

Refund Policy for Digi Dash

At Digi Dash, your satisfaction is our top priority, and we are committed to providing an exceptional experience for our customers. We understand the importance of a flexible refund policy. This document outlines our refund policy terms for your understanding and convenience.

Scope of Refund Policy

This refund policy applies to all Digi Dash subscriptions.

We don't automatically refund you for any remaining time when you cancel a subscription or delete an account.

In most cases, canceling auto-renew before the end of your subscription means you'll have access to paid features until the end of your subscription term.

In certain circumstances, PlayDigiDash.io may offer a 14-day refund policy from the date your subscription starts.

To be eligible for a refund, you must ensure the following conditions are met:

The refund request is submitted within 14 days from the date of purchase.

You have not violated any terms stated in our Terms of Use.

You have contacted support@playdigidash.io already to try and resolve your issue.

Our support team could not meet your request and your request was determined to be reasonable at Digi Dash's sole discretion.

For any concerns or questions related to our refund policy, please contact our customer support team at support@PlayDigiDash.io.

Procedure for Requesting a Refund

To initiate a refund request, please follow the steps below:

Contact our customer support team at support@PlayDigiDash.io within the stipulated 14-day period, providing the above information related to your subscription and the reasons for the refund request.

Our support team will review your request and may ask for additional information to make a determination.

If the refund is approved, the amount will be credited to your original payment method within 7-10 business days. Please note that we reserve the right to evaluate all refund requests on a case-by-case basis and may refuse a refund for any reason.

Thank you for choosing Digi Dash for your gaming and learning needs, and we appreciate your understanding of our refund policy terms.