

FROG HOLLOW HOUSE PARTICIPANT RIGHTS AND RESPONSIBILITIES

YOU HAVE THE RIGHT TO:

Inclusive Spaces of Belonging

- A community and services free from discrimination, bias and harassment.
- Be treated with respect, dignity, privacy, and care, including freedom from abuse, exploitation, retaliation, humiliation, and neglect.
- Building strong, supportive relationships and pursue your passions at welcoming and inclusive sites.
- Access to or referrals for legal help, counselling services, and advocacy support.

Safety & Quality

- A safe and clean environment.

Privacy & Information

- Confidentiality, except when required by law.
- Be informed of the limits of confidentiality and the procedures used for releasing your information.
- Access to any information, if any, we have on file about you.

Share Your Voice

- Raise concerns, recommend changes, or provide feedback to services.
- Make a formal complaint if any of these rights have been infringed.
- Refusal of service.

YOU ARE RESPONSIBLE FOR:

Inclusive Spaces of Belonging

- Act in a respectful manner towards others.
- Follow the rules of the neighbourhood house/camp.
- Respect the rights of other participants.

Giving Feedback

- Raise concerns, recommend changes, or provide feedback to services in a timely manner.
- Make a formal complaint if any of your rights have been infringed.

Health & Safety

- Stay home if you are feeling sick.
- Not engage in physical or verbal aggression or violence toward others.

Privacy & Information

- Let ANHBC neighbourhood house/camp staff know of any change in your personal information.
- Respect others' rights to confidentiality and privacy.

To learn more:

Visit the front desk of Frog Hollow Neighbourhood House.

**EVERYONE BELONGS IN AN EQUITABLE, DIVERSE
AND CARING COMMUNITY**



Frog Hollow
NEIGHBOURHOOD HOUSE