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Page 1 of 1		Revision date	16-06-2026

ISEG personnel and top management fully understand the importance of impartiality in undertaking the certification activities. ISEG will therefore ensure that it will safeguard objectivity and remain impartial in a non-discriminatory manner.

To ensure that impartiality is maintained and demonstrated, ISEG has established following principles.

ISEG on a regular basis conducts the risk assessment of all its activities.

ISEG is committed to adhering to accreditation standards such as ISO/IEC 17065 policies and procedures in certification activities along with any additional certification scheme requirements.

ISEG personnel are committed to a set of code of conduct that includes integrity and other ethical practices.

ISEG is committed to provide professional audit and certification certificate by ensuring activities are carried out independently and impartially.

All evaluation personnel and top management are committed to impartiality and confidentiality.

ISEG certificates are only issued after a review by independent certification committee.

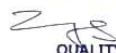
ISEG does not pressurize their auditors to meet any financial objectives.

ISEG provides regular trainings to its auditors and staff on importance of impartiality and confidentiality.

ISEG does not provide any consultation services related to the certification scheme.

ISEG Does not have any relationship with companies offering consultancy services.

Individuals employed by or otherwise contracted by ISEG are required to inform, declare, and refrain from being involved in audit and/or certification activities that may present a potential Conflict of Interest. ISEG will use the information or declaration to identify threats to impartiality. ISEG will not nominate the individual to certification activities where they have had prior relationships- A minimum gap of two years shall be maintained.

Issued by:


 QUALITY MANAGER

Approved by:


 Director