SMARTOP

Seeking operational efficiency, digitization and automation of operational processes

AIM:

To comprehensively identify the main pain points and opportunities for improvement in operational processes, through a collaborative diagnosis, and to develop existing or innovative solutions —shared or co-created by the participants— that allow strengthening operational efficiency in securities depots.

Key Results:

1	*Diagnosis*
2	*Solutions based on existing experience*
3	*New solutions based on collaborative innovation*
4	*Knowledge repository*

Key Results:

1

Diagnosis

KR 1.1:
Apply surveys and feedback tools to all program participants to identify critical pain points and opportunities for improvement.

KR 1.2:
Consolidate a diagnostic report with a classification of pain by impact, recurrence, and urgency.

KR 1.3:
Achieve at least 80% participation in surveys and diagnostic activities.

2

Existing Solutions

KR 2.1: Document and present at least 5 solutions already implemented by participants that address common pain points.

KR 2.2:
Generate a comparative repository that shows practices, benefits, and adoption conditions of these solutions.

Key Results:

| 3

New solutions | **KR 3.1:**
Facilitate co-creation sessions to design new solutions to problems that currently have no answer. - Design Thinking
KR 3.2:
Develop at least 3 innovative solution proposals, evaluated for feasibility and impact.
KR 3.3:
Having standard solution sheets that integrate objective, scope, resources, risks, and adoption steps. |
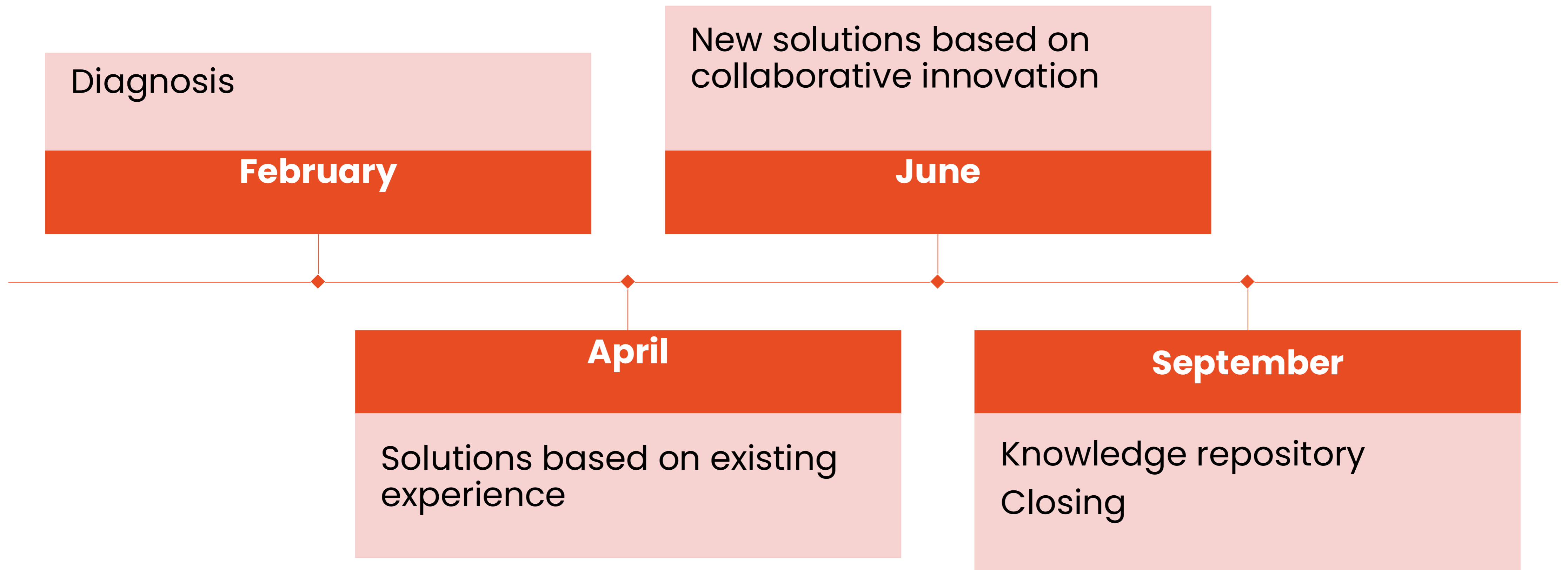| --- | --- |
| 4

Repository | **KR 4.1:**
Publish all solutions (existing and innovative) on the shared knowledge platform.
KR 4.2:
Ensure that 100% of the generated artifacts (diagnostics, existing solutions, innovative solutions) are available in bilingual ES/EN versions. |

Timeline:

Diagnosis

February

New solutions based on collaborative innovation

June

April

Solutions based on existing experience

September

Knowledge repository
Closing

Timeline:

Date	We	Focus/KR of the Month	Session objective	Expected Deliverables	KRs Associates
18/2/2026	February	KR1 Diagnostics	SMARTOP Kickoff; Preliminary Survey Presentation; Enable Repository	ES/EN Survey v1; repository structure	KR1.1, KR4.2
4/3/2026	March	KR1 Diagnostics	Final Survey Presentation; Repository Presentation	ES/EN vf survey; repository ready	KR1.1, KR1.3
15/4/2026	April	KR1→KR2 (Closed diagnosis / bridge to solutions)	Presentation of consolidated survey results	Prioritized diagnostic report; list of candidate solutions	KR1.1, KR1.3, bridge to KR2
29/4/2026	April	KR2 Existing Solutions	Presentation / Demo - Candidate 1	Technical specifications for solution 1; updated repository	KR2.1, KR2.2
13/5/2026	Mayo	KR2 Existing Solutions	Presentation / Demo - Candidate 2	Technical specifications for solution 2; updated repository	KR2.1, KR2.2
27/5/2026	Mayo	KR2 Existing Solutions	Presentation / Demo - Candidate 3	Technical specifications for solution 3; updated repository	KR2.1, KR2.2
10/6/2026	June	KR2 Existing Solutions	Presentation / Demo - Candidate 4	Technical specifications for solution 4; updated repository	KR2.1, KR2.2
24/6/2026	June	KR2 Existing Solutions	Presentation / Demo - Candidate 5	Technical specifications for solution 5: updated repository	KR2.1, KR2.2
8/7/2026	July	KR3 Collaborative Innovation	Co-creation workshops for unsolvable problems; Challenge 1	Solution sheet with preliminary feasibility assessment	KR3.1, KR3.2, KR3.3
22/7/2026	July	KR3 Collaborative Innovation	Co-creation workshops for unsolvable problems; Challenge 2	Solution sheet with preliminary feasibility assessment	KR3.1, KR3.2, KR3.3
5/8/2026	August	KR3 Collaborative Innovation	Co-creation workshops for unsolvable problems; Challenge 3	Solution sheet with preliminary feasibility assessment	KR3.1, KR3.2, KR3.3
19/8/2026	August	KR3 Collaborative Innovation	Co-creation workshops for unsolvable problems; Challenge 4	Solution sheet with preliminary feasibility assessment	KR3.1, KR3.2, KR3.3
16/9/2026	September	KR3 Collaborative Innovation	Co-creation workshops for unsolvable problems; Challenge 5	Solution sheet with preliminary feasibility assessment	KR3.1, KR3.2, KR3.3
30/9/2026	September	KR4 Transfer and Reuse	Platform publication and transfer; final curation	Full repository ES/EN	KR4.1, KR4.2
14/10/2026	October	Closure (KR1–KR4 validation and final report)	Project closure; final report; 2027 roadmap	Final report; scaling roadmap	KR1–KR4 Closure