

## 2022 Real-World Testing Results

**Developer:** Health Innovation Technologies, Inc

**Product:** RevolutionEHR

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**Developer Real World Test Page URL:** <https://www.revolutionehr.com/certification-disclosures/>

## Document History

Version	Date	Author	Changes
1.0	January 24, 2023	KR	Finalized Initial Report
2.0	February 10, 2023	KR	Added Relied Upon Software to b(1), e(1), and h(1)

## Table of Contents

Summary of Testing Methods & Key Findings.....	3
Standards Updates (including Standards Version Advancement Process (SVAP) and United States Core Data for Interoperability (USCDI) ) .....	3
Care and Practice Setting.....	3
Metrics & Outcomes .....	3
(b)(1) – Transitions of Care .....	4
Measurement/Metric .....	4
Outcome .....	4
(b)(2) – Clinical Information Reconciliation and Incorporation.....	4
Measurement/Metric .....	4
Outcome .....	4
(b)(6) – Data Export.....	4
Measurement/Metric .....	4
Outcome .....	4
(c)(1) – Clinical Quality Measures – Record and Export .....	4
Measurement/Metric .....	4
Outcome .....	4
(c)(2) – Clinical Quality Measures – Import and Calculate.....	5
Measurement/Metric .....	5
Outcome .....	5
(c)(3) – Clinical Quality Measures - Report .....	5
Measurement/Metric .....	5
Outcome .....	5
(e)(1) – View, Download, and Transmit to 3 <sup>rd</sup> Party .....	5
Measurement/Metric .....	5
Outcome .....	5
(g)(7) – Application Access – Patient Selection .....	5

Measurement/Metric .....	5
Outcome .....	5
(g)(8) – Application Access – Data Category Request .....	6
Measurement/Metric .....	6
Outcome .....	6
(g)(9) – Application Access – All Data Request .....	6
Measurement/Metric .....	6
Outcome .....	6
(h)(1) – Direct Project .....	6
Measurement/Metric .....	6
Outcome .....	6
Schedule of Key Milestones .....	7

## Summary of Testing Methods & Key Findings

RevolutionEHR is marketed to and utilized by eye care professionals in an ambulatory setting. The user base consists predominantly of optometrists in office-based practices with health information exchange needs surrounding communicating with other health care professionals. As an example, an optometrist using RevolutionEHR might receive a referral from another doctor in the community with that referral being accompanied by Direct-based exchange of a C-CDA. Similarly, an optometrist might initiate a referral to another doctor in the community and have the same electronic exchange needs. These clinical scenarios will be the foundation of our real-world testing.

RevolutionEHR is also used in the clinics of two optometric training institutions. Importantly, these are ambulatory settings with identical clinical needs to what is discussed above. As such, our testing will be performed in a private, office-based practice yet be applicable across the entire customer base.

## Standards Updates (including Standards Version Advancement Process (SVAP) and United States Core Data for Interoperability (USCDI) )

No, none of my products include these voluntary standards

## Care and Practice Setting

RevolutionEHR version 7 is designed for eye care professionals (optometrists, ophthalmologists, opticians) delivering care in an ambulatory setting.

## Metrics & Outcomes

### (b)(1) – Transitions of Care

#### Measurement/Metric

**Methodology:** EHR system logs will be reviewed to determine the frequency of send/receive use as well as validation of proper operation. These data points will be used for calculation of the error rate measurement.

**Expectation:** The expectation is that providers will be able to successfully share EHI using Direct messaging. Error rates will be tracked over the testing period and trended.

#### Relied Upon Software

Secure Exchange Solutions, SES Direct messaging service.

#### Outcome

The system logs show that messages were successfully sent and received using the Direct messaging system. Error reports were minimal and monitored.

### (b)(2) – Clinical Information Reconciliation and Incorporation

#### Measurement/Metric

**Methodology:** EHR system logs will be reviewed to determine the frequency of incorporation process utilization as well as validation of proper operation. These data points will be used for calculation of the error rate measurement.

**Expectation:** The expectation is that providers will be able to receive and incorporate EHR. Error rates will be tracked over the testing period and trended.

#### Outcome

The system logs show that data received was incorporated into patient records successfully. Error reports were minimal and monitored.

### (b)(6) – Data Export

#### Measurement/Metric

**Methodology:** EHR system logs will be reviewed to determine the frequency of data export utilization as well as validation of proper operation. These data points will be used for calculation of the error rate measurement.

**Expectation:** The expectation is that providers will be able to successfully share EHI using the export function. Error rates will be tracked over the testing period and trended.

#### Outcome

The system logs show that EHI data was successfully exported. Error reports were minimal and monitored.

### (c)(1) – Clinical Quality Measures – Record and Export

#### Measurement/Metric

**Methodology:** Providers/users will submit the QRDA1 file export and scorecard screenshot at specified intervals. These data points will be used for calculation of the error rate measurement.

**Expectation:** The expectation is that providers will be able to export a QRDA1 file for each patient included in each of the measures from the Clinical Quality Measures scorecard in RevolutionEHR. Error rates will be tracked over the testing period and trended.

#### Outcome

The system logs show that users are able to export QRDA1 files for the CQM scorecard successfully for the 2022 year. Error reports are minimal and monitored.

### (c)(2) – Clinical Quality Measures – Import and Calculate

#### Measurement/Metric

**Methodology:** Providers/users will submit the QRDA3 file export and scorecard screenshots at specified intervals. These data points will be used for calculation of the error rate measurement.

**Expectation:** The expectation is that providers will be able to import QRDA1 files, see those files scored, and then request and receive a QRDA3 file of those results. Error rates will be tracked over the testing period and trended.

#### Outcome

The system logs show that users are able to import QRDA1 files and then request and receive a QRDA3 file of those results. Error reports are minimal and monitored.

### (c)(3) – Clinical Quality Measures - Report

#### Measurement/Metric

**Methodology:** Data points from the RWT plan for (c)(1) and (c)(2) will be used for calculation of the error rate measurement.

**Expectation:** The expectation is that all QRDA1 and QRDA3 files submitted match expectations and comparisons to reference scorecards. Error rates will be tracked over the testing period and trended.

#### Outcome

The system logs show that the data from (c)(1) and (c)(2) could be used successfully for CQM calculations. Error reports are minimal and monitored.

### (e)(1) – View, Download, and Transmit to 3<sup>rd</sup> Party

#### Measurement/Metric

**Methodology:** EHR system logs will be reviewed to determine the frequency of view, download, and transmit process utilization as well as validation of proper operation. These data points will be used for calculation of the error rate measurement.

**Expectation:** The expectation is that information can be viewed by patients, downloaded by patients, and sent via Direct messaging and standard e-mail to recipients. Error rates will be tracked over the testing period and trended.

#### Relied Upon Software

Secure Exchange Solutions, SES Direct messaging service.

#### Outcome

The system logs show that the data from (c)(1) and (c)(2) could be used successfully for CQM calculations. Error reports are minimal and monitored.

### (g)(7) – Application Access – Patient Selection

#### Measurement/Metric

**Methodology:** EHR system logs will be reviewed to determine the frequency of API connection as well as validation of proper operation. These data points will be used for calculation of the error rate measurement.

**Expectation:** Connecting the third-party application to the API (i.e., no access errors) and confirming the ability to access specific patients will equal success. Error rates will be tracked over the testing period and trended.

#### Outcome

The system logs show that the our API connection is still available and active however our logs also so that no customer has enabled it. Third-party application access is not common in the eye care industry.

### (g)(8) – Application Access – Data Category Request

#### Measurement/Metric

**Methodology:** EHR system logs will be reviewed to determine the frequency of API connection as well as validation of proper data returns. These data points will be used for calculation of the error rate measurement.

**Expectation:** Connecting the third-party application to the API (i.e., no access errors) and confirming the return of specific data categories for the patient will equal success. Error rates will be tracked over the testing period and trended.

#### Outcome

The system logs show that the our API connection is still available and active however our logs also so that no customer has enabled it. Third-party application access is not common in the eye care industry.

### (g)(9) – Application Access – All Data Request

#### Measurement/Metric

**Methodology:** EHR system logs will be reviewed to determine the frequency of API connection as well as validation of proper data returns. These data points will be used for calculation of the error rate measurement.

**Expectation:** Connecting the third-party application to the API (i.e., no access errors) and confirming the return of all data categories for the patient will equal success. Error rates will be tracked over the testing period and trended.

#### Outcome

The system logs show that the our API connection is still available and active however our logs also so that no customer has enabled it. Third-party application access is not common in the eye care industry.

### (h)(1) – Direct Project

#### Measurement/Metric

**Methodology:** EHR system logs will be reviewed to determine frequency of use and validate the proper operation of transport mechanisms. These data points will be used for calculation of the error rate measurement.

**Expectation:** Success will be determined through the user's ability to both send and receive Direct messages with C-CDAs attached. Any deviation from that will be considered an inconsistency. Error rates will be tracked over the testing period and trended.

#### Relied Upon Software

Secure Exchange Solutions, SES Direct messaging service.

#### Outcome

The system logs show that users are able to use our Direct message system to successfully send and receive messages with C-CDAs attached. Error reports are minimal and monitored.

#### Schedule of Key Milestones

Key Milestone	Date/Timeframe
Identify providers to perform RWT	January 2022
Review testing procedures with providers	February 2022
Data collection and review	Quarterly 2022
Final collection of data / End of RWT	December 2022
Data analysis and RWT report creation	January 2023
Submission of RWT report to Drummond	February 2023

#### Attestation

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