

FIND YOUR **SALLIE MAE** INFORMATION



MA **REPAY** PROGRAM



If you are a participant in the MA Repay Student Loan Repayment Program, you must submit your current loan information on the Eligibility Verification Form before your award can be sent to your loan servicer(s). This is required to verify your loans are eligible for repayment. If you have outstanding educational loans serviced by Sallie Mae, follow the instructions below to find the loan information you will be required to submit.

STEP 1

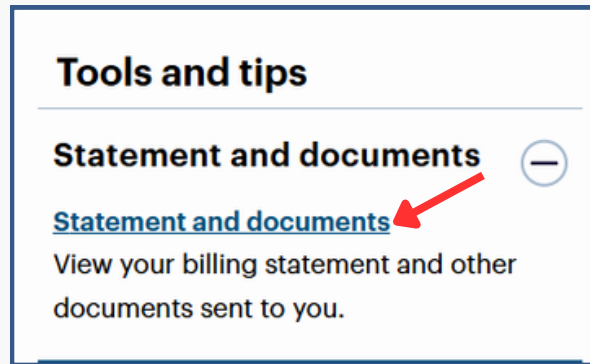
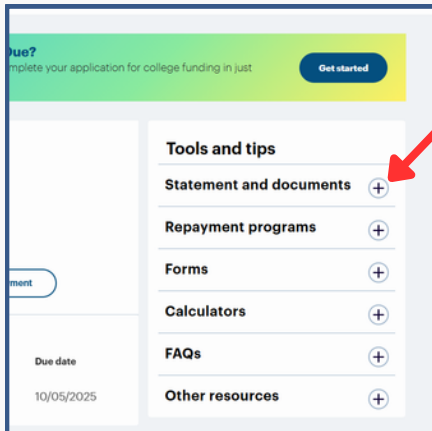
Go to salliemae.com/login/ and **log in to your account**. You must log in to this site. Screenshots from the Federal Student Aid portal will not be accepted.

STEP 2

Once you log in to the site, you will arrive at the “Loan Summary” page.

STEP 3

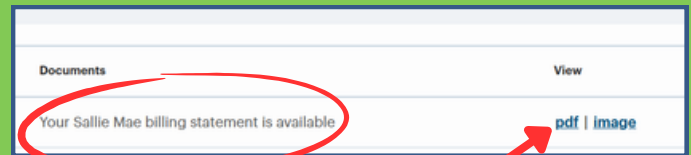
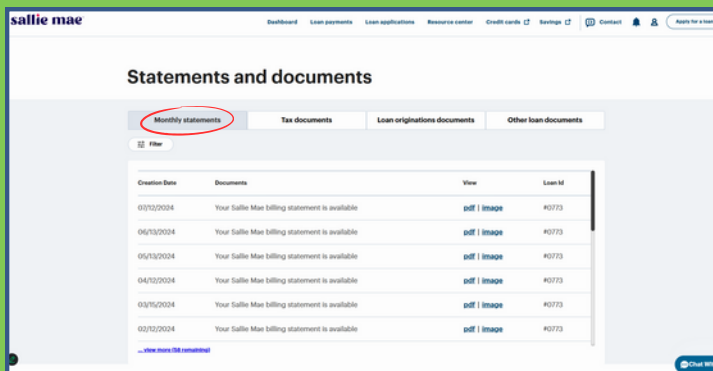
Navigate to the “Tools and Tips” menu on the right of the page and **select the plus sign to the right of the “Statement and documents” option**. A drop-down with will appear. **Click the “Statement and documents” link**.



STEP 4

You will be brought to the Statement and Documents page, which shows the recent documents exchanged between you and Sallie Mae. Under the “Monthly Statements” tab, find your most recent Billing Statement. This document will have “Your Sallie Mae Billing Statement is available” in the Documents column.

Open this document by clicking the PDF link in the View column.



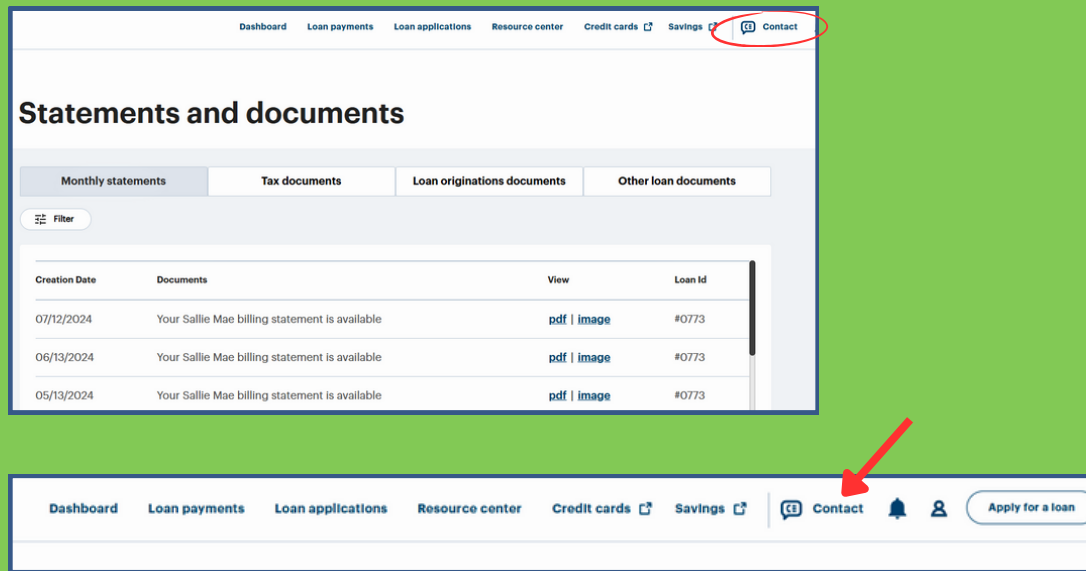
STEP 5

Download the Billing Statement and save it to your device.

- The first page includes the Sallie Mae branding and the borrower’s name, followed by a Customer Identification number and current balance.

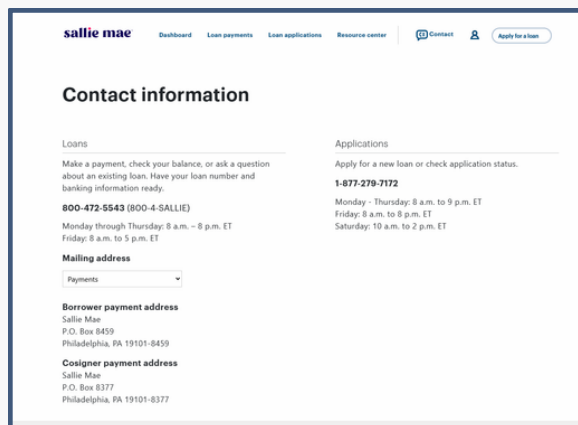
STEP 6

Return to the Statement and Documents page, navigate to the menu at the top of the page, and click the “Contact” option.



STEP 7

You will be brought to a “Contact Information” page that provides you options to contact Sallie Mae through phone, email, or online chat. Please contact Sallie Mae through your preferred method and request a Consolidated Loan Report. This report is necessary to verify the type of loans you have borrowed, since this information is not included in your Billing Statement.



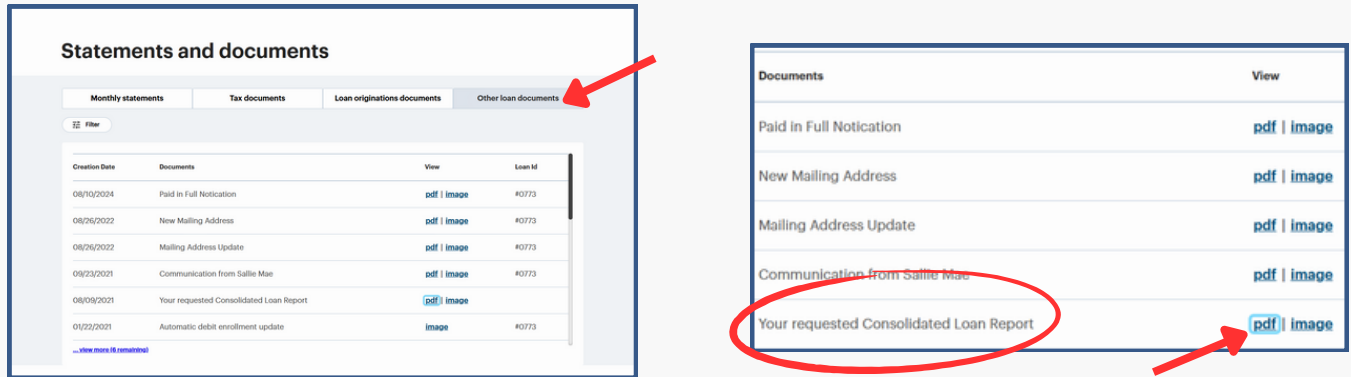
STEP 8

Once your Consolidated Loan Report is available, log in to your account and again navigate to the Statement and Documents page, using the Tools and Tips menu on the right of the “Loan Summary” page.

STEP 9

On the **Statement and Documents** page, click on the **“Other loan documents”** tab. Find your most recent Consolidated Loan Report. This document will have “Your requested Consolidated Loan Report” in the Documents column.

Open this document by clicking the PDF link in the View column.



STEP 10

Download the Consolidated Loan Report and save it to your device.

- The first page will include the borrower’s loan type(s).

STEP 11

When completing the MA Repay Eligibility Verification Form, upload **both** the Billing Statement document and the Consolidated Loan Report document as your Sallie Mae Account Documents. You must upload the entirety of both documents. For your documents to be accepted, the current balance, account number, and loan type must each be included on at least one of your documents. Both documents must be dated within the past two months and include the borrower’s name and servicer branding.

STEP 12

The Eligibility Verification Form also requires that you input the following information about your Sallie Mae student loans:

- Servicer Name
- Servicer Payment Address
- Account Number
- Current Loan Balance

You may find this information on your Billing Statement and Consolidated Loan Report as indicated on the next pages. The examples provided have been redacted for privacy.

When completing the MA Repay Eligibility Verification Form, you must upload **both** the full Billing Statement document and the full Consolidated Loan Report document as your Sallie Mae Account Documents.

[illegible]

EXAMPLE CONSOLIDATED LOAN REPORT

When completing the MA Repay Eligibility Verification Form, you must upload both the full Billing Statement document and the full Consolidated Loan Report document as your Sallie Mae Account Documents.

This date should be within two months of your form submission. If it is later, please request a new Consolidated Loan Report from Sallie Mae.

The borrower's name will be included here.

Sallie Mae is your student loan servicer.

This value indicates your loan type for each loan.

Consolidated Loan Report

Created 08/09/2021

Customer [REDACTED]

Number of Loans 1

Total Current Balance [REDACTED]

Loan [REDACTED]

Current Balance [REDACTED]

Loan Type Sallie Mae Smart Option Student Loan

Disbursement Details:

Date	Amount
02/08/2018	[REDACTED]

Role Borrower

Status Repayment

Fixed Interest Rate 7.75%

Estimated Pay-off Date 11/10/2028

NEED HELP?

Questions About MA Repay Requirements:

- Call the Mass League at **833- MA REPAY**
- Fill out this form: MARepay.org/contactus

Our hours of operation are 9:00 AM - 5:00 PM, Monday -Friday.

Questions About Finding Your Loan Information:

- [Click here to contact Sallie Mae](#)