

# Subprocessors Statement

Updated: 15 April 2026

## Definition

To support delivery of our Services, TGCL and its affiliates may engage third parties (each a “Subprocessor”) to process Your Information. This page provides important information about the identity, location and role of each Subprocessor. Terms used on this page but not defined have the meaning set out in the Terms of Service, Privacy Policy or a superseding written agreement between the Customer and TGCL (the “Agreement”).

Where we engage subprocessors located outside New Zealand, we take reasonable steps to ensure that personal information is protected by safeguards that, in overall effect, are comparable to those under the New Zealand Privacy Act 2020. This includes entering into contractual arrangements with such providers that contain appropriate privacy and security obligations.

Third Party	Entity name	Entity country	Subprocessor activity
Brevo	Brevo	France	Marketing email software
Zoho	Zoho	United States	Business Applications
Microsoft	Microsoft	United States	Business Applications
Google	Google	United States	Analytics Software
Zoom	Zoom	United States	Video conferencing software
MYOB	MYOB	New Zealand	Finance system
XERO	Xero	United States	Customer accounts integrations
POLI	Merco	New Zealand	Online payments by bank transfer
Windcave	Windcave	Australia	Online payments by credit card
Stripe	Stripe Payments Australia Pty Ltd	Australia / United States	Payment processing, fraud prevention and transaction security
Online EFTPOS	Worldline	New Zealand	Online payments by EFTPOS
AWS	Amazon Web Services	USA	Hosting provider – Australia Southeast
Kamar	KAMAR Ltd	New Zealand	Roll information from SMS
Hero	Linc Technologies Limited	Australia	Roll information from SMS
Edge	MUSAC Limited	New Zealand	Roll information from SMS
eTAP	eTAP Ltd	New Zealand	Roll information from SMS
FACTS	Nelnet International	Australia	Roll information from SMS
Command.ai	Amplitude	United States	User self-assistance
Wonde	Wonde Limited	United Kingdom	SMS Integration Aggregator

## Updates

As our business grows and evolves, the Subprocessors we engage may also change. We will endeavour to provide the owner of the Customer’s account with notice of any new Subprocessors to the extent required under the Agreement, along with posting such updates here. Please check here regularly for updates.