

BUSINESS

CT-based company with ties to iconic buildings worldwide moving headquarters to neighboring town



The future home of Otis headquarters in West Hartford Center at 29 South Main Street. Otis will be moving from Farmington to West Hartford in 2027. (Courtesy of Kristen Gorski)



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PUBLISHED: July 14, 2026 at 5:00 AM EDT

Connecticut-based [Otis](#) plans to move its company headquarters from Farmington to West Hartford next year.

The company, a global leader in the manufacturing, installation, service and modernization of elevators and escalators, plans to lease space at 29 South Main St. in West Hartford in the [West Hartford Center](#).

“Otis plans to relocate its headquarters office to West Hartford in 2027. Our presence and employment in Connecticut will not be affected,” company spokesperson Ed Jacovino said.

“The current Otis headquarters is located at 1 Carrier Place in Farmington. Colleagues based there include the office of our CEO and global functional team members spanning human resources, sales and marketing, communications, investor relations, digital technology, finance, accounting, legal and more,” Jacovino added.

Jacovino said that Otis currently leases the space at 1 Carrier Place and noted that the building is currently listed for lease or for sale.

“We would expect any sale of that property to respect the terms of our lease,” Jacovino said.

Otis has approximately 1,000 employees based in Connecticut. According to Jacovino, it has Connecticut service branches in Bloomfield, East Hartford and Shelton and a test tower in Bristol.

“We continuously assess our business operations and explore opportunities that support our strategic initiatives, help us grow and better serve our colleagues and customers and operate more efficiently,” Jacovino said.

According to [the company's website](#), Otis moves “2.5 billion people a day and maintains more than 2.5 million customer units worldwide, the industry’s largest portfolio.”

Otis, founded more than 170 years ago, has 72,000 workers and 45,000 field professionals in its ranks. The field professionals manufacture, install and maintain its products. Otis had 14.4 billion in net sales in 2025. The company serves more than 200 territories and has more than 1,400 branches and

Otis elevators and escalators are at some of the most recognizable places in the world including [The Spiral in New York City](#), the [Empire State Building](#), [Eiffel Tower](#), [Oriental Pearl Radio & TV Tower](#), and [Gouffre de Padirac](#).

“The Town of West Hartford is thrilled to welcome Otis Worldwide with the upcoming relocation of their headquarters to West Hartford Center,” said West Hartford economic development manager Kristen Gorski. “This is a significant win for our community, increasing the number of companies headquartered in town.

“As we continue to see momentum with attracting new businesses and building an environment for existing businesses to expand, I am grateful to Otis leadership for choosing West Hartford and excited for them to become a part of our great business community,” Gorski said.

West Hartford Mayor Shari Cantor said she is thrilled Otis is coming to West Hartford.

“We are honored that an iconic company with such a remarkable global legacy chose West Hartford as the location for its corporate headquarters,” Cantor said. “This decision reflects the strength of our community as a place where world-class companies want to do business — offering a talented workforce, a vibrant town center, excellent accessibility and an exceptional quality of life.

“I want to thank Figure 8 Properties for its vision and commitment to investing in West Hartford and for helping make this opportunity possible. We are incredibly grateful that Otis identified West Hartford as the right fit for its future, and we were proud to work with them and our partners to help make that vision a reality,” Cantor added. “We look forward to welcoming the Otis team and appreciate their continued investment in Connecticut and now in West Hartford.”

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