

AI phone agents for irrigation & water districts

A clear next step for callers and staff.

Explore a phone workflow for water-order intake, service requests and after-hours handoffs, built around your district's operating process.

IN USE AT ORANGE COVE IRRIGATION DISTRICT

Full-time phone operations.
Phone orders.



A district workflow starts with the right details

Water requests

Caller, delivery point, requested timing and required units.

Service issues

Location, issue and callback details for the right team.

After hours

Routine intake, approved escalation and a human fallback.

Your process determines the next action

Capture the request. Check required information. Route for review. Confirm the actual status. Update the agreed record and review outcomes.

District staff retain authority over availability, allocations and delivery decisions. We define and test connections, coverage and handoffs for each deployment.

Bring one routine call and one exception.

Book a district workflow demo at www.lacy.ai/demo