



MODEL TREE WEB SOLUTION V1.0

GETTING STARTED

Introduction

ModelTree Web Solution provides access to ModelTree desktop application through Amazon AppStream. Amazon AppStream is a secure and fully managed application streaming service. Instead of requiring local installation, ModelTree is streamed to end users in real time.

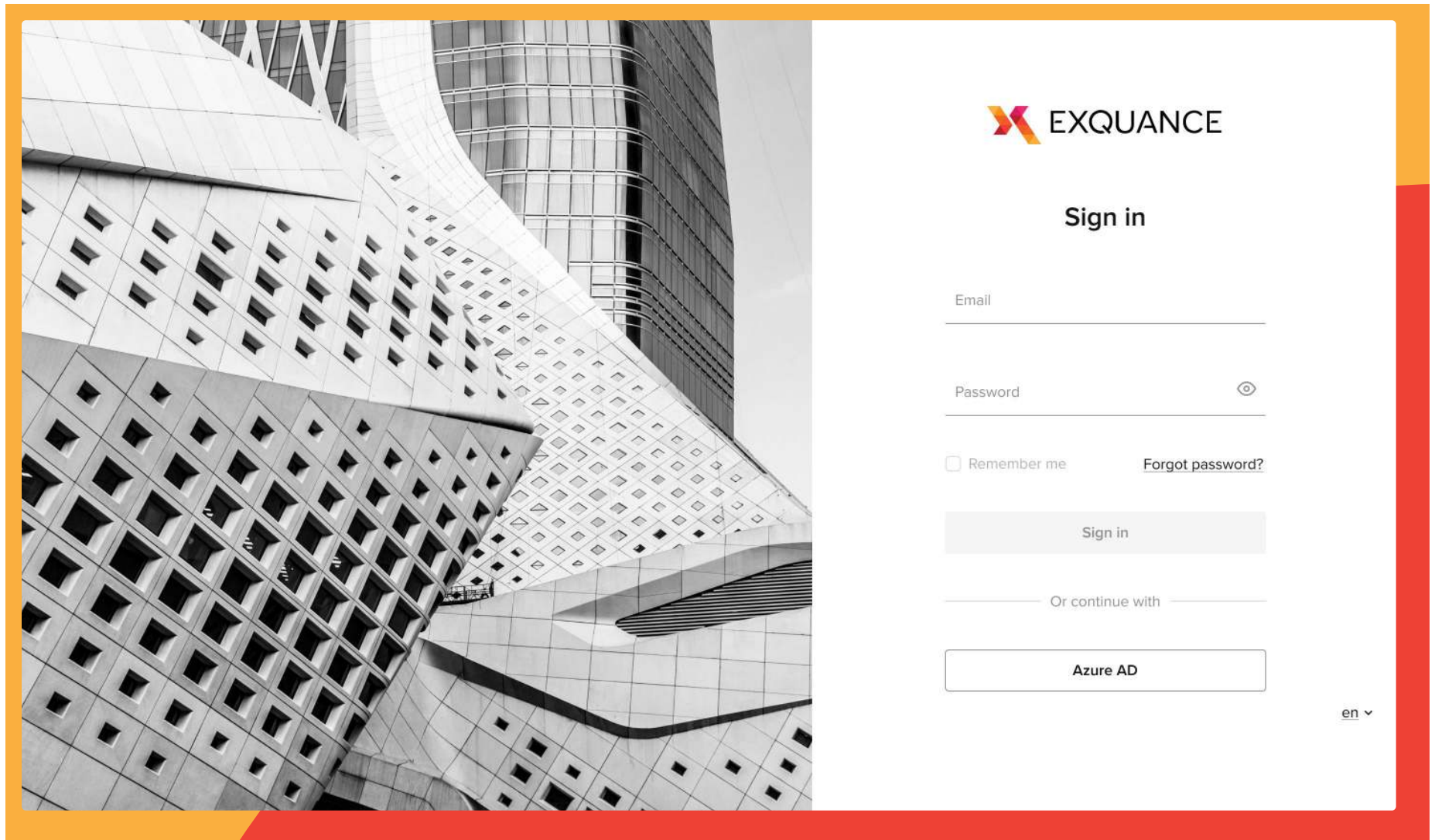
To simplify access, the AppStream session is embedded directly within our web system, which also enables users to work with ModelTree and other web applications within a single unified ecosystem.

This guide provides step-by-step instructions on how to connect, use, and troubleshoot common issues.

How to Access ModelTree Web Solution

Login to Exquance web system

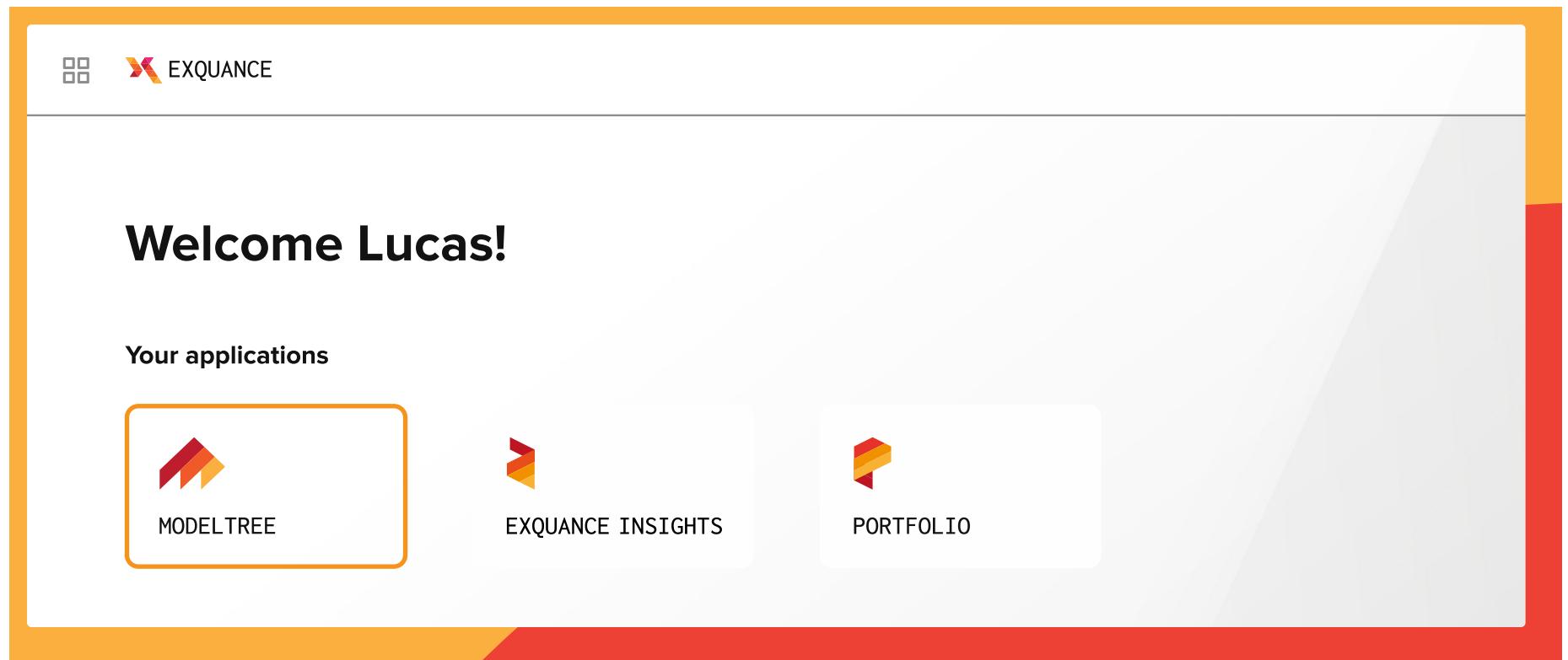
1. Open a web browser and go to the <https://sso.exquance.com/>
2. Login to Exquance web system.



Sign in page in Exquance web system

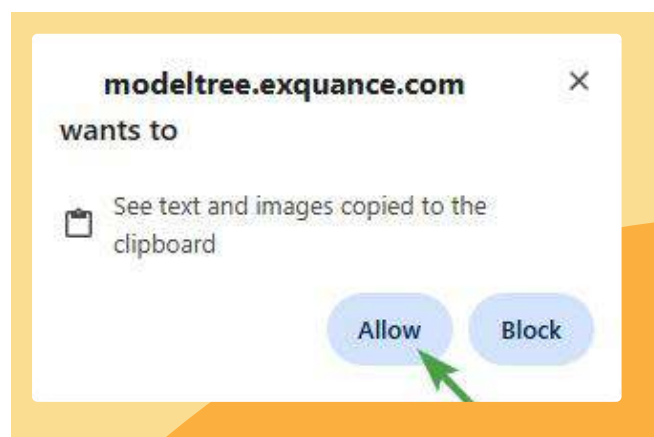
Launching ModelTree Web Solution

1. After logging in, you will land on the Home page, where you can launch ModelTree Web by clicking on its icon. Also, it is available from side menu.



Home page in Exquance web system

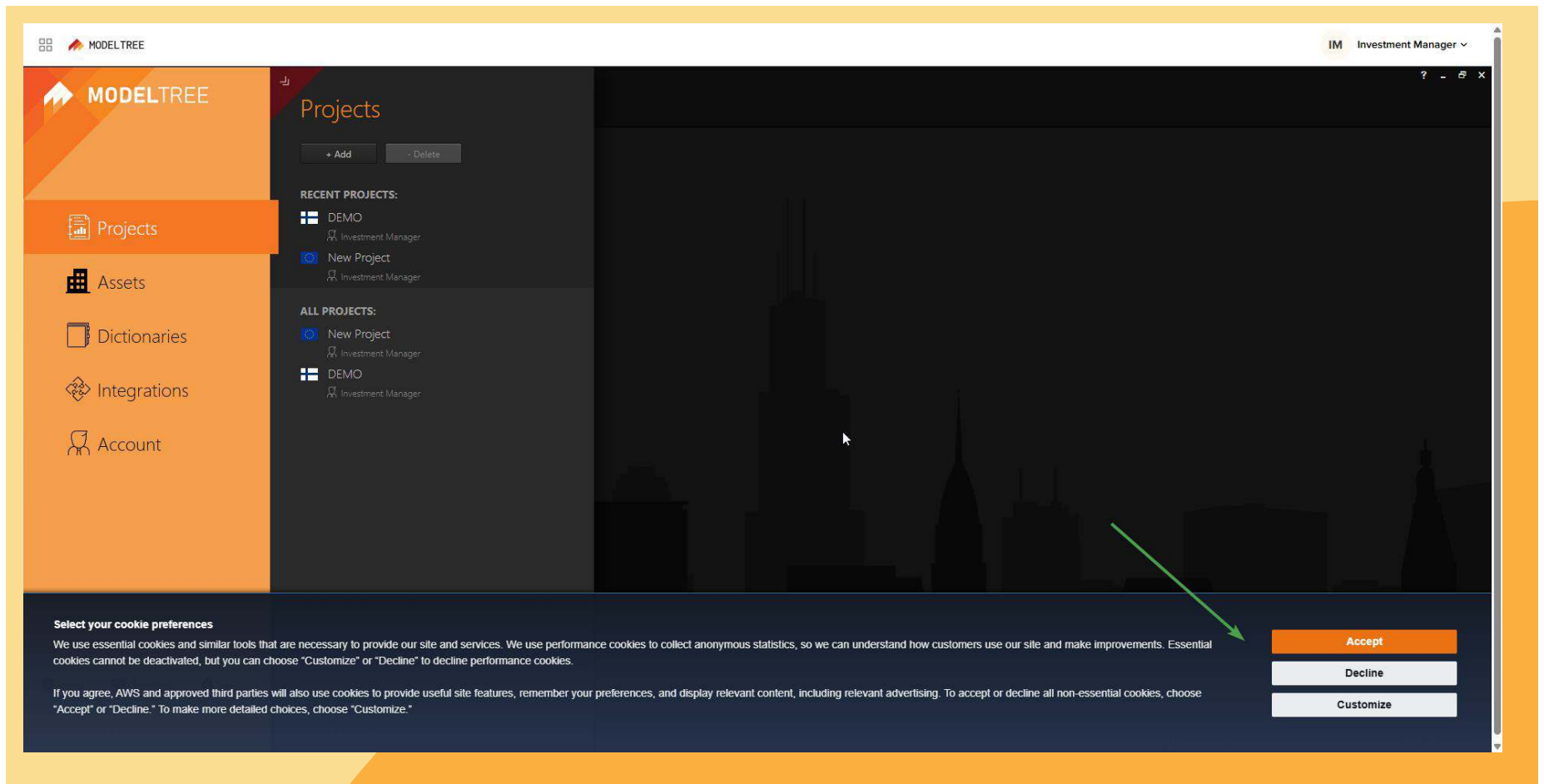
2. Allow the shared clipboard, which is necessary for copy-paste functionality to work.



3. Wait for ModelTree to be prepared for you.

Using ModelTree Web Solution

1. After ModelTree web launched, select your cookie preferences for AppStream.



2. ModelTree will run in a virtual environment, but you can use ModelTree as usually.

Ending Your Session

1. Click the X button when finished.

2. You can also close the browser tab, then your ModelTree Web session will be automatically finished in several minutes.



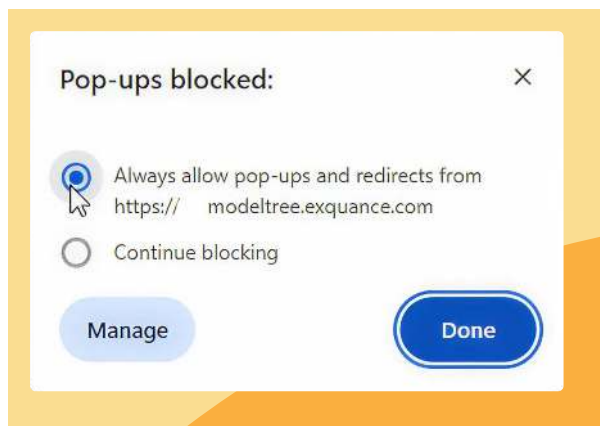
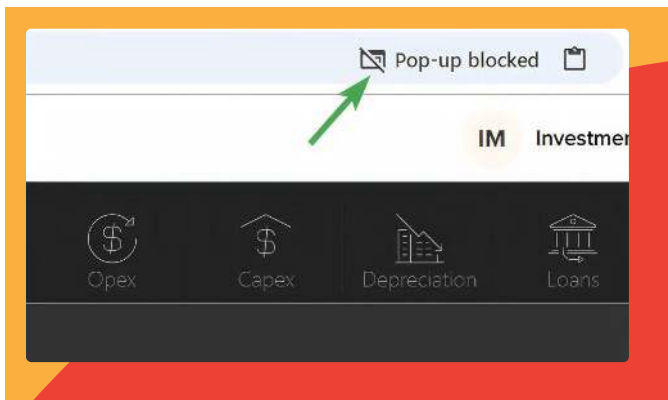
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FREQUENTLY ASKED QUESTIONS

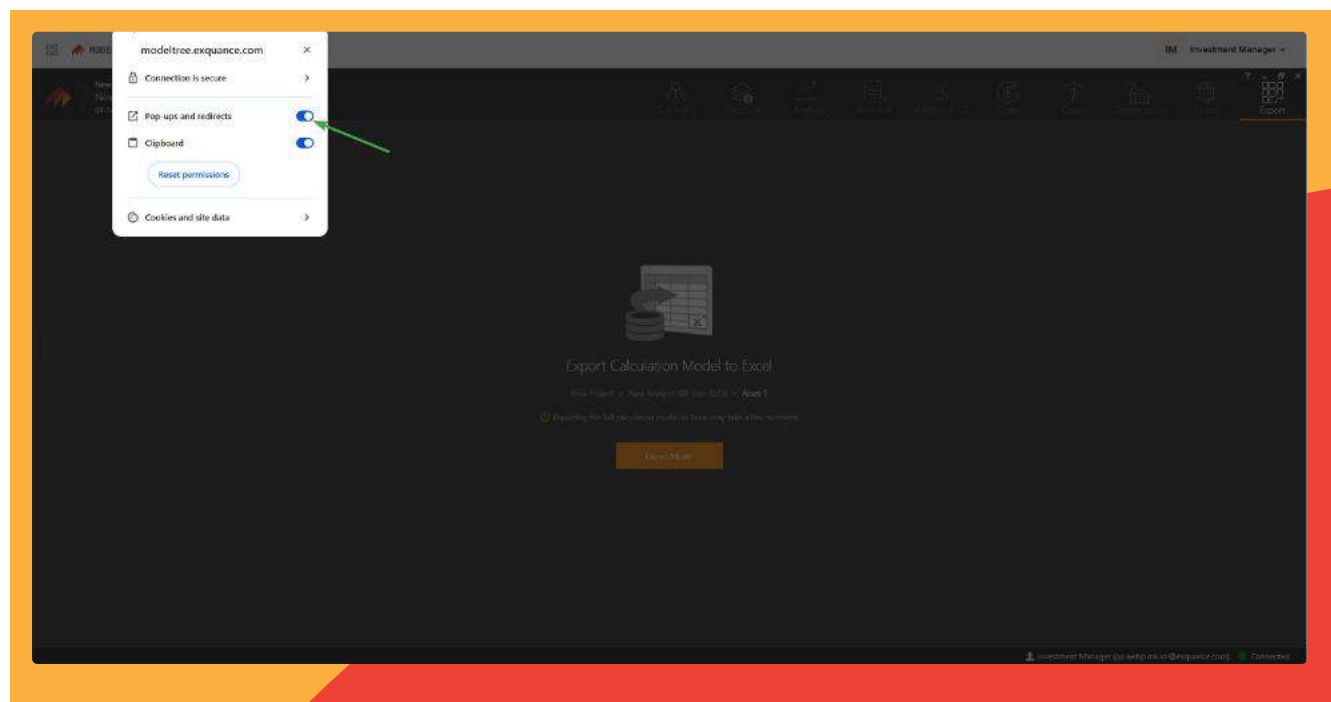
Files export does not work for me. What should I do?

File export may be blocked due to browser settings. To enable it:

1. Click on the pop-up blocked icon on the right side of the URL bar in your browser.
2. Select 'Always allow pop-ups and redirects' to enable files export.



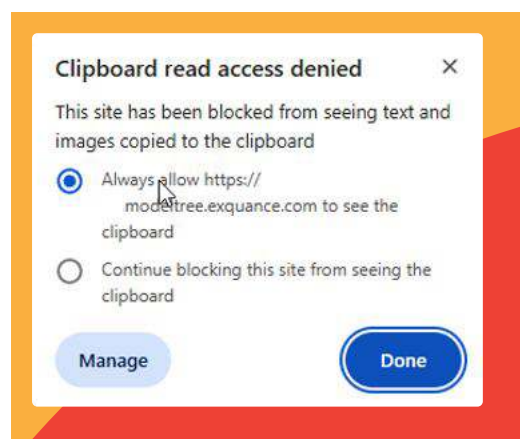
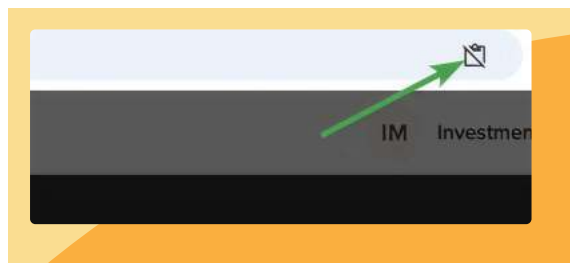
3. You can adjust this option in the menu to the left of the browser's address bar.



Copy-paste option does not work for me. What should I do?

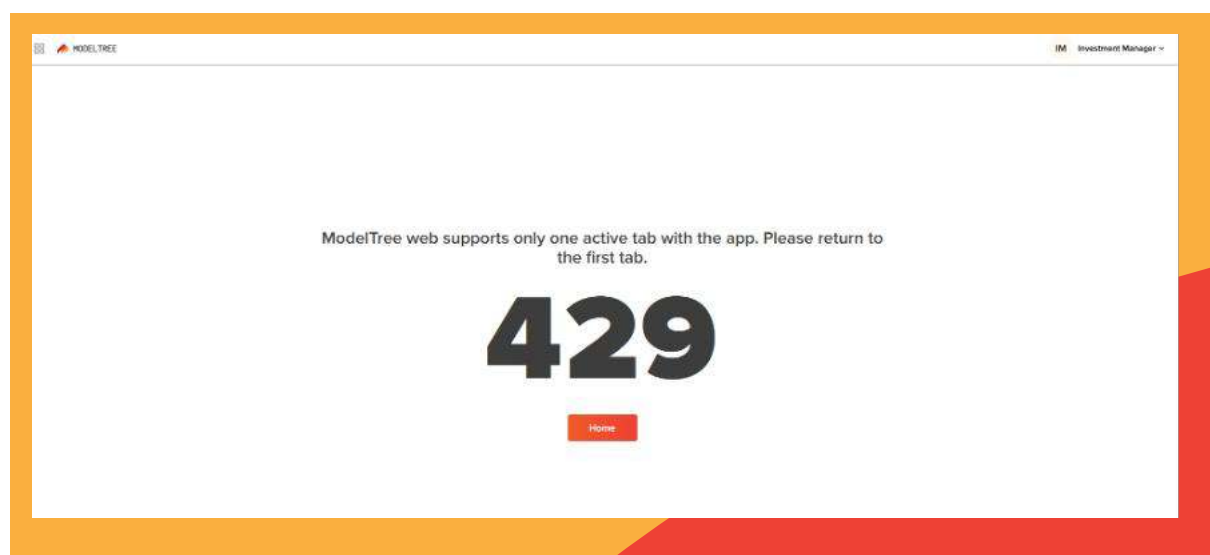
Copy-paste may be blocked due to browser settings. To enable it:

1. Click on the clipboard blocked icon on the right side of the URL bar in your browser.
2. Select Always allow clipboard access to enable copy-paste functionality.



Why do I get 429 error?

You usually get 429 error, because you are trying to connect to ModelTree Web from different tabs. Due to technical reasons, it is prohibited. Find your open ModelTree Web tab and continue working with it or close it and then launch ModelTree Web again.



Why ModelTree works slow sometimes?

ModelTree Web Solution can work slower in the beginning of a session, because of AppStream specifics. It might take 1-2 minutes in the beginning, when ModelTree works slower, but after that time it works with normal performance.

My ModelTree is stuck. What should I do?

Close ModelTree Web browser tab and wait 3 minutes before restart ModelTree again.

Who do I contact for support?

Reach out to Exquance Support support@exquance.com for assistance with login issues or technical support.



Additional Tips

Use Google Chrome for the best experience.

If experiencing lag, check your internet connection or reduce application load.