

Funeral goods and services price list

Every fee, every package and every third-party cost, in one place — so you can see what a farewell with us costs before you speak to anyone.

Issued September 2026 Prices include GST Every price is the maximum we charge for the item listed

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PART 1

A note from Candour

Transparency has been part of how we work since Candour began — it is where our name comes from. Whether you are planning ahead, comparing options or making decisions for someone you love, you should be able to see clearly what we offer and what it costs.

What follows is the complete picture: every service, every package and every disbursement. We have itemised it all so you can see how the parts fit together, and kept the language as plain as we can. No document captures the conversation that usually matters most, though. The best way to understand what is right for your family is to sit with one of our funeral arrangers — by phone, in our office or at home. There is no obligation and no cost.

PART 2

How to read this list

This price list is in three parts.

- **Our goods and services** — what Candour itself provides, with a price for each.
- **Our packages** — combinations of those goods and services for cremation, burial and memorial services, each with its total.
- **Disbursements** — third-party costs (cemeteries, crematoria, celebrants, doctors' certificates, hire vehicles, audio-visual hire and so on) that Candour pays on your behalf and passes on at cost. We do not add a margin to a disbursement.

The total cost of any funeral is the goods and services you choose from us, plus the disbursements that apply to your circumstances. Our packages do not include a coffin, flowers, a celebrant or catering: those are chosen at the arrangement and added, so the total is built around what your family wants rather than what a package assumes.

Where a price varies — a cemetery's fee depends on the type of grave, for example — we give a starting figure or a range so you can plan with confidence.

Our packages at a glance

Each total is what a package costs before the coffin, flowers, celebrant, catering and any other extras you choose. What each one includes is set out in Parts 5 to 7.

Cremation

The cremation fee, certificates and a chapel or venue allocation are included.

Unattended — Altona, Fawkner or Lilydale	\$4,765
Unattended — Bunurong or Springvale	\$4,845
Simple farewell	\$8,977
Celebrated farewell	\$11,662
Concierge farewell	\$16,877

Burial

The cemetery's interment fee is added at cost — see Part 8.

Graveside burial	\$5,827
Simple farewell	\$7,892
Celebrated farewell	\$10,467
Concierge farewell	\$15,547

Memorial service

A farewell without the person present, usually because the cremation comes first.

WHEN WE HANDLE THE CREMATION

Simple	\$8,777
Celebrated	\$11,412
Concierge	\$16,227

WHEN THE CREMATION HAS ALREADY TAKEN PLACE ELSEWHERE

Simple	\$8,227
Celebrated	\$10,862
Concierge	\$15,677

LEAST EXPENSIVE PACKAGE

\$4,765

Unattended cremation — Altona, Fawkner or Lilydale

The Unattended cremation at Altona, Fawkner or Lilydale Memorial Park is the least expensive package we offer. Like all our packages it does not include a coffin. With our least expensive coffin — the cardboard coffin at \$629 — the complete cost is **\$5,394**, with nothing else to add unless your circumstances bring in a further disbursement, such as a transfer from beyond 50 kilometres. At Bunurong Memorial Park or Springvale Botanical Cemetery the same package is \$4,845; the difference is the crematorium's own fee. The disbursements inside it — the crematorium's fee, the second doctor's cremation certificate and the death certificate — are estimated in Part 8.

Our goods and services

Each price below is the maximum we charge for that item. Where a price is the same for a cremation and a burial, it appears once.

Professional service fee — what it covers

Our professional service fee is the in-house work and the overhead behind every funeral. It is shown as its own line on every itemised statement and invoice. It covers:

- the first conversation, arrangement meetings and ongoing support for the family, including 24-hour contact;
- preparing and lodging every document, registering the death, applying for the death certificate and our own administration;
- booking the venue, celebrant, florist, streaming, cemetery or crematorium; ordering the coffin and printed materials; preparing the order of proceedings; and access to our full supplier network;
- our share of overheads — premises, insurance, training, professional registration and 24-hour on-call availability.

FAREWELL	PROFESSIONAL SERVICE FEE
Simple farewell Cremation or burial. A service at a cemetery chapel.	\$4,500
Celebrated farewell Cremation or burial. A service at a venue of your choice.	\$6,700
Concierge farewell Cremation or burial. A dedicated senior arranger, any venue, an extended team on the day.	\$9,200
Unattended cremation A cremation without a service.	\$1,200
Graveside burial A service held at the grave only.	\$2,900
Memorial service The person is not present. The fee is that of the farewell chosen — Simple, Celebrated or Concierge.	As the farewell chosen
Split-day attendance An additional service day.	\$880

Transport, care and viewings

ITEM	PRICE
Transfer into our care From the place of death, at any hour, within 50 km of Mornington or Moorabbin.	\$550 then \$4.40 per km beyond 50 km
Transport from our care to the ceremony In the hearse, within 50 km of our care centre.	Included in conducting the funeral then \$4.40 per km beyond 50 km
Transport from the ceremony to the cemetery or crematorium	Included in conducting the funeral
Delivery to the crematorium — unattended cremation Direct from our care centre in a private transfer vehicle.	\$990
Delivery to the crematorium after a memorial service	\$550
Mortuary care and preparation Bathing, gentle grooming, dressing in clothing you provide, and the presentation and natural cosmetic work that make a viewing comfortable.	\$770
Mortuary care and preparation — Concierge As above, with the extended preparation an extended private farewell needs.	\$990
Care of the person in our mortuary Included for the first ten days. Where more time is needed, extended care is charged per further period.	\$550 per further period
Temporary preservation Where extended time in our care is needed — family travelling from interstate or overseas, a coronial process before the funeral, or a family's wish for time beyond the standard period.	\$550
Full embalming, with certification Where required for repatriation, crypt interment or an extended viewing period.	\$1,100

Refrigeration plate

Charged on circumstances

Not offered. Where care is needed before a transfer — at home, for example — our mortuary team can attend and provide appropriate professional care.

Viewing before the service, at the funeral location, in business hours

No charge

Time with the person who has died is your family's right. We will do everything we can to make it possible.

Private viewing at our Moorabbin care centre

\$440

A private space for up to two hours, with our team alongside you.

Viewing outside business hours

Arranged as required, at cost based on staffing

Conducting the funeral

Conducting the funeral is the care we bring on the day itself — carrying the person to the service in our hearse, and the experienced team who prepare, guide and hold the day with you. The fee follows the shape of the day.

FAREWELL	CONDUCTING FEE
Simple farewell A service at a single location — a chapel service and committal at the one cemetery.	\$1,500
Celebrated farewell A service across two locations — a venue of your choice, then committal at a separate crematorium or cemetery.	\$1,900
Concierge farewell An extended team across the whole day, at any venue.	\$3,200
Graveside burial The service held at the grave.	\$1,500
Memorial service — Simple There is no hearse at a memorial service, so conducting is reduced.	\$750
Memorial service — Celebrated	\$1,100
Memorial service — Concierge	\$2,000

Coffins, caskets and shrouds

Our full range, with a price for every coffin and casket, is on our coffins and caskets page. A printed copy is available on request.

ITEM	PRICE
Coffins and caskets — the full range From the cardboard coffin to the oversized Grecian Urn in blackwood. With a farewell, most families choose from \$1,171.	\$629 to \$6,516
Cardboard coffin Our least expensive coffin. 180 kg limit.	\$629
Shroud — bamboo fleece	\$1,500
Batesville and metal caskets Available with a Concierge farewell.	Priced individually, on request

Flowers

Every tribute is arranged by hand at The Bloom Room in Mornington. Styles, palettes and sizes are on our flowers page.

ITEM	PRICE
Essential — hand-tied tribute	\$550
Classic — hand-tied tribute	\$750
Signature — coffin spray	\$950
Premium — coffin spray	\$1,150
Concierge floral package A Signature coffin spray, a pair of chapel-front arrangements and memorial-table flowers, designed with the florist.	\$1,750

Printed materials and keepsakes

Designed and supplied by Candour. The price covers the design and a first print run of 50; further copies are charged at the per-copy rate.

ITEM	PRICE
Order of service booklet — 4 pages	\$300 for 50 then \$3 each above 50
Order of service booklet — 6 pages	\$450 for 50 then \$4 each above 50
Bookmarks, postcards or Santini cards	\$200 for 50 then \$4 each above 50
Mass booklet A multi-page service booklet.	\$350 for 50 then \$7 each above 50
Memorial book A guest book for the service, with photo pages.	\$240
Urns A handmade urn comes with every cremation. Our wider range is on our urns page ; a printed copy of the urn price list is available on request.	Included, or priced individually

Included with every farewell

- A photographic tribute — the slideshow shown at the service.
- An online tribute page, where family and friends can leave a message.
- A care pack for the family, with a handwritten note from your arranger.
- Time with the person who has died, at the funeral location, before the service.
- With every cremation, a handmade urn.

Other services

ITEM	PRICE
Audio-visual set-up — Package 1 One projector screen or 65-inch TV, with a speaker. For a venue without its own equipment — cemetery chapels come fully equipped.	\$550
Audio-visual set-up — Package 2 One projector screen or 65-inch TV, with a microphone, lectern and two speakers.	\$990
Family car A sedan or limousine for the family, for the day.	\$528
Dove or butterfly release Through our release partner.	\$420
Sea burial A full-body burial at sea, arranged individually — permits, vessel and offshore committal.	From \$35,000

Cremation packages

Each package is a complete combination of our goods and services, with the cremation fee and the certificates the law requires included. Every cremation happens here in Victoria, close to home — never driven interstate.

LEAST EXPENSIVE PACKAGE

Unattended cremation

A cremation without a service. We bring the person into our care, prepare them and take them to the crematorium; their ashes come back to you in a handmade urn.

\$4,765 At Altona, Fawkner or Lilydale — coffin not included

\$4,845 At Bunurong or Springvale — coffin not included

INCLUDES

- Professional service fee — unattended cremation
- Transfer into our care
- Mortuary care and preparation
- Delivery to the crematorium
- Cremation fee — the difference between the two prices is the crematorium's own fee
- Second doctor's cremation certificate
- Death certificate
- Handmade urn and care pack

Simple farewell — cremation

A service at a cemetery chapel, with the family present, followed by a private cremation at the same cemetery.

\$8,977 Coffin, flowers and celebrant not included

INCLUDES

- Professional service fee — Simple
- Transfer into our care
- Mortuary care and preparation
- Conducting the funeral — hearse and team, single location
- Chapel hire and cremation at Bunurong Memorial Park or Springvale Botanical Cemetery
- Second doctor's cremation certificate
- Death certificate package
- Photographic tribute and online tribute page
- Handmade urn and care pack

Celebrated farewell — cremation

A service at a venue of your choice — a church, a function space, a garden, the family home or another place of meaning — followed by a private cremation.

\$11,662 Coffin, flowers and celebrant not included

INCLUDES

- Professional service fee — Celebrated
- Transfer into our care
- Mortuary care and preparation
- Conducting the funeral — hearse and team, service venue then crematorium
- An allocation of \$440 towards venue hire, charged at cost; anything above it is added at cost
- Cremation fee
- Second doctor's cremation certificate
- Death certificate package
- Photographic tribute and online tribute page
- Handmade urn and care pack

Concierge farewell — cremation

Our flagship. A dedicated senior arranger as your single point of contact, any venue including private and exclusive settings, and an extended team on the day.

\$16,877 Coffin, flowers and celebrant not included

INCLUDES

- Professional service fee — Concierge
- Transfer into our care
- Mortuary care and preparation — Concierge
- Conducting the funeral — extended team across the day
- An allocation of \$1,500 towards venue hire, charged at cost; anything above it is added at cost
- Cremation fee
- Second doctor's cremation certificate
- Death certificate package
- Photographic tribute, a second slideshow for the gathering afterwards, and online tribute page
- Ghostwriting and coaching for family members who wish to lead the service themselves
- Handmade urn and care pack

Chosen at the arrangement and added to any package: the coffin, flowers, a celebrant or clergy, printed materials, catering, a family car and any other extras. Each is priced in Part 4 or Part 8.

Burial packages

The cemetery's interment fee, and the grave itself, are paid to the cemetery and passed on at cost. They are shown separately from the package price — see Part 8 for starting figures.

Graveside burial

A service at the grave. We bring the person into our care, take them directly to the cemetery and conduct the service there.

\$5,827 plus the cemetery's interment fee. Coffin not included

INCLUDES

- Professional service fee — graveside burial
- Transfer into our care
- Mortuary care and preparation
- Conducting the funeral — hearse and team, at the grave
- Death certificate package
- Care pack

Simple farewell — burial

A service in the chapel at the cemetery, followed by the burial.

\$7,892 plus the cemetery's interment fee. Coffin, flowers and celebrant not included

INCLUDES

- Professional service fee — Simple
- Transfer into our care
- Mortuary care and preparation
- Conducting the funeral — hearse and team, single location
- Hire of the chapel at the cemetery
- Death certificate package
- Photographic tribute and online tribute page
- Care pack

Celebrated farewell — burial

A service at a venue of your choice, followed by committal at the graveside.

\$10,467 plus the cemetery's interment fee. Coffin, flowers and celebrant not included

INCLUDES

- Professional service fee — Celebrated
- Transfer into our care
- Mortuary care and preparation
- Conducting the funeral — hearse and team, service venue then cemetery
- An allocation of \$440 towards venue hire, charged at cost; anything above it is added at cost
- Death certificate package
- Photographic tribute and online tribute page
- Care pack

Concierge farewell — burial

Our flagship. A dedicated senior arranger, any venue including private and exclusive settings, and an extended team on the day.

\$15,547 plus the cemetery's interment fee. Coffin, flowers and celebrant not included

INCLUDES

- Professional service fee — Concierge
- Transfer into our care
- Mortuary care and preparation — Concierge
- Conducting the funeral — extended team across the day
- An allocation of \$1,500 towards venue hire, charged at cost; anything above it is added at cost
- Death certificate package
- Photographic tribute, a second slideshow for the gathering afterwards, and online tribute page
- Ghostwriting and coaching for family members who wish to lead the service themselves
- Care pack

Chosen at the arrangement and added to any package: the coffin, flowers, a celebrant or clergy, printed materials, catering, a family car and any other extras. Each is priced in Part 4 or Part 8.

PART 7

Memorial services

A memorial service is a farewell without the person present — usually because the cremation comes first. It is the same package as the farewell chosen: the professional service fee already covers the arrangements. On the day there is no hearse, so conducting is reduced.

When we handle the cremation, the package includes delivery to the crematorium (\$550). When the cremation has already taken place elsewhere, that delivery is not needed and the price is lower by the same amount.

MEMORIAL SERVICE	WE HANDLE THE CREMATION	CREMATED ELSEWHERE
Simple At a cemetery chapel.	\$8,777	\$8,227
Celebrated At a venue of your choice.	\$11,412	\$10,862
Concierge Any venue, with a dedicated senior arranger.	\$16,227	\$15,677

Each memorial service includes everything its farewell includes in Part 5 except the hearse, with conducting at the memorial rate in Part 4. Flowers, a celebrant, printed materials and catering are chosen at the arrangement and added.

Disbursements

A disbursement is a third-party fee — paid to a cemetery, crematorium, government registry, doctor, celebrant, hire company, audio-visual supplier or caterer — that Candour pays on your behalf and passes on to you at cost. We do not add a margin to a disbursement.

The figures below are reasonable estimates as at September 2026. The actual amount depends on the provider you choose, the day of the week, the type of grave or memorial and the options selected, and there may be disbursements your circumstances call for that are not listed here. We will give you the exact figure for your arrangements in the itemised statement before anything is agreed.

Certificates and statutory documents

ITEM	ESTIMATE
Death certificate, with cause of death Registry of Births, Deaths and Marriages Victoria.	\$70
Death certificate package One certificate with cause of death and one without.	\$107
Second doctor — cremation certificate The medical certificate authorising a cremation, required by law.	\$120

Crematorium fees

The crematorium is chosen by the family at the arrangement. Cremation fees are charged at cost — we pass on whatever the crematorium invoices us. Each operator publishes its current fees on its own website; the figures here are for an adult cremation.

CREMATORIUM	ESTIMATE
Bunurong Memorial Park or Springvale Botanical Cemetery Southern Metropolitan Cemeteries Trust.	From \$1,075
Altona, Fawkner or Lilydale Memorial Park Greater Metropolitan Cemeteries Trust.	From \$1,065
Witness cremation Where offered; varies by location.	From \$270
Chapel and cremation combined — Bunurong or Springvale Small chapel. This is the combination in the Simple cremation package.	From \$1,430
Chapel and cremation combined — Altona, Fawkner or Lilydale	From \$1,260

Cemetery interment fees

Burial fees are paid to the cemetery you choose. The interment fee — opening and closing the grave — varies with the cemetery, the type of grave (lawn, monumental, vault or mausoleum), its depth and section. The figures below are starting prices for the interment in a standard new lawn grave. The purchase of the grave itself, the right of interment, is a separate cemetery charge that varies widely; we will give you the exact figure for the cemetery and section you choose.

CEMETERY	STARTING INTERMENT FEE
Bunurong Memorial Park or Springvale Botanical Cemetery Southern Metropolitan Cemeteries Trust.	From \$1,690
Altona, Fawkner or Lilydale Memorial Park Greater Metropolitan Cemeteries Trust.	From \$1,980
Mornington, Dromana, Flinders or Tyabb Cemetery Mornington Peninsula Cemetery Trust.	On request
Crib Point, Rye or Dandenong Community Cemetery	On request
Any other Victorian cemetery	At the family's choice, charged at cost

Venue hire

The venue is always your choice. We arrange it on your behalf and pass the fee on at cost. The figures below are a guide only; the final amount is whatever the venue charges.

ITEM	ESTIMATE
Hire of a venue for the service As a guide, a small cemetery chapel is around \$465 and a larger chapel around \$750. A church, function space or other venue of your choosing is charged at the venue's published rate.	From \$465

Celebrants, clergy and musicians

Engaged on your behalf and charged at cost. We match the celebrant to your family.

ITEM	ESTIMATE
Celebrant The fee is set by the celebrant engaged for your service.	Typically \$880
Clergy A donation to the officiating clergy, as their church or faith community sets it.	Typically \$440
Piper	From \$330
Other musicians A vocalist, instrumentalist or ensemble.	As the musician charges

Streaming

Where your venue has no equipment of its own, our audio-visual set-up packages are priced in Part 4 — cemetery chapels come fully equipped. Live streaming is a third-party service, passed on at cost.

ITEM	ESTIMATE
Live streaming of the service A professional livestream of the service.	\$770

Catering and other third-party charges

ITEM	ESTIMATE
Catering — our caterer Per head, from a light drop-off to a staffed premium menu. Packages and add-ons are on our gathering afterwards page.	\$24 to \$64 per head
Catering — at a cemetery park The park's own caterers, per head.	From \$20 per head
Catering — a venue with its own kitchen	At cost, as the venue charges
Newspaper notice	As the publication charges
Repatriation Bringing a person home to Victoria, or to another state or country.	Calculated on the circumstances

Disclosures

As required by the Funerals Regulations 2025 (Vic).

Mortuary care centre

Care of the person who has died — mortuary preparation, viewings and the holding facility itself — takes place at our mortuary care centre:

Melbourne Mortuary Pty Ltd
Unit 4, 105 Cochrane Road
Moorabbin VIC 3189

This facility is owned and operated by Melbourne Mortuary Pty Ltd.

Transport of the person who has died

Transfers into our care are carried out by Specialized Transfer Service Pty Ltd in a private mortuary vehicle purpose-built for the role. The person is held at our Moorabbin care centre and moved only for a viewing or for the funeral, as agreed with the family.

Where the coffin is carried ceremonially, a purpose-built hearse is used. Where capacity, scheduling or distance calls for it, a specialist transfer or hearse service may be engaged; in every case Candour's standards of equipment, presentation and conduct apply when the specialist is chosen.

Crematoria

The crematorium is chosen by the family at the arrangement. Those our families use most often, and the closest to our locations, are:

- Bunurong Memorial Park, Dandenong South — operated by Southern Metropolitan Cemeteries Trust
- Springvale Botanical Cemetery, Springvale — operated by Southern Metropolitan Cemeteries Trust
- Altona Memorial Park, Altona North — operated by Greater Metropolitan Cemeteries Trust
- Fawkner Memorial Park, Fawkner — operated by Greater Metropolitan Cemeteries Trust
- Lilydale Memorial Park, Lilydale — operated by Greater Metropolitan Cemeteries Trust

We are glad to arrange a cremation, or a burial, at any place your family wishes.

Our locations

Candour Funerals
5 Bennetts Road, Mornington VIC 3931
4/105 Cochrane Road, Moorabbin VIC 3189

ABN 45 682 145 982. We serve families across Greater Melbourne and the Mornington Peninsula.

Before any agreement

Before you enter into any agreement with us for funeral goods and services, we give you a written statement that itemises every cost — the professional service fee, every good or service selected, every disbursement and the total amount payable.

That statement also sets out how to raise a concern with us. Our complaints procedure is published on our feedback and complaints page.

A copy of this price list, the full coffin and casket price list and the full urn price list will be provided free of charge to anyone who asks about our prices.

TALK WITH US

If anything here raises a question, ask us

If you would like to talk through your circumstances with one of our funeral arrangers, call us, email us or come in. There is no obligation and no cost.

1300 788 881 · candourfunerals.com.au · 5 Bennetts Road, Mornington VIC 3931