

Privacy Policy (GDPR)

1. Data Controller Details

Service name: Keybird

Company name: Libscher Bt.

Registered office: 1048 Budapest, Bőröndös utca 18., Hungary

Company registration number: 01-06-795386

Tax number: 27300743-2-41

Email: hello@key-bird.com

Website: www.key-bird.com

2. Purpose of Data Processing

The Data Controller processes personal data for the following purposes:

- managing accommodation bookings,
- communicating with guests,
- handling billing and financial transactions,
- fulfilling legal obligations,
- complaint handling and customer support.

3. Scope of Personal Data Processed

During booking or contact via the website, the following personal data may be processed:

- name
- email address
- phone number
- billing details
- booking-related information (dates, accommodation, amounts)
- IP address and technical data.

4. Legal Basis for Data Processing

The legal basis for data processing is:

- performance of a contract (Article 6(1)(b) GDPR),

- compliance with legal obligations (e.g. accounting regulations),
- consent of the data subject (e.g. contact forms),
- legitimate interest (secure operation of the website).

5. Data Retention Period

Personal data is retained:

- for the duration of the contractual relationship,
- and for the period required by applicable laws (e.g. accounting data for 8 years).

6. Data Transfers and Data Processors

Personal data may be transferred only to the following parties:

- payment service providers (to process online payments),
- accounting and financial service providers,
- authorities where required by law.

The Data Controller ensures appropriate contractual safeguards with all data processors.

7. Rights of Data Subjects

Data subjects have the right to:

- request information about data processing,
- access their personal data,
- request rectification or erasure,
- request restriction of processing,
- object to data processing,
- exercise the right to data portability.

Requests may be submitted via email to:

 hello@key-bird.com

8. Right to Lodge a Complaint

If a data subject believes that their personal data has been processed unlawfully, they may lodge a complaint with:

National Authority for Data Protection and Freedom of Information (NAIH)

Address: 1055 Budapest, Falk Miksa utca 9–11., Hungary

Website: www.naih.hu

9. Data Security

The Data Controller implements appropriate technical and organizational measures to protect personal data against unauthorized access, alteration, disclosure, or deletion.

10. Final Provisions

The Data Controller reserves the right to amend this Privacy Policy.

Any changes take effect upon publication on the website.