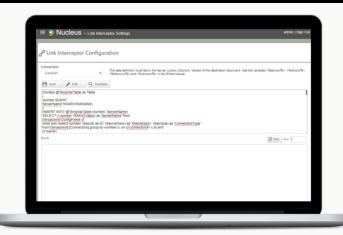
LINK INTERCEPTOR



Enable users to continue accessing content using existing links seamlessly when the content has moved between libraries



When content has moved across libraries due to region change, archiving, or some other miscellaneous reason, the existing links to these items no longer work. As a result, legal professionals lose valuable time trying to find these documents that were previously accessible via saved links. Recreating these links for every user is impractical, and since end-users rely on these saved links to access documents, the ability to retain them is crucial for avoiding gaps in productivity and maintaining business continuity.

Link Interceptor enhances the iManage experience by providing a solution that intercepts links for documents that have moved across servers one or more times. Consequently, legal staff can continue to access these materials quickly uses and without business disruptions using existing saved links.



- Retain access to materials from iManage and other DMS systems using existing links.
- Easily integrate with other RBRO Solutions tools for moving content.
- Minimize instances of broken links and missing content.



- Dispel the fear of losing access to content when items are moved.
- Ensure that staff can always locate and access content.
- Alleviate staff from work disruptions by maintaining uninterrupted access to materials.



- Safeguard against downtime by maintaining access to content on iManage.
- Allow staff to continue working business as usual.
- Relieve staff from instances of technical support relative to inaccessible links.







LINK INTERCEPTOR



PRODUCT FEATURES:

- Provide administrative staff with the power to configure a query that takes old documents as input and gives final documents as output.
- Handle links from DMS systems, such as iManage Work - NRL, IWL, and OpenText eDocs (DRF and PCDOCS), and link these documents that have migrated into iManage.



 Intercept existing links and pass them through an admin configured query to find the corresponding content.



- Allow end-users to seamlessly open any moved documents using existing links without them ever being aware that the document has been relocated to a new destination folder.
- Offer ongoing access to existing material via a virtual link redirect and never encounter a broken link or missing document again.
- Allow staff to make changes to moved documents using existing links without encountering issues saving or updating the material.

ABOUT RBRO SOLUTIONS:

A premiere iManage Partner since 2003 and trusted globally by over 400,000 business users, RBRO Solutions is dedicated to helping organizations get the greatest value from their business content and work processes by extending the power of their iManage Work solution. With over 700 iManage engagements, RBRO applies best practices and know-how to simplify iManage implementations, upgrades and migrations. RBRO transforms how organizations get work done with adoptable and scalable improvements in business efficiency and agility that integrate seamlessly across corporate systems, adding value to the iManage Work solution and enabling you to decrease your overall cost of ownership by simplifying tasks and empowering users.



"With multi-generational knowledge of iManage Work solutions, RBRO have developed an intimate understanding of how lawyers work and their day-to-day challenges.

• Sandeep Joshi, VP Business Development, iManage





