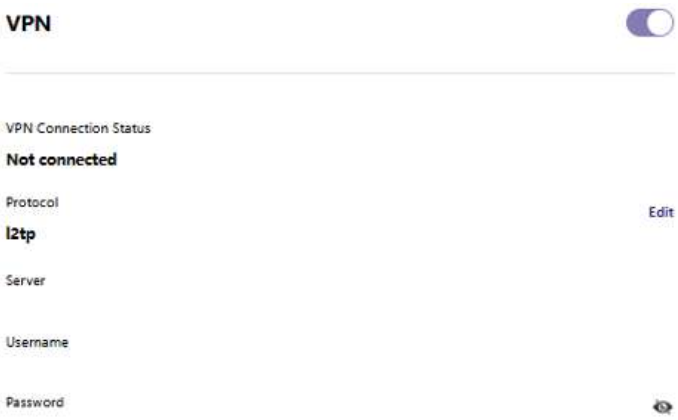


Fig. 81 — Network > VPN

1. Enable **VPN** with the switch and click **Edit**.
2. Select the **Protocol**: **pptp** or **l2tp**.
3. Enter the **Server**, **Username** and **Password** provided by your VPN administrator.
4. Click **Save**. The network is disconnected for about **60 seconds** while the setting is applied.



Fig. 82 — Network > VPN

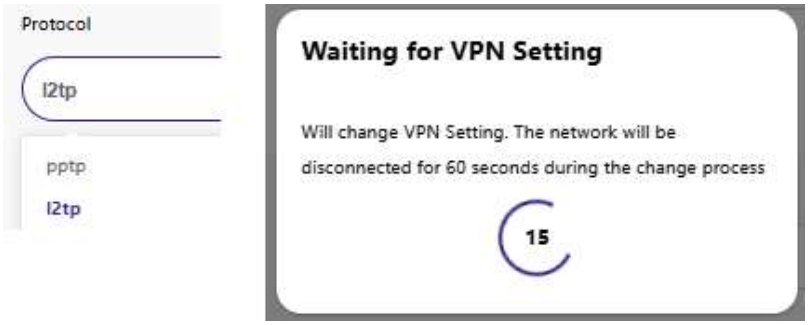


Fig. 83 — Network > VPN



Fig. 84 — Network > VPN

VPN Connection Status shows whether the router is connected to the VPN server.

9.15 Port Forwarding

Path: Network > Port Forwarding

Port forwarding makes a device on your network reachable from the Internet, for example a home camera, a NAS or a game server. Requests arriving from the Internet on the **External Port** are sent to the **Internal Port** of the selected device.

Warning: Port forwarding works only if your Internet connection has a **public IP address**. Most mobile operators give a **private** address (for example starting with 10., 100.64 to 100.127, 172.16 to 172.31 or 192.168.). Check the address in **Network > Mobile Settings > IP Address**, and ask your operator for a public IP address if necessary.

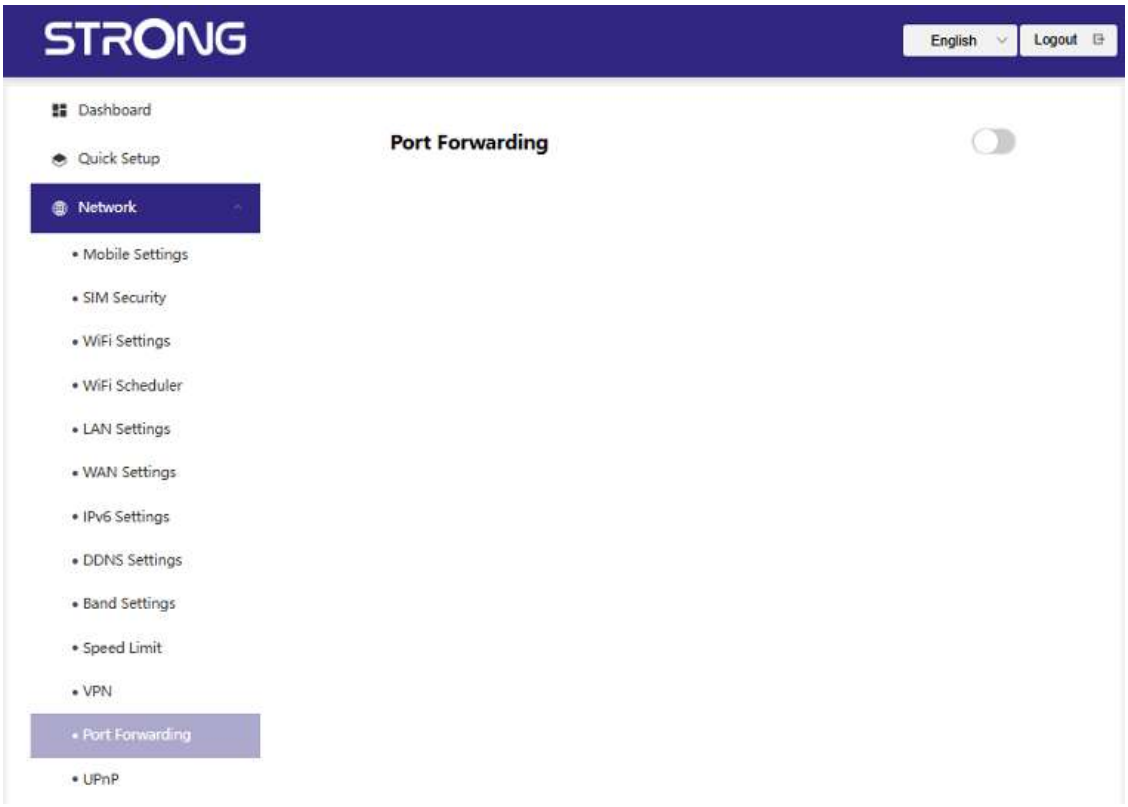


Fig. 85 — Network > Port Forwarding

1. Enable **Port Forwarding** with the switch and click **Add New Port**.
2. Enter the settings of the rule (table below).
3. Click **Save**.

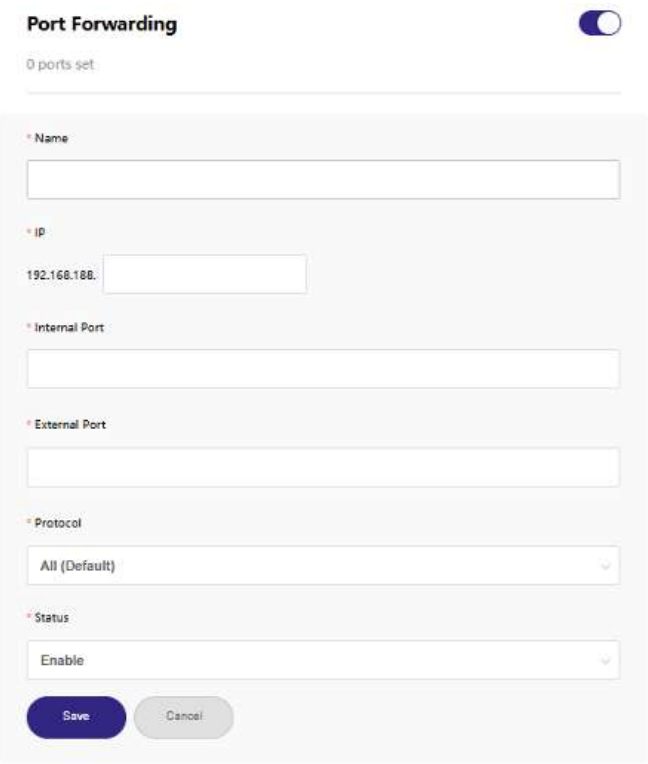


Fig. 86 — Network > Port Forwarding

Setting	Description
Name	Name of the rule (for example Camera).
IP	Local IP address of the device (192.168.188.x). Reserve this address in **LAN Settings** so that it does not change (section 9.8).
Internal Port	Port used by the service on the device.
External Port	Port opened on the Internet side.
Protocol	**All (Default)**, **TCP** or **UDP**, as required by the service.
Status	**Enable** or **Disable** the rule.

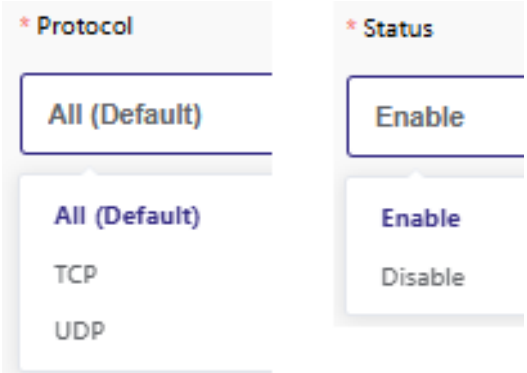


Fig. 87 — Network > Port Forwarding

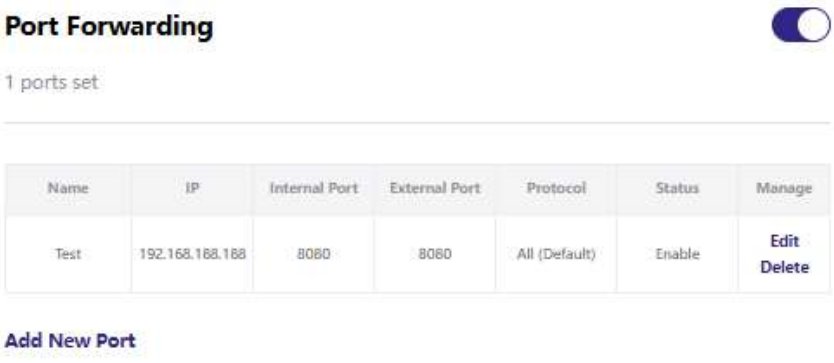


Fig. 88 — Network > Port Forwarding



Fig. 89 — Network > Port Forwarding

Note: The router does not offer a DMZ function. Open only the ports you need, and delete the rules you no longer use.

9.16 UPnP

Path: Network > UPnP

Enable UPnP lets compatible devices and applications (for example game consoles or video calling applications) open the ports they need automatically, without creating port forwarding rules.

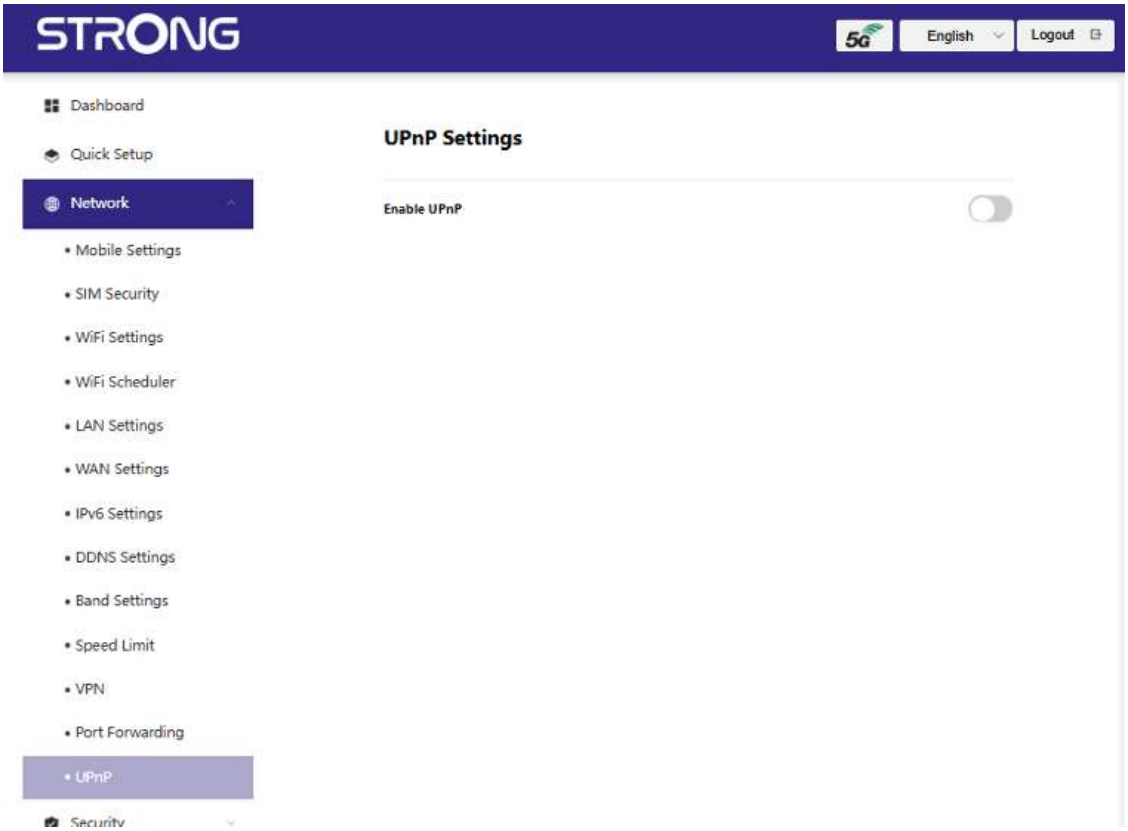


Fig. 90 — Network > UPnP



Fig. 91 — Network > UPnP

Tip: Enable UPnP if a game console reports a strict or moderate NAT type. Disable it if you do not need it.

10 Security

10.1 Firewall Level

Path: Security > Firewall Level

The firewall filters the traffic arriving from the Internet. Select the level and click **Save**.

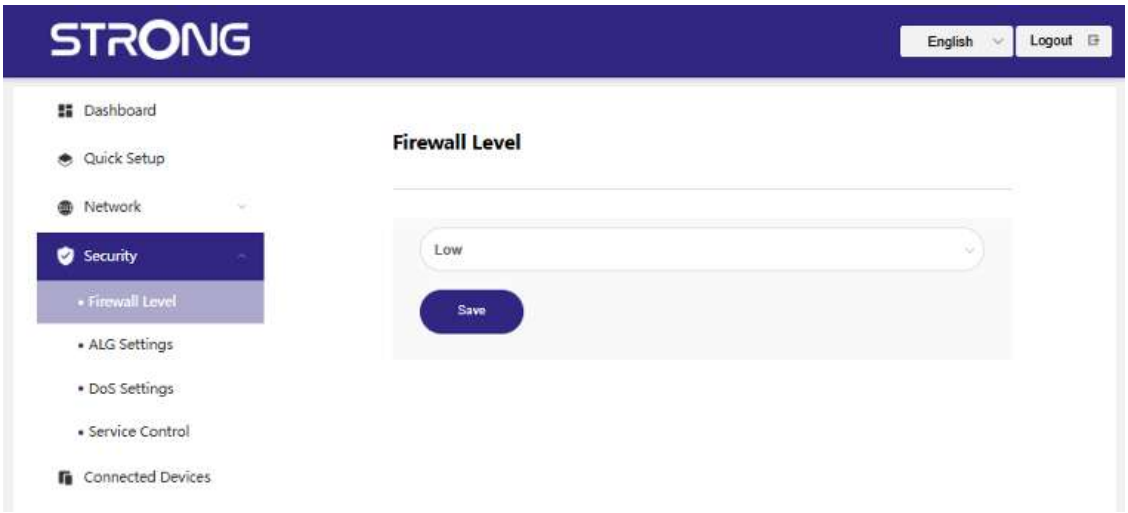


Fig. 92 — Security > Firewall Level



Fig. 93 — Security > Firewall Level

Level	Description
Low (default)	Standard protection. Recommended for most uses: online games, video calls and remote access work normally.
High	Stricter filtering of the incoming traffic. Some applications or services that need incoming connections may no longer work.

10.2 ALG Settings

Path: Security > ALG Settings

Application Level Gateways (ALG) help some protocols work through the router (NAT). Select **Enable** or **Disable** for each one and click **Apply**.

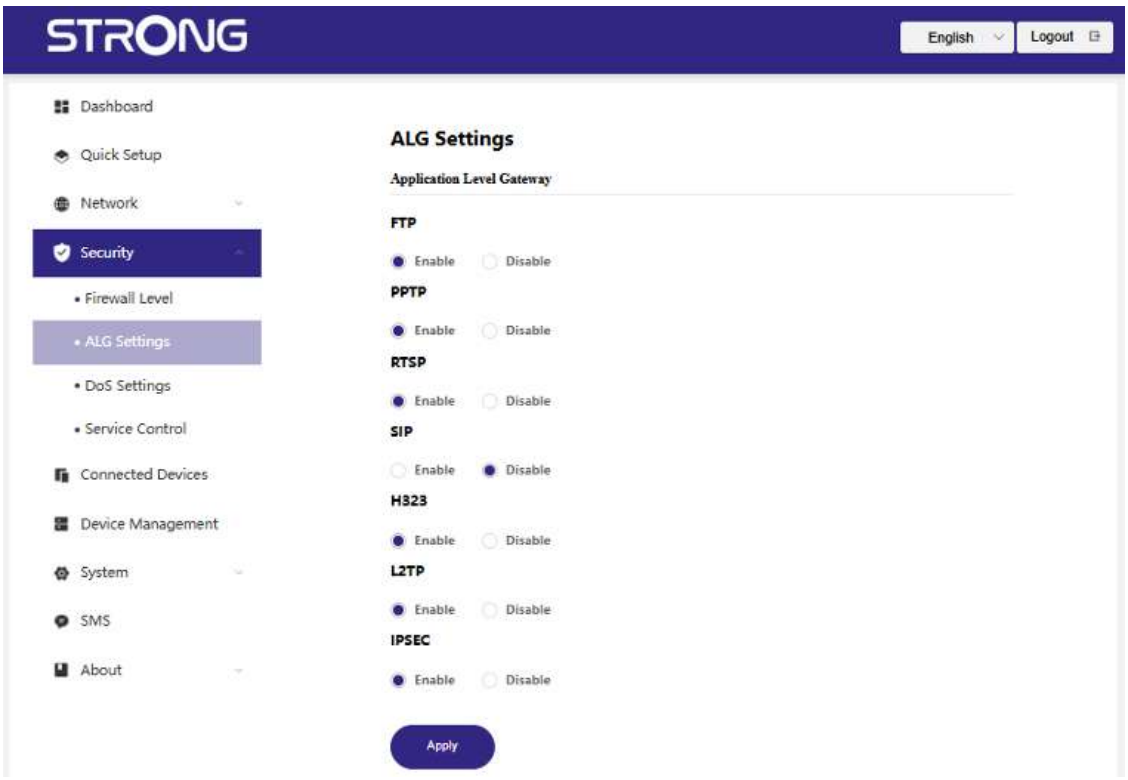


Fig. 94 — Security > ALG Settings

ALG	Used for
FTP	File transfers with the FTP protocol.
PPTP / L2TP / IPSEC	VPN connections from devices on your network.
RTSP	Video streaming (for example IP cameras).
SIP / H323	Voice and video calls over the Internet (VoIP).

Tip: If a VoIP application or a VPN client on your computer does not work correctly, try disabling or enabling the corresponding ALG.

10.3 DoS Settings

Path: Security > DoS Settings

Protects the router against denial-of-service (DoS) attacks. Enable or disable each protection and click **Apply**. Both are enabled by default.

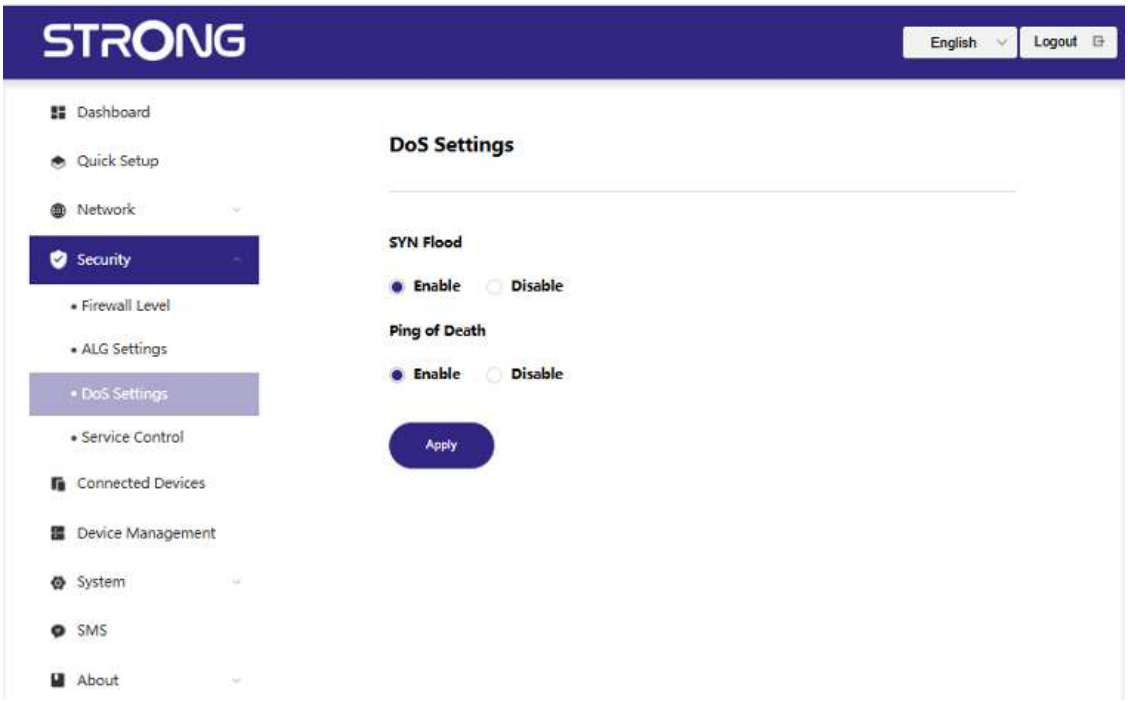


Fig. 95 — Security > DoS Settings

Protection	Description
SYN Flood	Blocks floods of connection requests that try to overload the router.
Ping of Death	Blocks malformed or oversized ping packets.

10.4 Service Control

Path: Security > Service Control

Select which services of the router can be reached from your local network (**LAN**) and from the Internet (**WAN**): **SSH**, **HTTPS**, **PING**, **FTP** and **Telnet**. Click **Apply**.

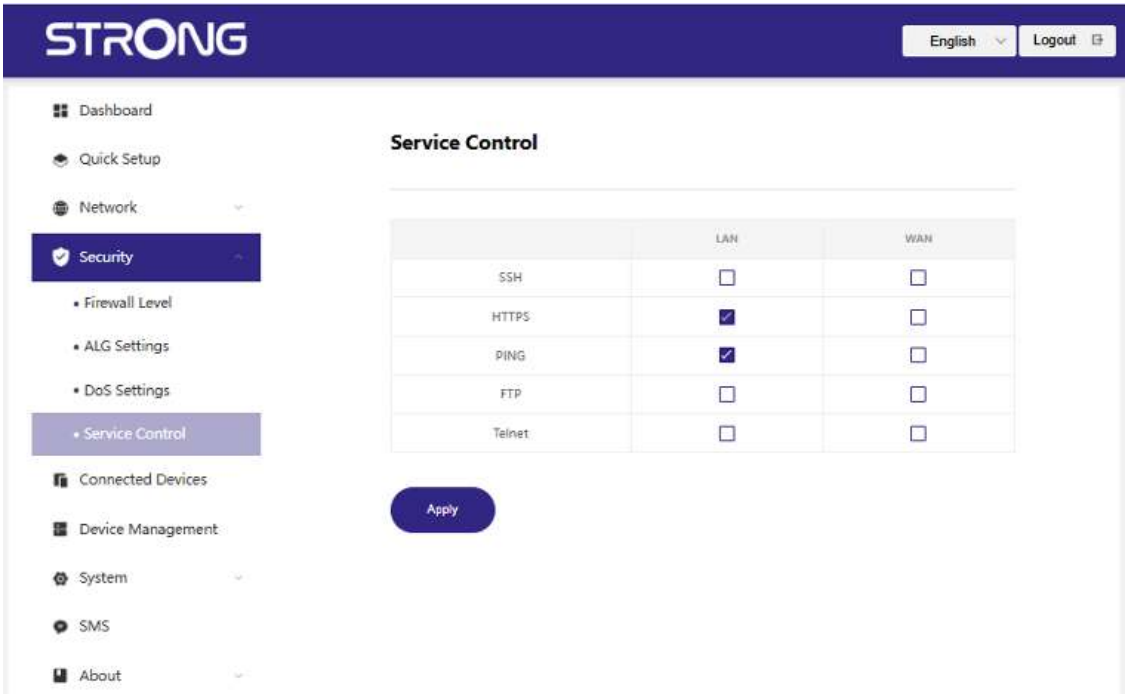


Fig. 96 — Security > Service Control

Warning: Allowing services from the **WAN** side exposes the router to the Internet. Keep them disabled unless you need them. Disabling **PING** on the WAN side makes the router less visible on the Internet.

11 Device Management

The **Device Management** menu groups the device-level settings of the router:

- **Login password:** change the password of the web interface. You can also change it in **Quick Setup** (section 6).
- **Scheduled reboot:** restart the router automatically at a set time.
- **LEDs:** switch all the LEDs of the router on or off, for example in a bedroom.
- **Factory reset:** restore the factory settings from the web interface (see also section 15.1).

Note: When the LEDs are switched off, you cannot check the status of the router on its front panel. Use the **Dashboard** of the web interface instead.

12 System

12.1 NTP System Time

Path: System > NTP System Time

The router synchronises its date and time with Internet time servers (SNTP). The time is used by the WiFi Scheduler and the logs.

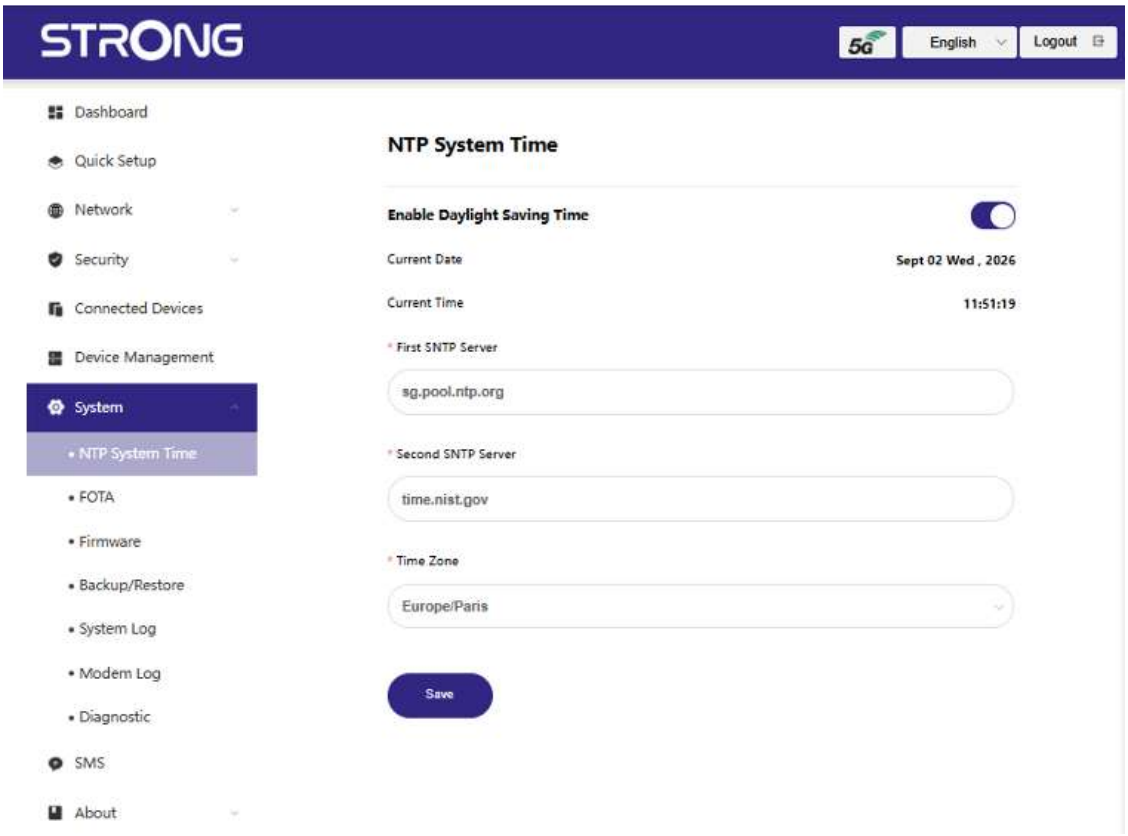


Fig. 97 — System > NTP System Time

Setting	Description
Enable Daylight Saving Time	Applies the summer time change automatically.
Current Date / Current Time	Date and time of the router.
First / Second SNTP Server	Time servers used for synchronisation.
Time Zone	Select your time zone (for example Europe/Paris).



Fig. 98 — System > NTP System Time

Click **Save** to apply.

12.2 FOTA (online update)

Path: System > FOTA

The page shows the **Current version** of the firmware. Click **Check for updates** to search for a new version online. If a new version is available, follow the instructions on the screen to install it.

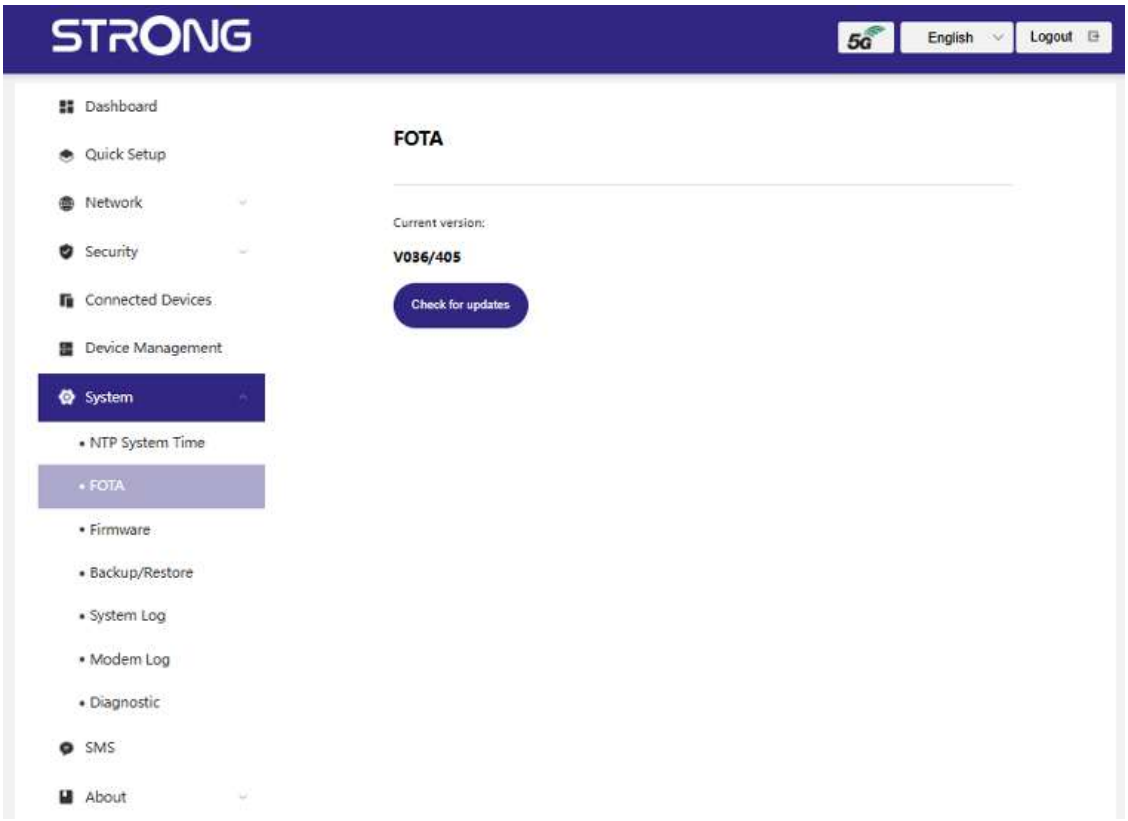


Fig. 99 — System > FOTA (online update)

> **Tip:** Keep the firmware up to date: updates improve performance and security, and update the radio settings and regulatory channels. Check for updates first if you encounter a problem.

12.3 Firmware (manual update)

Path: System > Firmware

1. Download the firmware file of the 5GROUTERBE3600 from **www.strong-eu.com** to your computer.
2. Connect the computer to the router, preferably with an Ethernet cable.
3. Click **Select File** and select the firmware file. Its name appears in **File Path**.
4. Click **Update** and wait until the router restarts.

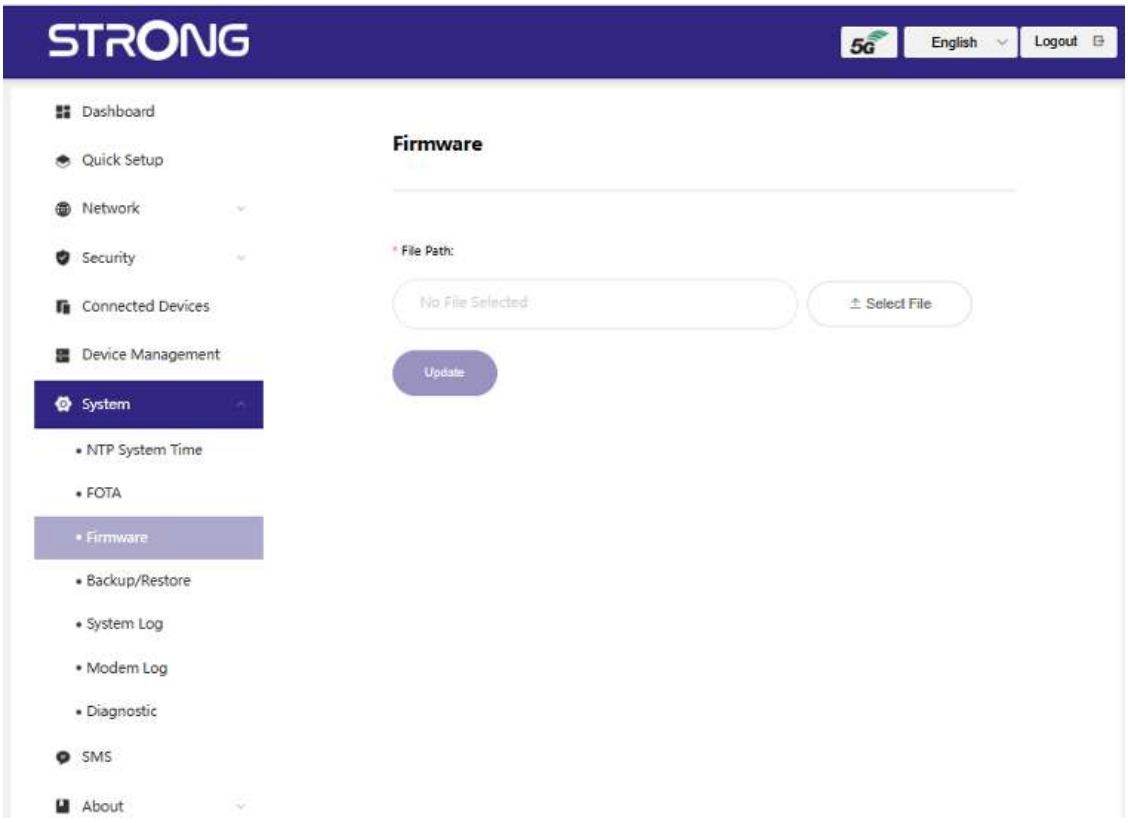


Fig. 100 — System > Firmware (manual update)

Warning: Do not switch off or unplug the router during the update. An interrupted update can make the router unusable.

12.4 Backup/Restore

Path: System > Backup/Restore

Download Backup: click **Download** to save the current configuration of the router to your computer.

Restore: click **Select File**, select a backup file saved previously, then click **Update Settings**. The router applies the saved configuration.

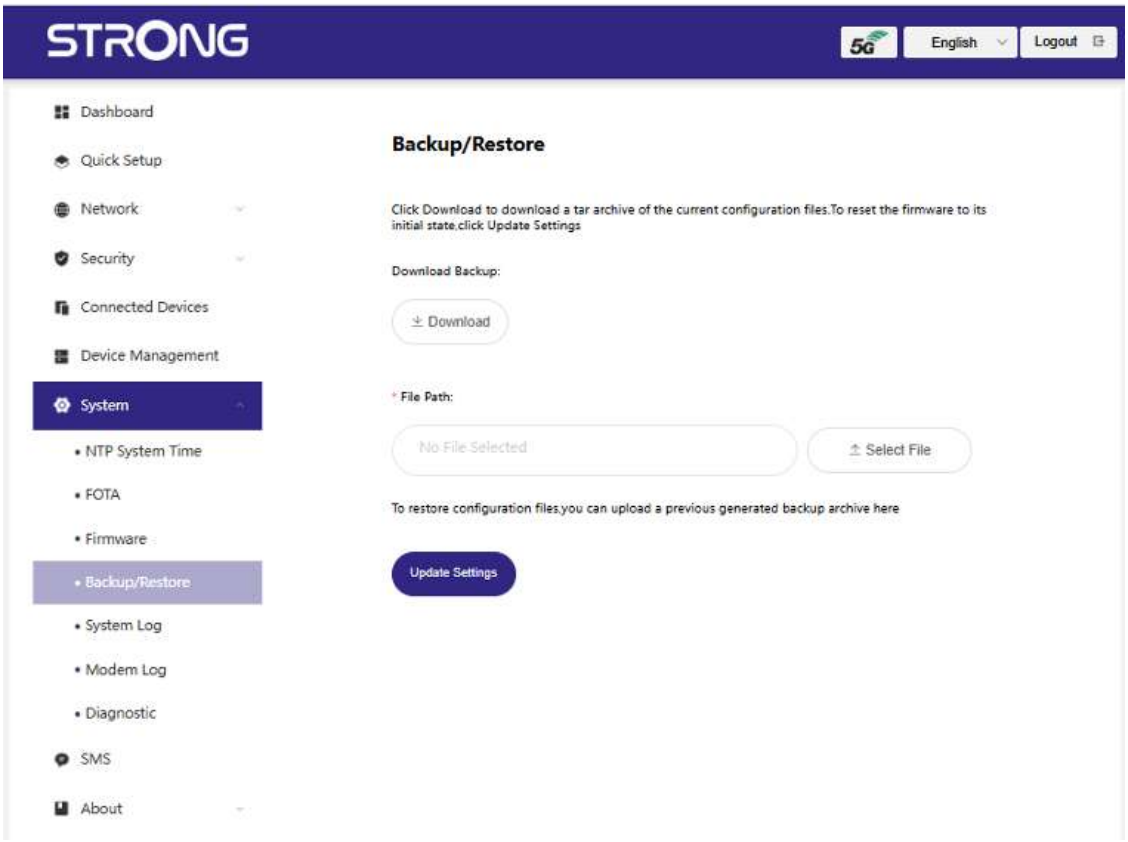


Fig. 101 — System > Backup/Restore

Tip: Save a backup before a factory reset or a firmware update, so that you can restore your settings afterwards.

12.5 System Log

Path: System > System Log

The system log records the events of the router. Set the **Log Level** (for example Alert), the **Display Level** and the **Mode**, then click **Save**. Click the download icon at the top right to save the log to your computer.

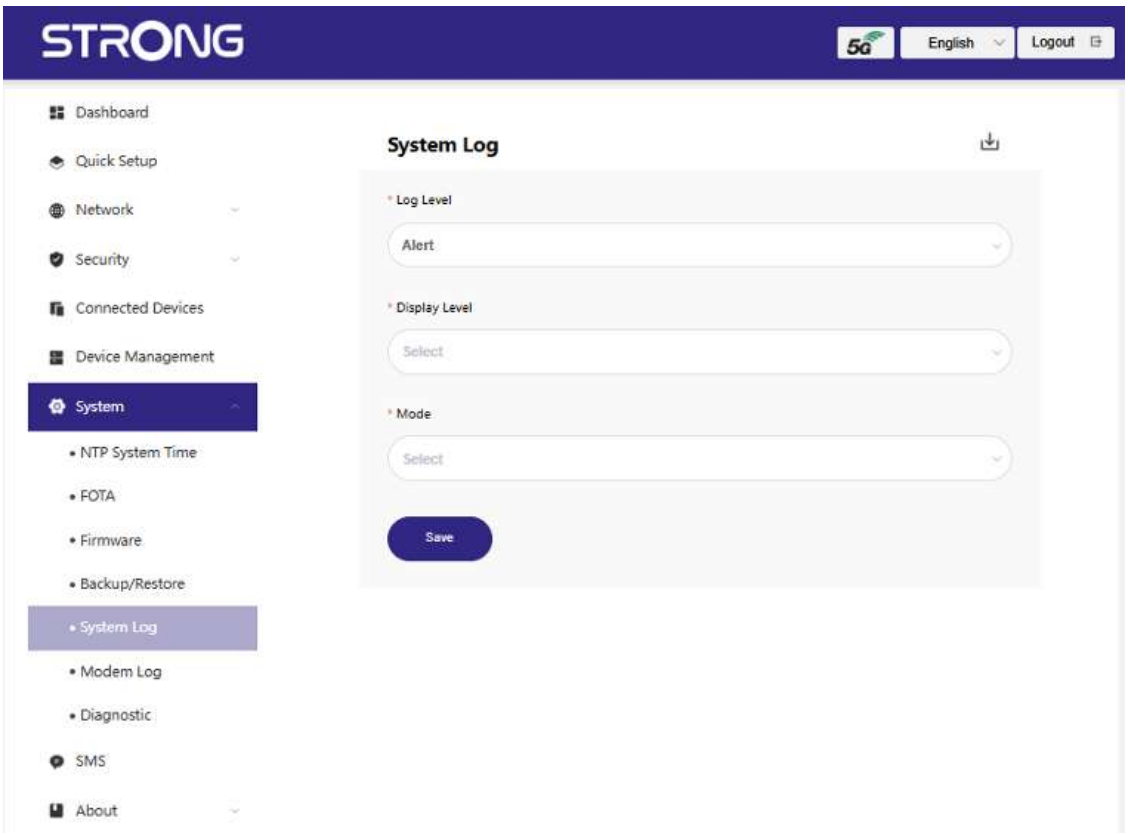


Fig. 102 — System > System Log

12.6 Modem Log

Path: System > Modem Log

These logs track the main actions of the router for audit and troubleshooting purposes. Enable **Logcat log** and/or **Modem log**, then click **Download** to save them. Click **Clear logs** to delete them.

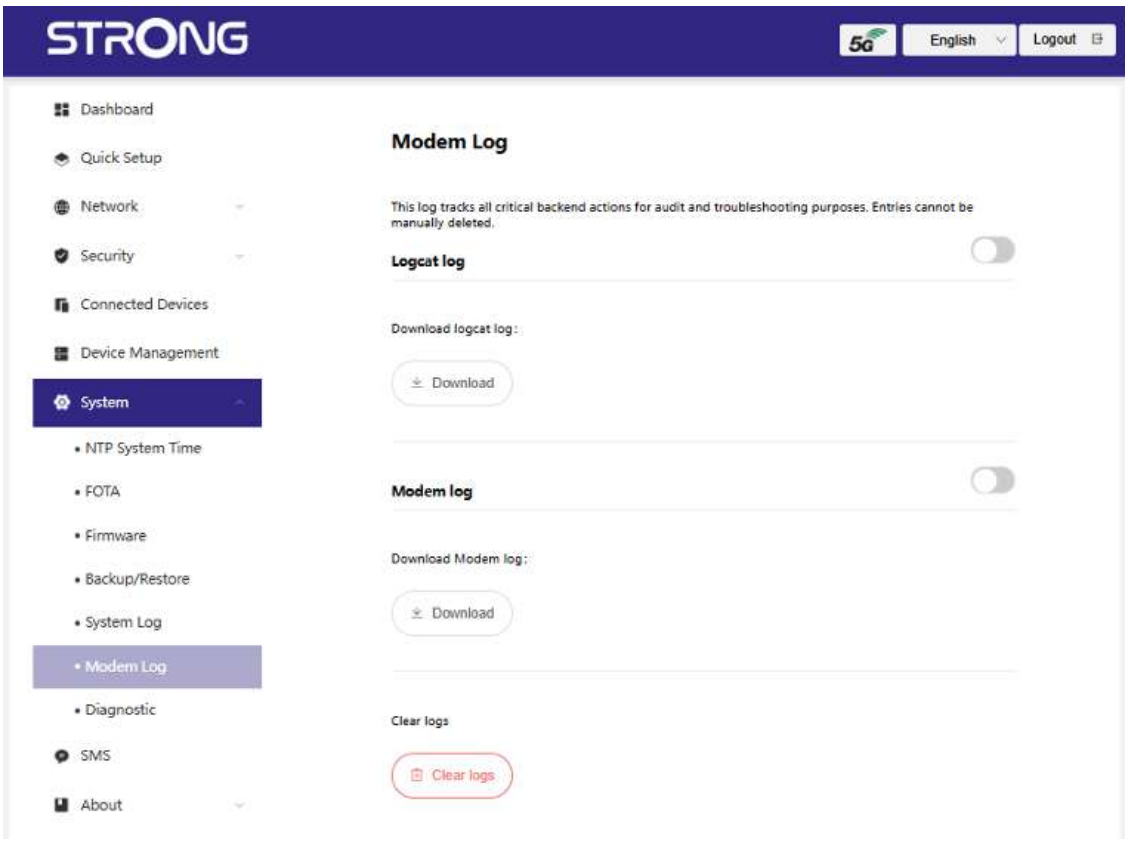


Fig. 103 — System > Modem Log

Note: Enable these logs only when STRONG support asks you to, and send them the downloaded files.

12.7 Diagnostic

Path: System > Diagnostic

Four tools help you diagnose the connection. Select a tab, set the parameters and click **Start**.

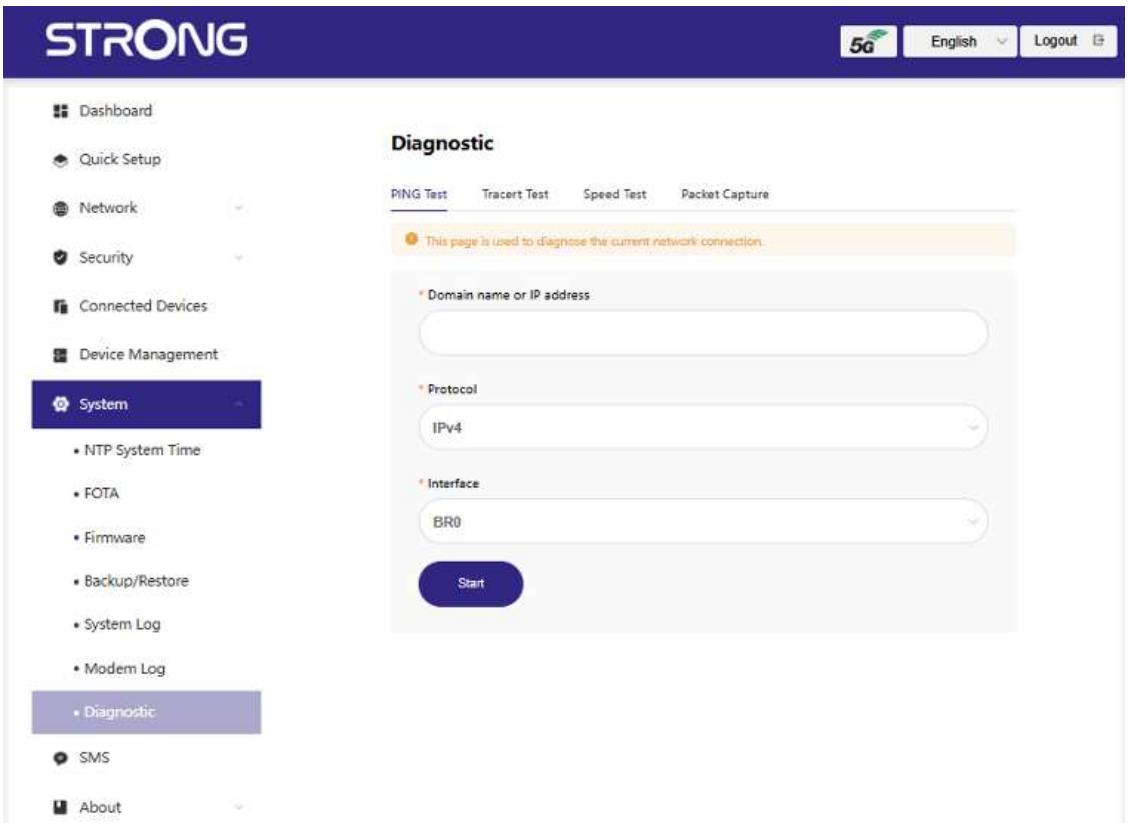


Fig. 104 — System > Diagnostic

Tab	Settings and function
PING Test	Checks that a host can be reached. Enter a **Domain name or IP address** (for example www.google.com), select the **Protocol** (IPv4) and the **Interface** (BR0), then click **Start**.
Tracert Test	Tracks the path to the destination host. Set the **Domain name or IP address**, **Max Hops** (1 to 64, for example 6), **Timeout** (for example 3), **Protocol** and **Interface**, then click **Start**.
Speed Test	Measures the download and upload speed from the router to the Internet (Ookla server). Click **Start**.
Packet Capture	Captures the packets on the selected **Interface** and downloads them to your computer. Click **Start**, then **Download**.

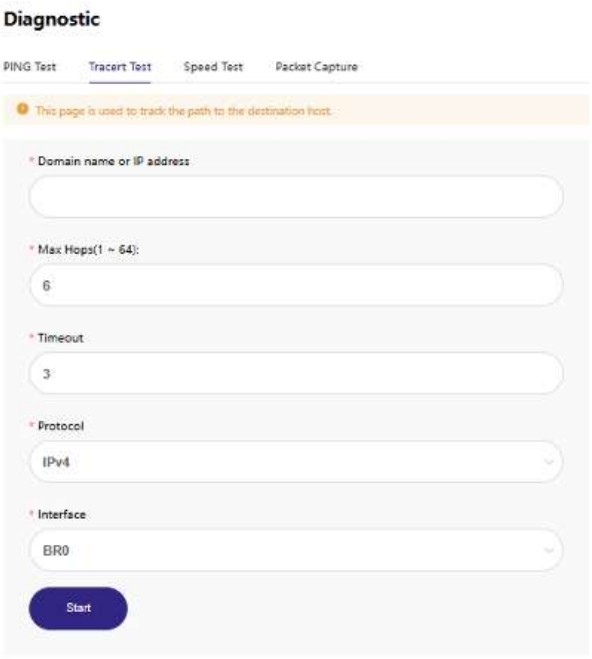


Fig. 105 — System > Diagnostic

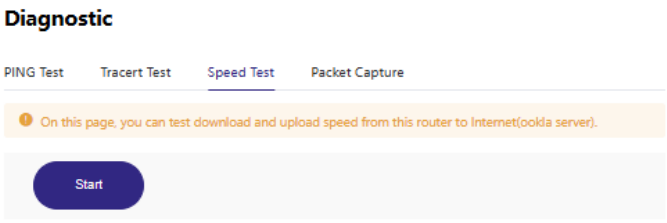


Fig. 106 — System > Diagnostic

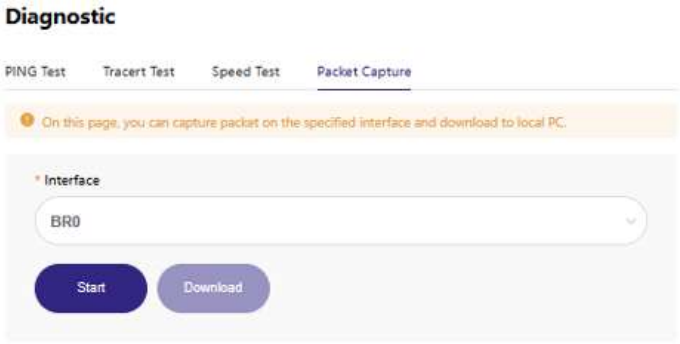


Fig. 107 — System > Diagnostic

Tip: The Speed Test measures the speed of the mobile connection itself, without the Wi-Fi link. Compare it with a speed test on your device to find out whether a slowdown comes from the mobile signal or from Wi-Fi.

13 SMS

The **SMS** page lists the text messages received on the SIM card, with the number of messages stored (for example 1/100). Operators often send information about your plan or your data usage by SMS.

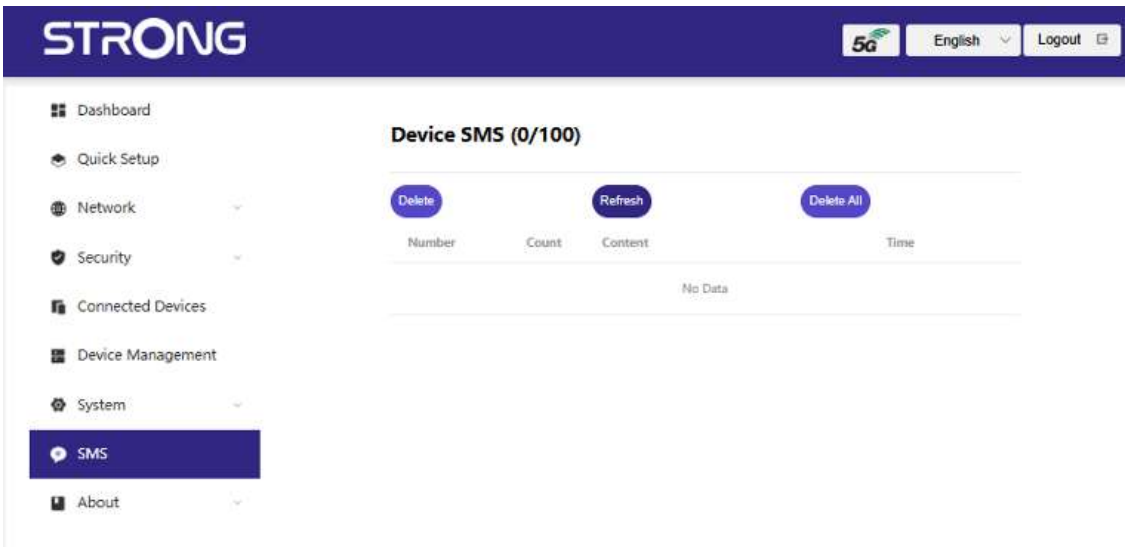


Fig. 108 — SMS



Fig. 109 — SMS

Button	Function
Refresh	Updates the list of messages.
Delete	Deletes the selected messages. Select them with their checkboxes first.
Delete All	Deletes all messages.

14 About

14.1 Mobility Status

Path: About > Mobility Status

This page shows the identification and version information of the router. Have this information ready when contacting support.

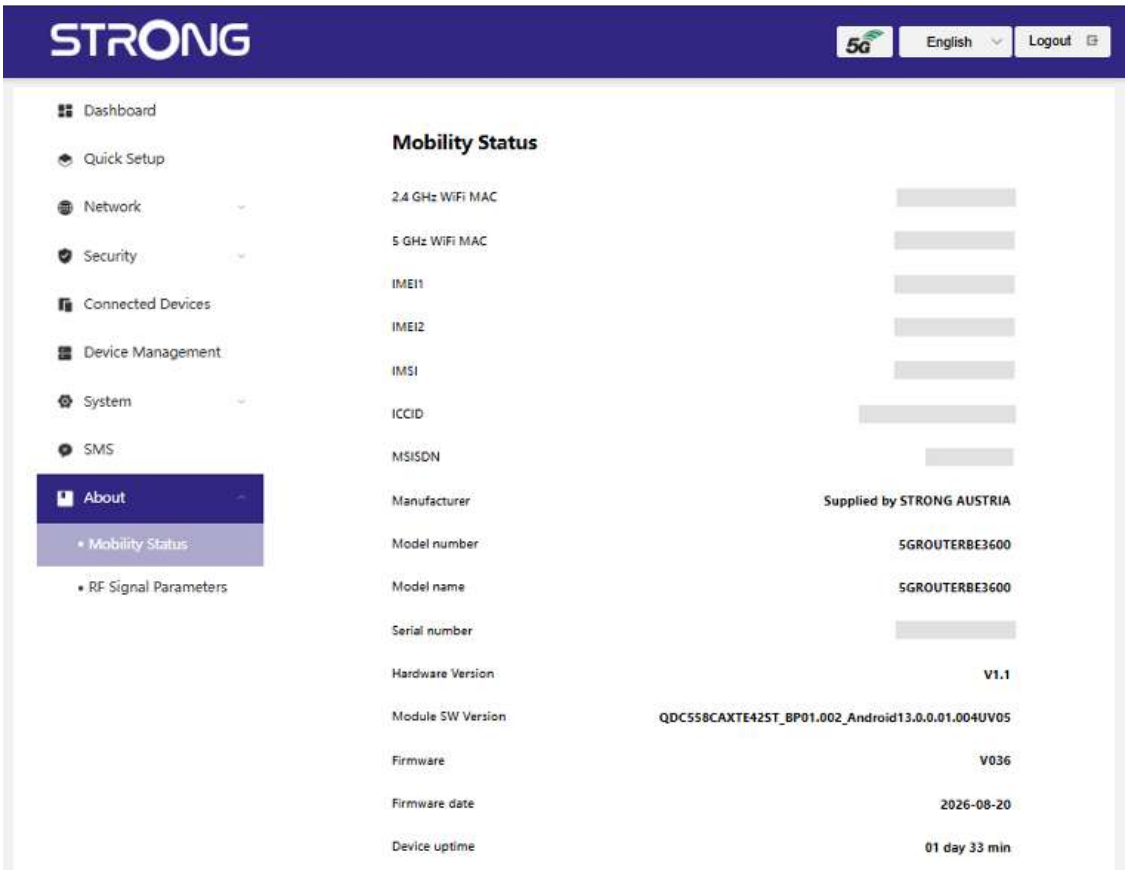


Fig. 110 — About > Mobility Status

Field	Description
2.4 GHz / 5 GHz WiFi MAC	MAC addresses of the Wi-Fi interfaces.
IMEI1 / IMEI2	Identifiers of the mobile modem.
IMSI / ICCID / MSISDN	Identifiers of the SIM card: subscriber identity, SIM card number and phone number.
Manufacturer / Model number / Model name	Supplied by STRONG AUSTRIA, 5GROUTERBE3600.
Serial number	Serial number of the router (also on the product label).
Hardware Version / Module SW Version	Versions of the hardware and of the modem software.
Firmware / Firmware date	Version and date of the firmware (for example V036, 2026-08-20).
Device uptime	Time since the last restart of the router.



Fig. 111 — About > Mobility Status

14.2 RF Signal Parameters

Path: About > RF Signal Parameters

This page shows the technical values of the mobile signal received by the router.

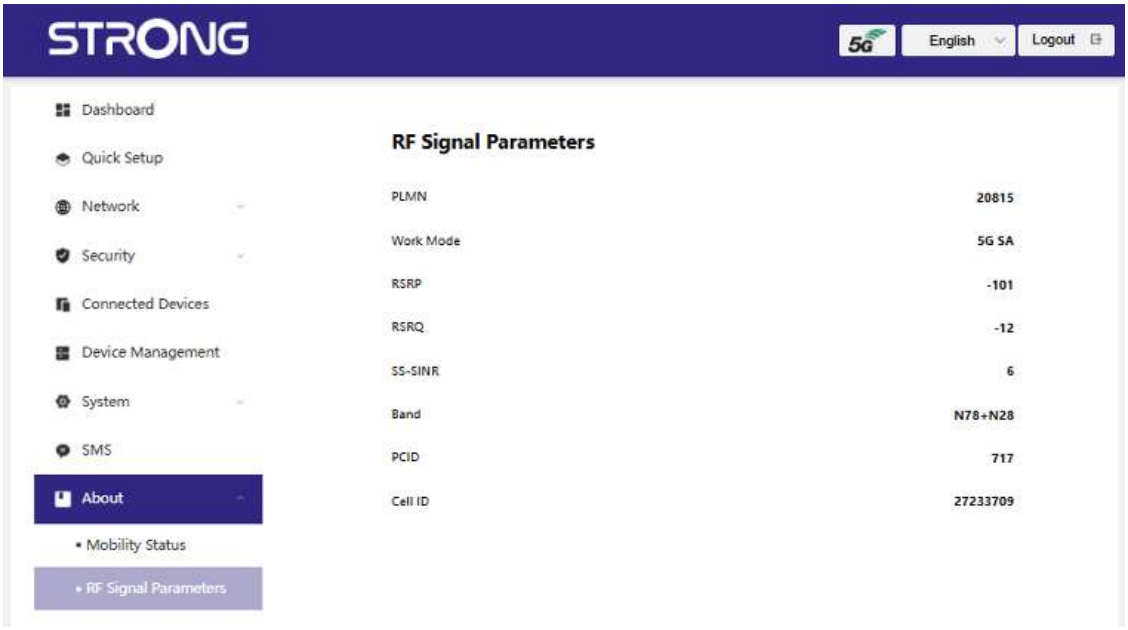


Fig. 112 — About > RF Signal Parameters

Parameter	Description
PLMN	Identifier of the mobile network (country code and operator code).
Work Mode	Network technology in use (for example **5G SA**).
RSRP	Received signal power, in dBm. The closer to 0, the stronger the signal.
RSRQ	Received signal quality, in dB. The closer to 0, the better.
SS-SINR	Signal-to-interference-plus-noise ratio, in dB. The higher, the better.
Band	Frequency band(s) in use (for example **N78+N28**: two bands combined).
PCID / Cell ID	Identifiers of the mobile cell (antenna) to which the router is connected.

Indicative values:

Quality	RSRP	RSRQ	SS-SINR
Excellent	-80 dBm or more	-10 dB or more	20 dB or more
Good	-80 to -90 dBm	-10 to -15 dB	13 to 20 dB

Quality	RSRP	RSRQ	SS-SINR
Fair	-90 to -100 dBm	-15 to -20 dB	0 to 13 dB
Poor	Below -100 dBm	Below -20 dB	Below 0 dB

Tip: To find the best location for the router, move it (for example closer to a window or to an upper floor), wait a minute, refresh the page and compare the **RSRP** and **SS-SINR** values.

15 Troubleshooting

15.1 Factory reset

A factory reset restores all the settings of the router to their factory values: Wi-Fi name and password (those printed on the label), login password of the web interface (you will be asked to create a new one), APN, data limits and all other settings.

1. Make sure the router is switched on.
2. On the bottom of the router, locate the **RESET** pinhole.
3. Use a pin or an unfolded paper clip to press and hold the RESET button until the router restarts.
4. Wait until the router has restarted, then connect again with the Wi-Fi name and password printed on the label.

Tip: Before a reset, save your configuration in **System > Backup/Restore** (section 12.4) if you can still access the web interface.

15.2 Common problems

Problem	Solution
The 5G and 4G LEDs stay off (only the Wi-Fi LED is on).	Check that the SIM card is inserted correctly and that your plan includes mobile data. Log in to the web interface: unlock the SIM PIN if requested (section 5.4). Check that **Mobile Connection** is enabled and that **Network Mode Selection** is set to **Auto** (section 9.1). Check that all bands are selected in **Band Settings**, or click **Reset** (section 9.12). Move the router closer to a window.
The 5G or 4G LED is on, but there is no Internet access.	Check that a data limit has not been reached (section 9.2). Check the APN with your operator and set it if necessary (section 6 and 9.1). Abroad, enable **Data Roaming** (section 9.1).
The connection is slow.	Check the signal in **About > RF Signal Parameters** and move the router (section 14.2). Run a **Speed Test** in **System > Diagnostic** to compare the mobile speed and the Wi-Fi speed (section 12.7). Check for firmware updates (section 12.2).
I cannot open the web interface.	Check that your device is connected to the router (Wi-Fi or Ethernet), then enter **http://setup.strong** or **http://192.168.188.1**. Disable any VPN application on your device and try another browser.
I forgot the login password of the web interface.	Reset the router to its factory settings (section 15.1).
I forgot the Wi-Fi password.	If you have not changed it, it is printed on the product label (section 3.4). Otherwise, connect a computer with an Ethernet cable and read it on the **Dashboard** or in **Network > WiFi Settings** (eye icon).
The SIM card is blocked after three wrong PIN entries.	Contact your mobile operator to obtain the PUK code.
The 5 GHz network does not appear right after starting the router.	On DFS channels, the router checks for radar signals first: wait about 60 seconds (section 9.4).

Problem	Solution
The 5 GHz connection is interrupted from time to time.	Select a non-DFS channel (36, 40, 44 or 48) in **Network > WiFi Settings** (section 9.4).
A device cannot connect to the 5 GHz band.	Check that the device supports 5 GHz and the selected security type. Select a channel between 36 and 48. Older devices: connect them to the 2.4 GHz band (disable BandSteering to separate the bands).
The 2.4 GHz Wi-Fi is unstable.	Select channel 1, 6 or 11, and move the router away from sources of interference (microwave oven, Bluetooth devices).
Port forwarding or DDNS does not work.	Check that your connection has a public IP address (section 9.15). Most mobile connections use a private address: ask your operator. Check that the IP address of the device is correct and reserved (section 9.8).
The router does not switch to 5G when my wired line fails.	Check that the Internet box is connected to the **WAN/LAN** port, that **Link Type** is not set to **LAN Only**, and that a SIM card with mobile data is inserted (section 4.6 and 9.9).
The network is cut for one minute after changing the VPN settings.	This is normal: the router applies the VPN settings for about 60 seconds (section 9.14).

Note: If the problem persists, check that the firmware is up to date, or read the FAQ. Then contact STRONG support (section 17.1) with the model, serial number and firmware version (section 14.1).

16 Technical specifications

Feature	Specification
Model	5GROUTERBE3600 — 5G+ AirHome Wi-Fi Router 1551
Mobile technology	5G (5G NR NSA and SA), 4G LTE. Forced network mode up to 5G SA
Maximum download speed	3.2 Gbps (3,270 Mbps)
3GPP release / LTE category	Release 16 / CAT 13 (download)
LTE bands	B1, B3, B5, B7, B8, B18, B19, B20, B28, B32, B38, B40, B41, B42, B43, B71
NR5G bands	N1, N3, N5, N7, N8, N20, N28, N38, N40, N41, N71, N75, N76, N77, N78
5G antennas	4 × high-gain internal antennas (6 dBi)
Signal indicators	Dedicated 5G LED and 4G LED
SIM card	Nano-SIM (unlocked, works with major operators) and eSIM (RedteaMobile only). PIN code management, APN profiles, roaming disabled by default
Wi-Fi standard	Wi-Fi 7 (IEEE 802.11be), dual band simultaneous 2.4 GHz + 5 GHz, Multi-Link Operation (MLO)
Wi-Fi speed	BE3600: 688 Mbps (2.4 GHz) + 2,882 Mbps (5 GHz)
Wi-Fi streams / antennas	4 streams (2 + 2) / 4 × internal antennas (6 dBi)
Wi-Fi security	WPA2, WPA2/WPA3, WPA3
Wi-Fi features	BandSteering, Multiple SSID (guest Wi-Fi), WiFi Scheduler, WPS button, NFC tap-to-connect (Android)
Ethernet	1 × WAN/LAN 1 Gbps, 1 × LAN 1 Gbps. Ethernet cable included
Network features	Wired WAN with automatic failover to 5G, DHCP, static IP lease, IPv6, DDNS, VPN (PPTP/L2TP), port forwarding, UPnP, speed limit, firewall, SMS
Management	Web interface (http://setup.strong), 15 languages (BG, CZ, DE, DK, EN, ES, FR, HR, HU, IT, NO, PL, PT, SE, UA), accessibility mode, automatic firmware update (OTA)
Buttons	POWER (back), WPS (front), RESET pinhole (bottom)
Power supply	External power adapter, 12 V / 2 A DC
Operating temperature	0 to +45 °C
Storage temperature	-20 to +60 °C
Dimensions (W × D × H)	100 × 100 × 202 mm
Weight	738 g
EAN	9120137873368
Warranty	4 years

17 Support, warranty and legal notice

17.1 Support

For FAQs, documentation and firmware updates, visit **www.strong-eu.com**. Before contacting support, have the model (**5GROUTERBE3600**), the serial number and the firmware version (**About > Mobility Status**) ready.



Fig. 113 — Support, warranty and legal notice > Support

Country	E-mail	Phone
Austria	support_at@strong-eu.com	0820 400 150 (€ 0.12/min. from an Austrian landline)
Bulgaria	support_bg@strong-eu.com	+359 32 634451
Croatia	—	+385 1 344 57 66
Czech Republic	support_cz@strong-eu.com	844 44 44 90
Denmark	support-dk@strong-eu.com	—
France	support_fr@strong-eu.com	—
Germany	support_de@strong-eu.com	0800 7788 787 (free of charge)
Hungary	support_hu@strong-eu.com	+36 1 445 26 10
Italy	support_it@strong-eu.com	—
Netherlands	support_nl@strong-eu.com	—
Poland	support_pl@strong-eu.com	801 702 017
Portugal	support_pt@strong-eu.com	+351 2 100 06 125
Slovakia	support_sk@strong-eu.com	0850 15 05 50
Slovenia	—	+386 1 828 08 58

Country	E-mail	Phone
Spain	support_es@strong-eu.com	+34 91 119 61 76
Ukraine	support_ua@strong-eu.com	+380 (44) 238 61 50

17.2 Warranty

The 5G+ AirHome Wi-Fi Router 1551 is covered by a **4-year warranty**. Keep your proof of purchase.

17.3 Legal notice

Hereby, STRONG declares that the radio equipment type 5GROUTERBE3600 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: https://eu.strong-eu.com/downloads/

The CE mark certifies the compliance of this product with the applicable European directives. STRONG is a registered trademark, a subsidiary of Skyworth.

The functions of Wireless Access Systems including Radio Local Area Networks (WAS/RLANs) within the band 5150–5350 MHz are restricted to indoor use only within European Union countries.

Disposal: the crossed-out wheeled bin symbol on the product means that it must not be disposed of with household waste at the end of its life. Take it to a collection point for the recycling of electrical and electronic equipment. The paper packaging (PAP 22) can be recycled; follow the sorting instructions of your country.

Wi-Fi, Wi-Fi 7, WPA2 and WPA3 are trademarks or registered trademarks of the Wi-Fi Alliance®. Android is a trademark of Google LLC. All other product names are trademarks or registered trademarks of their respective owners.

Data throughput, distance, signal range and coverage are given for reference only and are based on performance test results under normal use conditions. Actual performance is not guaranteed and may vary depending on the mobile network, the operating environment, the distance and positioning of the products, the mix of products used, building materials, wireless and electrical interference and other adverse conditions.

As a consequence of continuous research and development, technical specifications, designs, pictures and the appearance of the products may change without notice.

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