

# Orange Cove Irrigation District

Lacy.ai in daily irrigation phone operations

**Orange Cove Irrigation District in California uses Lacy.ai full time for phone operations and phone orders.**

The relationship provides a relevant example for districts evaluating AI phone agents as part of their customer intake process.

|              |                                             |
|--------------|---------------------------------------------|
| Organization | Orange Cove Irrigation District, California |
| Application  | Phone operations and phone orders           |
| Use          | Full time                                   |

## The starting point for another district

Bring the call types your team already handles. We will map the information to collect, the decisions staff retains and the handoff each request needs.

**Bring one routine call and one exception.**

Book a district workflow demo at [www.lacy.ai/demo](http://www.lacy.ai/demo)

Customer relationship and use case supplied by Lacy.ai. OCID also appears on the public customer list at [www.lacy.ai](http://www.lacy.ai). No quantified results or customer quotations are represented.