

Digital Experience for Executives Program (DEEP)

September 14-19, 2025 | DEEP Cohort 8







DEEP Digital Experience for Executives Program

Activating Your Digital Transformation Roadmap

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Business Challenges

- Real-time operational and financial performance management
- Bring the level of system, data, definition up to "Al levels"
- Drive change management, decision making and performance management
- Create and activate a digital transformation strategy
- Leverages 4IR tools such as AI, IoT and advanced analytics
- Optimize, accelerate and scale up
- Deliver measurable value in efficiency, resilience and sustainability.
- Review available solutions/technologies and success stories
- Take full advantage of the available data within our systems.
- Develop strategic Blueprint for Al-driven Engineering
- Roadmap for roles and functions of the future
- Take advantage of the fast-evolving AI ecosystem.
- Strategy/action plan to "fully" automate our global supply chain operations,
- Reduce overall cost/ton and/or optimize customer experience
- Develop AI agents to support/replace specific functions
- Create a new AI solutions and Integrate into workflow engines
- Develop a medium to long-term strategy
- Advance IT and AI technologies to achieve enhanced efficient outcomes and satisfaction
- Create ways to reduce cost by transforming
- Generate digital solutions or new technologies to optimize significantly operation cost
- Leverage Artificial Intelligence, high-performance computing, and machine learning
- Revolutionize, reducing turnaround times and improving accuracy



The Courage Needed	The Trade Offs
Disruptive Thinking	Shift Old paradigms of fixed thinking
Reinvent Care in a high-quality way	Remove four walls
Re-educate	Unlearn and re learn
Accept failure	Let go of certainty
Find patience – pushing for short term gain	Celebrate the Long Term
Autonomy - delegate	Shift from command and control
Revisit a culture that is 90 years old	Let go of ego
Challenge	Accept change
Force adoption	Let go of comfort levels
Resourcing – provide at scale / fund with money and people	Excessive safety – always behind
CEO willing to make the bests	Traditional rate of return
Support through leadership and role modelling	Accept and defend
Critically look at workforce	Training and what's in it for them
Upscale and bring in different kinds of people	Reskilling, leadership and rewards, new models, replace
Speed up adoption	Slow, hard to accept new thinking, restructure for speed and pace
Strike balance between advancement and operational production	How we select and place our focus and energy - Maximum benefit
Move fast systems – checks and balances needed	Process vs people – look higher (is it us?)
Focus on energy – minerals, new business, decarbonization, tech	Stop comparing everything to oil
Messaging – mindset change and ambassadors	Let go of old narrative and positioning



Focus Areas	
Long Term	Short Term
Develop the standard protocols for the industry	Al
	Robotics
	Augmenting Base layers – right platform to get the data
	Change Management – Value proposition for change + who drives it
Vision (Think Big)	Tactics (Start Small)
We need to know what we are doing as a business	Align on who
What are we solving for	Roles and responsibilities
Develop ambidexterity and focus on innovation	Identify right short term focus areas





Appendix





State

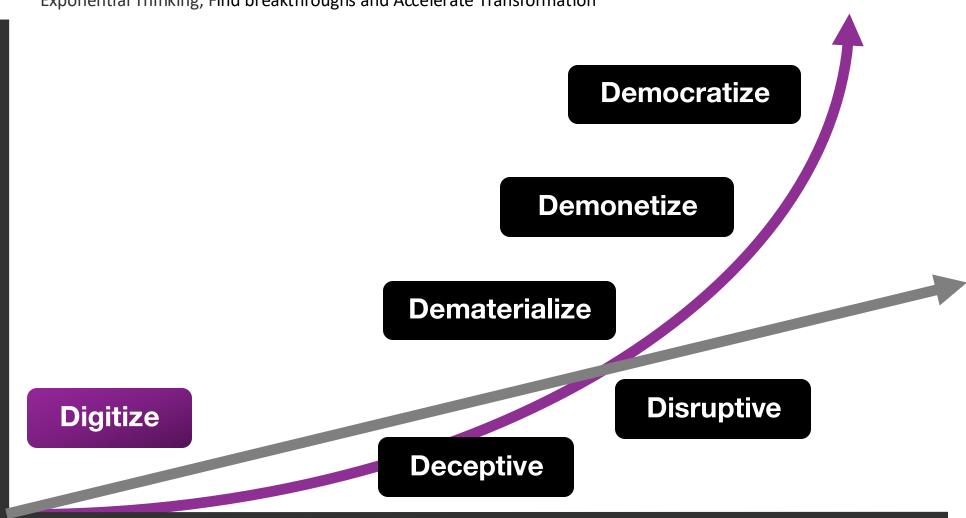
Behaviors

Results

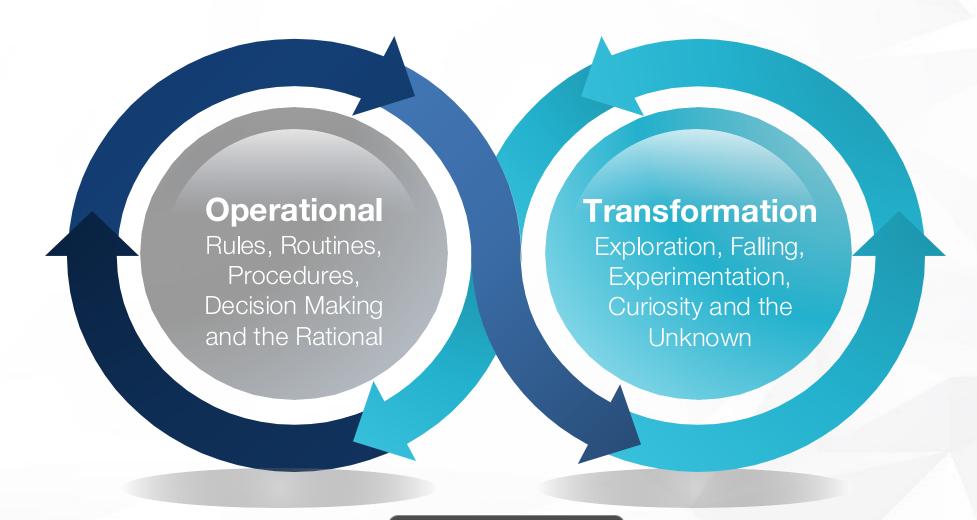


10X easier than 2X

Exponential Thinking, Find breakthroughs and Accelerate Transformation

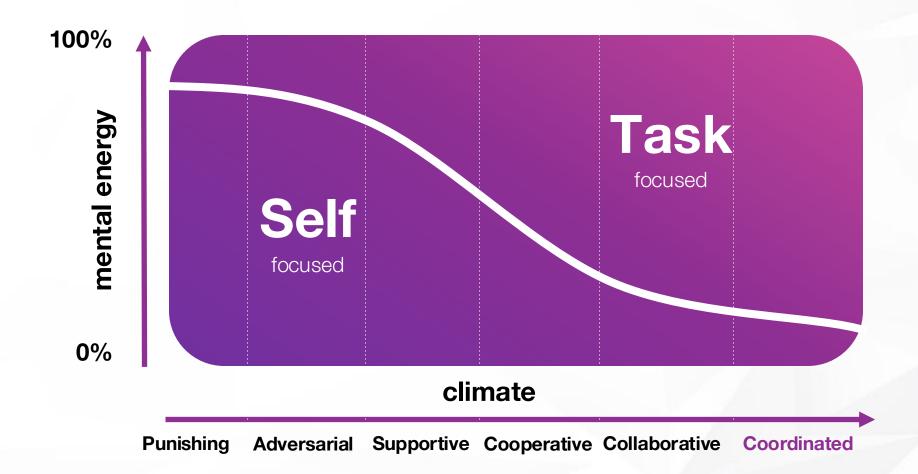


INNOVATION



AMBIDEXTERITY







Imaginable

Un Imaginable

Known

Imaginable Known

What we know
What we have already proved

Un Imaginable Known

What we know today that was once unimaginable

Unknown

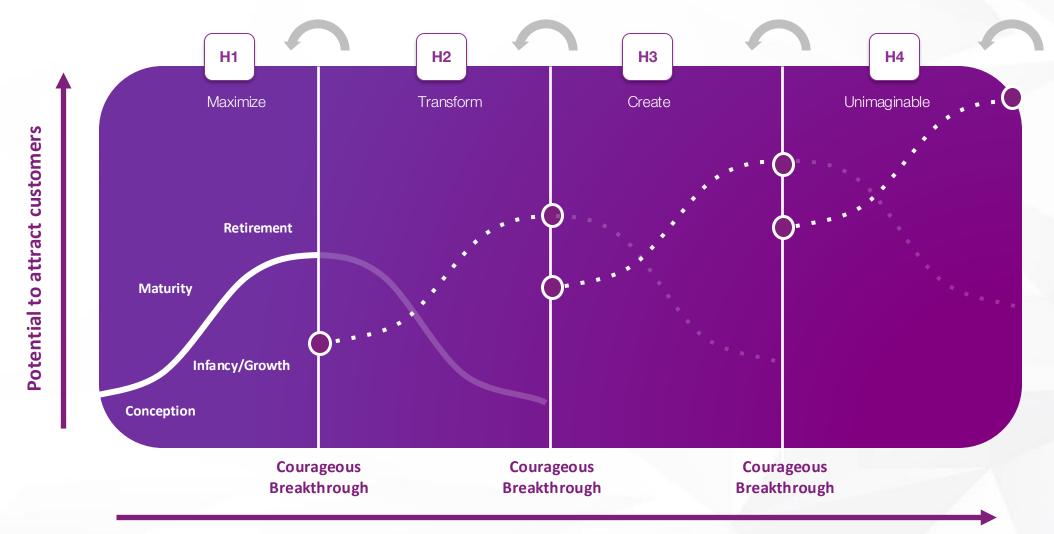
Imaginable Unknown

No Evidence No Data No proof We can Imagine It

Un Imaginable Unknown

Expanded consciousness
Deep exploration





Business time and effort



Transforming Performance – Leading the Business

Strategic Agility

Fast, High-Quality Decision-Making

Innovating At The Edge

Courageous and Authentic Leadership

Intellectual Rigor and Continuous Learning

Culture-Builder and Talent Multiplier



Transforming Performance – Leading the Self

Emotional Resilience and Self-Regulation

Managing stress, pressure and disruption

Interpersonal Sensitivity and Empathy

Understanding and nurturing others POV

Adaptability vs Perfectionism

Speed, agility and rapid innovation

Relationship Building and Social Influence

Creating deeper connections and community

Developing Others and Providing Constructive Feedback

Driving performance and results improvement

Leading and Managing Up and Down Under Pressure

Increasing visibility and resourcing

Improved Decision Making

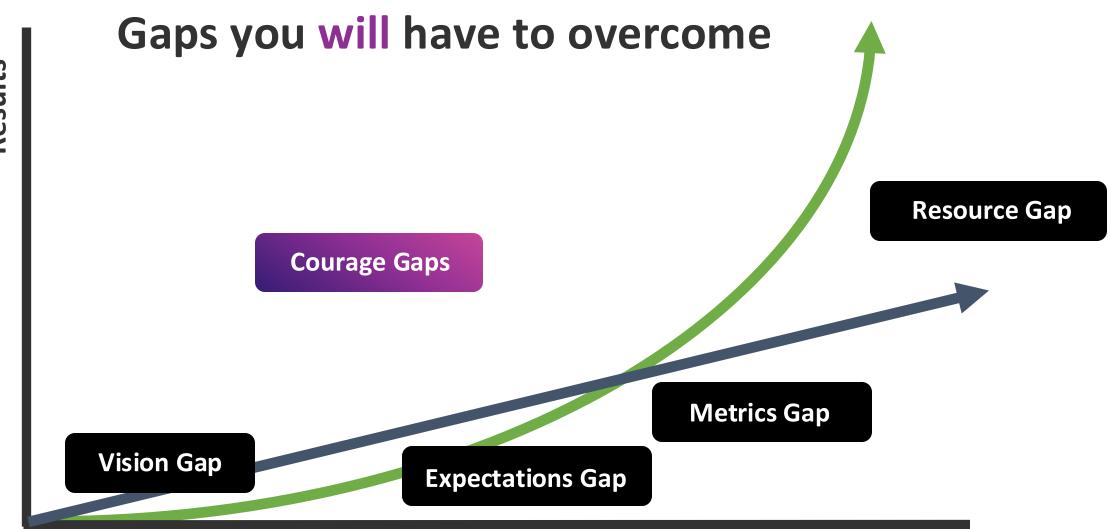
Quality and quantity of strategic choices

Trust Building and Psychological Safety

Courageous conversations and healthy climate

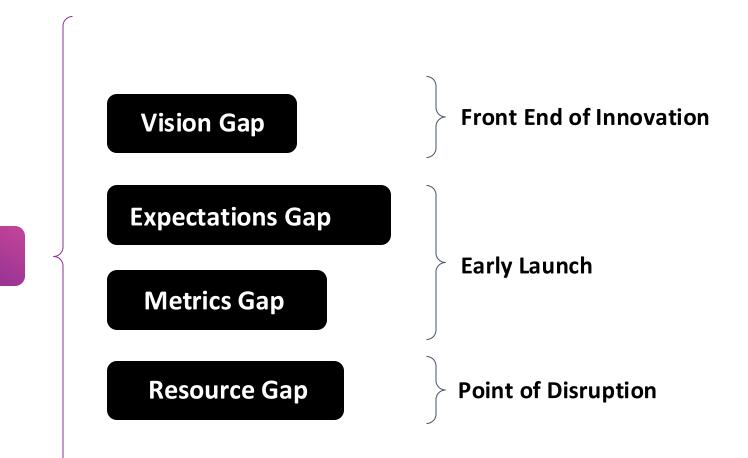
Improving Communication

Improved clarity, focus and storytelling





Courage Gap







Thank you!

Kyle Hermans

