



We're hiring

We're hiring

We're hiring

We're hiring

We're hiring

We're hiring

We're hiring

Field Service Engineer

- Technical Operations team
- Full-time
- Hybrid (London)

About us

Zest is one of the UK's fastest-growing electric vehicle (EV) charge point operators, with a mission to make EV adoption accessible to everyone. By joining our team, you'll drive transport decarbonisation, support the UK's net zero goals and help improve air quality.

As a B Corporation, we're committed to making a positive difference for people and the planet, while also driving sustainable growth. This ethos is reflected in our company values, which guide everything we do:

People first

Our infrastructure is designed to **serve communities**. We're committed to developing charging solutions that people need today and in the future.

Social equity

As nearly 40% of UK drivers don't have a driveway, **we're making EV adoption a realistic option** for those **without home charge points** by providing publicly accessible infrastructure.

Doing it right

Beyond delivering low carbon infrastructure, **we're undergoing carbon literacy training**, regular carbon audits and carbon offsetting to ensure we meet our **2040 net zero targets**.

About the role

Field Service Engineer

- **Technical Operations team**
- **Full-time**
- **Hybrid (London)**

As a Field Service Engineer in our Technical Operations Team, you will play a vital role in making sure our charging network is operating at the best. The Field Service Engineer will be responsible for maintaining a maximum uptime percentage of the whole EV Network across the UK.

Are you an engineer with a background in electricity? Do you want to be part of a fast-growing company and work towards a greener planet? Then Zest is looking for you!

Responsibilities

- Perform all on-site activities in relation to the commissioning, repair and maintenance of our EV charging network.
- Troubleshoot and investigate chargers both remotely and on-site.
- Routine maintenance and reactive maintenance of the chargers in relation to agreed SLA's.
- Work alongside other Field Service Engineers and the Network Operations Manager to maintain the uptime on the network as set out in the board objectives and goals on both AC and DC assets across the network.

Knowledge & skills

- Experience with Low and medium-voltage electrical systems
- BS7671 Wiring Regulations, current edition Certification.
- Working knowledge of UK HSE regulations.
- Understanding of ISO requirements and management systems.
- Driving licence required and able to travel across the UK, including some European travel.

Essential qualifications

- Electrically Qualified / Electrician
- BS7671 Current Edition Certification
- 2391 Inspection & Testing or Equivalent
- CSCS/ECS Card or equivalent H&S Recognition.

Meet the team

Technical operations



Andy Butler
Technical Director

Andy leads the Technical Operations team to facilitate the growth of our business and infrastructure, and provides key strategic direction to determine how we're using technology within the company. When he's not at his desk, he likes to remain active by cycling, running and swimming and is looking into getting back into Triathlons.

Mark Bates
Senior Field Service Engineer

Mark manages and supports the Field Service engineer team. He is responsible for the Commissioning, Servicing and repair of our Charge-points and helping to maintain system uptime and reliability. Mark is also NICEIC qualified supervisor (QS), ensuring work is carried out safely and to required standards. Outside of his technical role, Mark is a Qualified Amateur Boxing coach. He has also recently completed his first Marathon.



Richard Bottomley
Field Service Engineer

Richard is a field service engineer, responsible for the commission, service and repair of our EV chargers throughout the UK. In his spare time, Richard loves listening to music and plays the guitar in a 90s tribute band.



Why Zest

Be part of something that matters:

Join an industry that's driving real change. If you're looking for a career with purpose and impact, we'd love to have you on our team.

Thrive in a great team culture:

Recognised as outstanding by Best Companies, we've built a supportive, collaborative environment where contributions are celebrated, and our team are empowered to grow.

Our benefits

- Hybrid working - we have no set office days, so you can work flexibly
- 25 days annual leave increasing to 27 days after 2 years' service
- Enhanced family leave and pay
- Employee Assistance Programme
- Health and wellbeing benefit
- Paid dependants and carers leave
- Enhanced parental and bereavement leave
- Eye care

Certified



Corporation



What's next?

If you're interested in joining the team,
apply for a role at zest.uk.com/careers.

Or alternatively, send your
CV to careers@zest.uk.com

ZEST



careers@zest.uk.com

zest.uk.com/careers

0333 577 6760

Zest Eco Ltd.
Bond House, The Bourse,
Boar Lane, Leeds LS1 5EN

