# SILVIA YU ZHOU

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Project Manager with 7+ years of international experience leading initiatives in eCommerce and B2B products across Asia and Europe. Proven track record of driving six-figure sales growth and achieving an 11% increase in market penetration. Currently managing cross-functional teams of designers and engineers at Konpo, taking 20+ products from conception to launch. Seeking to contribute to a product team focused on improving UX, optimize conversion, and scaling digital products across markets.

#### PROFESSIONAL EXPERIENCE

## **Konpo Studio**

Remote • Feb 2022 - Present

Senior Project Manager

- → Delivered 20+ successful website launches across industries, driving improvements in lead generation and user engagement through structured GTM planning.
- → Increased web traffic by 15% and time-on-site by 46% within 30 days. By leading the redesign and launch of the company's website.
- → Reduced project delivery delays by 25% by interpreting performance metrics, diagnosing bottlenecks, and executing data-driven solutions.

Project Manager Jan 2020 – Feb 2022

- → Improved client retention by 25% by delivering 10+ digital projects on time and ensuring strategic alignment with stakeholder expectations.
- → Reduced bounce rates by 22% by doing UX research to guide design decisions.
- → Prioritised long-term product roadmaps for clients, aligning product strategy with business goals and market needs.

### **INDITEX**

A Coruña, Spain · Aug 2018 - Jan 2020

Product Manager

- → Delivered 13% growth in e-commerce revenue in China by overseeing strategic campaign planning, KOL collaborations, and operational execution across teams.
- → Drove 11% increase in market penetration by creating an apparel line tailored for Asian markets.
- → Executed first omnichannel pilot in China, adapting EU platforms for local marketplaces, consumer behaviors, and promotional campaigns.

Junior Product Manager

Sept 2017 - Aug 2018

- → Grew Southeast Asian sales by 13% by adapting product offerings to local market needs.
- → Identified 17% of quarterly cost savings through daily and weekly analysis, enabling more effective product decisions.
- → Delivered competitor insights that strengthened product positioning across multiple markets.

### **Colliers International**

**Business Development Manager** 

Shanghai, China • May 2016 - Sept 2017

- → Drove sales goals by 50% by driving new client acquisition through tailored outreach.
- → Increased opportunities by 20% through lead generation that supported aggressive growth targets in China's retail sector.
- → Advised multinational clients on market entry strategies, aligning product offerings with local market conditions

EDUCATION	LANGUAGES	
IE Business School Shanghai Jiao Tong University	Fluent English Fluent Chinese Native Spanish	

#### **ACTIVITIES & ACHIEVEMENTS**

- → Product Lead Certification (Product School 2022)
- → Podcast producer, editor and host
- → Ashtanga and Vinyasa Yoga Teacher
- → Local Partnership and Event Management Volunteer at Ocean Mimic