

Your calls. Your rules.

Your AI phone agent to test.

Share your needs. We will create a test agent around a focused irrigation phone workflow for your team to try.

IN USE AT ORANGE COVE IRRIGATION DISTRICT

Orange Cove Irrigation District in California uses Lacy.ai full time for phone operations and phone orders.

A real irrigation use case. Your test will be designed around your district's own process.

What should your test agent handle?

01 Water-order intake

Capture the caller, delivery point, requested timing and units. Read details back and route the request for staff review.

02 Service & after-hours calls

Collect the issue, location and callback details. Test the agreed handoff when staff are unavailable.

03 Multilingual conversations

Try English, Spanish or another agreed language. Check district terminology, readbacks and the human handoff.

These are proposed test scenarios, not a description of OCID's configuration. District staff retain order acceptance and water-delivery decisions.

Give us the details that make the test useful.

District & goal: website, contact and the call you want to improve.

Call details: required fields, common questions, languages and one exception.

Next action: staff owner, current systems and what success should look like.

Tell us about your district.

Complete your launch profile

www.lacy.ai/launch-profile

Already submitted? Reply to your Lacy.ai contact with updates; no need to start again.

Prefer to talk first? [Book a 30-minute demo at lacy.ai/demo](https://www.lacy.ai/demo)

Test preparation follows review of your profile. No live water orders or production system changes during the test.