

Terms and Conditions

1. Service Provider Details

Service name: Keybird

Company name: Libscher Bt.

Registered office: 1048 Budapest, Bőröndös utca 18., Hungary

Company registration number: 01-06-795386

Tax number: 27300743-2-41

Email: hello@key-bird.com

Website: www.key-bird.com

2. Scope of the Terms and Conditions

These Terms and Conditions (hereinafter: "T&C") apply to accommodation bookings made through the website operated by Keybird.

No products are sold via the website. The website is used exclusively for **accommodation reservations**, which may involve financial transactions.

By completing a booking, the Guest accepts these Terms and Conditions.

3. Description of the Service

Through the website, the Service Provider offers the possibility to:

- view available accommodations,
- submit accommodation bookings,
- pay booking-related fees online.

The Service Provider does not guarantee that all accommodations displayed on the website are available at all times.

4. Booking Process

Bookings are made electronically through the website.

A booking is considered confirmed when:

- the Guest has provided all required information, and
- payment has been successfully completed, or
- the Service Provider has confirmed the booking in writing.

The Service Provider reserves the right to cancel or reject bookings in justified cases (e.g. technical errors, incorrect pricing).

5. Payment

Accommodation bookings made through the website may involve online payment.

Payments are processed using the payment methods displayed on the website.

The Service Provider does not store bank card details. Payments are processed through secure third-party payment service providers.

6. Cancellation and Modification

Cancellation and modification policies may vary depending on the accommodation and rate selected.

The applicable conditions are displayed during the booking process and included in the booking confirmation email.

Guests are responsible for reviewing the cancellation conditions prior to completing their booking.

7. Limitation of Liability

The Service Provider shall not be liable for:

- temporary unavailability of the website,
- damages resulting from technical errors,
- issues caused by third parties.

The Service Provider makes reasonable efforts to ensure accurate and up-to-date information but does not guarantee error-free operation.

8. Data Protection

Personal data is processed in accordance with the **Privacy Policy** available on the website.

9. Complaints

Guests may submit complaints in writing via email to:

 hello@key-bird.com

Complaints will be reviewed and responded to within a reasonable timeframe.

10. Governing Law and Final Provisions

Any matters not regulated by these Terms and Conditions shall be governed by Hungarian law, in particular the provisions of the Hungarian Civil Code.

The Service Provider reserves the right to amend these Terms and Conditions. Amendments take effect upon publication on the website.