

## 10-Year Liebherr Guarantee Terms and Conditions

Liebherr-Export AG, General-Guisan-Strasse 14, 5415 Nussbaumen, Switzerland (hereafter “Liebherr”) offers the owner of a qualifying Liebherr household appliance (hereafter “Appliance”) a voluntary 10-year guarantee under the following terms (“the Guarantee”). This Guarantee is in addition to the purchaser’s statutory rights regarding defects and does not limit or replace those rights, nor any other warranties offered by Liebherr or third parties.

### I. Applicability

This Guarantee applies exclusively to Appliances purchased for private use and installed within the Nordic countries — Denmark, Norway, Sweden, and Finland — during the promotional period: 1 June 2025 through 31 July 2025.

### II. Guarantee Provider

Liebherr-Export AG is the guarantor and issuer of this Guarantee.

### III. Guarantee Duration and Start

1. The Guarantee period is 10 years starting from the date the Appliance is first handed over to the original purchaser for personal use.
2. The Guarantee period cannot be extended or renewed by repairs or services performed under this Guarantee.

### IV. Conditions for Validity

To qualify for coverage under this Guarantee, all the following conditions must be met:

1. The Appliance must be purchased for the first time from Liebherr or an authorized Liebherr dealer within the Nordic region.
2. The Appliance must be installed in one of the Nordic countries covered by this Guarantee.
3. The Appliance must be registered via the registration website no later than 31 July 2026.

*Denmark: <https://www.witt.dk/da/registrations/liebherr>*

*Norway: <https://www.witt.dk/nb/registrations/liebherr>*

*Sweden: <https://www.witt.dk/sv/registrations/liebherr>*

*Finland: <https://www.witt.dk/fi/registrations/liebherr>*

4. Proof of purchase must be provided to Liebherr customer service or an authorized Liebherr dealer before any guarantee-related work begins. Failure to provide valid proof may result in denial of the Guarantee.
5. The Guarantee is non-transferable to any other Appliance except as stated under section V.3.

### V. Guarantee Coverage and Services

1. Liebherr or an authorized Liebherr service partner will repair free of charge any defects caused by material or manufacturing faults during the Guarantee period. This includes labor, travel, and necessary replacement parts. For defects in interior fittings, handles, or panels, Liebherr may choose to send replacement parts for self-installation at no cost.
2. The Guarantee does not create claims beyond repair or replacement under these terms.
3. If a repair is impossible or uneconomical, Liebherr will replace the defective Appliance with an identical or comparable model (“Replacement Appliance”). The remaining Guarantee period transfers to the Replacement Appliance.

## VI. Exclusions and Limitations

This Guarantee does not cover defects or damages resulting from:

- Incorrect installation, failure to follow operating instructions, improper use or handling, or normal wear and tear;
- External damage such as transit, impact, weather, or natural events;
- Repairs or modifications not carried out by Liebherr or authorized service providers;
- Defects related to door seals, permanently attached parts, light sources, cosmetic aging, and consumable items like air and water filters;
- Void if the serial number or type plate is removed, altered, or illegible, or if unauthorized or incompatible third-party parts are used.

## VII. Claim Limitation

Guarantee claims must be made within 2 months from the date the defect is discovered, even if the defect occurred during the Guarantee period.

## VIII. Contact Information

For Guarantee claims or questions, please contact:

Witt Denmark A/S  
Gødstrup Søvej 9  
7400 Herning

Denmark  
Phone: +45 7025 2323  
Email: [service@witt.dk](mailto:service@witt.dk)