

CASE STUDY

Codeless Technology

Codeless



Slim
Software
Nabouwen

Codeless uses PPM Express to optimize and unify PMO processes, reduce time for reporting while providing clients with up-to-date information, and to implement more proactive approach in project management.



Industry: Information Technology & Services

Size: 50-100 employees

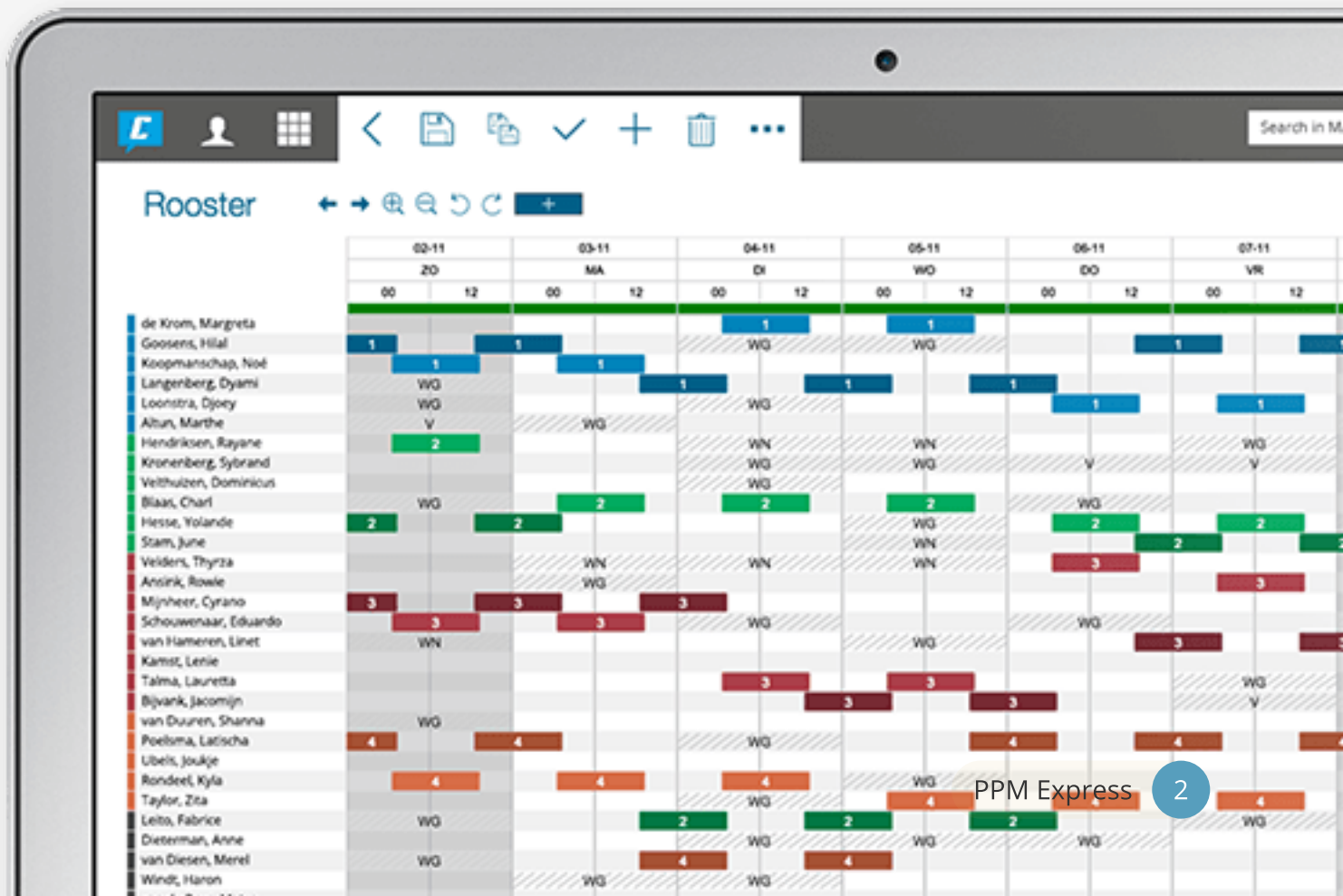
Country: Netherlands

Codeless Technology provides **modernization services for software applications** built on outdated Microsoft technologies and converts them into state-of-the-art software systems based on the latest Microsoft technologies. The company's clients include such famous brands as TELE2, DAMEN, Kroon Oil, and others.

Codeless team uses their proprietary software **Slim Software Rebuild** to reduce significantly the transition period for software modernization, nearly eliminate all the related risks, improve performance and the UI while keeping the familiar navigation, and save cost on support and maintenance of the outdated software.

Initial PMO setting

Codeless has a separate PMO business unit which includes the head of the department and 5 project managers handling Scrum teams of 5-8 consultants and engineers all working in Azure DevOps. Most of the company's projects are long-term engagements consisting of several big stages, including the rebuild stage, cloud deployment, security and performance assessment, and functionality improvement.



When spreadsheets got out of control

As a service company, Codeless is ought to provide regular reports to its clients which for a long time **had to be handcrafted in Excel spreadsheets.**

The world of technology is changing at a very fast pace these days, so the demand for software modernization was getting higher. The business was growing for Codeless, so was the number of projects **reaching 25-30 projects running simultaneously**, and the number of spreadsheets to be crafted each week was getting enormous.

Moreover, the company had no standardized form of reports, so it could vary from client to client and from project to project, which made it even more difficult for the PMO executive team to process all the information. The management team realized it was time for a **more automated, unified way of reporting** to make project managers' and executives' life easier and to reduce time spent on routine reporting which could reach 20+ hours a week.

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The PMO department kept working in Excel and maybe a bit in Microsoft Projects with Gantt charts, but at certain point, it was not efficient anymore. You have to do a lot of reporting because the company is growing, and communication and management lines are getting more formal. The company's owner can no longer reach to all the people in the company and handle the day-to-day business just by walking in the room and having a chat. So, you need to formalize that. And we first did this with Excel but there you get a lot of repetitive work, and the need to process personal preferences of the project managers in how they want to report and what they report on. So, we were looking for something that could make it more efficient, uniform, less personal preferences, and less personal interpretation.

**Marc de Graaf**

Manager Projects at Codeless

From manual reporting to more proactive management

Codeless has chosen PPM Express as a solution that provides an effective way of covering weak spots on the project reporting side of things. PPM Express helped to **formalize and automate the reporting process** for all the projects while conveniently keeping all the technical work in Azure DevOps.

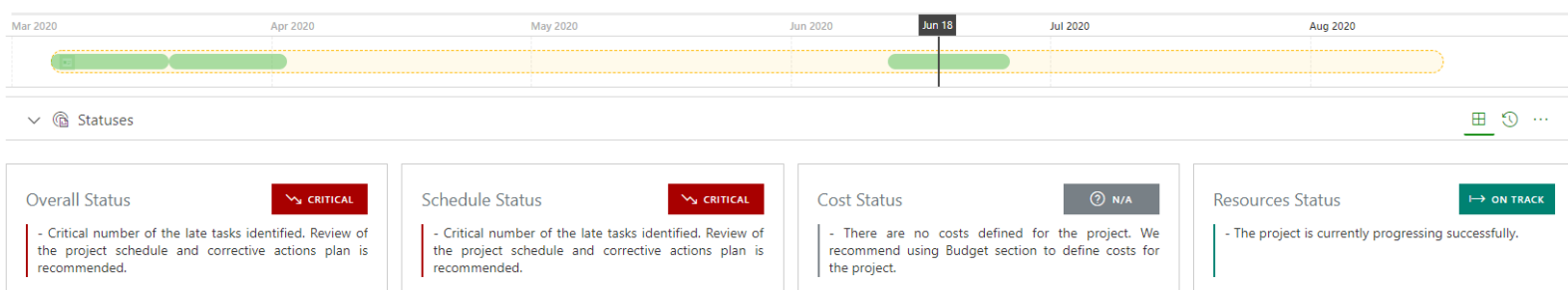
“*I think the mindset of the project managers changing due to using PPM Express into more proactive looking forward behavior. Before they were focused on reporting of the current situation. With PPM Express they have clear view of what is my next key date and my next milestone, and the active automated alerts on key dates approaching we make them more aware continuously looking at what's next. So, really proactive project management instead of following the project. That's the biggest benefit.*”



Marc de Graaf
Manager Projects at Codeless

Results

- The project managers are provided with a **clear course of action** as to what to report on.
- They can stay on the ball, **keep focus on the things that truly matter** on the project which eventually become a part of their routine and a part of their continuous focus.
- The PMO and the rest of the executives get a **clear, unified picture of all projects** without a need to process big volumes of information each week.
- All the PMO team members **spend much less time and effort** on routine reporting and now have time to replace the “traditional” reactive approach in project management with more proactive and efficient one.



More capabilities for the PMO

Now, all the project managers at Codeless use PPM Express dashboards as a start to their working day. The system provides the PMO executives and top management with a **clear summary view** about all the projects, which includes all the important highlights.

Moreover, PPM Express provides Codeless with **interactive tools to be used at customer meetings**, with all the reports, dashboards and numbers that are needed for the presentation. Since PPM Express pages are highly configurable and flexible, Codeless has a possibility to add fields and include additional information depending on the project and the client's preferences.

PPM Express **Power BI reports** help Codeless in strategic planning providing a better overview from the portfolio perspective, as well as ideas and inspiration about the possibilities and opportunities both for Codeless itself and its clients.

Contact PPM Express

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trial or quote:



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