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General Feedback

I appreciate the updated AA1000SES v3 Exposure Draft and commend AccountAbility for its work to modernise the framework in line with changing stakeholder expectations and sustainability standards. The draft demonstrates a thoughtful progression of the principles and processes that support effective stakeholder engagement.

Consultation Questions

► Do you agree with this direction? What would you change and how?

I support the move to a more streamlined five-phase model in this draft. However, I would welcome the following enhancements:

- **Impact:** While the draft references the 'Impact' principle, it would be helpful to include more practical guidance or examples on how to measure and demonstrate impact, both at the level of individual engagements and across the organisation.
- **KPIs:** I am pleased to see that scaled KPIs are recommended, but more detail or sample KPIs would be valuable.
- **Real-Time Engagement & Feedback:** Including mechanisms for agile, real-time feedback loops and iterative engagement would strengthen the approach.

► What supplementary materials do you require?

I am supportive of the materials listed. Additionally, guidance on digital tools would be beneficial. Although the draft notes that this need was identified during consultation, it is not clear whether such guidance will be included.

► Do these proposed changes create additional value for stakeholders, such as improving clarity, efficiency, or usability? If so, to what extent?

Yes, I believe these changes add value for stakeholders. By providing more practical advice and real-world examples, the standard becomes more accessible and actionable for organisations. Greater clarity also helps organisations communicate progress and responsiveness to diverse stakeholder groups, which in turn strengthens transparency and trust.

► Which aspects of the proposed changes are unclear and might lead to confusion, misinterpretation, or unintended consequences?

It would be helpful to clarify how the self-assessment tool, intended to determine the maturity level of an organisation's stakeholder engagement approach, is monitored or

tested. Is this reviewed through an optional Healthcheck to ensure alignment with the standard, or is it meant as guidance only for organisations that choose not to be formally assessed?

► **Please provide examples by noting the clause and page from the exposure draft:**
Section 2. Contemporary Stakeholder Engagement. Page 8.

► **Which of the existing sustainability disclosure standards and frameworks are most important for interoperability, and why?**

Alignment with the UN Guiding Principles, BCorp standards, or ISO26000 is not a priority for our requirements. Nevertheless, the omission of SASB from the current list is significant, as we regard it as highly relevant and recommend its inclusion.

Furthermore, it is important that any updates also reflect the UK sustainability reporting standards, which underwent consultation earlier this year and are awaiting final confirmation.