

Dear Valued Customer,

September 17, 2026

We are writing to make you aware of an upcoming product revision to the RD® and RD180® 5MM DEVICE. These products have been redesigned to include two new features intended to improve usability, visual feedback, and overall ergonomics.

The updated devices will include a new **Mode Indicator**, which provides visual feedback so users can easily identify whether the device is in "Pick Up" or "Rearm" mode. They will also include the **SPINI Function**, which allows users to rotate the device into six different positions for improved ergonomic flexibility and user comfort.

As part of this revision, the products will be marketed under new names while retaining their existing SKUs:

- **RD®** will become **RD360™**, featuring a .036" needle. SKU will remain **021000**.
- **RD180® 5MM DEVICE** will become **RD360 Plus™**, featuring a .046" needle. SKU will remain **021100**.

If you have questions about the updated models, please contact your LSI SOLUTIONS® representative, or our Customer Service team at customerservice@lsisolutions.com or 866-575-3493. Additional product information and training materials will be shared as they become available.

Thank you for your continued partnership.

Sincerely,



Robert E. Bartz
Vice President and Chief Growth Officer