



## SMARTOP

Seeking operational efficiency, digitization and automation of operational processes

### Project Introduction

This project represents a strategic opportunity for professionals in securities depositories across the Americas to collaborate on innovating and optimizing their operational processes. By identifying common challenges and co-creating effective solutions, we aim to strengthen efficiency and security, and accelerate digital transformation in the sector.

With a focus on knowledge sharing and the adoption of best practices, this initiative will enable participants to proactively drive the evolution of their processes, ensuring a stronger, more resilient, and more competitive future for the industry.

We invite you to join this transformative proposal, driven by ACSDA and NUAM, and to actively contribute to the advancement towards operational excellence in our region.

### Main Objective

The **SMARTOP** project—"Intelligent Operation"—aims to optimize processes, reduce costs, and accelerate digital transformation by fostering skills development and the adoption of advanced tools that integrate analytics, automation, and artificial intelligence. This initiative is based on synergy and shared knowledge among the participants themselves, proposing innovative solutions that strengthen efficiency and operational resilience.

### Methodology

1. **Collaborative Diagnosis:** Conduct a comprehensive analysis of the current situation to identify critical processes, pain points, and opportunities for improvement.
2. **Co-Creation of Solutions:** proposing and designing joint solutions that integrate and promote the use of advanced tools and the adoption of best practices.
3. **Formalization and Transfer:** Consolidate the results into concrete and transferable products (guides, standards, prototypes, use cases) that can be applied in the different securities depositories.



### Deliverables

- **Regional Diagnosis and Benchmarking**
  - Consolidated report on critical processes, pain points, and opportunities for improvement.
- **Standards and Operating Guidelines**
  - Concrete solutions in the form of protocols, standards, guides, and checklists.
- **Use Cases**
  - Documented use cases for replication across different repositories.
- **Shared Knowledge Platform**
  - Digital repository with documentation, templates, and collaborative resources.



The project sessions and deliverables will be available in English and Spanish.



### Frequency and Schedule of Meetings

The sessions will be conducted in Spanish and English using the Zoom platform.

The meetings will be held twice a month, on Wednesdays, at 10 a.m. (Eastern Time, ET), and will last for 1 hour.



### Target audience

- **Operations Managers or Directors**
- Leaders of **critical processes** (settlement, custody, corporate events, reconciliation, etc.)
- Those responsible for **digital transformation** and/or **operational efficiency**
- **Innovation project leaders**

Sign up now and be part of the transformation in the securities depository industry!

The sessions begin the first week of February 2026.

