



**IMPARTIALITY POLICY**  
IS EG-MN-07 / REVISION: 00 / DATE: 01-11-2025

**1. Scope**

This document outlines IS EG Halal policy of impartiality in its certification service. All employees, subcontractors and external individuals who are members of IS EG Halal committees are subject to this policy.

**2. Policy**

IS EG Halal hereby confirms that:

- ❖ Its services shall be available to all those who require Halal certification in an impartial manner.
- ❖ Its certification decisions shall be based on objective evidence of conformity (or nonconformity) and its decisions shall not be influenced by other interests or by other parties.
- ❖ It shall not:
  - be the designer, manufacturer, installer, distributor or maintainer of the certified product
  - be the designer, implementer, operator or maintainer of the certified process
  - be the designer, implementer, provider or maintainer of the certified service
- ❖ It shall not offer or provide Halal consultancy, quality system consultancy nor any management system consultancy.
- ❖ Audit staff are prohibited from participating in the audit of any organization to which they have given assistance, by consultancy or training (other than professionally registered auditor training), or where they have any financial or commercial interest for a minimum period of two (2) years prior to the date of application to IS EG Halal for registration.
- ❖ Certification Decision Committee members are prohibited from reviewing or making a certification decision for any organization to which they have given assistance, by consultancy or training (other than professionally registered auditor training), or where they have any financial or commercial interest for a minimum period of two (2) years prior to the date of application to IS EG Halal for registration.
- ❖ It shall take action against threats, i.e. from self-interest, self-review, familiarity and intimidation.
- ❖ It undertakes to complete a thorough assessment of the risks to impartiality and to determine the action to be taken to eliminate or minimize those risks. The risk assessment process will be ongoing and will be maintained through IS EG Halal top management and associated Management Review processes.
- ❖ It shall appoint an Impartiality Committee with the requisite powers and responsibilities to oversee implementation of its impartiality policy.
- ❖ It shall maintain up to date operating procedures and ensure that these procedures support impartiality.

**3. IS EG Halal Impartiality Norms:**

- ❖ No outsourcing of audits to Consultancy Organizations.
- ❖ No referral fees to be paid to Consultancy Organizations.
- ❖ Facts based communication to Clients/ Consultancy Organizations.
- ❖ Adherence to all Accreditation and other IS EG Halal Certification Policies.





IMPARTIALITY POLICY  
IS EG-MN-07 / REVISION: 00 / DATE: 01-11-2025

- ❖ IS EG Halal Certification shall not carry out any other conflicting services other than its core business of Certification.
- ❖ IS EG Halal shall not employ any professional conflicting to its ethical policies.
- ❖ IS EG Halal shall not allow any of its auditors to market the services and conduct the audits for the same client.
- ❖ IS EG Halal shall not allow any of its auditors to carry out financial transactions with clients / consultants.
- ❖ IS EG Halal shall not carry out business with any consultant inducing pressures to compromise impartiality.
- ❖ All employees of IS EG Halal shall disclose any situation impairing the business ethics.
- ❖ IS EG Halal Certification shall not allow any auditor to compromise on the audit timing as required as per the accreditation/ IS EG Halal Certification norms.
- ❖ IS EG Halal shall not allow any auditor to conduct the audit for the client for which it has not been approved for.
- ❖ IS EG Halal shall maintain transparency with regard to all information.
- ❖ No auditor shall divulge any confidential information of the client to any third party without written consent from the client.
- ❖ No auditor shall carry any client information with them after the usage period. All client information shall be returned after usage.
- ❖ Utmost care to be carried out for granting the right scope of certification.
- ❖ Any unethical practice observed should be notified to the management at the earliest.
- ❖ IS EG Halal shall not allow any of its auditors to accept any gifts from clients / consultants.
- ❖ IS EG Halal shall not allow any auditor to conduct audit for the organization where any of its family members / close relatives are involved at decision making position.
- ❖ Disciplinary actions for non-adhering to impartiality policies shall be taken by the impartiality committee.

Date:

January 9, 2026



CEO - IS EG Halal

*Rena Zebi*