

1. Legal Notice (Aviso Legal)

In compliance with Spanish Law 34/2002 on Information Society Services and Electronic Commerce (LSSI-CE), the following information is provided:

Star Time Camp SL
B56981947
Carretera A348 KM18 18400 Orgiva.

info@tarayhotel.com

+34 677 28 85

2. Introduction

Welcome to the Hotel Taray website (hereinafter referred to as the "Website"). These Terms of Use govern your access to and use of our Website, including any reservations made through third-party platforms such as Aviabuk. By accessing or using this Website, you agree to be bound by these Terms. If you do not agree, please discontinue use immediately.

3. Use of the Website

3.1 Permitted Use

You may use this Website solely for lawful purposes related to exploring and booking accommodation at Hotel Taray. Permitted uses include:

- Browsing hotel information, facilities, and availability
- Initiating or completing accommodation reservations
- Contacting Hotel Taray for enquiries
- Accessing information about hotel policies and services

3.2 Prohibited Use

You agree NOT to use this Website to:

- Transmit any unlawful, harmful, or fraudulent content
- Interfere with or disrupt the Website's functionality or servers
- Attempt to gain unauthorised access to any part of the Website
- Use automated tools (bots, scrapers) to extract data from the Website
- Impersonate any person or entity
- Engage in any activity that violates applicable Spanish or European Union law

4. Reservations and Cancellation Policy

Reservations made through the Hotel Taray website may be processed via Aviabuk, our authorised booking partner. When making a reservation:

- You confirm that all information provided is accurate and complete
- You agree to the applicable cancellation and payment policies
- You acknowledge that confirmation of a booking is subject to availability
- Aviabuk's own Terms and Conditions apply to all transactions processed through their platform

4.1 Cancellation Terms

The following cancellation policy applies to direct bookings made through this Website:

- **Flexible Rate:** Free cancellation is permitted up to 48 hours prior to the scheduled arrival date. Cancellations made within 48 hours of arrival, or failure to arrive, will result in a charge equivalent to the first night's stay.
- **Non-Refundable Rate:** The total price of the reservation will be charged at the time of booking. This amount is non-refundable and non-transferable under any circumstances, including modifications or early departures.
- **No-Show Policy:** In the event of a no-show (failure to arrive on the scheduled date without prior notice), the reservation will be cancelled, and the hotel will retain the full amount of the stay (or the amount stipulated by the rate policy).
- **Reservation Integrity:** Hotel Taray reserves the right to cancel any reservation made in breach of these Terms, or where fraudulent activity is suspected.

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5. Policy Regarding Minors

5.1 Accompaniment and Age of Majority

In accordance with applicable Spanish hospitality regulations and property policy, guests under the age of 18 must be accompanied by a parent or legal guardian throughout the entire duration of their stay.

5.2 Exceptions for Unaccompanied Minors (Ages 16–17)

Exceptions may be made for minors aged 16–17 traveling without their legal guardians only if an official, notarized parental authorization is presented upon check-in and subsequently approved by the property management. The property reserves the right to refuse check-in if the documentation does not meet local law-enforcement requirements.

5.3 Responsibility and Liability

By completing a reservation that includes a minor, the accompanying adult (or the legal guardian signing the authorization) accepts full civil and financial responsibility for the minor's conduct, safety, and strict compliance with these Terms and Conditions. This includes liability for any damages caused to the property's facilities or third parties.

6. Intellectual Property

All content published on this Website — including but not limited to text, photographs, graphics, logos, and design — is the intellectual property of Hotel Taray or its licensors and is protected under applicable intellectual property laws.

You may not reproduce, distribute, modify, or commercially exploit any content from this Website without our prior written consent.

7. Disclaimer of Warranties

This Website is provided on an "as is" and "as available" basis. Hotel Taray makes no representations or warranties of any kind, express or implied, regarding:

- The accuracy, completeness, or timeliness of information on the Website
- The uninterrupted or error-free operation of the Website
- The suitability of the Website for any particular purpose

To the fullest extent permitted by law, Hotel Taray disclaims all warranties, whether express or implied.

8. Limitation of Liability

To the maximum extent permitted by applicable law, Hotel Taray shall not be liable for any indirect, incidental, consequential, or punitive damages arising from your use of this Website or inability to access it. Our total liability for direct damages shall not exceed the amount paid for the relevant booking.

9. Third-Party Links

Our Website may contain links to third-party websites (including Aviabuk). These links are provided for convenience only. Hotel Taray does not endorse, control, or accept responsibility for the content, privacy practices, or availability of such external sites.

10. Privacy and Cookies

The collection and processing of your personal data is governed by our Privacy Policy, available on this Website. By using the Website, you consent to such processing in accordance with our Privacy Policy.

We use cookies and similar technologies, including Google Analytics, to improve Website performance and user experience. You may manage cookie preferences through your browser settings or our cookie consent tool.

11. Governing Language

These Terms of Use are available in English and Spanish. In the event of any conflict or inconsistency between the two versions, the Spanish version shall prevail, as this Website operates under Spanish jurisdiction.

12. Changes to Terms

Hotel Taray reserves the right to update or modify these Terms at any time. Changes will be effective upon posting to the Website. We encourage you to review these Terms periodically. Your continued use of the Website after changes are posted constitutes your acceptance of the revised Terms.

13. Governing Law and Jurisdiction

These Terms of Use are governed by and construed in accordance with the laws of Spain. Any disputes arising in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of Spain.

14. Contact

For any questions or concerns regarding these Terms of Use, please contact us:

Hotel Taray

Email: info@tarayhotel.com

Phone: +34 677 28 85

Address: Calle Suspiro del Moro, 5 Órgiva, Granada, Spain
