



What customers said in 2025



SOLUTION AREA: . . . All
TECHNICAL: All

INDUSTRY: . . . All
REGION: Global

We truly appreciate the effort you made to be with us in person and the valuable insights you shared. The techniques and methods you showcased provided our team with a much clearer understanding of how Co-Pilot and related Office 365 applications can enhance our daily operations and contribute towards a more efficient and well secured workplace.

Your professionalism, especially in the way you handled questions from our Directors and Senior Management, did not go unnoticed. The detailed responses and clarity you provided were highly commendable and greatly appreciated by all present.

Christopher Bloemfontein – Theewaterskloof Municipality

This is the fastest any innovate application has gone from POC to approval by the City board for release to production. PEXA *[human resources Policy Explanation AI bot]* has passed all internal testing and will move into production for the use of the whole of City of Cape Town. Well done and thank you.

Janine Dookoo, ITC Program Manager (City of Cape Town)

A belated thanks to the First Technology team for delivery of the Natural Language AI solution! We look forward to embedding this into our solution, and extending the opportunity afforded by AI. Super exciting space and thanks again!

Greg Guye – Co-founder and Chief Product Officer (Magic Orange)

You've been recognized in the IM Energy Business Town hall for an excellent work done for the company automated vaccination program.

Theodora Mzizi, IM SHE Product Manager (Sasol Energy)

Thank you! The team was great! – **Leanie Hartman, Account Manager (for Afrimat)**

“There is much excitement about the Light-E sales assistant agent. First Technology has deployed **the most innovate immerging technology solution** into Eurolux - something few of our other vendors was ever able to do” – **Eben Kruger, Marketing Manager (Eurolux)**

Why use First Technology?

Our AI adoption methodology, to assist health and life science clients deploy Microsoft AI tools:

- Gives users rapid and intelligent driven training to understand and embrace generative AI
- Identify quick wins, such as regulatory information discovery, product insert generation and quality assurance
- Build on this solid foundation to drive innovation and productivity into the organisation by deploying custom built AI and data solutions using Azure AI Foundry and Dynamics



First Technology delivers expert IT solutions with deep industry experience, empowering businesses through advanced infrastructure, cloud, security, and managed services tailored to the evolving digital landscape.