

Privacy Policy — Translite Global LLC

Last updated: September 24th 2025

This Privacy Policy explains how Translite Global LLC (“Translite Global,” “we,” “us,” or “our”) collects, uses, discloses, and protects your information when you visit www.transliteglobal.com (the “Website”) or interact with us.

By using our Website, you agree to the terms of this Privacy Policy. If you do not agree, please discontinue use of the Website.

1. Information We Collect

A. Information You Provide Directly

We may collect personal information that you voluntarily provide when you contact us, submit a form, request information, or place an order, including:

- Name
- Company name
- Email address
- Phone number
- Shipping and billing details (if applicable)
- Order and transaction details
- Support messages or inquiries

We do not store full payment card details on our servers.

B. Information Collected Automatically

When you browse the Website, we may automatically collect:

- IP address
- Browser type and device information
- Pages visited and time spent
- Referring website
- General location
- Log files
- Cookies and similar tracking data

This information helps us understand Website usage and improve performance.

C. Information from Third Parties

We may receive information from:

- Payment processors
- Shipping and logistics partners
- Analytics providers
- Marketing and advertising tools (if applicable)

2. How We Use Your Information

We may use your information to:

- Provide, operate, and maintain our Website and services
- Process and fulfill inquiries, quotations, and orders
- Respond to customer service and support requests
- Communicate administrative, transactional, or service messages
- Improve Website functionality and user experience
- Prevent fraud, abuse, and security risks
- Comply with legal and regulatory obligations
- Send marketing communications where legally permitted (you may opt out at any time)

We do not sell or rent your personal data.

3. Legal Bases for Processing (where applicable, such as GDPR)

We may process your personal data based on:

- Performance of a contract
- Compliance with legal obligations
- Our legitimate business interests
- Your consent, where required

4. Sharing and Disclosure of Information

We may share your information with trusted third parties, including:

- Website hosting and IT service providers
- Payment processors and financial institutions
- Shipping and logistics partners
- Customer support platforms
- Analytics and marketing service providers

- Professional advisors such as lawyers or auditors
- Government or legal authorities when required by law

These parties are required to handle data securely and only for permitted purposes.

We do not sell personal data to third parties.

5. Data Security

We use reasonable administrative, technical, and physical safeguards to protect your information. However, no method of internet transmission or storage system is completely secure, and we cannot guarantee absolute security.

6. Data Retention

We retain personal information only for as long as necessary to:

- Fulfill the purposes for which it was collected
- Comply with legal, accounting, and tax obligations
- Resolve disputes and enforce agreements

7. Your Privacy Rights

Depending on your jurisdiction, you may have the right to:

- Request access to the personal data we hold about you
- Request correction of inaccurate or incomplete information
- Request deletion of your personal data where legally permitted
- Object to or restrict processing of your data
- Withdraw consent where processing is based on consent
- Request a copy of your data in a portable format

To exercise these rights, please contact us using the details provided below.

8. Cookies and Tracking Technologies

We use cookies and similar technologies to support Website functionality, analyze usage, and improve performance. More details are provided in our Cookie Policy. You may manage or disable cookies through your browser settings, although some features may not function correctly if cookies are disabled.

9. Marketing Communications

Where permitted by law, we may send you marketing communications about our products and services. You may opt out at any time by using the unsubscribe option or by contacting us.

10. Children's Privacy

Our Website is not intended for children under 13 years of age (or the applicable age of consent in your region). We do not knowingly collect personal data from children. If you believe we have collected such data, please contact us so that we can delete it.

11. International Data Transfers

Your information may be processed in countries outside of your country of residence, including the United States. We take reasonable steps to ensure that your information receives appropriate protection in such locations.

12. Third-Party Websites

Our Website may contain links to third-party websites. We are not responsible for the privacy practices, content, or security of any third-party sites. You should review their privacy policies before providing any personal information.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The "Last updated" date at the top of this page indicates when changes were made. Continued use of the Website after updates means you accept the revised Policy.

14. Contact Us

If you have any questions about this Privacy Policy or wish to exercise your privacy rights, please contact us:

Translite Global LLC

Website: www.transliteglobal.com

Email: support@transliteglobal.com