

QUALITY POLICY



Development Engineering Services Limited has developed a Quality Management System based on the requirements of ISO 9001:2015. The company places high emphasis on continually improving its services and processes to exceed the requirements of customers.

Development Engineering Services Limited aim to achieve the following:

- Endeavour to continually improve our Quality Management System based on full employee involvement, and the maintenance of the Quality policy.
- To establish strong relationships with both customers and suppliers which will contribute to improving the quality of subcontract services sold and items purchased.
- To actively encourage employees to realise their full potential by increasing skills, providing training, resources and support needed to supply quality subcontract services to all our customers.
- To set meaningful quality objectives through the framework of the Management Review that will then be converted into individual measurable targets for the direction of the business.
- Ensure the Objectives & targets are tracked and reviewed through regular meetings and the Quality Management System programme.
- To effectively communicate the Quality policy, Objectives and targets to all concerned.
- To establish an environment that supports the production and on-time delivery of high quality subcontract components and services.
- To foster continuous improvement within the organisation, with the aim of increasing the company's competitiveness by the introduction of improved equipment, processes, methods and techniques that result in superior quality and services.

The Organisational Context of Development Engineering Services Limited has been used in the development of this policy by ensuring applicable external and internal factors have been considered along with the needs & expectations of interested parties that are relevant to the company's direction, continuous improvement and performance of the Quality Management System.

The Quality Policy is a live document, and is reviewed at regular Management Review meetings. It is also made visible on the Developments Engineering Services' Website - <http://www.des.uk.com>

Signed by: *Paul Stenton*
Managing Director

Date: 13/08/2025