



Fixes Document

26-05-2026



Nevelgaarde 20k - 3436 ZZ
Nieuwegein - Nederland



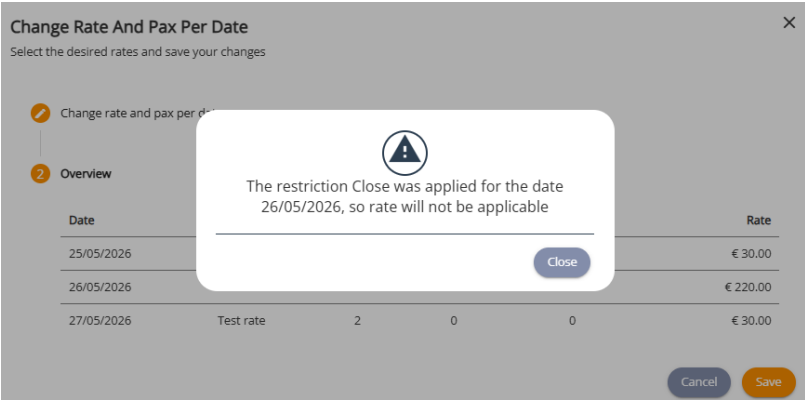
(+31) 88 130 44 00



info@vipscloudpms.com

This document contains a list of all improvements implemented today. We, the VIPS CloudPMS team, are constantly working to improve and update the application. We can't do this without your help. Thank you!

The following items have been fixed:

| Case | Description | | | | | | | | | | | | |
|-----------------------------------|---|----------|-----------|------|------------|--|---------|------------|--|----------|------------|-----------------|---------|
| 17942 & 23938 & 23258 | <p>We identified an issue related to group reservation cancellations and reinstatements. At the summary level, it was possible to cancel and later reinstate an entire group reservation, including the associated function room reservations.</p> <p>The “undo cancellation” functionality is originally designed to support roomstays only, and not dayuse, rental, or function room reservations. We discovered that this “undo cancellation” was now also applied to function rooms but with inconsistencies as this was never intended logic. Therefore, we made changes to ensure the “undo cancellation” is available for roomstays only.</p> | | | | | | | | | | | | |
| 23979 | For all communication and invoice emails, we now support all email addresses configured within the Guest, Booker, Company, and Agent profiles. Primary, Secondary, and Billing email addresses will be available in the dropdown selection list, provided they are maintained in the respective profile. | | | | | | | | | | | | |
| 24109 | <p>In last weeks update, when updating a rate with a closed restriction through Edit Reservation > Change Rate and Pax Per Date, a message appears indicating a Close restriction when saving your changes. We adjusted the text slightly to also indicate the affected date(s). A check was done to ensure this logic applies to all charge types: day, package per person, package per room, week, month and stay.</p>  <table border="1" data-bbox="375 1086 1125 1220"> <thead> <tr> <th>Date</th> <th>Test rate</th> <th>Rate</th> </tr> </thead> <tbody> <tr> <td>25/05/2026</td> <td></td> <td>€ 30.00</td> </tr> <tr> <td>26/05/2026</td> <td></td> <td>€ 220.00</td> </tr> <tr> <td>27/05/2026</td> <td>Test rate 2 0 0</td> <td>€ 30.00</td> </tr> </tbody> </table> | Date | Test rate | Rate | 25/05/2026 | | € 30.00 | 26/05/2026 | | € 220.00 | 27/05/2026 | Test rate 2 0 0 | € 30.00 |
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| 27/05/2026 | Test rate 2 0 0 | € 30.00 | | | | | | | | | | | |
| 24140 | We identified an issue where successful CCV payments were being stored using UTC instead of the hotel's local time zone. Since the payment date should reflect the hotel's configured time zone, this resulted in incorrect payment timestamps. This issue has now been resolved, and successful CCV payment dates are correctly stored based on the hotel's local time zone. | | | | | | | | | | | | |
| 24199 | We identified an issue where opening the online registration form from the dashboard could result in an endless loading screen, leaving the page blank. This issue has now been resolved, and the online registration form opens correctly from the dashboard. | | | | | | | | | | | | |