

CANDOUR FUNERALS

Funeral Goods and Services

Price list

Issued April 2026. Prices include GST. All prices are the maximum we charge for the goods and services listed.

Published in accordance with the Funerals Regulations 2025 (Vic).

A note from Candour

Transparency has been part of how we work since Candour was founded — it's where our name comes from. Whether you're planning ahead, comparing options, or making decisions for someone you love, you should be able to see clearly what we offer and what it costs.

What follows is a complete picture: every service, every package, every disbursement. We've itemised it all so you can see how the parts fit together, and we've kept our language as plain as we can. That said, no document captures the conversation that usually matters most. The best way to understand what's right for your family is to sit with one of our funeral directors — by phone, in our office, or in your home. There's no obligation, and no cost.

How to read this document

This price list is in three parts:

- Our funeral goods and services — what Candour itself provides, with prices.
- Our packages — pre-built combinations for cremation and burial, each shown as an itemised stack.
- Disbursements — third-party costs (cemeteries, crematoria, celebrants, doctors' certificates, hire vehicles, audio-visual hire, etc.) that Candour pays on your behalf and passes through to you at cost.

The total cost of any funeral is the sum of the goods and services you select from us, plus the disbursements that apply to your circumstances. Where prices vary — for example, where a cemetery's fee depends on the type of grave — we have given a starting figure or a range so you can plan with confidence.

Our funeral goods and services

Prices below are the maximum we charge for each item. Where the same price applies to both cremation and burial, the row spans both columns. Prices include GST.

Professional Service Fee — what it covers

Candour's Professional Service Fee is the in-house human work and overhead component of every funeral. It is shown as a separate line on every quote and invoice.

It covers:

- Initial consultation, arrangement meetings, and ongoing support for the family — including 24/7 contact.
- Preparing and lodging all necessary documentation, registering the death, applying for the death certificate, and our internal administration.
- Booking the venue, the celebrant, the florist, any live streaming, the cemetery or crematorium; ordering the coffin and any printed materials; preparing the order of proceedings; and giving you access to Candour's full supplier network.
- Our overhead share — premises, insurance, training, professional registration, and 24-hour on-call availability.

Service tier	Professional Service Fee
Cremation — Essential (no ceremony, unattended)	\$347
Burial — Essential (graveside)	\$2,330
Classic (cemetery chapel service) — cremation or burial	\$3,600
Signature (a service at a venue of your choice) — cremation or burial	\$3,800
Split-day attendance (additional service day)	\$880

Transport, care and viewings

Item	Cremation	Burial
Transport of the deceased from place of death into our care (within 50 km of any Candour location, currently Mornington and Moorabbin)	\$550 flat. \$4.40 per km thereafter.	
Transport from our care to the location of the funeral ceremony	Included in the conducting-the-funeral fee (within 50 km). Beyond 50 km, \$4.40 per km from our care centre.	
Transport from the ceremony to the cemetery or crematorium	\$330 for direct delivery in unattended-style. Otherwise included in the conducting-the-funeral fee.	Included in the conducting-the-funeral fee.

Item	Cremation	Burial
Care and storage of the deceased at our purpose-built mortuary care centre	Included with mortuary care for the first 10 days. Extended care: \$550 per additional period as required.	
Refrigeration plate	Not offered. Where care of the deceased is needed before transfer (for example, in the family home), our mortuary team can attend and provide appropriate professional interventions. Charges based on circumstances.	
Mortuary care — Essential Clinical Care & Safe Keeping (included in Essential cremation packages)	\$275	—
Mortuary care — Basic Preparation & Safe Keeping (bathing, gentle grooming, dressing in clothing you provide — included in the Essential burial package)	\$440	
Mortuary care — Temporary Preservation (added when extended time in our care is needed — for example, where family is travelling from interstate or overseas, where a coronial process or autopsy precedes the funeral, or where the family wishes time beyond the standard 10-day period)	\$550	
Mortuary care — Specialised Clinical Care & Safe Keeping (included in Classic and Signature packages — covers the additional preparation, presentation and natural cosmetic work for a comfortable viewing experience)	\$770	
Embalming — Full Embalming with certification (where required for special circumstances such as repatriation, crypt interment, or extended viewing periods)	\$1,100	
Viewing of the deceased prior to the service, at the chosen funeral location, during business hours	Included at no charge. Spending time with the person who has died is your family's right, and we will do everything we can to make that opportunity possible.	
Viewing of the deceased at our Moorabbin care centre — a private space for up to two hours, with our team alongside you	\$440	
Viewing of the deceased outside business hours	Arranged as required, charged at cost based on staffing	

Coffins, caskets and shrouds

Item	Cremation	Burial
Coffins and caskets — full range	From \$550 (cardboard Daisybox) to \$6,516 (oversized Grecian Urn Blackwood). View our full range online , or request a printed copy from our team.	
Cardboard coffin (Daisybox, 180 kg limit)	\$550	
Shroud — Bamboo Fleece	\$1,500	
Metal casket	Available on request only	

Printed materials and tributes

These items are designed and supplied by Candour. The starting price includes both the design and a minimum print run of 50; any additional copies are charged at the per-unit rate listed.

Item	Price
Order of Service booklet — 4 page	\$300 for 50, then \$3 each above 50
Order of Service booklet — 6 page	\$450 for 50, then \$4 each above 50
Bookmarks, postcards or Santini cards	\$200 for 50, then \$4 each above 50
Mass booklets (multi-page service booklet)	\$350 for 50, then \$7 each above 50
Memorial Book (guest book for the service)	\$240
Photographic tribute (slideshow)	\$375

Conducting the funeral

Conducting the funeral is the care we bring on the day itself — carrying your loved one to the service in our specialised vehicle, and the experienced team who prepare, guide and hold the day with you. The fee depends on whether the service is held at one location or two.

Classic — a single-location service	Signature — a two-location service
\$1,480 The service is held at a single location — for example, a graveside committal, or a chapel service and committal at the one cemetery. This is also the rate included in the Essential burial package.	\$1,780 The service is held across two locations — a service at a venue of your choice, followed by committal at a separate crematorium or cemetery.

Cremation packages

Each package below is a complete combination of our goods and services, with the variable third-party cremation fee shown separately. The cardboard coffin is the standard inclusion in all packages — upgrades available, see Coffins above.

Least expensive package

Cremation — Essential (Local) — \$3,350 total. The least expensive package Candour offers.

Cremation — Essential (Local option)

As above, with cremation at Bunurong Memorial Park or Springvale Botanical Cemetery — closer to home for Peninsula and bayside families.

Includes: Professional Service Fee — Essential, Transfer of the deceased into our care, Delivery to crematorium, Essential Clinical Care & Safe Keeping, Cardboard coffin, Death Certificate, Second doctor — cremation certificate, and Cremation fee — Bunurong Memorial Park or Springvale Botanical Cemetery.

Total \$3,350

Cremation — Essential (Metro option)

As above, with cremation at Altona, Fawkner or Lilydale Memorial Park.

Includes: Professional Service Fee — Essential, Transfer of the deceased into our care, Delivery to crematorium, Essential Clinical Care & Safe Keeping, Cardboard coffin, Death Certificate, Second doctor — cremation certificate, and Cremation fee — Altona, Fawkner or Lilydale Memorial Park.

Total \$3,445

Cremation — Classic

Service held at a cemetery chapel followed by private cremation. Family attends the chapel service.

Includes: Professional Service Fee — Classic, Transfer of the deceased into our care, Conducting the funeral (hearse and ceremony staff), Specialised Clinical Care & Safe Keeping, Cardboard coffin (upgrades available), Death Certificate Package, Second doctor — cremation certificate, Chapel + cremation (e.g. Springvale Botanical Cemetery or Bunurong Memorial Park), Essential floral tribute, and Photographic tribute.

Total \$9,484

Cremation — Signature

A full service held at a venue of your choice — a church, a function venue, the family home, or another place of meaning — followed by a private cremation. We coordinate everything at your chosen venue and care for every detail on the day.

Includes: Professional Service Fee — Signature, Transfer of the deceased into our care, Conducting the funeral — service venue plus travel to crematorium, Specialised Clinical Care & Safe Keeping, Cardboard coffin (upgrades available), Death Certificate Package, Second doctor — cremation certificate, Cremation fee — Bunurong Memorial Park, Allocation for venue hire (at cost), Essential floral tribute, and Photographic tribute.

Total \$10,084

Coffin upgrades, officiant fees (clergy or celebrant), Order of Service booklets, Memorial Book, catering and any further upgrades are itemised separately on top of the package totals above.

Burial packages

Cemetery interment fees are paid directly to the selected cemetery — they are charged at cost as a disbursement and shown separately to the package price. The cardboard coffin is the standard inclusion in all packages; upgrades available.

Burial — Essential

Graveside service. We bring your loved one into our care, take them directly to the cemetery, and conduct a graveside ceremony.

Includes: Professional Service Fee — Essential (Burial), Transfer of the deceased into our care, Conducting the funeral — graveside (hearse), Mortuary care — Basic Preparation & Safe Keeping, Cardboard coffin, and Death Certificate Package.

Total \$5,454 + cemetery interment fee

Burial — Classic

Service in a cemetery chapel followed by burial.

Includes: Professional Service Fee — Classic (Burial), Transfer of the deceased into our care, Conducting the funeral (hearse and ceremony staff), Specialised Clinical Care & Safe Keeping, Cardboard coffin (upgrades available), Death Certificate Package, Chapel hire at the cemetery (e.g. Springvale Botanical Cemetery or Bunurong Memorial Park), Essential floral tribute, and Photographic tribute.

Total \$8,429 + cemetery interment fee

Burial — Signature

Service held at a venue of your choice followed by graveside committal.

Includes: Professional Service Fee — Signature (Burial), Transfer of the deceased into our care, Conducting the funeral — dual service, Specialised Clinical Care & Safe Keeping, Cardboard coffin (upgrades available), Death Certificate Package, Allocation for venue hire (at cost), Essential floral tribute, and Photographic tribute.

Total \$8,919 + cemetery interment fee

Coffin upgrades, officiant fees (clergy or celebrant), Order of Service booklets, Memorial Book, catering and any further upgrades are itemised separately on top of the package totals above.

Disbursements

What is a disbursement?

A disbursement is a third-party fee — paid to a cemetery, crematorium, government registry, doctor, celebrant, florist, hire-vehicle company, audio-visual supplier or other third party — that Candour pays on your behalf and passes through to you at cost. We do not add a margin to disbursements.

The figures below are reasonable estimates as at April 2026. Actual amounts depend on your choice of provider, the day of the week, the type of grave or memorial, and any specific options selected. There may be other disbursements not captured below.

Certificates and statutory documentation

Item	Estimate
Death Certificate (with cause of death) — Registry of Births, Deaths and Marriages	\$68
Death Certificate Package (one with cause of death + one without)	\$104
Second doctor — cremation certificate (medical certificate authorising cremation, required by law)	\$120

Crematorium fees

All crematoria are selected by the family at the time of arrangement. Cremation fees are charged at cost — Candour passes through whatever the crematorium invoices us. Current prices for the Memorial Parks below are also published on each operator's website.

Crematorium	Estimate
Bunurong Memorial Park	from \$1,045
Springvale Botanical Cemetery	from \$1,175
Altona Memorial Park	from \$1,095
Fawkner Memorial Park	from \$1,095
Lilydale Memorial Park	from \$1,095
Witness cremation fee (where offered) — varies by location	from \$270

Crematorium	Estimate
Chapel + cremation combined — Springvale Botanical Cemetery or Bunurong Memorial Park (small chapel)	from \$1,385
Chapel + cremation combined — Altona, Fawkner or Lilydale Memorial Park	from \$1,260

Cemetery interment fees

Burial fees are paid directly to the selected cemetery. Prices vary by cemetery, grave type (lawn, monumental, vault, mausoleum), depth, and section. The figures below are starting prices for a standard new lawn grave with interment. Full pricing is available from each cemetery and is published on their website where applicable.

Cemetery	Starting interment fee
Bunurong Memorial Park	from \$1,690
Springvale Botanical Cemetery	from \$1,690
Altona Memorial Park	from \$1,980
Fawkner Memorial Park	from \$1,980
Lilydale Memorial Park	from \$1,980
Mornington Cemetery (Mornington Peninsula Cemetery Trust)	Available on request
Dromana Cemetery (Mornington Peninsula Cemetery Trust)	Available on request
Flinders Cemetery (Mornington Peninsula Cemetery Trust)	Available on request
Tyabb Cemetery (Mornington Peninsula Cemetery Trust)	Available on request
Crib Point Cemetery	Available on request
Rye Cemetery	Available on request
Dandenong Community Cemetery	Available on request
Other Victorian cemeteries	At the family's choice, charged at cost

Venue hire

The venue is always your choice. We arrange it on your behalf and pass it on at cost — we never add a margin to a venue fee. The figures below are a guide only; the final amount is whatever the venue charges.

Item	Estimate
Hire of a venue for the service	From \$440, at cost. As a guide, a small cemetery chapel is around \$440 and a larger chapel around \$750; a church, function space or other venue of your choosing is charged at the venue's published rate.

Family transport

Family transport is hired in for each funeral and charged at cost. Final pricing depends on the hire company's published rate, the type of vehicle selected, and the duration of hire (a 4-hour minimum typically applies).

Family transport	Estimate
Family coach (sedan or limousine)	\$550 – \$770 typical, as per hire company
Other vehicle types on request (e.g. specialty vehicles)	As per hire company

Audio-visual hire

Audio-visual equipment is hired in for each funeral and charged at cost. Final pricing depends on the supplier's published rate and the equipment selected.

Equipment	Estimate
TV setup package (TV and speaker — minimum setup for venues that need it)	from \$550
Full AV setup (TV, microphone, lectern, two speakers)	from \$990
Live streaming of the service (webcasting)	from \$770

Celebrants, clergy and musicians

Celebrants, clergy and musicians are engaged on your behalf and charged at cost.

Service supplier	Estimate
Celebrant fees	From \$770, depending on the celebrant engaged for your service
Clergy fees	Variable, as per officiating clergy

Service supplier	Estimate
Piper	from \$330, as per supplier
Other musicians (vocalist, instrumentalist, ensemble)	Variable, as per supplier

Other third-party charges

Item	Estimate
Newspaper notice	Variable, as per publication
Flowers (single rose, vase, arrangements, casket sheath)	\$5 – \$1,150, as per florist
Catering services	From \$23.10 per head with our caterer; at venues with in-house catering, charged at cost
Repatriation services	Calculated based on individual circumstances

Disclosures

As required by the Funerals Regulations 2025 (Vic):

Mortuary care centre.

Care of the deceased — including mortuary preparation, viewing facilities and the holding facility itself — takes place at our mortuary care centre, located at:

Melbourne Mortuary Pty Ltd

Unit 4, 105 Cochrane Rd, Moorabbin VIC 3189

This facility is owned and operated by Melbourne Mortuary Pty Ltd.

Crematoria.

Crematoria are selected by the family at the time of arrangement. The crematoria most commonly used by Candour families include:

- Bunurong Memorial Park, Dandenong South — operated by Southern Metropolitan Cemeteries Trust
- Springvale Botanical Cemetery, Springvale — operated by Southern Metropolitan Cemeteries Trust
- Altona Memorial Park — operated by Greater Metropolitan Cemeteries Trust
- Fawkner Memorial Park — operated by Greater Metropolitan Cemeteries Trust
- Lilydale Memorial Park — operated by Greater Metropolitan Cemeteries Trust

This is simply a list of the crematoria we use most often, and those closest to our locations. We are glad to arrange a cremation — or a burial — at any place your family wishes.

Transportation of the deceased.

Transfers of the deceased into our care are carried out by Specialized Transfer Service Pty Ltd, in a specialised private mortuary vehicle purpose-built for its role. The

deceased is held at our Melbourne Mortuary care centre and is only transported for the purposes of viewing or the funeral service as agreed with the family.

Where there is to be ceremonial transport of the encoffined deceased, a purpose-built hearse is supplied. Where capacity, scheduling or significant distance requires it, a specialist transfer or hearse service may be engaged. In every case, Candour's high standards of equipment, presentation and conduct are applied when selecting the specialist for the role.

Before any agreement is signed

Before entering into any agreement to supply funeral goods and services, Candour will give you a written statement that itemises every cost — including the Professional Service Fee, every selected good or service, every disbursement, and the total amount payable. The statement also includes Candour's complaint-handling procedure.

A copy of this price list, the full coffin price list, and the full urn price list will be provided to anyone who asks about our prices, free of charge.

Talk with us

If anything in this document raises a question — or if you'd like to talk through your circumstances with one of our funeral directors — please call us, email us, or come in. There's no obligation, and no cost.