

## 1. Introduction

Welcome to the website of **MM Sound & Lighting Ltd** ("we", "us", "our"). These Terms of Use ("Terms") govern your access to and use of **www.mmsoundandlighting.com** (the "Site"). By continuing to browse and use this Site, you agree to comply with and be bound by these Terms. If you disagree with any part, please do not use the Site.

These Terms operate alongside our separate Privacy Policy, which outlines how we handle your personal data.

## 2. Acceptance of Terms

By accessing this Site, you confirm that you accept these Terms and agree to comply with them. If you do not agree to these Terms, you must not use the Site.

We reserve the right to update or amend these Terms at any time. Continued use of the Site after changes are posted will constitute your acceptance of those changes.

## 3. Description of Services

This Site provides information about the services offered by MM Sound & Lighting Ltd, including sound, lighting, AV, rigging, and event production support. It also features an online rental catalogue which allows users to submit non-binding quote requests for equipment hire. The Site does not support direct purchasing, online transactions, or payments.

## 4. Use of the Website

- You agree to use the Site lawfully and in a manner that does not interfere with the rights of others or the normal operation of the Site.
- You must not misuse the Site by knowingly introducing viruses or attempting to gain unauthorised access to the Site or any server or database connected to it.
- The Site may occasionally become unavailable due to maintenance or technical issues. We are not liable for any downtime or disruption.

## 5. Rental Quote Requests

- **Catalogue Purpose:** The online catalogue allows users to build and submit quote requests for equipment hire. It is intended solely for initiating an enquiry with our team.
- **Non-Binding Nature:** Submitting an order or quote request through the Site does not constitute a confirmed booking or hire agreement. It is a request for quotation only. No contract exists until we confirm availability and issue an official quote which you accept.
- **Availability Not Guaranteed:** All requests are subject to availability at the time of processing. Submitting a request online does not guarantee that any item will be available.
- **Quotation Process:** After receiving your request, a member of our team will contact you to confirm availability and provide a formal quotation. You may be asked to provide additional details, such as event dates or venue access information.
- **Payment Terms:** Any confirmed hire is invoiced following acceptance of the quote. All payments are handled via invoice only. No payments are collected through the Site.

## 6. Intellectual Property Rights

- All content on this Site — including but not limited to text, images, logos, layouts, and downloadable documents — is the property of MM Sound & Lighting Ltd or its content suppliers and is protected by intellectual property laws.
- You may print or download materials for personal reference only. You must not copy, distribute, modify, or republish any part of the Site without our express written permission.
- Any trademarks displayed on the Site which are not owned by us are acknowledged and remain the property of their respective owners. Use of these marks does not imply endorsement or partnership.

## 7. Data Collection and Privacy

- We collect personal data from you when you voluntarily submit a quote request or contact form. This may include your name, email address, phone number, and billing address.
- We also use cookies and analytics tools to monitor website usage. Please see our Privacy Policy for full details on what data is collected and how it is used.
- By using the Site or submitting personal information, you consent to the handling of your data as described in our Privacy Policy.

## 8. External Links

- This Site may include links to external websites. These links are provided for your convenience, but we have no control over their content and do not accept responsibility for them.
- Inclusion of a link does not imply endorsement or approval of the website or its content.

## 9. Limitation of Liability

- While we aim to ensure all information on the Site is accurate and up to date, we make no warranties or representations regarding the completeness or reliability of any content.
- We do not accept liability for any loss or damage that may arise from using the Site, submitting a quote request, or relying on its content, except as required by law.
- The submission of a quote request does not guarantee availability or acceptance, and no responsibility is accepted for requests we are unable to fulfil.

## 10. Governing Law and Jurisdiction

These Terms and your use of this Site shall be governed by and construed in accordance with the laws of Scotland. You agree that the Scottish courts shall have exclusive jurisdiction over any dispute arising from or related to your use of the Site or these Terms.

## 11. Contact Information

If you have any questions about these Terms or the use of our Site, please contact us:

MM Sound & Lighting Ltd

Email: [enquiries@mmsoundandlighting.com](mailto:enquiries@mmsoundandlighting.com)

Phone: +44 (0)1324 624598