



Getting Help & Reporting Harm

SeattleFWC26's Playbook for
non-emergency Human Rights concerns
during FIFA World Cup 26™

Call 911 for Emergencies



Call 911 for Emergencies



Call or Text

911

For immediate or emergency help:

- Medical Emergency
- Fire or Life-Threatening Situation
- Reporting a Crime

CALL if you can, **TEXT** if you can't.

Seattle Police Department Does Not Ask About Immigration Status.

Call or Text

211

211 is an information and referral resource helpline. Trained specialists help find resources for basic needs, like food, shelter, housing, transportation, and health.

Call or Text

988

For mental health support and crisis intervention

988 is a free, 24/7 lifeline for anyone facing a mental health or emotional crisis.

The resources that follow in this playbook are not for urgent situations. Call 911 if you need immediate help.

This playbook provides information about Human Rights issues and seeking non-emergency help.



Keep reading for resources about:

- Reporting Concerns at a FIFA World Cup 26™ Match
- Labor and Workers Rights
- An Experience of Racism or Discrimination
- Concerns about Bias in Policing
- Seeking Legal Help
- Additional Human Rights Resources

SCHOOL OF LAW | UNIVERSITY of WASHINGTON

BARER INSTITUTE

for LEADERSHIP IN LAW AND GLOBAL DEVELOPMENT

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Reporting Human Rights Concerns at a FIFA World Cup 26™ Match

FIFA's online reporting portal for non-emergency Human Rights issues encountered at FIFA World Cup 26™ matches:

<https://fifa.gan-compliance.com/p/Case>



An English-language poster for incident reporting. At the top is the FIFA World Cup 26 logo. Below it, the title "INCIDENT REPORTING" is in white on a purple background. A red banner contains an exclamation mark icon and the text "EMERGENCY CALL: 911". Below that, a white icon of a person with a question mark is next to the text "MOBILITY ASSISTANCE AND FAN CONCERNS TEXT: (+1) 470-444-0234". At the bottom, it says "REPORT ABUSE, HARASSMENT, DISCRIMINATION, AND HUMAN RIGHTS CONCERNS TO FIFA" with a QR code and an exclamation mark icon.

A French-language poster for incident reporting. At the top is the FIFA World Cup 26 logo. Below it, the title "INCIDENT REPORTING" is in white on a purple background. A red banner contains an exclamation mark icon and the text "URGENCE APPELEZ LE 911". Below that, a white icon of a person with a question mark is next to the text "ASSISTANCE À LA MOBILITÉ ET SIGNALEMENTS PAR LES AMATEURS ENVOYÉZ UN TEXTO AU +1 778 873 3267 (PENDANT LA PARTIE)". At the bottom, it says "SIGNALÉZ À LA FIFA TOUTE SITUATION DE VIOLENCE, DE HARCELEMENT, DE DISCRIMINATION ET DE NON-RESPECT DES DROITS DE LA PERSONNE." with a QR code and an exclamation mark icon.



Reporting Concerns About

Labor & Workers Rights



If you believe your employer has broken Seattle's labor laws, for example by not paying you the wages you are owed, you can file a complaint with the **City of Seattle's Office of Labor Standards** (OLS). This service is available to all workers, regardless of immigration status. Language interpreters are also available.

Phone (206) 256-5297 (interpreters available)

Email laborstandards@seattle.gov

Address 810 3rd Avenue,
Suite 375,
Seattle, WA 98104-1627

Hours: Open to the public Monday through Friday, 9:00 AM to 4:00 PM

File an online complaint:

<https://www.seattle.gov/laborstandards/investigations/file-a-complaint>

For more information, visit: <https://www.seattle.gov/laborstandards/training-and-events/special-events>



Reporting Concerns About

Racism & Discrimination



The Washington State Human Rights Commission (WSHRC) can receive complaints about discrimination based on race, breastfeeding, disability, sexual orientation and gender identity, and use of a trained service animal.

Complaints must be filed within six months. Note: this agency does not ask about or record immigration status, so the process is open to all community members regardless of citizenship.

WSHRC contact information

Phone (toll free) 1-800-233-3247
Local number (360) 753-6770
Mailing address P.O. Box 42490,
Olympia, WA 98504

File a complaint [here](#) or by mail.

The King County Civil Rights Program (KCCRP) and Seattle Office of Civil Rights (SOCR) accept complaints.

KCCRP Phone (206) 263-2446 (TTY 7-11)
Email civilrights@kingcounty.gov
File a civil rights inquiry form [here](#)

SOCR Phone (206) 684-4500
File a complaint [here](#)



Reporting Concerns About Bias in Policing



The **Seattle Office of Police Accountability (OPA)** takes complaints from people who experience or witness racial discrimination or other bias by police officers.

Complaints can be filed by the person affected, by someone else on their behalf, or by another agency. It is helpful to include a phone number or email so investigators can contact you if they need more information.

The OPA website states that people who file a complaint will not be asked about their immigration status and will not be required to speak directly with the police employee involved.

Seattle OPA contact information

Phone	(206) 684-8797
Email	opa@seattle.gov
Mailing	P.O. Box 34986 Seattle, WA 98124

File a complaint [here](#), by phone, email, or mail.



Seeking Legal Help

about Human Rights Concerns



If you need legal help, information, or support, these organizations may be able to help. Some provide free or low-cost legal advice and referrals.

King County Bar Association Neighborhood Legal Clinics

Free 30-minute appointments with attorneys for legal advice and referrals.

Phone 206-267-7070 | <http://www.kcba.org/Neighborhood-Legal-Clinics>

Washington Law Help

Plain-language legal information, forms, and self-help materials for people in Washington State.

Website: www.washingtonlawhelp.org

Colectiva Legal del Pueblo: Legal aid

Email: info@colectivalegal.org

Phone: (206) 931-1514 | [Get Help – Colectiva Legal](#)

CAIR- WA:

Website: [Homepage](#) | [CAIR Washington](#)

Intake: [Available Here](#)

Legal Counsel for Youth and Children (LCYC):

Email: info@lcyawa.org

Phone: (206) 494-0323 | [Immigrant Safety Plan — Legal Counsel for Youth and Children](#)

WA Commission on Hispanic Affairs:

Email: hispanic@cha.wa.gov

Phone: (360) 725-5661 | [Washington State Commission on Hispanic Affairs](#)

The ACLU of WA focuses on civil rights issues in Washington.

Website www.aclu-wa.org



Additional

Human Rights Resources



The Gender Justice League connects Two-Spirit, Trans, and Gender Diverse (2STGD) survivors of gender-based violence, crime or discrimination with aid, including temporary shelters and resource navigation support.

Phone (206) 659-5519

Email info@genderjusticeleague.org

Schedule time with an advocate [here](#)

Real Escape from the Sex Trade (REST) supports anyone who has experienced trafficking or involvement in the sex trade, offering resources, advocates, mental health and substance use services (no insurance needed), and emergency shelter if needed. Callers do not need to be sober or out of the sex trade to receive help.

24/7 Hotline (206) 451-7378

Online Form <https://restsurvivors.org/contact-us>

The National Human Trafficking Hotline connects victims and survivors of sex and labor trafficking with services and supports to get help and stay safe.

24/7 Hotline 888-373-7888

Languages English, Spanish



Additional

Human Rights Resources



CITY OF SEATTLE OFFICE OF IMMIGRANT AND REFUGEE AFFAIRS offers online resources

Frequently Asked Questions about City Immigration

Policies: <https://www.seattle.gov/iandraffairs/issues-and-policies/seattle-immigration-policy-faq>

Know Your Rights Resources for Immigrants, Refugees, and

Advocates: [Know Your Rights Resources for Immigrants, Refugees, and Advocates - landRaffairs | seattle.gov](#)

Know your Rights for Business Owners and Employers:

[Know Your Rights for Business Owners and Employers - landRaffairs | seattle.gov](#)

Immigrant Rapid Response Program: [Immigrant Rapid Response Program - landRaffairs | seattle.gov](#)



Additional

Human Rights Resources



Know Your Protest and Demonstration Rights Explainer Page

Website <https://www.aclu-wa.org/know-your-rights/wallet-card-know-your-protest-demonstration-rights/>

National Lawyers Guild Seattle | Know Your Rights Trainings

Website www.nlg-seattle.org/activist-resources/know-your-rights
Email seattleNLG@pm.me

Northwest Immigrant Rights Project

Website: <https://nwirp.org/resources/kyr/>

Immigrant Legal Resource Center: Toolkit

Website: <https://www.ilrc.org/community-resources/know-your-rights>

OneAmerica

Website: <https://weareoneamerica.org/rights/>

Working Washington: Know Your Rights at Work

Website: <https://www.workingwa.org/seattle-do-you-know-your-rights-at-work>

Fair Work Center: Know Your Rights at Work

Website: <https://www.fairworkcenter.org/know-your-rights/>



More Human Rights-Related Playbooks at SEATTLEFWC26.ORG



How Employers Can Prevent Human Trafficking

by our partners at BEST



Transgender & Non-Binary Affirming Employer Playbook

by our partners at GSBA



Welcoming Every Fan Accessibility Playbook

by SeattleFWC26



Child Rights & Sports Alliance Playbook

by our partners at
Center for Sport & Human Rights

