DREAMLAND RENTALS YYC INC.
RENTAL AGREEMENT | LIABILITY WAIVER & SAFETY RULES

****IMPORTANT - PLEASE READ BEFORE SIGNING!****

This agreement affects legal rights and applies to the client/renter ("Client") and Dreamland Rentals YYC Inc. ("Dreamland") for all rented equipment. The Client accepts responsibility for equipment and for communicating and enforcing these rules with all guests and users.

1 | ASSUMPTION OF RISK, RELEASE & INDEMNITY

- The Client understands that equipment use involves inherent and foreseeable risks, including falls, collisions, choking, injury, illness, property damage and, in serious cases, death. The Client voluntarily accepts these risks and is responsible for appropriate use and supervision. To the fullest extent permitted by Alberta law, the Client releases Dreamland, its owners, employees and contractors from claims arising from use, possession or operation of the equipment, including claims alleging negligence, except where a release is prohibited by law.
- The Client agrees to indemnify and hold those parties harmless against third-party claims, losses and reasonable costs arising from the Client's or guests' use, misuse or breach of this agreement, to the extent permitted by law. This agreement does not purport to waive the independent legal rights of minors or other non-signatories.
- The Client is responsible for arranging any desired liability, medical, accident or property insurance; Dreamland does not provide such coverage to the Client or guests.

2 | ESSENTIAL SAFETY & PLAY RULES

- An adult aged 18 or older must actively supervise children at all times. Play is at participants' own risk; stop use if conditions become unsafe.
- No shoes of any kind, food, drinks, snacks, sharp objects, jewellery that may snag, or rough play (pushing, wrestling, piling or diving). Use added care with necessary eyeglasses or medical accessories.
- Keep equipment within the designated play area. Do not move, alter, unplug or deflate inflatables; leave equipment set up for collection unless Dreamland instructs otherwise.
- Follow posted or communicated age, size, capacity and equipment-specific limits. Soft play is generally intended for children under 8 years of age; inflatable limits vary by model and are displayed on the website.

- Separate significantly different-sized users into different play sessions.
- Do not throw ball-pit balls outside the pit. Return all balls to the pit before pickup; failure may result in a charge of $25/hour and pickup delays.

STRICTLY PROHIBITED:
Face paint, temporary tattoos, glitter, slime, paint, markers, messy crafts and any staining or discolouring materials on or near the equipment. These can permanently stain surfaces. A violation is a breach of this agreement and may result in cleaning charges and/or the full documented cost of repair or replacement.

3 | BOOKING, ACCESS & CANCELLATIONS

- Full rental payment is due at booking. Bookings are non-refundable. If an event is cancelled, amounts paid will be applied as credit toward another event within 12 months, subject to availability and any written booking terms.
- The Client must provide safe, timely access for setup and pickup at agreed times. After a 15-minute grace period without access or contact, the crew may leave and the inability to complete service may result.

4 | DEPOSIT, CLEANING, DAMAGE & RETURN

- For e-transfer payments, Dreamland will advise the required refundable damage deposit based on the rented items. If no damage or chargeable condition is identified, the deposit will be returned within 48 hours after the event to the originating e-transfer email address (unless otherwise requested by Client), subject to standard banking processing times. The pickup team will advise the Client on-site of any visible issues or proposed charges identified at collection; concealed damage discovered during subsequent inspection may be communicated afterward with supporting details.
- Equipment must be returned in substantially the same condition as delivered, allowing for ordinary use and minor removable debris. Excessive dirt, food residue, confetti or shoe marks may incur cleaning fees starting at $50+.
- Prohibited staining substances may incur specialist cleaning charges from $150+; severe damage can require repair or full replacement, potentially costing up to $5,000 or more depending on the equipment. These figures are estimates, not automatic penalties. The Client is responsible for reasonable, documented cleaning, repair or replacement costs for loss or damage occurring while equipment is in the Client's care, including weather-related damage, except to the extent caused by Dreamland staff. Charges may be deducted from a deposit

with an itemized explanation (if paid with electronic transfer) OR any balance may be invoiced separately for the client (if card payment was applied).

5 | CONDITION, GOVERNING LAW & ACKNOWLEDGMENT

- Dreamland cleans and properly sanitizes all equipment before and after each rental. The Client confirms an opportunity to inspect equipment upon delivery and must promptly report any concerns before use.

Alberta law governs this agreement. If any term is unenforceable, the remaining terms continue in effect to the extent permitted by law. Changes to a confirmed booking agreement require notice and the Client's agreement; later website policy updates do not automatically amend this signed agreement.

IDENTITY VERIFICATION: Dreamland may request valid government-issued photo identification for booking verification. If a copy is required, Dreamland will explain secure submission, retention and deletion practices. Do not attach a driver's licence to this waiver unless separately instructed through a secure method.

BY SIGNING, I CONFIRM THAT I HAVE READ, UNDERSTOOD AND AGREE TO THIS AGREEMENT, INCLUDING THE LIABILITY RELEASE, SAFETY RULES AND DAMAGE RESPONSIBILITIES.

Client full name:

_____

Signature: _____

Date: _____