

VOLUNTEER OPPORTUNITY Family Drop-In Program Support Volunteer

Frog Hollow Neighbourhood House is a community service organization serving the Hastings-Sunrise community. **We are looking for patient, caring and family-oriented individuals** to assist Family Drop-in Program staff to provide engaging activities for families with children aged 0- to 5-year-old in a safe, friendly, and supportive environment.

The Association of Neighbourhood Houses of BC (ANHBC)'s work is centered on inclusion and equity, to build social connection and to break down discrimination through community building. We strongly encourage applications from people who identify as Black, Indigenous, and People of Colour (BIPOC), individuals with disabilities, and members of the LGBTQIA2S+ communities.

Criminal Record Check (CRC) and an informational session to volunteer at Frog Hollow will be required to volunteer at Family Drop In.

Position: Family Drop-In Program Support Volunteer

Hours: 3 hours per week minimum

Method: In-person

Timeline: Application for months of April, May and June 2025

Program orientation – in person, first day of volunteering

Locations: Frog Hollow Neighbourhood House

2131 Renfrew Street, Vancouver

Duties and Responsibilities:

- Set up and take down program furniture, materials, toys, and equipment
- Engage with children through various activities
- Introduce families to different resources available
- Communicate issues or questions with staff
- Problem-solve with the support from the team
- Record your volunteer hours
- Maintain confidentiality and security of all family's information
- Ability to speak a second language (or more) is an asset

Benefits for Applicants:

- Gain experience working with families and children aged 0-5
- Work with a very friendly, responsive, and supportive team
- Make a difference in a local non-profit organization
- Be a positive force in the community

Training & Support Provided:

- Onsite training by experienced staff
- Daily debrief after program

Qualifications:

- Passionate about working with families and children
- Ability to work in a team and independently with families
- Successful completion of criminal record check
- Attendance of information session with Volunteer Coordinator or interview by Family Program Staff or Volunteer Coordinator

If you have any questions regarding this opportunity, please email volunteer@froghollow.bc.ca

Frog Hollow Neighbourhood House, 2131 Renfrew Street, Vancouver, BC V5M 4M5 604-251-1225

Thank you for your interest!