Business Acumen Simulations:What Works and What Doesn't

AVOID:	LOOK FOR:
Passive or automated learning	Truly experiential learning
Because it will limit engagement and reduce retention.	Because it utilizes hands-on, interactive methods to drive engagement and retention.
Closed decision-making	Open decision-making
Because it will limit engagement and reduce retention.	Because it engages learners: it's a game they control. (Bonus: this develops autonomy and accountability!)
Audio/Visual Learning Only	Integrated Learning & Playing
Because it will neglect 2 of the key learning styles.	Because people learn better when actions lead to results, and both lead to analysis and discussion.
Game design that only focuses on Competitors and Achievers	Playful Learning design with 1) exploration and 2) collaborative decision-making.
Because it will only satisfy and engage some of the participants, some of the time.	Because it allows participants to play and learn in the mode that best suits their personality and mood.
Modeling The Wrong Business Drivers	Relevant Real-World Business Drivers
Because unrealistic or irrelevant scenarios do not connect to real-world functions.	Because people connect to scenarios that reflect their real-world roles, and the learning sticks!
Hidden rules (or a 'black box' process)	Transparency
Because they will obscure understanding and destroy trust.	Because participants see how their everyday actions change the business.

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AVOID:	LOOK FOR:
Fine-Grained Detail Because it will overwhelm the learner with unnecessary detail and prevent their developing a 'big picture understanding'.	Broad-Brush Concepts Because focusing on fundamental business principles builds the strong foundation needed to support looking at the details.
Silo Thinking Because it will lead to isolated decisions which ignore broader business needs.	Whole Business Thinking Because it promotes decision-making to benefit the company.
Partial Financial Statements Because the game will provide an incomplete understanding of business.	Full Financial Statements Because the game builds a complete picture of the needs of the business. (E.g. the need to manage for both Cash Flow and Profit.)
Learning That Ends When The Workshop Ends' Because It does not add to growth and development.	Applied Learning & Life-Long Learning Because learning that goes beyond the classroom ensures practical skill application and ongoing growth.
A Mix Of Unrelated Solutions Because if people go through different programs, they will not have a common language or understanding of the needs of the business.	A Scalable Simulation Because people going through different programs have a shared experience, a common language, and can better communicate about the needs of the business.
Too Much Focus On Your Company Because It can lock people into static	A Focus On Your <i>Industry</i> Because It promotes critical thinking and

thinking and prevent future flexibility.

industry-wide understanding.