

# The OKR Scaling Checklist

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#### How to Keep Momentum as You Grow from 150 to 300 Employees.

Scaling a company from 150 to 300 employees is one of the most fragile stages of organizational growth. Alignment becomes harder, cross-functional work becomes slower, and an OKR system that once felt "good enough" starts to show cracks.

This checklist helps you diagnose whether your OKR system is structurally prepared for scale—and what fixes to implement before momentum begins to slip.

Use it before planning, during reviews, and as a quarterly health scan for your execution system.

# 1. Structural Health Check (12-Point Diagnostic)

Review each statement and mark Yes / No.

### Alignment & Strategy

- Company-level OKRs are limited to 2–3 priorities and understood across all functions.
- 2. Team-level OKRs clearly ladder up to a company Objective (no "orphan OKRs").
- 3. The strategy  $\rightarrow$  goals  $\rightarrow$  initiatives flow is visible and consistent across departments.

#### Ownership & Accountability

- 4. Every Key Result has a single accountable owner—even for cross-functional work.
- 5. Teams share ownership when necessary, but one person remains responsible for updates.
- 6. Weekly OKR updates happen consistently across the entire company (not only some teams).

#### **Cross-Functional Execution**

- 7. Dependencies are explicitly identified and reflected in OKRs before the cycle begins.
- 8. Multi-team initiatives have clearly defined sequencing, milestones, and responsible leads.
- 9. Cross-functional delays are visible early through comments, updates, or flagged risks.

### **Operational Rhythm**

- 10. The company runs standardized OKR cycles with aligned start and end dates.
- 11. Weekly check-ins roll upward: team  $\rightarrow$  department  $\rightarrow$  leadership with no missing layers.
- 12. Mid-cycle reviews happen reliably and lead to real adjustments, not ceremonial updates.

If you score 10–12: strong foundation,

7-9: needs reinforcement,

Below 7: your OKR system is at risk as you scale.

# 2. Alignment Map Prompts

Use these prompts to stress-test whether alignment would survive a 250-person organization.

# **Company-Level Prompts**

- Can every team trace their OKRs directly to a company-level Objective?
- If someone new joined tomorrow, could they understand how the company plans to win this quarter?
- Are there too many top-level OKRs diluting downstream clarity?

#### **Team-Level Prompts**

- Does each team understand why their OKRs matter—not just what they are?
- Are any teams working on goals that don't move company outcomes?
- Do team OKRs compete with each other or reinforce each other?

# **Cross-Functional Prompts**

- Can we visually see how work flows between teams?
- Are there OKRs that implicitly depend on another team, but aren't linked?
- Where does alignment break when priorities shift mid-quarter?

If alignment isn't visible, it can't scale.

# 3. Cross-Functional OKR Templates

Use these templates when OKRs span multiple teams or departments.

Template A: Shared Outcome, Distributed Initiatives

### **Objective (Company/Dept):**

Improve customer onboarding performance to accelerate activation.

# **Key Results:**

- Increase Day-7 activation rate from  $32\% \rightarrow 45\%$ .
- Reduce onboarding time from 12 days → 6 days.
- Improve onboarding NPS from 42 → 55.

### Initiatives (split by team):

- Product: Redesign onboarding workflow.
- Marketing: Improve onboarding messaging and lifecycle emails.
- Success: Launch white-glove onboarding for high-value accounts.
- **Data:** Build activation performance dashboard.

Template B: One Outcome, Multi-Team Dependency

#### **Objective:**

Reduce operational friction to support scale.

#### **Key Results:**

- Reduce support ticket backlog from 680 → <250.</li>
- Cut average resolution time from 52h  $\rightarrow$  24h.
- Decrease internal escalations by 40%.

Teams involved: Support, Engineering, Product, QA.

Template C: Multi-Team Objective with Joint Ownership

#### **Objective:**

Improve reliability and platform stability for all customers.

#### **Key Results:**

- Reduce incident frequency by 50%.
- Achieve 99.95% uptime across all services.
- Cut time-to-detection from 14 minutes → 5 minutes.

#### **Shared ownership indicators:**

- Engineering owns system changes
- SRE owns monitoring
- QA owns regression safeguards
- Success owns communication workflows

# 4. Weekly Roll-Up Rhythm Guide

A scaling company cannot rely on ad-hoc OKR updates. You need a predictable rhythm across layers of the organization.

# **Weekly Team Rhythm**

- Update KRs with numeric progress + confidence
- Add commentary explaining movement
- Flag risks early

### **Weekly Department Rhythm**

- Review patterns across teams
- Identify cross-team risks
- Surface requests for support or realignment

### Weekly Leadership Rhythm

- Review overall heatmap (on-track vs. at-risk)
- Intervene on dependencies
- Reallocate resources based on updated signals

#### Rule of thumb:

If a leader learns something on Friday they should have known on Tuesday, the rhythm is broken.

# 5. Planning Risk Indicators (Watch These Carefully)

As you scale, execution problems often appear before the quarter starts.

These red flags signal structural issues that will slow your next cycle:

# **Planning Risks**

- Teams drafting OKRs without referencing company goals
- Too many Objectives (more than 2–3 per team)
- KRs that are actually KPIs (common: ~52% in our benchmark)
- KRs defined without initiatives
- OKRs written with no acknowledgment of capacity constraints

# **Alignment Risks**

- No visible map of how goals connect
- Conflicting KRs across departments
- "Orphan" OKRs with no upstream support
- Low cross-functional clarity on who owns what

#### **Execution Risks**

- Inconsistent check-ins across teams
- Updates limited to progress numbers (no context)
- Dependence on meetings to maintain alignment
- No systemized mid-cycle review

These risks compound quickly at 150–300 employees. Catching them early prevents an entire quarter from slipping.

### How to Use This Checklist

You should run this checklist at three critical moments:

#### 1. Before planning a new OKR cycle

 $\rightarrow$  to catch structural failures before they cascade.

#### 2. Mid-cycle

→ to diagnose execution patterns while there is still time to correct.

#### 3. During quarterly retrospectives

→ to identify growth-stage friction and refine your operating system.

Your OKR system doesn't need more ambition — it needs stronger scaffolding. This checklist helps you build it.

# Try OKRs Tool for Your Scaling Team

As companies approach 150–300 employees, OKRs break for structural—not motivational—reasons.

The easiest way to put this scaling checklist into action is to run your OKRs in a platform designed to support alignment, visibility, and execution across growing teams.

#### **OKRs Tool gives you:**

- **Org-wide visibility** Alignment Maps, hierarchical OKRs, and clean roll-ups that show exactly how teams contribute across functions.
- **Real-time accountability** status logic, weekly check-ins, and momentum signals that surface drift before it spreads.
- **Simple, scalable structure** a system your teams can adopt quickly, whether you have 5 teams or 25.
- **Flat team pricing** no per-seat penalties as your org grows; predictable cost, unlimited users.

If you're ready to keep alignment tight and execution consistent as you scale, <u>start your</u> <u>free plan today</u>.