



Care for all of life's *most vital moments*

Wellthy is the **leading global care concierge** for employees and their families. Our personalized support makes it easier for people to take care of their loved ones as well as their own health, reduces stress, save money, and stay engaged in their work and lives.

45 hrs

It's stressful! On average, family caregivers spend 45 hours per week providing care¹

73%

of U.S. employees have caregiving responsibilities²

\$44 B

Caregiving costs companies \$44 billion each year due to lost productivity, absenteeism, and retention³

What you get *with Wellthy*



CARE PLANNING

Helping families plan and learn

Comprehensive care planning tools and resources in one centralized, accessible place.



CARE CONCIERGE

Helping families get things done

Dedicated, hands-on support from expert Care Coordinators who get to know each family and tackle their to-dos.



WELLTHY COMMUNITY

Helping families feel less alone

Peer-to-peer platform where family caregivers and find support and exchange knowledge.



CONTENT LIBRARY

Helping families access resources

Reliable, short-notice care options when regular arrangements break down —so families never have to scramble for support.

Independent research from Harvard Business School shows that **access to Wellthy has a dramatic impact on productivity, retention, time away and equity.**

3.6x

average ROI

The average ROI for companies that offer Wellthy to their employees





Care concierge for every step of the care journey

Wellthy provides comprehensive care support, no matter the journey. Care is complicated and deeply personal – no two care situations are exactly alike. We are committed to finding the right solutions for each family, providing support tailored to their unique and intersectional needs.

Personalized support *for employees* who are:



Raising and supporting a family



Managing personal health



Supporting someone with complex needs



Caring for aging loved ones



Navigating end of life and loss

EMBRACING EACH UNIQUE JOURNEY

Childcare

Leave of Absence

Caring From Afar

Veterans Support

Neuro-diversity

And More

For hard-working families, relief is near

91

world-class Client Net Promoter Score (NPS)

90%

are better engaged and less stressed at work

1 in 3

say Wellthy prevented a LOA or resignation

2 in 3

miss fewer meetings or work days



How a *Care Coordinator* can help

Each family is matched with a dedicated Care Coordinator who understands the employee's story, makes a plan, provides empathetic guidance, and gets things done on their behalf.

Our team of 200+ in-house care experts help families consider all of the variables of care including medical, financial, in-home, housing, legal, social-emotional needs, and more.

Wellthy can help with:



Aging

For families with aging members dealing with all kinds of life changes.



Special Needs

For special families with unique and intersectional needs



Health Conditions

For individuals and families with a tough diagnosis or ongoing condition.



Childcare and Teen Support

For parents and caregivers who are raising children and teenagers.



Mental Health

For those struggling with depression, anxiety, alcoholism, and other mental health concerns.



End of Life and Loss

For those who are planning ahead, caring for a loved one during end-of-life, or navigating loss and grief



Veterans Support

For our heroes and their families to get the care they deserve.



Leave of Absence Support

For those who are navigating the complex and confusing leave process, alongside care needs



Financial Hardship

For those hard working families feeling financially strained.



Billing and insurance navigation

For families navigating medical bills, claims, or coverage questions, our team helps review, organize, and advocate on your behalf.

Patch Care

A backup care experience by Wellthy

When daycares close, in-home aides call in sick, a babysitter has to miss a shift, or care plans change unexpectedly, families are often left scrambling to find help.

Patch Care by Wellthy bridges those gaps, offering two flexible, reliable solutions for families and employers: **Patchwork**, a backup care experience that connects employees to Wellthy's network of vetted care providers and, if desired, allows them to use their own trusted caregivers; and **Patch Sites**, dedicated on-site or near-site childcare spaces that bring dependable, high-quality care right to the workplace.



PATCHWORK

Our solution for care gaps

Patchwork connects families to a vetted network of 400,000+ providers for every care need and age group, from in-home aides, to daycares, and camps—available with just a few hours notice.

- ✓ **Optimized for families & employers:** Families find care their way, through our vetted network or their own trusted providers. Employers can choose the extent to which they want to subsidize care days for families.
- ✓ **Designed for parent usability:** Families can access care instantly through our platform—or choose a white-glove experience with a specialist to find the right fit.



PATCH SITES

Spaces for guaranteed availability

Patch Sites bring high-quality, flexible childcare right to the workplace, staffed by credentialed caregivers with real-time availability and flexible hours tailored to each workforce.

- ✓ **Guaranteed care, when it's needed:** On-site and near-site programs ensure availability for parents, even during high-demand moments.
- ✓ **Lightweight and effective:** Built for backup care, Patch Sites provide scalable, on-site quality support for large teams using fewer spaces, lower cost, and rapid setup.
- ✓ **A trusted, full service experience:** We manage everything from setup and approvals to staffing.

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Wellthy has been a huge help to my family. Knowing that your children are well cared for outside of their normal care schedule provides the security and peace of mind needed to show up fully at work.

Takiya, Wellthy member