OKRs Tool: Security FAQ Sheet

Powered by OKRs Tool

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Built for founders, trusted by teams
Whether you're rolling out OKRs Tool across your company or sharing with your legal/IT team, here's everything you need to know about how we handle data, privacy, and security.

Hosting & Infrastructure

- **Platform:** Built on Bubble.io, which is **SOC 2 Type II** certified

- **Cloud Provider:** Hosted on **AWS**, with data centers that meet ISO 27001, SOC 1/2/3, and PCI DSS standards

- **Backups:** Daily data backups and multi-zone replication

- **Monitoring:** Health and availability monitored via **Datadog** and **New Relic**

Data Retention

- **Retention policy:** Your data is retained for the duration of your account lifecycle

- **Export/portability:** Teams may request data exports at any time

- **Deletion requests:** All personal data can be permanently deleted upon request

Sub-Processors

We maintain a minimal set of trusted sub-processors, which currently includes:

- **Bubble.io** – Hosting and core infrastructure

- **AWS** – Cloud services and data storage

- **SendGrid** – Transactional emails

- Full list available upon request or via our DPA

GDPR Compliance

- **DPA (Data Processing Agreement):** Available for all EU-based teams

- **Consent management:** All tracking and usage data is opt-in

- **Data rights:** Users can request access, correction, or deletion of their data at any time

- **Data residency:** Hosting options support EU and US residency needs

Role-Based Access Controls

- **User permissions:** Enforced at the system level—e.g., Admin, Contributor, Viewer

- **Data visibility:** Each user only sees what they're allowed to access

- **Team-level controls:** You decide who owns and updates which OKRs

Certifications & Trust Signals

- **SOC 2 Type II:** Independently audited controls verified through our infrastructure partner, Bubble.io

- **Encryption:** TLS in transit, AES at rest

- **Incident response:** 72-hour response protocol via infrastructure partner

Still have questions?

We're happy to connect you with someone from our team to walk through specific security or compliance concerns—whether you're prepping for a vendor review or just need more confidence.

Reach out to: **info@okrstool.com**

Download this FAQ sheet any time to loop in your legal, security, or IT team with confidence.