

Fire safety actions and advice for residents. Please ensure that you have read and understand this information. As fire safety advice can change, please update your knowledge regularly.

If you rent your property out, please ensure that all occupants have access to this information.

# Communal Fire Detection

# Communal fire detection and alarm system

- The communal alarm system has heat and smoke detectors in each flat, as well as in communal areas and manual call points.
- The alarm will alert all residents if there is a fire anywhere in the building so that everyone has time to escape.
- When you hear the communal alarm, you should evacuate the building and not re-enter until you are told you can by the Fire Service.
- A fire alarm panel is located in the entrance area to the flats. If at any stage there is a fault warning or beeping, please inform us immediately by calling 0203 598 9665 (Option 3).
- Do not interfere with fire detection and alarm system equipment. Do not cover any detectors. This equipment is vital for the protection of all residents within the building.

# Compartmentation

- Your building is built using fire-resisting walls and floors around flats. These, along with your flat entrance fire door, will contain a fire to the flat in which it starts for a period of time while you escape.
- Do not allow anyone to create holes in your flat walls or floors.

# Fire Procedures

# In case of fire within your flat:



### If you discover fire ...

Alert other members of your household immediately and ensure that everyone is aware.



### If you hear a fire alarm in your flat ...

Ensure that you and your family immediately start evacuating.



# Close all doors within your flat ...

If it is safe to do so.



#### Evacuate your flat ...

Ensuring that your flat entrance door is closed behind you.



#### Do not use lifts unless ...

Deemed necessary as part of a **Personal Emergency Evacuation Plan**.

# In case of fire elsewhere in the building:



## If you discover fire in the communal areas ...

Alert any persons in the communal areas to ensure that everyone is aware.



Close all doors within the communal areas...

If it is safe to do so.



Evacuate the building.

# Once you have evacuated the building ...



#### Dial 999 ...

When you are outside the building, dial 999 and ask for the Fire Service, giving the building address.



# Meet the Fire Service ...

And tell them where the fire is. Do not re-enter the building until they have told you that it is safe.











# Fire Safety

SIMULTANEOUS EVACUATION

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# Fire Prevention Advice

Fire Doors are crucial in preventing the spread fire and smoke in buildings. Fire doors need to be kept in good working order and in good repair. Defects may materially undermine the ability of the doors to adequately prevent fire and smoke spread. Check fire doors for defects on a regular basis. Do not change your front door without permission.



## When Cooking or Lighting Candles ...

Do not leave cooking or lit candles unattended.

Use oven-cooked foods instead of deep-fat fried foods.

Turn all cooking appliances off when not in use.

Keep towels, oven gloves, packaging and other items away from

Avoid using toasters underneath wall-mounted units.

If a pan catches fire, do not tackle it: Turn the heat off if it is sensible to do so.

Leave the room, closing the door behind you, and call 999.



#### When Using Electronic Appliances & Heated Hair Products ...

Do not overload sockets or extension leads and make sure that plugs are plugged in

Ensure that all appliances have the British or European Safety Marks on them and are not subject to a product recall.

Do not use damaged equipment or equipment with damaged

Keep combustible materials away from sockets and cables.

Switch appliances off after use.

If using a portable heater, opt for an oil-filled radiator heater. Do not use radiant bar heaters. Make sure that it is never located near to furniture, clothing or other combustible materials.



## When Using Your Balconies ...

Do not use balconies for storage.

Avoid use of any cooking or heating appliances, such as BBQs or portable heaters, whilst on your balcony.

Do not keep soft furnishings on any furniture on your balcony when not in use.

Avoid the use of decorative bottles or mirrors, which can focus sunlight and start fires.

Do not discard of any smoking products over the balcony side.



## When Using Cigarettes, Cigars, E-Cigarettes and Vapes ...

Smoking is the most common cause of fire

Ensure smoking products are properly extinguished, in an ashtray that cannot tip over. Empty your ashtray regularly.

Avoid smoking in bed.

Avoid leaving vapes and e-cigarettes unattended whilst charging.

Dispose of batteries and vapes correctly.



If You Need Special Assistance, Make a PEEP ...

If you need support to evacuate safely in case of fire, make a Personal Emergency Evacuation Plan.



# If You Smell Gas, Open Windows Immediately ...

Open windows immediately, and then call your supplier.

Do not smoke or operate any electrical

Leave the property until it is deemed safe to return.







