Paying with PayPal Pay in 4

Pay in 4 interest-free payments, every 2 weeks, if you're eligible.
Available on request for any Dokotela appointment fee *under* $2,000.

Good to know: you pay the full $995 to PayPal in 4 parts. Medicare pays your rebate back to you separately.

How it works

Example: ADHD/ASD first appointment on a weekday, $995

When you book	1	**Ask for Pay in 4.** Call or email us and we'll email you a PayPal invoice	$0
By 1 week before your appointment	2	**First payment.** Pay it on the PayPal invoice and choose Pay in 4	$248.75
Your appointment	3	**Attend your appointment.** We claim your Medicare rebate for you.	$0
Usually 2–3 business days later	4	**Medicare pays your rebate** into your bank account	+$467.45
1 week after your appointment	5	**Second payment.** Your rebate should already be in your account	$248.75
3 weeks after your appointment	6	**Third payment**	$248.75
5 weeks after your appointment	7	**Final payment.** All done	$248.75

Appointment fee	Medicare pays you back	Your cost in the end
$995	$467.45	$527.55
4 payments of $248.75	Into your bank account	Spread over 6 weeks

Example only, other fees differ. Booking within 7 days? Your first payment is due when you book.

What you'll need

- **A GP referral** for the rebate
- **Your Medicare card**
- **Bank details registered with Medicare**
- **A PayPal account** (PayPal checks eligibility)

Medicare rebates vary by service and eligibility, and may be lower if you've seen a psychiatrist in the last 12 months.

PayPal Pay in 4 is a continuing credit contract provided by PayPal Credit Pty Limited (ABN 66 600 629 258, Australian Credit Licence 568848) to eligible Australian residents, for purchases under $2,000. It's subject to a credit application and suitability assessment, and may affect your credit score. Read PayPal's terms, Credit Guide and TMD at paypal.com/au/webapps/mpp/paypal-payin4/terms.

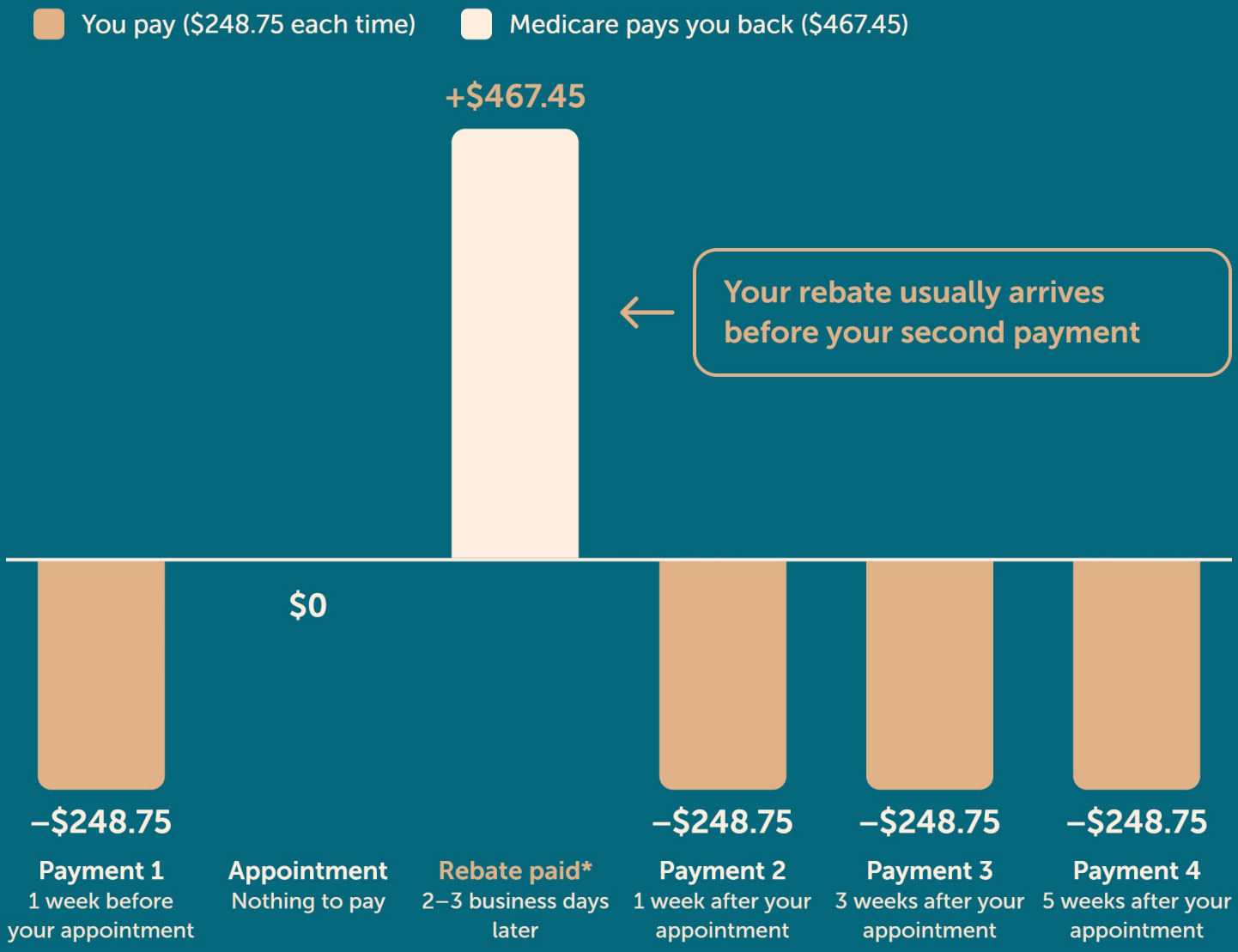
Want to use Pay in 4?

Call or email us and we'll send a PayPal invoice to the email address on your file.

(02) 8003 7668
accounts@dokotela.com.au

Your money, week by week

Bars below the line show what you pay. The bar above the line shows what Medicare pays back to you.



Appointment fee	Medicare pays you back	Your cost in the end
$995	$467.45	$527.55

Example only, other fees differ. Booking within 7 days? Your first payment is due when you book.

*Usually 2–3 business days after your appointment when your bank details are registered with Medicare. Medicare rebates vary by service and eligibility, and may be lower if you've seen a psychiatrist in the last 12 months. A valid GP referral is needed to claim a Medicare rebate.

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Common questions

About paying with Pay in 4 and getting your Medicare rebate.

1 Do I have to pay the full $995 upfront?

No. For a $995 appointment, you pay $248.75 1 week before your appointment (or when you book, if it's within 7 days), then $248.75 every 2 weeks.

2 Do I need to claim the Medicare rebate myself?

No. We claim it for you after your appointment, so there are no forms to fill in.

3 When will I get my rebate?

Usually 2–3 business days after your appointment. Medicare pays it straight into your bank account, as long as your bank details are registered with Medicare.

4 Does paying with Pay in 4 change my Medicare rebate?

No. Your rebate is the same however you pay. It depends on the type of appointment and your Medicare history. If you've seen a psychiatrist in the last 12 months, it may be lower.

5 How do I check my bank details are registered with Medicare?

Log in to your Medicare account through myGov or the Express Plus Medicare app and check your bank details. If they're missing, your rebate can be delayed.

6 What if I miss a payment?

PayPal takes each payment automatically from your linked card or bank account. There are no late fees, but an overdue payment may affect your credit report. For help, contact PayPal.

How to choose Pay in 4 on your invoice

1

Open the invoice email

Find the PayPal invoice email from Dokotela Pty Ltd and tap **View and Pay Invoice**.

2

Tap Pay

Check the amount, then tap the **Pay** button at the bottom of the screen.

3

Choose Pay in 4

Under **Choose a way to pay**, select **Pay in 4** and follow PayPal's steps.

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Still have a question?

Call or email our team. You can also ask us to send you a Pay in 4 invoice.

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