KELTRON

Commonly Asked FXI Technical Questions

Please contact a Keltron Team Member For Further Information

System Communication

1. **Is the wireless technology secure from hacking or unauthorized use?**
   - The system utilized TLS for security. Additionally, the FXI devices utilize a limited time transmission scheme.

2. **Can the system be customized to meet our facility's specific needs?**
   - Yes, the FXI device communicate wirelessly. The cloud-based software allows the system to scale for enterprise growth to handle multiple sites.

3. **What type of wireless technology does the system use?**
   - Wi-Fi 802.11(bgn) 2.4 GHz band, or Sub G bands

4. **What happens if the wireless network goes down?**
   - The system will auto reconnect without manual intervention.

Function & Reports

5. **Can this system integrate with existing fire safety or facility management systems?**
   - The FXI devices will work autonomously of your fire alarm systems. There is an API for integration.

6. **How does the portal work?**
   - The portal is easily configured to auto-generate reports, direct alerts on an extinguisher removal, and naming of devices.

7. **Who is responsible for the portal?**
   - The assigned system administrator within your company.

8. **How are reports generated, and what information is included in them?**
   - Reports can be set up to auto-generate and be emailed to designated recipients. Alerts can be sent via text and/or email.

9. **Can we limit the updates or send them only to certain people?**
   - Absolutely, how you want to assign responsibilities is configurable and recipients can be either within or outside your organization.

Keltron is a U.S.-based manufacturer of automated inspection and reporting solutions that eliminate mandatory monthly physical inspections for fire extinguishers and emergency lighting. This wireless system improves safety, streamlines operations, and aids with maintaining compliance. Keltron's solution meets the requirements of NFPA, IFC, and Joint Commission. Keltron also manufactures unified event management systems for fire and security alarms as well as electronic and pressure gauges. Keltron is proudly ISO 9001:2015 certified.

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