

Case study:



Grant Thornton



Accurate timesheets with minimal effort

**How Grant Thornton uses Timely
to streamline essential admin**

— **by Timely** —



Grant Thornton Malta leverages Timely’s automatic time tracking to produce flawless time records with minimal overhead.

The Challenge

Grant Thornton is one of the world’s leading organizations of independent assurance, tax and advisory firms. The Maltese branch of the company supports a multi-disciplinary team of advisors, auditors, tax practitioners, lawyers, marketing specialists and IT experts, offering services to an equally diverse range of clients — from public companies, multi-nationals and government agencies to entrepreneurial businesses across a broad spectrum of industries. To help such a diverse set of organizations keep efficient accounts, you first need to have your own house in order. That’s why Grant Thornton Malta choose to streamline time tracking and reporting across their services using Timely.

“Timely is helping our organization transform time tracking from a chore to a simple review process.”

— Wayne Pisani, Head of regulatory and compliance



Organization

Grant Thornton Malta

Size

100 employees

Departments

Tax and Regulatory
Legal and Finance

Problem

To efficiently produce an accurate time inventory of professional and support services teams with minimal employee effort.

Priorities

Efficiency
Accuracy
Ease of use
Flexibility

Results

Ensures accurate and objective timesheet information.

Helps teams log time faster and more efficiently.

Minimizes time tracking admin.

Provides an intuitive, user-friendly interface.

Expedites reporting and makes data readily accessible.



Challenge

Grant Thornton Malta had been through multiple time tracking solutions before finding Timely. Previous experience stressed the need for a truly user-friendly tool that would minimize admin and remove dependence on memory. They sought a technology that could intuitively remind employees to log time and create draft time entries for them. Ultimately, it should produce accurate timesheets with minimal individual effort.

Currently, 100 employees across Grant Thornton Malta's Tax and Regulatory department, Legal and Finance teams, and IT team now use Timely to track their hours and pull accurate reports for invoicing.

Experience



Efficiency

Timely's automatic time tracking features proved to be a huge selling point. By connecting the Memory app and Office 365 integration, each employee is able to automatically track the time they spend on different activities without taking any notes or trying to remember what they worked on. "It's helping our organization transform time tracking from a chore to a simple review process", said Wayne Pisani, Head of regulatory and compliance: "Timely tracks time; employees verify and validate the data."

Accuracy

Naturally, in removing subjectivity and human error, this automation also helps Grant Thornton produce more accurate reporting and invoicing. "Being a professional services organization, it is crucial for our firm to accurately keep track of the way time is expended, and provide clear and easy data reporting", explained Wayne Pisani.

"Timely addressed these goals quite exhaustively, and the support team was also great at accommodating our requests and fine tuning the tool to our data capture requirements."

User-friendliness

While time tracking may be essential for firms like Grant Thornton, it's hardly a task that excites much passion. But in dramatically reducing the hassle and admin involved in logging hours, Timely has made the task relatively painless for employees: "the whole time tracking process [is] extremely fast...and very user friendly, even managing to leave a good impression on employees who don't get on with time tracking."

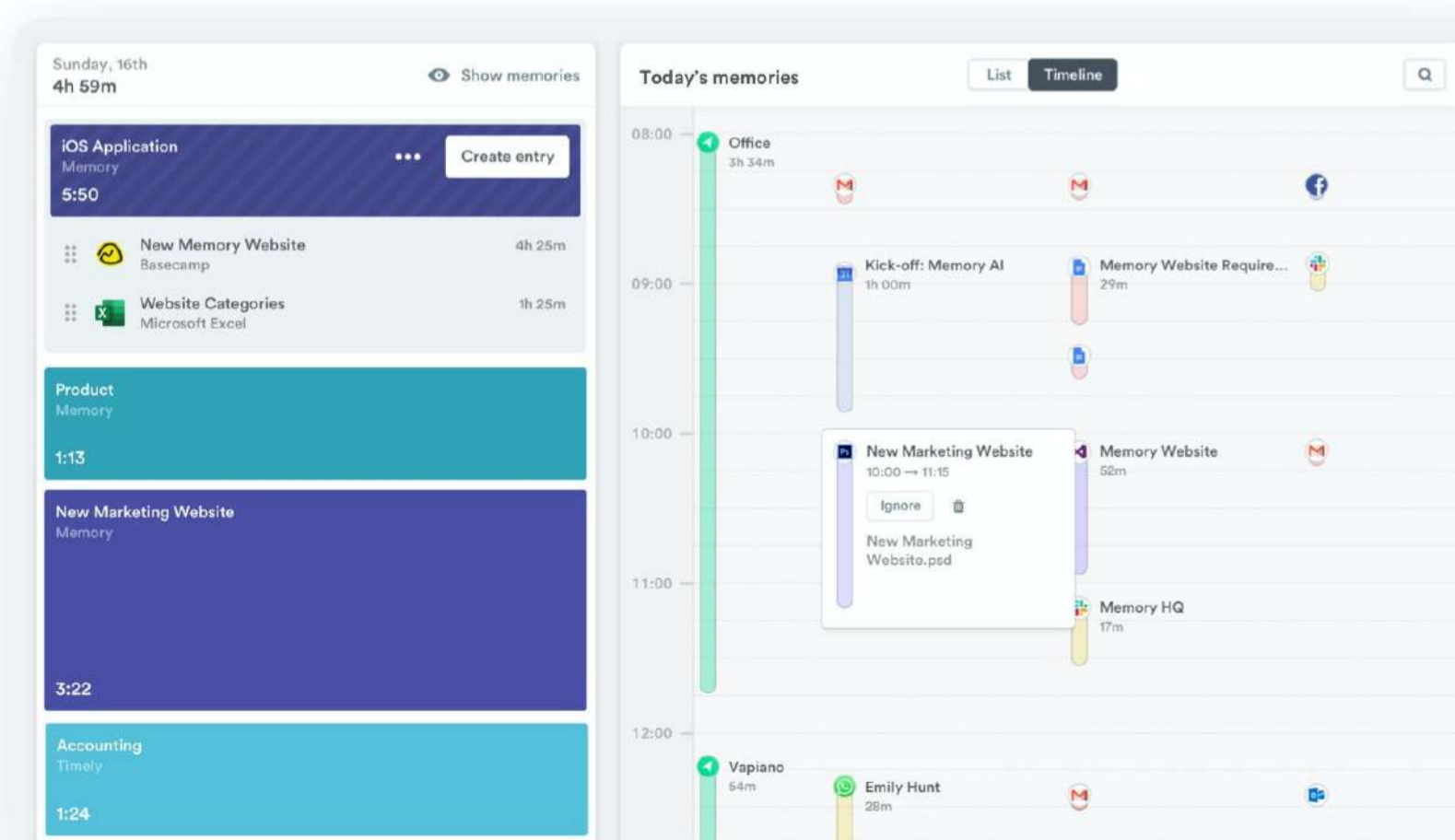


Value

The process automation and ease with which Timely captures tasks and links them to projects have helped Grant Thornton Malta streamline time tracking across its organization. Taking advantage of Timely's AI draft entries, employees log time more efficiently and are less bogged down with admin overhead.

Aside from increasing efficiency and timesheet accuracy, this automatic technology has provided precise insight into where time is actually spent. Every employee can now review all the time they spend on different daily activities via a private timeline, which can be formatted as a list or calendar. Managers also commended Timely's People and Project dashboards and reporting options, which helps to keep this data at their fingertips.

"It's a self-financing, **timely** investment."



Timely is the world's first fully automatic time tracking tool, meticulously designed by vikings from Oslo, Norway.

Used by more than 5,000 paying businesses across 160 countries, Timely has fast become the choice time tracking tool for those seeking accuracy with minimal effort.